

setWorkflow()

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Have you ever wanted to silence pesky business rules or scripts that are triggered by server-side updates?

That's where the **handy-dandy** **setWorkflow()** function comes in!

It basically tells ServiceNow to take a **chill pill** and ignore any scripts that would typically be in play.

This function can be used in all sorts of server-side scripts, like Business Rules, Script Includes, Scheduled Jobs, and server-side UI Actions.

So go ahead, give those scripts a break using **setWorkflow()** as needed and required.

Imagine this: you're on a way to tweak the values of fields for 1000+ existing change records created in the past using a background script. But wait, you don't want any extra surprises that might pop up due to business rules or workflows during the update process, do you?

To avoid any such **mishaps**, just use `setWorkflow(false)` into the script.

This smart move ensures that no business rules or workflows can pop up unexpectedly and spoil your bulk update party!

Let's set the scene:

The Incident Management team was in a bit of a pickle.

They needed a better way to handle urgent issues without any extra fuss. So, they asked for a new business rule to automatically change the priority level to "High" when certain keywords popped up in the short description, such as "System Outage" or "Blackout".

But, here's the kicker – they didn't want any additional workflows or business rules etc. to triggered during this process.

To make this wish come true, the administrator got their **magic wand** and **cast a spell** using `setWorkflow(false)`.


```
var glideInc = new GlideRecord('incident');  
glideInc.addEncodedQuery(' '); //add appropriate query  
while(glideInc.next()){  
    glideInc.impact = 1;  
    glideInc.urgency = 1;  
    glideInc.setWorkflow(false);  
    glideInc.update();  
}
```

Warning! Before using `setWorkflow(false)`, make sure you're buckled up! Why? Because it throws all the business rules out of the window and gives you a free pass.

Yee-haw!

But, hold your horses, **hero!**

This means all the critical checks, validations, and actions specified in the business rules will be tossed out with the bathwater.

And if you're not careful, this can lead to some wacky, unforeseen consequences or even data integrity issues.

So, be sure to **double-check** that the business rules aren't essential before setting the workflow to false.