



2801 Coho Street, Suite 100  
Madison, WI 53713

O: 855.947.2742  
F: 855.881.8472

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\_\_\_\_\_, \_\_\_\_

Medicaid ID: \_\_\_\_\_

Dear \_\_\_\_\_,

Liberty received your request for personal care services covered by BadgerCare Plus or Wisconsin Medicaid. On we tried calling you to schedule an in-person visit to assess your need for services. We were not able to reach you. As a result, we are not able to process your request. If you would still like to continue your request for personal care services, please contact us as soon as possible at 1-855-947-2742.

For more information about our assessment process for personal care services, go to [www.wipcsia.com](http://www.wipcsia.com).

Sincerely,

Liberty Healthcare Corporation

**Spanish** – Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-855-947-2742 (V/TTY).

**Russian** – Если вам не всё понятно в этом документе, позвоните по телефону 1-855-947-2742 (V/TTY).

**Hmong** – Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub, hu rau 1-855-947-2742 (V/TTY).

**Laotian** – ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະລຸນາໂທລະສັບຫາ 1-855-947-2742 (V/TTY).