

EZDIAL

YOUR PARTNER IN CALL CENTRE EXCELLENCE!

EZDial is a cutting-edge call centre solution designed to meet the diverse needs of modern businesses.

 [Book a demo](#)

Let's begin the journey.



46 +

Satisfied Clients

250 +

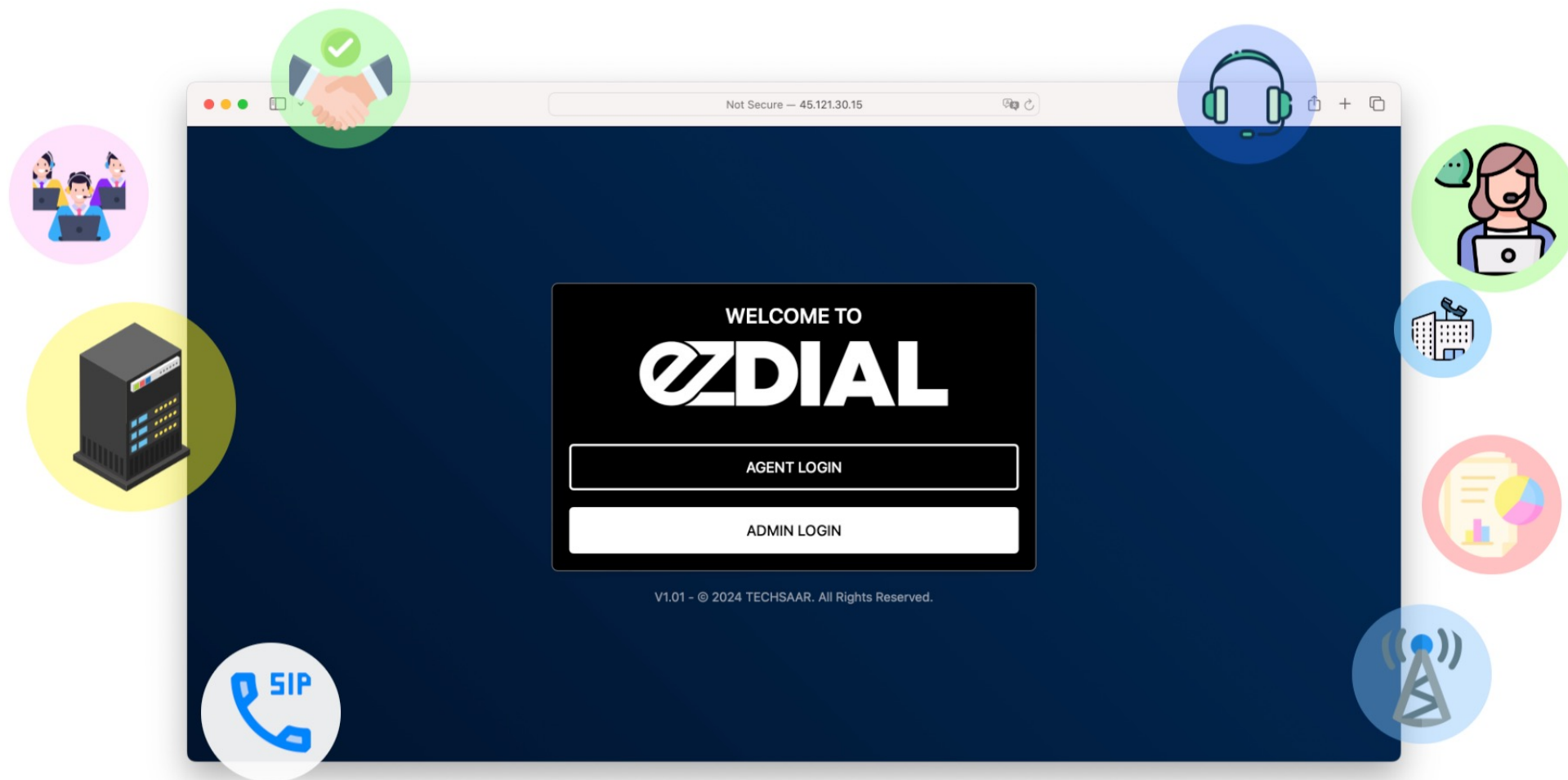
Active EZDial Users

50 +

Successfully Queries Resolved

15 +

Organizations Partnered With



What is EZDIAL ?



EZDial is a cutting-edge call center solution meticulously designed to meet the diverse and evolving needs of modern businesses. Our mission is to provide comprehensive, innovative, and state-of-the-art call center technologies that drive unparalleled efficiency and significantly enhance customer satisfaction. At EZDial, we are committed to delivering high-quality solutions that are not only flexible and scalable but also tailored to cater to businesses of all sizes, from startups to large enterprises.

Our robust platform integrates seamlessly with existing systems, offering a suite of advanced features such as intelligent routing, real-time analytics, and automated workflows. These features empower businesses to streamline their operations, optimize performance, and provide exceptional customer experiences. With a strong focus on reliability and user-friendliness, EZDial ensures that your call center operations are always running smoothly and effectively.

EZDial stands out in the industry due to our relentless dedication to innovation and customer-centricity. We continuously invest in research and development to stay ahead of technological advancements, ensuring that our clients always have access to the latest tools and capabilities.

What Makes EZDIAL Different ?

There are many features that set EZDIAL apart from other dialers, but some of the more helpful ones are.



Live Call Barging & Monitoring

EZDial includes live call barging capabilities, allowing supervisors to listen in on live calls and join the conversation when necessary



One Click Callback Scheduling

One Click Callback Scheduling streamlines appointment setting, enabling users to schedule callbacks with ease



More Than 45+ Types Of Reports

Access over 45 comprehensive report types to analyze and optimize your business operations



Supervisor Live Call Whispering

Supervisor Live Call Whispering empowers real-time coaching and intervention during customer interactions

What Values EZDIAL Provides ?

EZDIAL offers essential values that can transform your operations. From increased efficiency and scalability to enhanced customer engagement, our platform empowers your business to thrive.

Reduced Ideal Time

Time is money. The more time you save, the more opportunities you have to generate genuine leads. When agents dial numbers manually, they waste time waiting for connections. EZDIAL eliminates this inefficiency by automatically connecting calls when a live person answers. It distinguishes between live answers and pre-recorded messages, ensuring that only genuine calls are connected, thereby boosting your productivity with more authentic interactions.

Improve Calling System

Using EZDIAL means eliminating manual dialing entirely. Many call centers rely on automated dialers to minimize effort and overcome issues such as hang-ups, network disturbances, and misdirection. EZDIAL effectively manages waiting calls, pre-recorded messages, and busy networks by prioritizing connections with live agents. This results in more connected calls and higher conversion rates for your business.

Increased Agents Call Time

EZDIAL significantly improves your call connection ratio compared to manual dialing. By eliminating the need for agents to dial numbers manually, it minimizes wasted time and maximizes efficiency. The progressive dialer feature further enhances your agents' calling productivity, allowing them to focus more on engaging with customers rather than dialing numbers. This streamlined approach not only boosts operational efficiency but also enhances the overall customer experience, leading to improved satisfaction and increased business success.

Lead Generation

When it comes to generating more leads, EZDIAL's Auto Dialer is your most profitable system for call centers. By seamlessly connecting numbers to live agents, it saves valuable time and boosts efficiency. With EZDIAL, agents spend less time dialing and more time engaging with potential customers. This streamlined approach maximizes productivity and allows you to focus on strategies to generate even more leads, driving your business growth and success.

Multiple Dialing

EZDIAL has the remarkable capability to connect multiple calls simultaneously. By dialing multiple numbers at once, it enables agents to interact with several users concurrently. This not only maximizes the efficiency of your call center operations but also significantly boosts profitability. With more interactions happening at the same time, your agents can generate more leads, close more deals, and ultimately drive greater business success.

Reliable Agents

EZDIAL's Predictive Dialer is more reliable for agents as it decreases their workload. By automating the dialing process, it allows agents to work more freely and with greater proficiency. This efficient system skips the manual dialing procedure, enabling agents to focus on engaging with customers and improving their performance.

What EZDIAL Offers ?

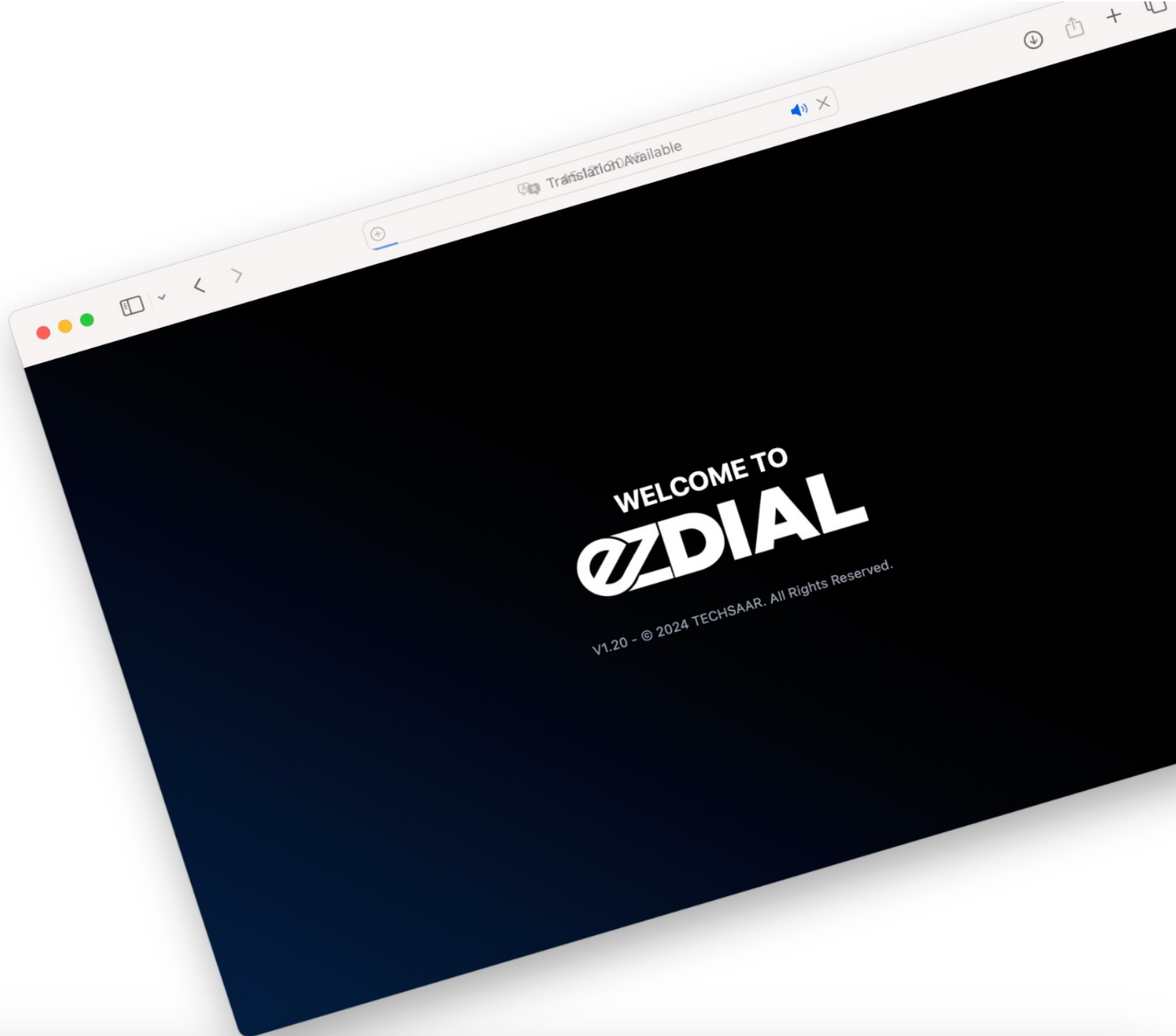
EZDIAL offers essential values that can transform your organizations.

- ✔ Outbound Dialer With Auto & Manual Modes
- ✔ Auto Redial Contacts
- ✔ Live Call Barging & Monitoring
- ✔ Call Recording Feature With Easy Access
- ✔ Call Back Scheduling
- ✔ Real Time Monitoring
- ✔ Less Than 2% Call Drop Percentage
- ✔ Hotkey Disposition Management
- ✔ Analytics & Accurate Reporting
- ✔ Individual Campaign Pacing Setup
- ✔ Secure & Individual Agent Access
- ✔ Individual Campaign Monitoring

Get
FREE
Installation

Less Than
2%
Call Drop

Less than
30 MIN
Priority Support



Our Subscription Plans

BASIC PLAN

MONTHLY

₹ **250** / user

(Minimum 15 User)

- ✓ Free Installation & Setup
- ✓ 45+ Types Of Reports
- ✓ Real Time Monitoring
- ✓ One Click Callback Scheduling
- ✓ 1 Supervisor User
- ✓ Live Call Monitoring
- ✗ Live Call Barging & Whispering
- ✗ Unlimited Campaigns Creation
- ✗ Individual Campaign Monitoring
- ✗ Individual Campaign Pacing Setup
- ✗ FTP Server For Recording Access
- ✗ Hotkey Bindings
- ✗ Agent Campaigns Script Setup

STARTER PLAN

MONTHLY

₹ **300** / user

(Minimum 10 User)

POPULAR PLAN

- ✓ Free Installation & Setup
- ✓ Unlimited Campaigns Creation
- ✓ Individual Campaign Monitoring
- ✓ Individual Campaign Pacing Setup
- ✓ 45+ Types Of Reports
- ✓ Real Time Monitoring
- ✓ One Click Callback Scheduling
- ✓ 2 Supervisor User
- ✓ Live Call Monitoring
- ✓ Live Call Barging & Whispering
- ✓ FTP Server For Recording Access
- ✗ Hotkey Bindings
- ✗ Agent Campaigns Script Setup

ENTERPRISE PLAN

MONTHLY

₹ **500** / user

(Minimum 10 User)

- ✓ Free Installation & Setup
- ✓ Unlimited Campaigns Creation
- ✓ Individual Campaign Monitoring
- ✓ Individual Campaign Pacing Setup
- ✓ 45+ Types Of Reports
- ✓ Real Time Monitoring
- ✓ One Click Callback Scheduling
- ✓ Unlimited Supervisor User
- ✓ Live Call Monitoring
- ✓ Live Call Barging & Whispering
- ✓ FTP Server For Recording Access
- ✓ Hotkey Bindings
- ✓ Agent Campaigns Script Setup

Our Valuable Customers

Banking, Insurance, Financial, Transport, Real-Estate, Education & telecom(3rd Party)



THANK YOU !!

BOOK A DEMO
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