

# **API Document Smartflo WhatsApp Business Platform**



### **API Sample for Demo**

Smartflo Omnichannel

Kindly find the API details as below

https://help.omni.tatatelebusiness.com/pages/api-docs - Swagger

https://documenter.getpostman.com/view/23902950/2s8YmULzu3#74f30c5a-fbbf-429f-800c-b7ef9d64623f - Postman

Sample -Data

Base URL: https://wb.omni.tatatelebusiness.com/whatsapp-cloud/messages

Authorization: -- Ask for the Key

Content-Type:application/json

Authorization:{{Auth\_Token\_new}}



Sample payload for text – only change mobile number – Template name customer need to register on the live account

```
{
    "to": "+919594567625",
    "type": "template",
    "template": {
        "name": "ttbs",
        "language": {
            "code": "en"
        }
    }
}
```

Sample for Pdf - Template name customer needs to register on the live account

```
"to": "+919594567625",
  "type": "template",
  "template": {
    "name": "pdf",
    "language": {
      "code": "en"
    },
    "components": [
        "type": "header",
        "parameters": [
          {
            "type": "document",
            "document": {
              "link": https://s3-prod-smartflo-uploads.s3.ap-south-
1.amazonaws.com/pdf/pdf_1674022239576_Tata-Penetration-Testing-certificate.pdf
          }
        1
      },
        "type": "body",
        "parameters": [
            "type": "text",
            "text": " Kunal,"
          }
```

#### **API Sample for Demo**

Smartflo Omnichannel

#### Sample payload for image

```
"to": "+919594567625",
  "type": "template",
  "template": {
    "name": "tatanex",
    "language": {
      "code": "en"
    "components": [
        "type": "header",
        "parameters": [
            "type": "image",
            "image": {
              "link": https://s3-prod-smartflo-uploads.s3.ap-south-
1.amazonaws.com/image/image_1671090902985_christmas-tree-background-christmas-decorations-snow-
blurred-sparking-glowing-happy-new-year-xmas-theme-81216064.jpg
          }
        ]
      },
        "type": "body",
        "parameters": [
          {
            "type": "text",
            "text": " Kunal,"
        ]
     }
   ]
 }
}
```



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