Roll No.					Total No. of Pages : 02

Total No. of Questions: 07

BCA (2013 & Onwards) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 M.Code: 70630

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

1. **Answer briefly:**

- a) List components of information system.
- b) Write the advantages of EDP.
- Siber cou c) What is OAS in management information system?
- d) Discuss Robert Anthony's hierarchy.
- e) What are sub systems in MIS?
- f) Write about role of System Analyst.
- g) What is Group decision support system?
- h) What is structured decision in management information system?
- i) What are formal systems?
- i) What is gorry and scott morton grid framework?

- 2. What are the characteristics of an information system? Write a short note on major types of Information System.
- 3. What is the difference between MIS and DSS? Discuss the role of Decision support systems and its applications.
- 4. What is the role of Group Decision support systems? Discuss its components and features.
- 5. Discuss in detail the Pitfalls in management information system development.
- 6. What is Simon's model? Discuss various phases of Simon's model for decision making.
- 7. Explain the role of marketing in functioning of management information system.



NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Total No. of Questions: 07

BCA (2013 & Onward) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

1. Answer briefly:

- a) Define the concept of environment and boundary of a system with an example.
- b) Write any two characteristics of a system.
- c) What is an Information system? What are its characteristics?
- d) What is Strategic information?
- e) Differentiate between formal and informal systems
- f) What are the pitfalls in the development of MIS?
- g) What are the limitations of Simon's model of decision making?
- h) What is an ESS?
- i) Why is system evaluation necessary?
- j) What is Production MIS?

- 2. Elaborate in detail the various types of systems.
- 3. Differentiate among EDP, MIS and DSS in a tabular form.

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- 4. Define MIS. What are its characteristics? Discuss the components of MIS in detail.
- 5. What is DSS? What are the characteristics and components of DSS? Briefly explain the concept of GDSS.
- 6. Explain the phases in the development of information system. Which is the most critical phase and why?
- 7. What is Financial MIS? What are the key decisions supported by a Financial MIS? Discuss each in detail.

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Total No. of Questions: 07

BCA (2011 & Onwards) (Sem. - 5) MANAGEMENT INFORMATION SYSTEM

M Code: 70630 Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains SIX questions carrying TEN marks each and students have to attempt any FOUR questions.

SECTION A

- 1. Briefly answer the following:
 - a) Differentiate between sub-system and supra-system.
 - b) What is an Open system? Give an example.
 - c) What is Systems Approach?
 - d) Define Strategic information. Give examples.
 - e) Differentiate between structured and unstructured decisions.
 - f) What are informal systems?
 - g) What is GDSS? How is it different from DSS?
 - h) Define an Information system.
 - i) Briefly explain Gorry & Scott Morton Grid.
 - j) What is Financial MIS?

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SECTION B

- 2. What do you mean by the term 'System'? Discuss the elements and characteristics of a system.
- 3. Differentiate between EDP, MIS and DSS in a tabular form.
- 4. Elaborate in detail-the Robert Anthony's hierarchy of management activity.
- 5. Explain Simon's model of decision making. What are its problems?
- 6. Discuss the process of developing an information system.
- 7. What are Functional MIS? Discuss in detail the Marketing MIS.

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Roll No						

Total No. Of Questions: 07 Total No. of Pages: 01

BCA (Sem. 5)
Management Information System
Subject Code: BSBC-503
Paper ID: B1156

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- 1. SECTION A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION B contains SIX questions carrying TEN marks each and students have to attempt any FOUR questions.

SECTION A

1. Write short notes on

- a) Write elements of a system.
- b) How Information Technology is related with MIS? Explain.
- c) What do you mean by three levels of management?
- d) Enlist automated tools for information management.
- e) MIS deals with different classes of decisions. How?
- f) Enlist structured analysis tools to manage information.
- g) What do you mean by Functional Information System?
- h) Write different categories of Information.
- i) Define the word GDSS.
- j) How efficiency is related with effectiveness? Describe.

SECTION B

- **2.** Explain three level architecture of MIS along with its characteristics and functions.
- **3.** Discuss the relevance and role of MIS in various phases of decision-making.
- **4.** Discuss fundamental pitfalls in Management Information System during design and planning.
- **5.** Discuss the steps involved in the implementation procedure of MIS. Elaborate.
- **6.** Define the term DSS. Discuss its different characteristics and various components.
- 7. Discuss the different development approaches for MIS.

Page 1 of 1

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Roll No. Total No. of Pages: 02

Total No. of Questions: 07

BCA (2011 & Onwards) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

l. Write short notes on:

- a) What are the Characteristics of System?
- b) What do you mean by EIS?
- c) What are the Components of MIS?
- d) What is difference between Open and Closed System?
- e) What is the significance of TPS?
- f) How structured decisions differ from unstructured decisions?
- g) Characteristics of DSS.
- h) Difference between formal and informal systems.
- i) What is Simon's Model?
- j) List functional requirements of Personnel based MIS.

- 2. What do you understand by System? Explain different concepts of System with examples.
- 3. Explain various types of Information Systems in detail along with their analysis and design.
- 4. Explain Robert Anthony's Hierarchy of Management activity.
- 5. What is the role of DSS in organization? Explain model of decision making.
- 6. How to develop Production based MIS? Explain with an example.
- 7. What is MIS? Discuss various activities performed by MIS in an Organization.



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Total No. of Questions: 07

BCA (2011 & Onwards) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

1. Write briefly:

- a) Differentiate between open and closed systems.
- b) What do you mean by Systems Approach?
- c) Differentiate between structured and unstructured decisions.
- d) What are the different levels of management?
- e) What are the pitfalls in the planning of MIS?
- f) Differentiate between MIS and DSS.
- g) Explain the concept of GDSS.
- h) What are the data gathering tools?
- i) What are the activities carried during system implementation phase?
- j) What are the key decisions supported by Personnel MIS?

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SECTION-B

- 2. What is a System? What are the characteristics of a System? Discuss the components of a system with an example.
- 3. Define an Information System. Discuss different kinds of information systems in detail.
- 4. Elaborate the Robert Anthony's hierarchy of management activity.
- 5. Critically discuss the Simon's model of decision making.
- 6. Discuss in detail the Gorry and Scott Mortan Grid of DSS.
- 7. What is a Marketing information system? What are the inputs and outputs of a Marketing MIS? Discuss the model for Marketing MIS.



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Total No. of Questions: 07

BCA (2011 & Onwards) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

1. Write briefly:

- a) Describe five technology and business trends that have enhanced the role of information systems in today's competitive business environment.
- b) What activities convert raw data to make information in information systems? What is their relationship to feedback?
- c) What are the organizational, management, and technology dimensions of information systems?
- d) What are the key management challenges involved in building, operating and maintaining information systems today?
- e) List and briefly describe the major types of system in organization.
- f) What are the characteristics of MIS? How do MIS differ from TPS and From DSS?
- g) Describe the relationship between TPS, MIS, and ESS.
- h) What are enterprise systems? How do they change the way an organization work?
- i) What are customer relationship management systems? How do they benefit business?
- j) What are the challenges posed by the existence of various types of information systems in the enterprise? How can these challenges be addressed?

- 2. What is System? Discuss the various elements of a system.
- 3. What is formation system? Explain the role of information in taking decision.
- 4. Explain the following:
 - a) Transaction Processing Systems (TPS)
 - b) Decision-Support System (DSS)
- 5. Explain the Frame work of MIS in detail with example.
- 6. Differentiate the following:
 - a) Structured vs. Unstructured Decisions
 - b) Formal vs. Informal systems
- 7. Explain marketing, personnel, financial and production of MIS.

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BCA (2011 & Onwards) (Sem.-5) MANAGEMENT INFORMATION SYSTEM

Subject Code: BSBC-503 Paper ID: [B1156]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

l. Write short notes on :

- a) What are the components of System?
- b) Explain the characteristics of DSS.
- c) What do you mean by EIS?
- d) What is difference between structured and unstructured decisions?
- e) What is informal system?
- f) How MIS differ from DSS?
- g) Difference between Physical and Abstract System.
- h) How an information system is designed?
- i) How MIS is useful for marketing department of an organization?
- j) What are various types of Information Systems?

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SECTION - B

- 2. What are various types of systems? Explain its Characteristics.
- 3. What is the role of information in decision making?
- 4. What are different levels of Managements? Explain Simon's Model of decision making.
- 5. How the evaluation of MIS can be performed?
- 6. Write a note on the following:
 - 1) EDP
 - 2) GDSS
- 7. How the financial based MIS can be designed and implemented? Explain with an example.