

Go To >>

Reviews



# FoodPanda Restaurant Performance Analysis

Top City

Dhaka



Lowest City

Jamalpur



Total Stores

5678



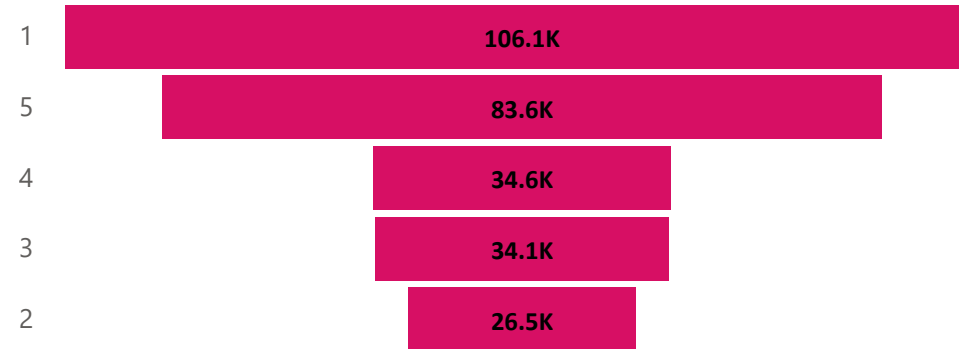
Average Ratings

2.87



## Customer Satisfaction Progression

Analyze rating gaps to enhance customer experience



American

Asian

Bakery

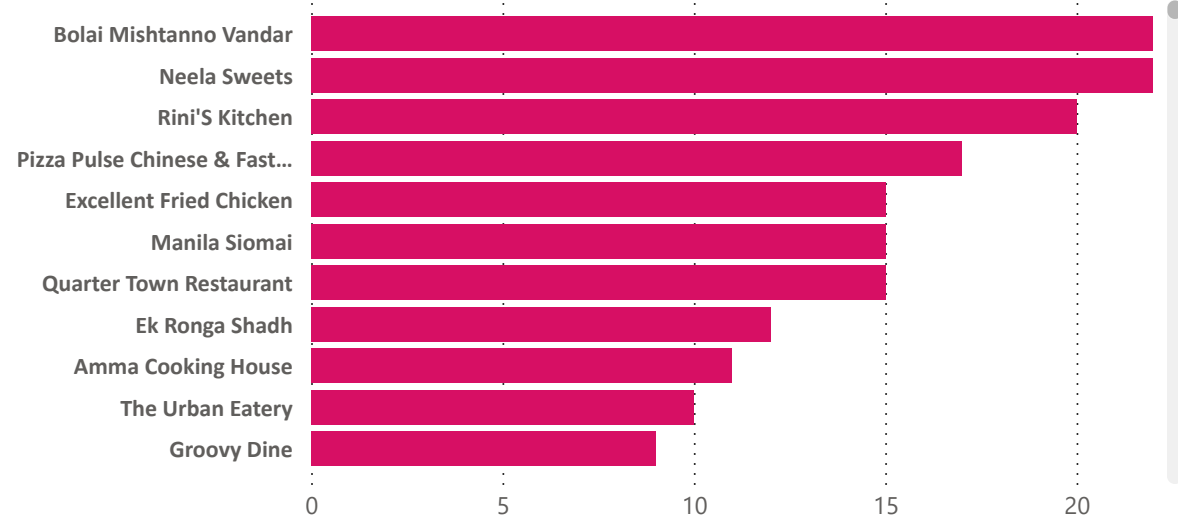
Bangladeshi

Bengali

Beverage

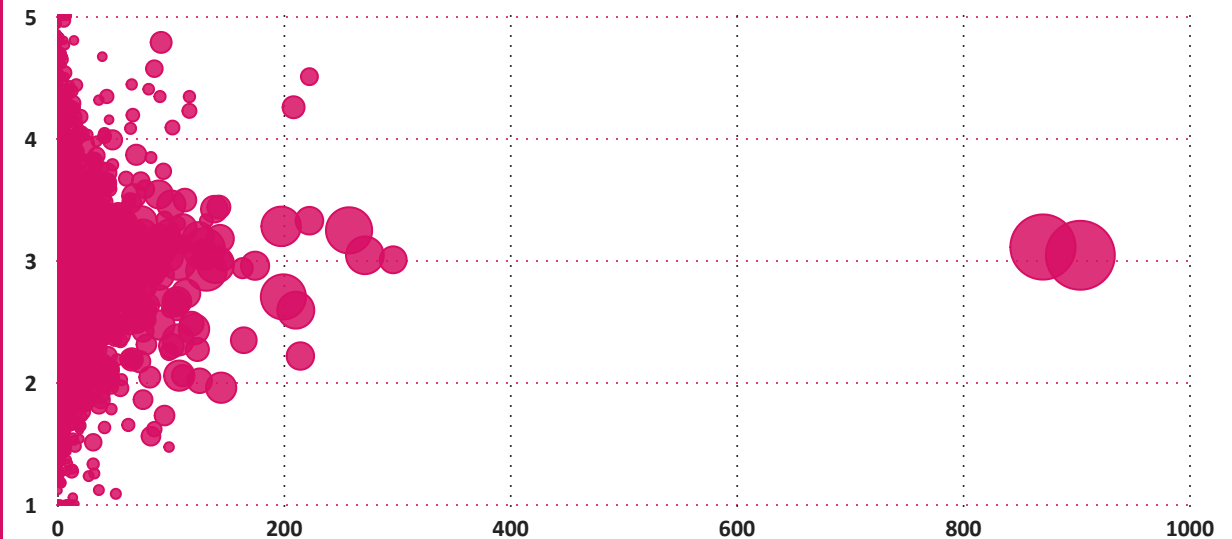
## The Stores Need To Be Promote

The Stores With High Ratings & Few Reviews



## Stores Performance by Engagement

Total Engagement with Total Reviews & Customer Feedback



Total Reviews  
285K



Total Engagement  
45K



# FoodPanda Customer Review Insights

Average Food Rating  
2.87

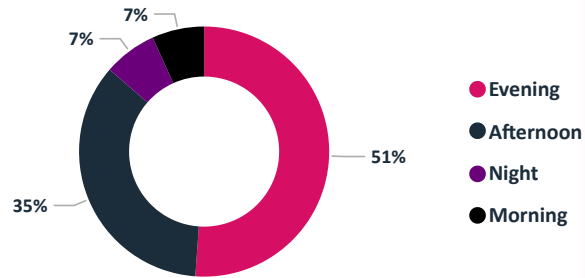


Total Reviewers  
152K



## Peak Review Activity Patterns

Understand when customers are most active with feedback



## Reviewers with Unusual Activity Patterns

Reviewers posting more than 10 reviews within 7 day

Reviewer Id	Total Reviews	Days Span
bdw91t5q	8	9
bd5axh5v	8	8
bdayz5ov	8	8
bdu4jec8	9	7
bdlj2k7n	8	6
bdoau2nq	11	6
bdzwzmlle	14	6

[Go back to Store](#)

Afternoon

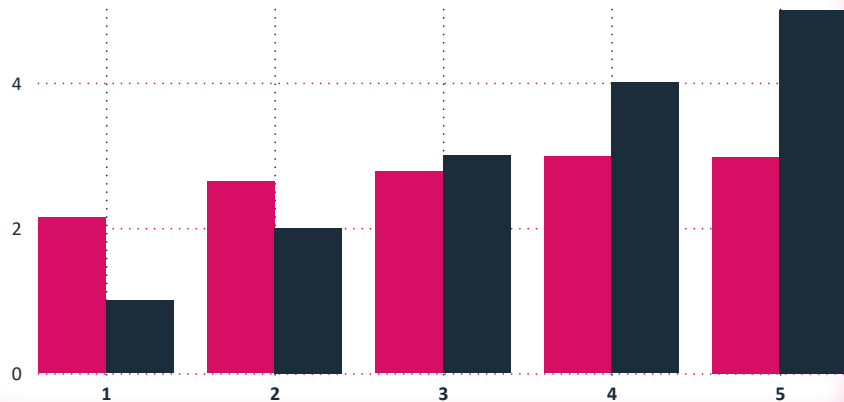
Evening

Morning

Night

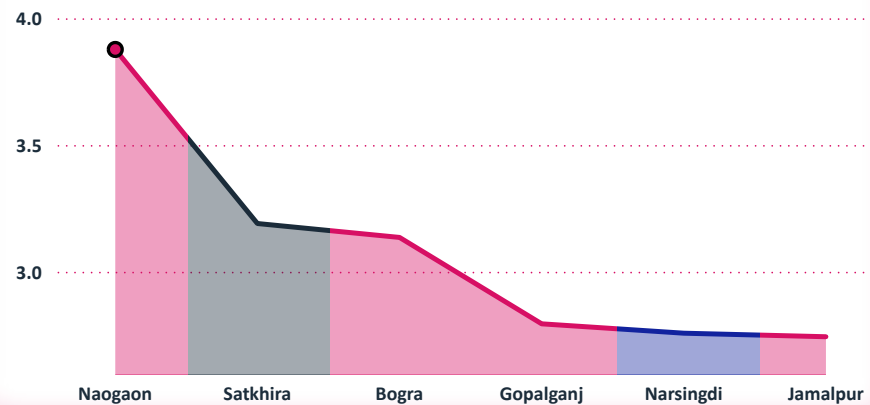
## Why Overall Ratings Drop: Food & Delivery Analysis

Both food quality and delivery performance contribute to low ratings



## Service Quality by City: Food vs Delivery Performance

Identify cities needing delivery system investment



Bagerhat

Bandarban

Barguna

Barisal

Bogra