

# William Fisher

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4 Sweet Shade Way, Greenville, SC

Online Portfolio: <https://iamwillfisher.github.io/portfolio/>

## Education

**CompTIA A+ Certification** 1/2025

**Google IT Support Certificate** 12/2024

- Acquired foundational knowledge in troubleshooting, systems administration, computer networking, IT security, and customer support best practices.

**Google Cybersecurity Certificate** 11/2024

- Gained foundational knowledge of cybersecurity concepts including network security, data protection, incident response, and threat intelligence.

### Associate of Arts

Greenville Technical College • Greenville, SC 05/2024

- Relevant Coursework: Principles of Management, Microcomputer Applications, Marketing, Public Speaking
- 4.0 GPA

## Skills

**Professional Skills:** Problem Solving, Critical Thinking, Collaboration, Communication, Time Management

**Tools and Platforms:** Microsoft 365, Google Workspace, Inventory Management Systems, Linux, SQL

**Operations and Warehousing:** Inventory Auditing, Data Accuracy, Workplace Safety, Compliance Adherence, Forklift, Power Equipment

## Experience

### Receiving Associate

Clickstop • Simpsonville, SC 7/2024 - Present

- Communicated with team to ensure smooth operations, escalating issues as needed to meet service standards.
- Coordinated and scheduled deliveries, following procedures to maintain accurate supply levels.
- Collaborated with team on workplace organization, enhancing safety and compliance.
- Updated and verified inventory data in management system, flagging discrepancies as needed.

### Warehouse Operations Specialist

Asurion • Raleigh, NC 1/2023 - 5/2024

- Managed daily operations, ensuring adherence to procedural standards and minimizing operational risks.
- Conducted detailed inventory audits, reconciling discrepancies to uphold data accuracy and organizational compliance.
- Managed inventory procedures for efficient stocking and organization, optimizing space and accuracy.

### Shop Manager

Back40Life • Travelers Rest, SC 10/2019 - 01/2022

- Trained new employees on safety protocols and procedures, ensuring compliance and consistent workflow.
- Led a team of 5 employees to maintain efficient, timely project completion.
- Organized project timelines and resource usage to streamline operations and optimize materials.
- Operated CNC and other precision tools to fulfill custom orders, adhering to quality and safety standards.