

MOHAMMED SHOUKAT ISANE

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Career Objectives:

Intend to build a career with leading Corporate having committed and dedicated people with whom I will work with all my potential.

Academic Profile:

Examination	Year of Passing	Institute/college	University/Board	Percentage
BSC (chemistry)	May-2021	Doshi Vakil College Goregaon	Mumbai	CGPI : 6.84
HSC	Feb-2018	A.K.I Urdu High School Goregaon	Mumbai	53.69%
SSC	Mar-2016	INT Academy English School,Purar	Mumbai	75.20%

Professional Qualification

- **Hardware And Networking:**

- i) Assembling and Disassembling of Hardware
- ii) Wireless Networking
- iii) Basic Networking, peer to peer, Client Server
- iv) TCP/IP
- v) OSI Model

- **CCNA:**

- i) IPv4 addressing and Subnetting
- ii) IPv4 Routing Protocols: OSPF,EIGRP,RIP and RIPv2
- iii) Create and Configure ACLs,NAT and PAT
- iv) Implementing traffic filters using Standard and Extended Access-lists
- v) Configuration, Switching isl, dotlq
- vi) Create and Configure Vlan's

- **CCO (Certificate in Computer Operation)**

1. Fundamentals
2. Operating system
3. Windows
4. Internet
5. MS Office 2007-2010

- **Work Experience : (current employer)**
- **Company:** Intermedia Cable Communication Pvt Ltd. (ISP)
- **Designation:** Network & System Administrator (NOC Dept)
- **Duration:** 24thFeb 2023 to Till Date

Job Responsibilities (System Related Work)

- ✓ System related all work Hardware and Software issue Resolving
- ✓ Software installation and Troubleshoot like MS-office, MS outlook
- ✓ System Hardware assembling (HP,Dell,Lenovo)
- ✓ Windows Operating System Installation (Win7, 8, 8.1, 10)
- ✓ Thunderbird & Outlook Mail Configuration & Troubleshooting
- ✓ Printer Related All issue like sharing and Network connectivity, installation and configuration.(Hp,Cannon,Epson)
- ✓ IP-Phone Fanvil configuration, and trouble shoot
- ✓ Troubleshoot all LAN Network Connectivity Resolving the issue
- ✓ Mail Server POP3 and IMAP Monitoring and Configure the Outlook Mail
- ✓ MS-Outlook Support To team and upgrade the software and OS
- ✓ Raise the Ticket against calling issue to Ameyo-Drishti
- ✓ Raise Ticket against TATA telecommunication services against Fiber connectivity issues in calling problem
- ✓ Resolving issues on remotely all systems by (Lite Manager, MSTSC and Anydesk) to resolve issue of Branch systems

● **Network Related Work: -**

- ✓ Configuring Routers and Switches (syrotech,Ubiqcom,Mercusys,TP-Link)
- ✓ Configuration of Cisco L1 Switches
- ✓ LAN connectivity troubleshoot and resolve issues
- ✓ Monitor Network Connectivity Of organization on (Dude Software)
- ✓ Installation and Configuration of Customer Router
- ✓ Handling Engineer calls of speed issues, connectivity problem Of PPPOE customers
- ✓ Winbox using for customer connectivity, Speed of customer and which server the connected to the customer
- ✓ TATA telecommunication complaint raise against peering speed or Fiber connectivity
- ✓ Monitor the Core switch of Juniper EX4600 by GUI base
- ✓ Provide remote connectivity access to end users
- ✓ Diagnosing network issues with Ping /Trace route

My Skills are:

- Belief in hard work
- Communication Skill

Personal Information:

- Address: At & post:-Nandvi, Tal-Mangaon, Dist- Raigad, Maharashtra-India.
- Date Of Birth: 25/12/2000
- Nationality: Indian
- Marital Status: Single
- Languages Known: English, Urdu, Hindi, Marathi
- Hobbies: Swimming,Cricket

Declaration:

I hereby declare that the following information furnished is true to the best of my knowledge.

Place:

Date:

Mohammed Shoukat Isane

