

MAULANA AZAD NATIONAL INSTITUTE OF TECHNOLOGY BHOPAL
DEPARTMENT OF HUMANITIES AND SOCIAL SCIENCES

Course: B.Tech

Sections: A, B, C, D, E

Subject: Communication Skills

Subject Code: HUM103

Time: 90 minutes

Max Marks: 20

Note: All the questions are compulsory.

S.No.	Question	Marks
1.	Explain the importance of developing communication as a skill?	4
2.	What are 7 C's of effective communication? Discuss with examples.	4
3.	Identify the barriers that lead to miscommunication in the following scenario. How can the manager overcome this barrier? <i>'I called for a meeting at 5pm with the supervisors. But none turned up . . . nobody pays attention to me in this place. it would be better to quit'.</i>	4
4.	What is voice modulation? What role does it play in our daily communication? Give examples.	4
5.	(a) How people arrange space reflects how close they are and whether they want interaction. Name and discuss this type of non-verbal communication.	2
	(b) Non-verbal communication is less intense and impactful than verbal communication. Do you agree with this statement? Why?	2