

ServiceNow GlideRecord Queries

Do's and Don'ts for increased instance performance.

Daniel Gleason
@dcgleason



Do

Filter on your GlideRecord queries, ideally on indexed fields.

Daniel Gleason
@dcgleason

Do

Use ``addEncodedQuery()`` to simplify complex queries .

Daniel Gleason
@dcgleason

Do

Limit the number of returned records using
`setLimit()` method.

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@dcgleason

Do

Ensure the fields used in filters exist to prevent fetching the entire table.

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@dcgleason

Don't

Log excessively in production instance (to keep overhead low).

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@dcgleason

Summary

When at all possible...filter, use encoded queries,
use setLimit, check for field validity, log sparingly.

Daniel Gleason
@dcgleason

Share these GlideRecord tips!

Known someone would could benefit?

Daniel Gleason
[@dcgleason](#)