SIJAN UDAS

QA ANALYST

CONTACT

- sijanudas@gmail.com
- (343)364-6109
- Kingston, ON

EDUCATION

ADVANCED DIPLOMA: COMPUTER PROGRAMMING AND DATA ANALYSIS
St Lawerence College - Kingston, ON
2024

Bachelor of Science: Electrical Engineering
Tribhuvan University - Kathmandu, Nepal
2018-2020

SKILLS

- JAVA, C#, C++, MySQL
- Data analysis
- QA methodologies
- Debugging code
- Selenium
- Postman
- Problem solving
- Communication & Collaboration

OBJECTIVE

A motivated and detail-oriented Quality Assurance Analyst with experience in developing and implementing automated testing solutions for web applications. Adept at identifying and resolving defects, creating comprehensive test plans, and collaborating effectively with cross-functional teams to ensure the delivery of high-quality software products.

EXPERIENCE

JUNIOR QUALITY ANALYST MINISTRY OF HEALTH
May 2023 – April 2024

- Developed an automation testing application for a web application, encompassing testing and validation of Excel and Word documents to ensure compliance with AODA standards.
- Led a small team in implementing complex Selenium scripts, database connections, and Apache POI for handling Excel files.
- Collaborated with team members to navigate technical challenges and ensure successful project execution.
- Created and executed comprehensive test plans, including documentation and reporting of defects using Microsoft Azure Boards
- Conducted form vetting and defect reporting for a web application, facilitating seamless communication with the development team for timely resolution

PEER TUTOR ST LAWRENCE COLLEGE, KINGSTON
2023-01 - Current

- Collaborated with students to complete homework assignments, identify lagging skills, and correct weaknesses.
- Provided homework assistance using specific curriculum and materials. Motivated students towards learning and studying to build self-confidence and reduce fear of failure.
- Supported students with helpful study habits and exam strategies.
- Taught students remotely using online video chat platform and other delivery channels. Used personalized learning plans to guide students to deeper understanding of course material and learning styles.

SERVER/HOST THE GREEK ISLANDS, KINGSTON
2022-06 - Current

- Interacted with customers and resolving their issues by communicating effectively with team members and clients.
- Dealt with complex customer needs and managed unexpected situations.
- Ensured customer satisfaction applying paying close attention to detail.
- Balanced multiple tasks and prioritized effectively to meet goals and deadlines for events.
- Dealt with rapidly changing environment and unpredictability in the hospitality industry.
- Understood customer needs and provided excellent service to positive relationships with clients and business owner.
- Worked effectively as part of team for the for maximum output from all parts of the restaurant.