# B.Sc. Dissertation

# Robo-advising: automated quantitative algorithms for risk profile estimation and portfolio optimization

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# Abstract<sup>1</sup>

Robo-advisors are digital investment platforms that use algorithms to provide automated investment advice and portfolio management services. They have become increasingly popular in recent years as technology has advanced, and more investors seek low-cost, automated investment management solutions. In this report, we study robo-advising algorithms for risk profile estimation and portfolio optimization.

We first provide a comprehensive literature review on robo-advisors, including their origin, development, advantages, current state and typical workflow. We then provide a novel taxonomy of robo-advisors and categorize existing models by their optimization goal, client input and interaction schedule.

To study robo-advisors in greater depth, we adopt the setting of Capponi, Olafsson, and Zariphopoulou (2022), where a robo-advisor interacts with the client according to a pre-determined schedule and updates its estimation of the behaviorally biased client's risk aversion and make investment decisions based on mean-variance optimization. We study the proposed robo-advising algorithm of Capponi et al. (2022) in great depth, with a particular focus on what they have ignored and oversimplified: (i) implementation details of the numerical algorithm to find optimal strategies; (ii) estimation of client's personalized parameters.

In Section 3.3 and Section 4.1.2, we describe in extensive detail the robo-advising algorithm and its implementation, and to that end, we prove in Theorem 3.3.1 that the optimal strategy at any time only depends on a low-dimensional state tuple of only five variables instead of a high-dimensional full history of states. This is a key component to the implementation of the algorithm via discretization of the all possible states and backwards induction, yet missing in Capponi et al. (2022). Following Theorem 3.3.1 and its proof, we successfully implement our robo-advising algorithm<sup>2</sup> and validate our implementation by experiments presented in Section 4.2. To the best of our knowledge, this is the first open source implementation of the robo-advisor described in

<sup>&</sup>lt;sup>1</sup>This extended abstract serves the purpose of the report summary required by the Department.

<sup>&</sup>lt;sup>2</sup>See https://github.com/iamyiqiu/ra.

Capponi et al. (2022).

Another novel contribution is that through Theorem 3.4.2, we propose a method for the roboadvisor to estimate the personalized parameters of the client, which are assumed to be known to the robo-advisor in the original paper. We use methods of moments to estimate the parameters and demonstrate the precision of the estimations in Section 4.4.

Other than the contributions mentioned earlier, we also discuss the effects of economy states on the robo-advisor's optimal strategy in Section 4.2. We also calculate the expected behavioral bias and argue that on average it would increase the client's risk aversion in the same section. In Section 4.3, we focus on the personalization measure of the robo-advisor and elaborate on the trade-off between better estimation of risk aversion versus higher behavioral bias.

To conclude, this report surveys current advances of robo-advising algorithms and study the algorithm described in Capponi et al. (2022). We close the gaps where the original paper does not elaborate on and provide new theoretical and empirical results.

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# **Chapter 1**

# Introduction

Robo-advisors are automated investment platforms that utilize quantitative algorithms and data analytics to provide personalized portfolio management services to a broader range of investors. Since its introduction in the early 2000s, it has gained much popularity due to its lower cost, stronger personalization and better performance, and has especially been popularized since the financial crisis in 2008, when investor started to lose confidence in traditional financial institutions.

Due to its popularity in the financial industry and its benefits over conventional services provided by human advisors, there has been an emerging amount of attention drawn by roboadvisors in the quantitative finance research community as well. Beketov, Lehmann, and Wittke (2018) survey existing robo-advisors on the market, study its recent emergence in the industry, and predict the trends of the robo-advising industry in the future. Tertilt and Scholz (2018) propose questionnaires to help robo-advisors evaluate the risk preferences of the client. Wang and Zhou (2020) propose a reinforcement learning framework for robo-advisors to minimize risk given the client's target return value. More recently, there are an increasing number of works focusing on more personalized robo-advisors where the advisor estimates the client's risk aversion to provide more tailored investment suggestions. Wang and Yu (2021) let the robo-advisor to observe the historical asset allocations made by the client to use inverse reinforcement learning to infer client risk aversion and optimize portfolio based on that. Similarly, Alsabah, Capponi, Ruiz Lacedelli, and Stern (2021) allow the robo-advisor to not only observe client's asset allocation history, but to actively interact with the client during the robo-advising process as well. Capponi et al. (2022) also take client's behavioral bias caused by his or her trend-chasing mindset into consideration.

In this report, we study robo-advisors under the setting of Capponi et al. (2022), which can be characterized as follows. First, the robo-advisor interacts with the client based on a pre-determined fixed schedule, where at each interaction, the client communicates its behaviorally biased risk

aversion to the robo-advisor. The behavioral bias is due to the trend-chasing mindset of the client and is determined by the market performance since the previous interaction. Through interactions and observation of the environment, the robo-advisor models and estimates the client's risk aversion (with behavioral bias) and use that to manage portfolio to maximize the mean-variance objective function. We study this setting because as per previous discussions on existing settings, the setting of Capponi et al. (2022) is the most comprehensive, which is personalized and interactive, and also takes behavioral bias into consideration.

Based on the setting of Capponi et al. (2022), we focus in particular on: (i) details on the numerical algorithm to calculate the optimal strategy and its implementation; (ii) estimation of client's personalized parameters. We focus on these two aspects particularly because they are not sufficiently discussed in the original paper. Capponi et al. (2022) only briefly discuss the implementation of the algorithm with high level ideas and they assume that the robo-advisor has already known the personalized parameters of the client. Other than these two points, we also discuss various aspects of the robo-advisor via theoretical and empirical findings. To summarize, our contributions include the following.

- We perform a comprehensive literature review on robo-advisors, including their history, advantages, typical workflow and existing solutions.
- 2. We provide a novel taxonomy to categorize existing robo-advisor models based on three dimensions their optimization goal, client input and interaction model.
- 3. We study in great detail the robo-advisor model of Capponi et al. (2022), especially its numerical algorithm and its implementation. To that end, we prove a novel theorem (Theorem 3.3.1) stating that the optimal strategy only depends on a low-dimensional tuple of state variables instead of full state history. This is key to algorithm implementation for discretization and backwards induction.
- 4. We solve the novel problem of estimating client's personalized parameters, which is omitted by the original paper. We provide our method of moments estimators in Theorem 3.4.2.
- 5. We implement our robo-advisor algorithm and parameter estimators and run experiments with them. Empirical results demonstrate the correctness of our theoretical findings and we also discuss other properties of the robo-advisor via experiments.

The rest of this report is organized as follows. Section 2 surveys recent advances on roboadvisors in the literature and provides a taxonomy of selected robo-advising models. Section 3 elaborates on our setting and the robo-advisor algorithm, with detailed discussions on the numerical computation of optimal strategies and its implementation, as well as estimation of client's personalized parameters. Section 4 reports experimental results and includes discussions on important properties of our robo-advising algorithm and parameter estimators. At last, Section 5 concludes our findings and gives a few potential research directions for further exploration.

# Chapter 2

# Literature review

## 2.1 Preliminaries on robo-advisors

The inception of robo-advisors dates back to the early 2000s when the first online investment platforms, such as Betterment and Wealthfront, came to the fore. These platforms leveraged algorithms to determine asset allocation and rebalancing strategies, providing automated investment advice and portfolio management services to individual investors at a low cost. With the advancement of technology, traditional financial institutions started offering robo-advisory services by developing their own platforms or collaborating with existing FinTech firms.

The financial crisis of 2008 was a turning point in investment management. The crisis led to a loss of trust in traditional financial institutions, prompting investors to explore alternative investment strategies. This environment facilitated the emergence of robo-advising, which offers investors an automated investment platform that uses quantitative algorithms to manage their portfolios (Capponi et al., 2022). This platform is easily accessible to clients online, allowing investors to create and manage their portfolios. The robo-advisor analyzes the investor's risk tolerance, investment goals, and financial situation using algorithms to develop a personalized investment plan for the investor (Beketov et al., 2018). The platform then uses these algorithms to execute trades and manage the investor's portfolio on an ongoing basis.

The robo-advisory industry is relatively new, but it has grown rapidly since its inception in response to the increasing demand from investors for more transparent and low-cost investment services. Using robo-advisors provides several benefits to financial institutions and investors alike. One of the main benefits of using robo-advisors is that they save on fixed costs for financial institutions. The traditional model of investment advisory services involves human advisors who charge high fees for their services. In contrast, robo-advisors offer similar investment advice at



Figure 2.1: Pipeline of a typical robo-advisor (Beketov et al., 2018).

a fraction of the cost, making it more accessible and affordable to a broader range of investors (Beketov et al., 2018).

Furthermore, robo-advisors provide systematic and transparent advice to a new generation of clients (Alsabah et al., 2021; Beketov et al., 2018). They use algorithms to create personalized investment plans tailored to the investor's risk tolerance and financial situation. This approach provides investors with more transparent and objective advice than traditional investment advisory services, which can be influenced by the advisor's biases.

The robo-advisory industry has grown rapidly since its inception, and this trend is expected to continue in the future. As more investors turn to digital investment platforms, the number of robo-advisors on the market continues to increase, and established players are expanding their offerings to remain competitive. Many robo-advisors are also becoming more sophisticated, offering a wider range of investment options such as socially responsible investing and alternative investments. Assets under management in the robo-advisory segment are projected to reach US\$2.76 trillion in 2023 (Statista, 2023). The growth of the industry is being driven by several factors, including increased investor demand for low-cost and transparent investment services and the proliferation of new technology that makes robo-advisors more accessible to a broader range of investors.

# 2.2 Pipeline of a robo-advisor

As per (Beketov et al., 2018), a typical robo-advisor has the following blocks, as shown in Figure 2.1.

- 1. Universal asset selection. This block involves providing a set of investment instruments that the robo-advisor can select from based on their corresponding risk and return information. The set of instruments is usually predetermined and provided by human financial advisors to the robo-advisor to choose from, rather than being chosen by the advisor itself. This approach allows for greater consistency in investment options across clients and helps to ensure that all clients have access to the same investment opportunities.
- 2. **Investor profile identification.** In this block, the robo-advisor models and infers the

client's risk profile and investment preferences. This can be done through various means, such as questionnaires (Tertilt & Scholz, 2018), portfolio choices (Alsabah et al., 2021), or client interactions (Capponi et al., 2022). The goal is to understand the client's risk tolerance, investment goals, and other factors that may impact their investment decisions. By understanding the client's profile, the robo-advisor can provide personalized investment advice that is tailored to the client's specific needs.

- 3. **Portfolio optimization.** This block involves the optimization of the client's portfolio selection based on their risk profile and investment preferences. The robo-advisor uses algorithms to determine the optimal investment mix for the client based on factors such as risk tolerance, expected return, and investment horizon. Robo-advisors may use different optimization objectives to perform optimal asset allocation, such as to maximize mean-variance objective (Capponi et al., 2022; Alsabah et al., 2021; Wang & Yu, 2021) or to minimize risk with a constraint on the target mean return (Wang & Zhou, 2020). This allows for the efficient management of client portfolios and can help to maximize returns while minimizing risk.
- 4. **Monitoring and rebalancing.** The robo-advisor must continually monitor the performance of the selected investment policy and intervene when necessary. This may involve reestimating the client's risk profile, adjusting the investment mix, or rebalancing the portfolio to ensure that it remains aligned with the client's investment goals. The robo-advisor may re-estimate the user's risk profile because (i) it finds its previous estimation not accurate; (ii) the client's risk profile may change from time to time. By providing ongoing monitoring and management, the robo-advisor can help clients stay on track to achieve their investment objectives.
- 5. Performance report. Finally, the robo-advisor should provide performance reports to clients to keep them informed about the performance of their investments, just like their human counterparts. This may include details on investment returns, fees, and other relevant information. By providing clients with regular updates, the robo-advisor can help to build trust and confidence in the investment management process.

In this report, we have a particular focus on the second, third and fourth blocks of a robo-advisor's pipeline – investor profile identification, portfolio optimization and monitoring and rebalancing. We aim to design a robo-advisor that models and estimates the risk profile of a client, exploits its estimation to optimize portfolio, and re-estimates the risk profile and rebalances

Model	OPTIMIZATION GOAL	CLIENT INPUT	Interaction Model
Wang and Zhou (2020)	Risk minimization given target return. Not personalized.	Target return value.	No interaction.
Wang and Yu (2021)	Mean-variance objective with risk aversion.	Historical actions of the client where risk aversion is to be learnt through IRL.	No interactions.
Alsabah et al. (2021)	Mean-variance objective with risk aversion.	Historical and interactive actions of the client. Due to the bijection between risk aversion to action, this is equivalent to numerical risk aversion values.	Interactions with the client are initiated by the robo-advisor to receive updated risk aversion parameters with penalty on each interaction, resulting in exploration-exploitation trade-off.
Capponi et al. (2022)	Mean-variance objective with risk aversion.	Interactive behaviorally biased risk aversion parameters communicated by the client.	Interactions with the client are determined by a fixed interaction schedule and there's no explicit penalty on interactions. However, the behavioral bias at interaction times lead to trade-off between more interactions versus less bias.

Table 2.1: A taxomony of selected robo-advisors in the literature.

the portfolio when it finds necessary, through client interactions or actively asking client for intervening.

# 2.3 Existing robo-advisors and a taxonomy of them

Not only have robo-advisors drawn an emerging amount of attention in financial institutions and investors, but they have grown more and more popular in the quantitative finance research community as well. In this section, we study a few existing robo-advising models in the literature and give a taxonomy of robo-advisors based on their optimization goal, client input to the robo-advisor and the robo-advisor's interaction model. We focus on robo-advisors from the works of Capponi et al. (2022), Alsabah et al. (2021), Wang and Zhou (2020) and Wang and Yu (2021).

We classify any robo-advisor based on three dimensions.

1. **Optimization goal.** Regardless of what and how a robo-advisor may communicate with its client, it may take different optimization goals for portfolio selection. This is the core component of the third block, portfolio optimization, of a robo-advisor's pipeline as shown

- in Figure 2.1. Since optimization goal is of particular importance to a robo-advisor, we first categorize robo-advisors based on their optimization goals. In general, there are two types of optimization goals:
  - (a) Personalizaed optimization goals. Robo-advisors whose optimization goals are determined by the client's risk profile and investment goals provide personalized investment advisory tailored to the client's needs. Robo-advisors with personalized optimization goals consider the risk aversion of different clients and make investment decisions based on it. Assuming the client's risk aversion is  $\gamma$ , then the most common optimization goal is to maximize the mean-variance objective function  $E[X] \gamma/2Var[X]$  where X is the client's wealth. In this setting, since the robo-advisor cannot always have complete information on the client's varying risk aversion over time (otherwise it would be equivalant to the client investing on herself), the advisor must estimate and update this value by modelling and interactions with the client. Capponi et al. (2022), Alsabah et al. (2021) and Wang and Yu (2021) can all be categorized as robo-advisors with personalized optimization goals.
- (b) Non-personalized optimization goals. A simplified method is to model the mean variance portfolio selection problem as a variance minimization process with fixed target return. In this setting, the advisor only needs to ask the client for the target return, and then selects the portfolio with the minimum risk. Wang and Zhou (2020) can be categorized here where they use a reinforcement learning framework to solve the variance minimization problem. This is **not** personalized.
- 2. **Communicated client input.** In this dimension, we categorize robo-advisors based on *what* (i.e., the content) the client communicates with the advisor into two classes.
  - (a) The robo-advisor can directly obtain the required *parameter* (for example, client's risk aversion) from the client. This is a high level abstraction since the actual process of this may be more complicated (since the client is unable to give a numerical value for her risk aversion, but such value can be obtained from a questionnaire), which is out of our concern. Note that it is preferable to also consider and model the bias of this communicated risk aversion, as in Capponi et al. (2022) where they consider the behavioral bias of the client at interaction times due to trend-chasing mindset. We also classify Alsabah et al. (2021) here because although the client input to the robo-advisor is her investment actions, they assume the function from risk aversion  $\gamma$  to the client's

- action is bijective and invertible, hence, it is equivalent to the case where the client directly communicates her risk aversion to the robo-advisor. In Alsabah et al. (2021), they do not consider behavioral bias in the communicated risk aversion.
- (b) The robo-advisor may be not able to obtain the required parameter such as risk aversion, but the robo-advisor may be able to observe client's *strategies and actions* instead. Such strategies usually refer to client's asset allocation decisions made in a market with complete information. The behavior observed by the robo-advisor may be historical, i.e., client's actions before the robo-advising process as a reference, or interactive, i.e., the robo-advisor observes or asks for the client's decisions on an ongoing basis. In this case, the problem can be modelled as a inverse reinforcement learning problem (Ng & Russell, 2000) where one can only observe the client's actions to the environment and infer the client's internal parameters to be used for robo-advised investment later. Wang and Yu (2021) propose a deep reinforcement learning algorithm to infer the risk preference of the client from historical client's asset allocations.
- 3. **Interaction model.** At last, robo-advisors can also be categorized based on their interaction models. First, they can be classified into those with and without interactions with the client.
  - (a) Robo-advisors without interactions with the client obtain all the information required from the client in a single information exchange. The robo-advisor may obtain the client's target risk or risk aversion through direct communication of numerical values or can estimate the required parameters from historical allocations of the client. The robo-advisor in Wang and Zhou (2020) receives a single target return value from the client to perform risk minimization with constraint on target return value. Wang and Yu (2021) let the robo-advisor to receive historical asset allocations of the client to infer the client's risk aversion. Both do not involve interactive communications during the robo-advising process.
  - (b) There are also robo-advisors that allow interactions with the client during the robo-advising process. In this case, the robo-advisor may interact with the client (explore for better estimation of the risk aversion parameter), and optimize based on the information received (exploit the current belief of the risk aversion to make decisions). Such interactions may come with an opportunity cost (i.e., a penalty), naturally leading to an exploration-exploitation trade-off where the robo-advisor cannot choose to interact with client all the time for perfect estimation of client's risk aversion. This is the case

in Alsabah et al. (2021). Capponi et al. (2022) take an alternative approach where there is no explicit penalty to the reward function on interactions. However, as they also consider the client's behavioral bias that is only activated at interaction times due to trend-chasing mindset, there is an implicit penalty for too many interactions and hence leading to a trade-off between better estimations and less behavioral bias. This is discussed in much detail in Section 4.3.

Table 2.1 concludes our taxonomy for robo-advisors and categorizes each of the models we study into one of the categories in each dimension.

# **Chapter 3**

# A robo-advising algorithm

In this chapter, we elaborate in great detail on a robo-advising algorithm – its problem setting, optimal strategy, computation of such strategy and the estimation of personalized parameters. This chapter is based on and an extention to the robo-advising algorithm described by Capponi et al. (2022). We adopt the their problem setting, but provide a much more detailed description on the numerical computation of the optimal strategy (in Section 3.3), and demonstrate a method of estimating personalized parameters of the client (in Section 3.4), which is oversimplified and omitted in Capponi et al. (2022).

# 3.1 Problem setting

## 3.1.1 Market model

We adopt the market model of Capponi et al. (2022). We consider a period of time of length T, i.e., n = 0, 1, ..., T - 1. At time n, the economy state  $Y_n \in \mathcal{Y}$  is observable to all, where  $\mathcal{Y} = \{1, 2\}$  denoting the two possible economy states. We assume the economy state variable  $Y_n$  to follow a Markov chain with transition matrix P, i.e.

$$Pr[Y_{n+1} = y | Y_n] = P_{Y_{n,y}}, \quad n = 0, 1, \dots T - 1.$$

There exist two available assets, a risk-free asset  $(B_n)_{n\geq 0}$  and a risky asset  $(S_n)_{n\geq 0}$ , whose returns depend on the economy state. At time n, the risk-free asset has a constant interest rate  $r_{n+1} = r(Y_n)$  dependent on the current economy state, and the risky asset has a random return rate  $Z_{n+1} \sim \mathcal{N}(\mu(Y_n), \sigma^2(Y_n))$  whose mean and variance also depend on the current economy state  $Y_n$ .

Functions  $r, \mu, \sigma^2$  of economy state are public knowledge to all. Hence, we have

$$B_{n+1} = (1 + r_{n+1})B_n,$$
  

$$S_{n+1} = (1 + Z_{n+1})S_n.$$
(3.1)

Note that  $r_{n+1}$  and  $Z_{n+1}$  are indexed by n+1 as they are the return rates of the respective assets at timestamp n+1. At time n, given the economy state  $Y_n$ , only the distribution of  $Z_{n+1}$  is revealed, instead of the actual valuation of  $Z_{n+1}$ .  $Z_{n+1}$  is only determined at time n+1. For simplicity of our notations, let  $\mu_{n+1} = \mu(Y_n)$  and  $\sigma_{n+1} = \sigma(Y_n)$ . In this way,  $Z_{n+1}$  will follow the distribution  $\mathcal{N}(\mu_{n+1}, \sigma_{n+1}^2)$ . Note that  $\mu_{n+1}, \sigma_{n+1}, r_{n+1}$  only depend on  $Y_n$  and hence are revealed at time n.

We consider a self financing investment strategy  $(\pi_n)_{n\geq 0}$  in the market dynamics described earlier, where  $\pi_n$  is the amount of wealth invested in the risky asset at time n. Let the client's wealth at time n to be  $X_n$ , and let  $X_0$  to be a pre-defined constant. Then given a investment strategy  $\pi$ , the wealth process follows

$$X_{n+1} = (1+r)(X_n - \pi_n) + (1+Z_{n+1})\pi_n = (1+r)X_n + (Z_{n+1} - r)\pi_n.$$
(3.2)

The robo-advisor, via interactions and modelling, chooses the investment strategy on behalf of the client, in order to maximize a mean-variance objective function dependent on the robo-advisor's modelling of client's risk aversion. To specify such objective function, we introduce the client's and the robo-advisor's model of risk aversion in Section 3.1.2 and Section 3.2.

#### 3.1.2 Client model

#### Client's internal model of risk aversion process

The client has their internal model of risk aversion process,  $\gamma_n^C$ , n = 0, 1, ..., T - 1. Client's risk aversion depends on time, idiosyncratic shocks and economy status. More specifically, the client's risk aversion process follows

$$\gamma_n^C = e^{\eta_n} \gamma_n^{id} \gamma_n^Y, \qquad n = 0, 1, \dots, T - 1.$$
(3.3)

Client's risk aversion process consists of three components:

1. Effects of age over time.  $\eta_n = -\alpha(T - n)$  captures the effect of age increasing the risk aversion over time and parameter  $\alpha \in \mathbb{R}_{\geq 0}$  represents the magnitude of such effect. The larger  $\alpha$  is, the more risk averse the client becomes as time goes by.

2. **Personal idiosyncratic shocks.**  $\gamma_n^{id}$  represents the idiosyncratic shocks to the client's risk aversion independent on time, economy states or investment performance. It is defined as

$$\gamma_n^{id} = \gamma_{n-1}^{id} \cdot e^{\varepsilon_n}, \qquad n = 1, \dots, T - 1. \tag{3.4}$$

It is controlled by  $(\varepsilon_n)_{n\geq 1}$ , an independently and identically distributed random variables that admit the following distribution

$$\varepsilon_n = \begin{cases} \mathcal{N}(0, \sigma_{\varepsilon}^2), & \text{with probability } p_{\varepsilon}; \\ 0, & \text{with probability } 1 - p_{\varepsilon}. \end{cases}$$
 (3.5)

Here,  $p_{\varepsilon} \in [0, 1]$ ,  $\sigma_{\varepsilon} \in \mathbb{R}^+$  are personalized parameters of the client.  $p_{\varepsilon}$  is the probability that this component changes, in which case  $\varepsilon_n$  will be drawn from a normal distribution with zero mean and  $\sigma_{\varepsilon}^2$  variance. With probability  $1 - p_{\varepsilon}$ , the idiosyncratic shock component will not change. Usually  $p_{\varepsilon}$  is set to be small, such as 0.05, to reflect the practical scenario that a random oscillation to client's risk aversion does not occur with a high probability.

3. **Economy state.** A client's risk aversion also depends on the current economy state, reflected by the component  $\gamma_n^Y$ .  $\gamma_n^Y$  is a deterministic constant determined by  $(Y_n)$ , which increases as the market's Sharpe ratio increases (Lettau & Ludvigson, 2010). This is because a human client tends to reduce his or her investment in the risky asset if the market Sharpe ratio is high. Capponi et al. (2022) only describe this coefficient to be increasing in the market Sharpe ratio, but does not give a construction of  $\gamma_n^Y$ . To make sure that  $\gamma_n^Y \ge 0$ , we define  $\gamma_n^Y$  as

$$\gamma_n^Y = \exp(S(Y_n)) = \exp\left(\frac{\mu(Y_n) - r(Y_n)}{\sigma(Y_n)}\right). \tag{3.6}$$

At last, we show that  $(\gamma_n^C)_{n\geq 0}$  is well-defined once the initialization  $\gamma_0^C$  is given.

The risk aversion process  $(\gamma_n^C)_{n\geq 0}$  is initialized with a given constant  $\gamma_0$ , which is also a personalized parameter of the client (in addition to  $\alpha$ ,  $p_{\varepsilon}$ ,  $\sigma_{\varepsilon}$ ). Once  $\gamma_0^C = \gamma_0$  is determined, as  $\eta_0$ ,  $\gamma_0^Y$  are deterministic given the time horizon and initialized economy state,  $\gamma_0^{id}$  is initialized accordingly as  $\gamma_0/(e^{\eta_0}\gamma_0^Y)$ . For later timestamps,  $\eta_n = -\alpha(T-n)$ ,  $\gamma_n^{id}$  follows Equation (3.4) and  $\gamma_n^Y$  follows Equation (3.6). Hence, client's risk aversion process  $(\gamma_n^C)_{n\geq 0}$  is well-defined.

#### Client's behavioral bias on risk aversion

Other than client's risk aversion process  $(\gamma_n^C)_{n\geq 0}$ , we also consider behavioral bias on client's risk aversion influenced by market performance (the return rate of the risky asset). Note that client does not always know about market performance unless he or she interacts with the robo-advisor and being inquired to communicate and update his or her risk aversion. Denote  $\tau_n$  to be the timestamp of the most recent interaction at time n. It is trivial to see that time n is an interaction time if and only if  $\tau_n = n$ , and the previous interaction time (if that exists, i.e. n > 0) is at time  $\tau_{n-1}$ .

At interaction time n > 0, where  $n = \tau_n$ , client's behavioral bias will be applied on the communicated risk aversion

$$\xi_n = \gamma_n^C \gamma_n^Z = \gamma_n^C \exp\left(-\beta \left(\frac{1}{n - \tau_{n-1}} \sum_{k = \tau_{n-1}}^{n-1} (Z_{k+1} - \mu_{k+1})\right)\right). \tag{3.7}$$

In Equation (3.7),  $\gamma_Z$  is defined in a way that depends on the market performance since after the previous interaction time (at time  $\tau_{n-1}+1$ ) up to now (at time n). If the total return of the risky asset  $\sum_{k=\tau_{n-1}}^{n-1} Z_{k+1}$  exceeds the expectation  $\sum_{k=\tau_{n-1}}^{n-1} \mu_{k+1}$ ,  $\gamma_n^Z$  will be less than one, indicating a discounting effect on the communicated risk aversion, and vise versa. This reflects the behavioral bias of the client due to the trend-chasing mindset (Oechssler, Roider, & Schmitz, 2009), that is, a client will tend be more risk-tolerant if the performance of the current portfolio exceeds the expectation.

At initial time n = 0, even if it is an interaction time (i.e.  $\tau_0 = 0$ ), there will be no behavioral bias on the communicated risk aversion, i.e.  $\xi_0 = \gamma_0^C = \gamma_0$ , because there is no history of market performance for the client to observe.

Also, at non-interaction times, we define  $\xi_n = \xi_{\tau_n}$ , the most recent communicated risk aversion.

At last, note that  $\beta$  in Equation (3.7) is another client's personalized parameter that controls the magnitude of the trend-chasing behavioral bias. Larger  $\beta$  indicates that the client will be biased to be more tolerant towards risk if the market performs better than expectation. To summarize, there are in total the following such personalized parameters that control the dynamics of the client's risk aversion process and behavioral bias, as shown in Table 3.1.

# 3.2 Robo-advisor's model and optimal strategy

In this section, we describe the robo-advisor's model of the client's risk aversion process, its investment objective, and its optimal strategy. Again, we mostly follow the settings of Capponi et

PARAMETER	Domain	Description	
<u>γ</u> 0	$\mathbb{R}_{\geq 0}$	The initial risk aversion of the client.	
$\alpha$	$\mathbb{R}_{\geq 0}$	Measures the effects of time on increasing the client's	
		risk aversion.	
$oldsymbol{eta}$	$\mathbb{R}_{\geq 0}$	Measures how much the market performance history	
		will bias the client's communicated risk aversion at	
		interaction times.	
$p_{\varepsilon}$	[0, 1]	The probability of the idiosyncratic shock compo-	
		nent does not stay constant (i.e. $\varepsilon_n \neq 0$ ).	
$\sigma_{oldsymbol{arepsilon}}$	$\mathbb{R}_{\geq 0}$	The standard deviation of $\varepsilon_n$ if it is not zero, which	
		occurs with probability $p_{\varepsilon}$ .	

Table 3.1: List of client's personalized parameters that control the client's risk aversion and behavioral bias.

al. (2022) and complement where is not described in much detail.

## 3.2.1 Robo-advisor's model of the client's risk aversion process

First, Capponi et al. (2022) assume that the personalized parameters of the client, i.e., the parameters listed in Table 3.1, are known to the robo-advisor. That is, Capponi et al. (2022) assume that the robo-advisor has complete knowledge on the mechanism following which the client's risk aversion process is generated. However, this is an oversimplified assumption that may not hold realistically in practice. For now, we assume this assumption holds and we will give an algorithm in Section 3.4 for the robo-advisor to estimate these personalized parameters through testing interactions beforehand.

#### **Interaction model**

As introduced earlier, the robo-advisor follows a pre-determined fixed interaction schedule that is defined by the sequence  $(\tau_n)_{n\geq 0}$  where  $\tau_n$  is the most recent interaction time before timestamp n (inclusive). Following Capponi et al. (2022), we consider an uniform interaction schedule parameterized by the interaction interval  $\phi \in \mathbb{N}_+$ , where  $0, \phi, 2\phi, \ldots$  are the timestamps where interaction occurs.

At interaction time n, i.e.,  $\tau_n = n$ , the robo-advisor interacts with the client and receives communicated risk aversion  $\xi_n$  that is behaviorally biased by the market performance since the previous interaction (if existing) up to date, as defined in Equation (3.7).

#### Robo-advisor's model of the client's risk aversion process

Through its knowledge on the distribution of the client's risk aversion process, and the communicated (biased) risk aversion values at interaction times, the robo-advisor maintains its own model of client's risk aversion process, denoted as  $(\gamma_n^R)_{n\geq 0}$ , following

$$\gamma_n^R = e^{\eta_n - \eta_{\tau_n}} \xi_{\tau_n} \frac{\gamma_n^Y}{\gamma_{\tau_n}^Y}.$$
 (3.8)

Equation (3.8) has the following properties.

- 1. On interaction time n, the robo-advisor's model of risk aversion  $\gamma_n^R$  is the same as the communicated risk aversion  $\xi_n$  as  $n = \tau_n$ . This makes sense because the robo-advisor will operate on behalf of the client and follows client's direct instructions of the communicated risk aversion.
- 2. On any time n,  $\gamma_n^R$  is an *approximation* of the expected value of the client's risk aversion  $\gamma_n^C$  times the most recent behavioral bias  $\gamma_{\tau_n}^Z$ . This means that the robo-advisor operates based on its belief of the client's biased risk aversion (as the bias component will remain constant unless interacting with the advisor). To verify the claim, notice

$$\gamma_{\tau_{n}}^{Z} \mathbf{E}[\gamma_{n}^{C}] = \xi_{\tau_{n}} \mathbf{E} \left[ \frac{\gamma_{n}^{C}}{\gamma_{\tau_{n}}^{C}} \right] \\
= \xi_{\tau_{n}} \mathbf{E} \left[ e^{\eta_{n} - \eta_{\tau_{n}}} \frac{\gamma_{n}^{id}}{\gamma_{\tau_{n}}^{id}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \right] \\
= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \mathbf{E} \left[ \frac{\gamma_{n}^{id}}{\gamma_{\tau_{n}}^{id}} \right] \\
= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \mathbf{E} \left[ e^{\sum_{i=\tau_{n}+1}^{n} \varepsilon_{i}} \right] \\
\approx e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \\
\approx e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}}$$
(3.9)

since  $\varepsilon_n$  follows Equation (3.5) and is zero with high probability (i.e.  $1 - p_{\varepsilon}$  where  $p_{\varepsilon}$  is set to be very small, as per previous discussions).

Note that Equation (3.8) is an approximation of the actual expectation, and the precise value is

given by

$$\begin{split} \gamma_{\tau_{n}^{Z}} \mathbf{E}[\gamma_{n}^{C}] &= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \mathbf{E}\left[e^{\sum_{i=\tau_{n}+1}^{n} \varepsilon_{i}}\right] \\ &= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \prod_{i=\tau_{n}+1}^{n} \mathbf{E}\left[e^{\varepsilon_{i}}\right] \\ &= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} \prod_{i=\tau_{n}+1}^{n} \mathbf{E}\left[p_{\varepsilon}e^{X} + (1 - p_{\varepsilon})e^{0}\right], \quad \text{where } x \sim \mathcal{N}(0, \sigma_{\varepsilon}^{2}) \\ &= e^{\eta_{n} - \eta_{\tau_{n}}} \xi_{\tau_{n}} \frac{\gamma_{n}^{Y}}{\gamma_{\tau_{n}}^{Y}} (e^{\sigma_{\varepsilon}^{2}/2} p_{\varepsilon} + (1 - p_{\varepsilon}))^{n - \tau_{n}}. \end{split}$$

Here, if we would like Equation (3.8) to be exact value instead of approximation, one can change the definition of  $\varepsilon_n$  in Equation (3.5) to  $\mathcal{N}(-\sigma_{\varepsilon}^2/2, \sigma_{\varepsilon}^2)$  with probability  $p_{\varepsilon}$  and zero with probability  $1 - p_{\varepsilon}$ . However, such definition will lead to unnecessary complication in Section 3.4, and hence we stick to Equation (3.5).

At last, note that unlike Alsabah et al. (2021), there is no explicit penalty applied to each interaction, however, there are implicit penalty to too frequent interactions due to the existence of behavioral bias. More frequent interactions will lead to better estimation of the client's risk aversion, but this will also lead to higher behavioral bias as such bias is only applied at interaction times. This trade-off between more accurate estimation and higher bias will be discussed in more detail in Section 4.3.

## 3.2.2 Robo-advisor's optimization goal

Now that we define the robo-advisor's model of risk aversion, we now define the robo-advisor's optimization goal. We adopt the well-known mean-variaznce objective function (Markowitz, 1952).

To be more specific, with fixed time horizon T, at time n, the robo-advisor maximizes the mean-variance objective function

$$E\left[\frac{X_T^{\pi} - X_n}{X_n}\right] - \frac{\gamma_n^R}{2} Var\left[\frac{X_T^{\pi} - X_n}{X_n}\right]. \tag{3.11}$$

That is, at time n, the robo-advisor aims to maximize the mean-variance objective with its model of client's risk aversion at time n with regard to the expected return at the terminal time T, conditioning on all the information it can obtain at time n.

## 3.2.3 Robo-advisor's optimal strategy and its evaluation

Note that in Equation (3.11), the optimization objective at time n not only depends on the information available to the robo-advisor so far, but also involves the estimation of future random processes conditioned on current knowledge. Let  $\mathcal{D}_n$  be the set of all possible history information up to time n. Then at time n, given the current wealth  $X_n$  and the current history  $d_n$ , the optimal strategy at time n,  $\pi_n^*$ , is a function of x and  $d_n$ , because at time n, that's all the information the robo-advisor knows, and it must make a decision based on such information. In fact, this function is of the form

$$\pi_n^*(x, d_n) = \tilde{\pi}_n^*(d_n) \cdot x \tag{3.12}$$

for all  $x \in \mathbb{R}_{\geq 0}$  and all  $d_n \in \mathcal{D}_n$ , where naturally,  $\tilde{\pi}_n^*$  is the proportion of current wealth allocated to the risky asset at time n. Therefore, our goal is to find  $\tilde{\pi}_n^*(d)$  for all possible  $d \in \mathcal{D}_n$ .

Capponi et al. (2022) gives the following result for the robo-advisor's optimal strategy. Since the proof of Theorem 3.2.1 is not of our particular focus (we focus on the numerical algorithm for computation of the optimal strategy), we refer the audience to the original paper by Capponi et al. (2022).

**Theorem 3.2.1.** For an optimal solution to (3.11), at time n, with history  $d \in \mathcal{D}_n$ , the proportion of current wealth allocated to the risky asset follows

$$\tilde{\pi}_{n}^{*}(d) = \frac{1}{\gamma_{n}^{R}} \frac{E[(Z_{n+1} - r_{n+1}) \frac{X_{T}^{\pi^{*}}}{X_{n+1}}]}{\operatorname{Var}[(Z_{n+1} - r_{n+1}) \frac{X_{T}^{\pi^{*}}}{X_{n+1}}]} - (1 + r_{n+1}) \frac{\operatorname{Cov}\left[\frac{X_{T}^{\pi^{*}}}{X_{n+1}}, (Z_{n+1} - r_{n+1}) \frac{X_{T}^{\pi^{*}}}{X_{n+1}}\right]}{\operatorname{Var}\left[(Z_{n+1} - r_{n+1}) \frac{X_{T}^{\pi^{*}}}{X_{n+1}}\right]},$$
(3.13)

where all the expectation, variance and covariance are taken over the randomness of the future market (from  $Y_{n+1}, \ldots$  and  $Z_{n+1}, \ldots$ ) and client's risk aversion process (from  $\varepsilon_{n+1}, \ldots$ ), conditioning on the current information  $d \in \mathcal{D}_n$ .

#### Game theoretic interpretation of the optimal strategy

Note that in Equation (3.13), the optimal strategy at time n will depend on the future optimal strategy. This can be interpreted in a game-theoretic way. We can treat finding the optimal strategy to maximize (3.11) as a multi-stage multi-player game, where the robo-advisor at time n is seen as the (n + 1)-th player. Each player has a reward function to maximize that is the mean-variance objective of the terminal return given current information. At time n, the player can only make decisions based on the current information, given that the future players (i.e., the robo-advisor

itself in the future rounds) will act optimally. Therefore, if the strategy at all n satisfies Equation (3.13), it will be a subgame-perfect equilibrium, and hence optimal.

In the spirit of finding subgame-perfect equilibria, we use backwards induction. For the terminal time n = T - 1, Equation (3.13) degenerates to a single-step single-player game, and the optimal strategy  $\tilde{\pi}_{T-1}^*$  is given by solving the usual simple mean-variance maximization for any possible full history  $d_{T-1}$ . At time n < T - 1, assuming that we have solved the optimal strategy of later players given all possible history information, then the optimal strategy  $\tilde{\pi}_n^*$  is found as a solution to Equation (3.11) where all later players follow the optimal strategy solved earlier. Note that when solving for  $\tilde{\pi}_n^*$ , when calculating the expectation, variance and covariance terms in Equation (3.13), one need to integrate over all possible future scenarios, which can be done because we have solved  $\tilde{\pi}_m^*(d)$  for all possible d for all m greater than n. This is analogous to dynamic programming where results of all possible sub-problems are saved for reference to solve the complete problem.

After the optimal strategy as a function of history information is found via backwards induction, the robo-advisor starts engaging with the actual market and the client. At time n, the robo-advisor observes the market information and models client's risk aversion to formulate the history  $d_n \in \mathcal{D}_n$ , and looks up the earlier found optimal strategy and allocate  $\tilde{\pi}_n^*(d_n)$  of the current wealth to the risky asset.

Therefore, the procedure of finding the optimal strategy  $\tilde{\pi}^*$  can be described as Algorithm 1.

# 3.3 Numerical algorithm for computation of optimal strategy

Following Capponi et al. (2022), we describe a numerical algorithm to evaluate the optimal investment strategy in Equation (3.13) via backwards induction. Capponi et al. (2022) did not describe the algorithm in great detail but only the high-level ideas. In this section, we close such gap and formally describe the algorithm and its implementation.

We first point out two issues with Algorithm 1 that render the procedure unrealistic to be run in practice.

- 1. Although it is possible to solve the terminal strategy  $\tilde{\pi}_{T-1}^*$ , it is not trivial to solve for  $\tilde{\pi}_n^*$  for smaller n in Line 2 of Algorithm 1 as this involves expectation, variance and covariance over the randomness of future market and client's risk aversion process.
- 2. For each n, one will have to discretize  $\mathcal{D}_n$ , the space of history up to time n, which is not practical as it is very high dimensional data. The information history available to the

### Algorithm 1 Overview of the procedure of the robo-advising algorithm.

The algorithm consists of two parts: (i) backwards induction to find the optimal strategy as a function of history information; (ii) run the robo-advisor to use the found strategy for portfolio selection as the robo-advisor observes information as time goes by.

- 1. For all possible  $d \in \mathcal{D}_{T-1}$ , solve  $\tilde{\pi}_{T-1}^*(d)$  by solving Equation (3.13).
- 2. For all n = T 2, ..., 0:
  - For all possible  $d \in \mathcal{D}_n$ , solve  $\tilde{\pi}_n^*(d)$  by solving Equation (3.13), this is possible because for any m > n, and for any  $d' \in \mathcal{D}_m$ , we have already solved  $\tilde{\pi}_m^*(d')$ . Hence, one can evaluate the expectation, variance and covariance of future dynamics conditioned on the current information d and the optimality of future actions.
- 3. This marks the termination of backwards induction, the robo-advisor stores the optimal strategy  $\tilde{\pi}_n^*(d)$  for all  $d \in \mathcal{D}_n$  for all n.
- 4. For n = 0, 1, ..., T 1:
  - The robo-advisor obtains information  $d_n \in \mathcal{D}_n$  via observing the economy, the market, and possible interactions with the client.
  - The robo-advisor allocates wealth of the amount  $\tilde{\pi}_n^*(d_n)X_n$  to the risky asset, which is the optimal strategy.

robo-advisor up to time n includes:

- Economy states  $(Y_0, Y_1, \dots, Y_n) \in \{1, 2\}^n$ ;
- Risky asset returns  $(Z_1, Z_2, \dots, Z_n) \in \mathbb{R}^n$ ;
- Communicated risk aversions from the client  $(\xi_0, \xi_1, \dots, \xi_n) \in \mathbb{R}^n_{>0}$ .

Therefore, for any n, to enumerate all possible  $d \in \mathcal{D}_n$ , one need to enumerate at least

$$O\left(\frac{|\mathcal{Y}|^n}{(\Delta Z)^n (\Delta \xi)^n}\right),\tag{3.14}$$

tuples of  $((Y_0, Y_1, \ldots, Y_n), (Z_1, Z_2, \ldots, Z_n), (\xi_0, \xi_1, \ldots, \xi_n))$ , where  $\Delta Z$  is the step size to discretize a single risky asset return and  $\Delta \xi$  is the step size to discretize a single risk aversion. This leads to exponentially large complexity only to discretize a single step and is not possible to compute in reality.

Capponi et al. (2022) addresses the first issue by decomposing the solution in Equation (3.13), while they oversimplify the process to solve the second issue. We will close such gap by proving

that there exists a tuple of low-dimensional data whose discretization is enough to find optimal strategy of all possible scenarios.

## 3.3.1 Decomposition of the optimal strategy for computational convenience

Following Capponi et al. (2022), one can decompose Equation (3.13) into the following. For any n and any state  $d_n \in D_n$ , we have

$$\tilde{\pi}_{n}^{*}(d_{n}) = \frac{1}{\gamma_{n}^{R}} \frac{\mu_{n}^{az}(d_{n}) - (1 + r_{n+1})\gamma_{n}^{R}(\mu_{n}^{bz}(d_{n}) - \mu_{n}^{a}(d_{n})\mu_{n}^{az}(d_{n}))}{\mu_{n}^{bz^{2}}(d_{n}) - (\mu_{n}^{az}(d_{n}))^{2}},$$
(3.15)

where

$$\mu_n^a(d_n) = \mathbb{E}[a_{n+1}(d_{n+1})]$$

$$\mu_n^{az}(d_n) = \mathbb{E}[a_{n+1}(d_{n+1}) \cdot (Z_{n+1} - r_{n+1})]$$

$$\mu_n^{bz}(d_n) = \mathbb{E}[b_{n+1}(d_{n+1}) \cdot (Z_{n+1} - r_{n+1})]$$

$$\mu_n^{bz^2}(d_n) = \mathbb{E}[b_{n+1}(d_{n+1}) \cdot (Z_{n+1} - r_{n+1})^2]$$
(3.16)

where for n = 0, 1, ..., T - 1 and any  $d_n \in \mathcal{D}_n$ ,

$$a_{n}(d_{n}) = \mathbb{E}[(1 + r_{n+1} + (Z_{n+1} - r_{n+1})\tilde{\pi}_{n}^{*}(d_{n}))a_{n+1}(d_{n+1})]$$

$$b_{n}(d_{n}) = \mathbb{E}[(1 + r_{n+1} + (Z_{n+1} - r_{n+1})\tilde{\pi}_{n}^{*}(d_{n}))^{2}b_{n+1}(d_{n+1})]$$
(3.17)

and for n = T,  $a_T = b_T \equiv 1$ . Here, all the expectations are taken over the randomness of future state  $d_{n+1}$ , which consists of the randomness of market (originating from future economy state  $Y_{n+1}$  and market return  $Z_{n+1}$ ) and risk aversion process (originating from  $\varepsilon_{n+1}$ ), all conditioned on the current state  $d_n$ .

Carefully inspecting Equations (3.15), (3.16) and (3.17), one would easily find the following order of evaluation:

$$a_{T}, b_{T} \Rightarrow \mu_{T-1}^{a}, \mu_{T-1}^{az}, \mu_{T-1}^{bz}, \mu_{T-1}^{bz^{2}} \Rightarrow \tilde{\pi}_{T-1}^{*}$$

$$\Rightarrow a_{T-1}, b_{T-1} \Rightarrow \mu_{T-2}^{a}, \mu_{T-2}^{az}, \mu_{T-2}^{bz}, \mu_{T-2}^{bz^{2}} \Rightarrow \tilde{\pi}_{T-2}^{*}$$

$$\Rightarrow a_{T-2}, b_{T-2} \Rightarrow \dots$$
(3.18)

To be more specific, for all n = T - 1, ..., 0, and for any possible state  $d_n \in \mathcal{D}_n$ , one can first calculate the values of  $\mu_n^a(d_n), \mu_n^{az}(d_n), \mu_n^{bz}(d_n), \mu_n^{bz^2}(d_n)$  via Equation (3.16) given that  $a_{n+1}(d_{n+1}), b_{n+1}(d_{n+1})$  have been solved for all possible state  $d_{n+1}$ . This is because in Equation (3.16), the expectations are evaluated by integrating over all possible future states  $d_{n+1}$  conditioned

on current state  $d_n$ . Then, since the current state  $d_n$  is known, the robo-advisor models the risk aversion as  $\gamma_n^R$  and hence the optimal strategy at time n given state  $d_n$ ,  $\tilde{\pi}_n^*(d_n)$ , can be valuated by Equation (3.15). At last, one can calculate  $a_n(d_n)$ ,  $b_n(d_n)$  via Equation (3.17) as it only involves expectation over the future states at time n + 1, which can be calculated given  $d_n$ . One can keep doing this until we find all the  $\pi_n^*(d)$  for all n and d.

#### 3.3.2 Discretization of low-dimensional data

Although the decomposition of the optimal strategy presented in Equation (3.15) leads to an algorithm (described in Equation (3.18)) to evaluate  $\tilde{\pi}_n^*(d)$  at any n given any state  $d \in \mathcal{D}_n$ , it is still an impractical algorithm because of the high dimensionality of  $\mathcal{D}_n$  and its complexity to be discretized. As shown in earlier sections, each state  $d_n$  at time n consists of three vectors of length n and to discretize  $\mathcal{D}_n$  to enumerate all states  $d_n$  admits exponential complexity that is not feasible in reality. Capponi et al. (2022) briefly addresses this issue by making a claim that there exists a low-dimensional tuple that uniquely determines all the terms in Equations (3.15), (3.16) and (3.17), and that discretizing such low-dimensional data is sufficient for finding  $\tilde{\pi}_n^*(d)$  for all possible state  $d \in \mathcal{D}_n$ . However, they did not elaborate on such discretization nor did they show how the terms in Equations (3.15), (3.16) and (3.17) can be represented using these low-dimensional tuples. In this section, we formally describe a low-dimensional tuple of five variables, such that all terms in Equations (3.15), (3.16) and (3.17) will only depend on this tuple.

## **Theorem 3.3.1.** For time n, let $\tilde{d}_n$ be a tuple of the following five values:

- $Y_{\tau_n}$ : the economy state at the last interaction time;
- $Y_n$ : the current economy state;
- $\sum_{k=\tau_n-\phi}^{\tau_n-1}(Z_{k+1}-\mu_{k+1})$ : the sum of excess market returns between the two most recent interaction times;
- $\sum_{k=\tau_n}^{n-1} (Z_{k+1} \mu_{k+1})$ : the sum of excess market returns since the most recent interaction time;
- $\xi_n$ : the most recent communicated risk aversion. <sup>1</sup>

<sup>&</sup>lt;sup>1</sup>Note that the most recent interaction should be at time  $\tau_n$ . If n is interaction time, then  $n = \tau_n$  and  $\xi_{\tau_n} = \xi_n$ . And if n is not interaction time, then by definition  $\xi_n = \xi_{\tau_n}$ . Therefore,  $\xi_n$  is indeed the most recent communicated risk aversion.

Let  $\tilde{\mathcal{D}}_n = \mathcal{Y} \times \mathcal{Y} \times \mathbb{R} \times \mathbb{R} \times \mathbb{R}_{\geq 0}$  to be the space of all possible  $\tilde{d}_n$ . Then all terms appearing in Equations (3.15), (3.16) and (3.17) can be determined by the values in  $\tilde{d}_n$ . In other words,  $\tilde{\pi}_n^*, \mu_n^a, \mu_n^{az}, \mu_n^{bz}, \mu_n^{bz^2}, a_n, b_n, \gamma_n^R$  are not only functions of the full history  $d_n$ , but also functions of the low-dimensional state  $\tilde{d}_n$ .

*Proof.* To prove that all the terms mentioned in the Equations (3.15), (3.16) and (3.17) only depend on the five variables in  $\tilde{d}_n$ , we follow the order of execution in Equation (3.18) to give a closed-form representation of each term w.r.t.  $\tilde{d}_n$  respectively.

First, we examine  $\mu_n^a(d_n)$ ,  $\mu_n^{az}(d_n)$ ,  $\mu_n^{bz}(d_n)$ ,  $\mu_n^{bz^2}(d_n)$  from Equation (3.16), and show how to evaluate their values given only  $\tilde{d}_n$ . We take  $\mu_n^{az}$  as an example, and other functions are highly similar.

Given  $\tilde{d}_n \in \tilde{\mathcal{D}}_n$ ,

$$\mu_n^{az}(\tilde{d}) = \mu_n^{az}(Y_{\tau_n}, Y_n, \sum_{k=\tau_n-\phi}^{\tau_n-1} (Z_{k+1} - \mu_{k+1}), \sum_{k=\tau_n}^{n-1} (Z_{k+1} - \mu_{k+1}), \xi_n)$$

$$= \mathbb{E}[a_{n+1}(\tilde{d}_{n+1})(Z_{n+1} - r_{n+1})].$$

Therefore, the key is to integrate over all the possible  $\tilde{d}_{n+1}$  conditioned on  $\tilde{d}_n$ .

1. If  $n+1 \neq \tau_{n+1}$ , i.e., n+1 is not an interaction time. Then, the next state  $\tilde{d}_{n+1}$  only depends on the next economy state  $Y_{n+1}$  and the market return at time n+1,  $Z_{n+1}$ , which follows distribution  $\mathcal{N}(\mu_{n+1}, \sigma_{n+1}^2)$  where  $\mu_{n+1}, \sigma_{n+1}^2$  are known because they are determined by current economy state  $Y_n$ , which is given in  $\tilde{d}_n$ . Hence, to calculate the expectation, we need to integrate over  $Y_{n+1}$  and  $Z_{n+1}$ , i.e.,

$$\mu_n^{az}(\tilde{d}_n) = \sum_{Y_{n+1} \in \mathcal{Y}} P_{Y_n, Y_{n+1}} \int_{z \in \mathbb{R}} a_{n+1}(\tilde{d}_{n+1})(z - r_{n+1}) f_{Z_{n+1}}(z) dz, \tag{3.19}$$

where  $f_{Z_{n+1}}(\cdot)$  is the probability density function of  $Z_{n+1}$ , i.e., the probability density function of  $\mathcal{N}(\mu_{n+1}, \sigma_{n+1}^2)$ .

Given  $Y_{n+1}$ ,  $Z_{n+1}$ , the next state  $\tilde{d}_{n+1}$  is determined as follows:

- The economy state at the last interaction time is  $Y_{\tau_n}$  because the most recent interaction is still at  $\tau_n$  if n+1 is not.
- The current (at time n + 1) economy state is  $Y_{n+1}$ , which is given.
- The cumulative excess market returns between the two most recent interaction times is still  $\sum_{k=\tau_n-\phi}^{\tau_n-1}(Z_{k+1}-u_{k+1})$  because the two most recent interactions are still at  $\tau_n-\phi$

and  $\tau_n$ .

- The cumulative excess market returns since the most recent interaction time  $(\tau_{n+1} = \tau_n)$  u to date (n+1) is  $\sum_{k=\tau_n}^{n-1} (Z_{k+1} \mu_{k+1}) + Z_{n+1} \mu_{n+1}$ .
- The most recent communicated risk aversion keeps  $\xi_n$  as there's no new interaction.

Therefore, if n + 1 is not an interaction time, we have

$$\tilde{d}_{n+1} = (Y_{\tau_n}, Y_{n+1}, \sum_{k=\tau_n - \phi}^{\tau_n - 1} (Z_{k+1} - u_{k+1}), \sum_{k=\tau_n}^{n-1} (Z_{k+1} - \mu_{k+1}) + Z_{n+1} - \mu_{n+1}, \xi_n), \quad (3.20)$$

which completes Equation (3.19).

2. If n+1 is indeed an interaction time, then the next state  $\tilde{d}_{n+1}$  depends not only on  $Y_{n+1}, Z_{n+1}$ , but also on the client's risk aversion process, due to the  $\phi$  i.i.d. random variables  $\varepsilon_{\tau_n+1}, \ldots, \varepsilon_{n+1}$ . In fact,  $\tilde{d}_{n+1}$  will depend only on the sum  $\varepsilon_{\tau_n+1} + \ldots + \varepsilon_{n+1}$ . Therefore, to calculate the expectation, one needs to integrate over all three variables, i.e.,

$$\mu_n^{az}(\tilde{d}_n) = \sum_{Y_{n+1} \in \mathcal{Y}} P_{Y_n, Y_{n+1}} \int_{z \in \mathbb{R}} \int_{\varepsilon \in \mathbb{R}} a_{n+1}(\tilde{d}_{n+1})(z - r_{n+1}) f_{Z_{n+1}}(z) f_{\varepsilon}^{(\phi)}(\varepsilon) dz d\varepsilon, \quad (3.21)$$

where  $f_{\varepsilon}^{(\phi)}$  is the probability density function of random variable  $\varepsilon_{\tau_n+1} + \ldots + \varepsilon_{n+1}$ , which can be found via  $\phi$ -fold convolution of  $\varepsilon_n$  whose distribution is defined in Equation (3.5).

Given  $Y_{n+1}$ ,  $Z_{n+1}$ ,  $\varepsilon = \varepsilon_{\tau_n+1} + \ldots + \varepsilon_{n+1}$ , the next state  $\tilde{d}$  is determined as follows:

- The economy state at the last interaction time is  $Y_{n+1}$  because the most recent interaction is n+1 as n+1 is an interaction time.
- The current (at time n + 1) economy state is  $Y_{n+1}$ , which is given.
- The cumulative excess market returns between the two most recent interaction times is

$$\sum_{k=\tau_n}^{n-1} (Z_{k+1} - u_{k+1}) + Z_{n+1} - \mu_{n+1}$$

because the two most recent interactions are at  $\tau_n = n + 1 - \phi$  and n + 1.

• The cumulative excess market returns since the most recent interaction time (n + 1) u to date (n + 1) is 0.

• At last, for the most recent communicated risk aversion  $\xi_{n+1}$ , we have

$$\xi_{n+1} = \gamma_{n+1}^C \exp\left(-\frac{\beta}{\phi} \left( \sum_{k=\tau_n}^{n-1} (Z_{k+1} - \mu_{k+1}) + Z_{n+1} - \mu_{n+1} \right) \right)$$

where

$$\gamma_{n+1}^{C} = \gamma_{\tau_{n}}^{C} \exp(\eta_{n+1} - \eta_{\tau_{n}}) \frac{\gamma_{n+1}^{id}}{\gamma_{\tau_{n}}^{id}} \frac{\gamma_{n+1}^{Y}}{\gamma_{\tau_{n}}^{Y}} = \gamma_{\tau_{n}}^{C} \exp(\alpha \phi + \varepsilon) \frac{\exp S(Y_{n+1})}{\exp S(Y_{\tau_{n}})}$$

where

$$\gamma_{\tau_n}^C = \xi_{\tau_n} \exp\left(\frac{\beta}{\phi} \sum_{k=\tau_n - \phi}^{\tau_n - 1} (Z_{k+1} - \mu_{k+1})\right) = \xi_n \exp\left(\frac{\beta}{\phi} \sum_{k=\tau_n - \phi}^{\tau_n - 1} (Z_{k+1} - \mu_{k+1})\right).$$

Assembling the above, we have

$$\xi_{n+1} = \xi_n e^{\left(\alpha\phi + \varepsilon - \frac{\beta}{\phi} \left(\sum_{k=\tau_n}^{n-1} (Z_{k+1} - \mu_{k+1}) + Z_{n+1} - \mu_{n+1} - \sum_{k=\tau_n - \phi}^{\tau_n - 1} (Z_{k+1} - \mu_{k+1})\right) + S(Y_{n+1}) - S(Y_{\tau_n})\right)}.$$
(3.22)

Note that all terms appearing in Equation (3.22) can be calculated as they are either given by  $\tilde{d}_n$  or provided by  $X_{n+1}, Y_{n+1}, \varepsilon$ .

Therefore, given current state  $\tilde{d}_n$  and  $Y_{n+1}, Z_{n+1}, \varepsilon$ , the next state follows

$$\tilde{d}_{n+1} = \begin{pmatrix} Y_{n+1}, & & & & \\ & Y_{n+1}, & & & & \\ & & \sum_{k=\tau_n}^{n-1} (Z_{k+1} - u_{k+1}) + Z_{n+1} - \mu_{n+1}, & & & \\ & & & 0, & & \\ \xi_n e^{\left(\alpha \phi + \varepsilon - \frac{\beta}{\phi} \left(\sum_{k=\tau_n}^{n-1} (Z_{k+1} - \mu_{k+1}) + Z_{n+1} - \mu_{n+1} - \sum_{k=\tau_n - \phi}^{\tau_n - 1} (Z_{k+1} - \mu_{k+1})\right) + S(Y_{n+1}) - S(Y_{\tau_n}) \right)}$$

$$(3.23)$$

Substituting Equation (3.23) as  $\tilde{d}_{n+1}$  back to Equation (3.21), one can calculate  $\mu_n^{az}(\tilde{d}_n)$  via integration over  $Y_{n+1}, Z_{n+1}, \varepsilon$ .

Hence, we've shown that  $\mu_n^{az}$  can be determined only by  $\tilde{d}_n$  (instead of the high-dimensional  $d_n$ ). One can calculate  $\mu_n^a, \mu_n^{bz}, \mu_n^{bz^2}$  similarly given any tuple  $\tilde{d}_n$ . Next, as instructed by the execution order in Equation (3.18), we examine the evaluation of  $\tilde{\pi}_n^*$  via Equation (3.15). Note that all terms but  $\gamma_n^R$  have been determined, then it suffices to show that one can evaluate  $\gamma_n^R$  given  $\tilde{d}_n$ .

This is possible because as per its definition (Equation (3.8))

$$\gamma_n^R = \exp(\eta_n - \eta_{\tau_n}) \xi_{\tau_n} \frac{\gamma_n^Y}{\gamma_{\tau_n}^Y} = \exp(\eta_n - \eta_{\tau_n}) \xi_n \frac{\exp(S(Y_n))}{\exp(S(Y_{\tau_n}))},$$
(3.24)

where all terms in Equation (3.24) can be determined from  $\tilde{d}_n$ . Therefore,  $\tilde{\pi}_n^*$  can also be calculated via Equation (3.15).

At last, as directed by the execution order in Equation (3.18), we next examine variables  $a_n$ ,  $b_n$  and verify that they indeed are functions of  $\tilde{d}_n$ . This is very similar to what we have done with  $\mu_n^{az}$ .

Take  $a_n(\tilde{d}_n)$  for example. If n+1 is not an interaction time, according to its definition (3.17), we have

$$a_n(d_n) = \sum_{Y_{n+1} \in \mathcal{Y}} \int_{z \in \mathbb{R}} (1 + r_{n+1} + (z - r_{n+1}) \tilde{\pi}_n^*(\tilde{d}_n)) a_{n+1}(\tilde{d}_{n+1}) f_{Z_{n+1}}(z) dz$$

where  $\tilde{d}_{n+1}$  follows Equation (3.20). If n+1 is an interaction time, then we have

$$a_n(d_n) = \sum_{Y_{n+1} \in \mathcal{Y}} \int_{\varepsilon \in \mathbb{R}} \int_{z \in \mathbb{R}} (1 + r_{n+1} + (z - r_{n+1}) \tilde{\pi}_n^*(\tilde{d}_n)) a_{n+1}(\tilde{d}_{n+1}) f_{Z_{n+1}}(z) f_{\varepsilon}^{(\phi)}(\varepsilon) dz d\varepsilon$$

where  $\tilde{d}_{n+1}$  follows Equation (3.23).  $b_n(d_n)$  can be evaluated in the same way.

Hence, we have shown that all the terms required to calculate the optimal strategy are functions of  $\tilde{d}_n$ , thus have completed the proof.

**Corollary 3.3.2.** One only need to discretize the space of  $\tilde{\mathcal{D}}_n$  instead of  $\mathcal{D}_n$  to find the optimal strategy given any possible state. If the step size of discretizing cumulative returns to be  $\Delta Z$  and the step size of discretizing risk aversion to be  $\Delta \xi$ , the number of grid points to be discretized in total for any n will be

$$O\left(\frac{|\mathcal{Y}|^2}{(\Delta Z)^2 \Delta \xi}\right) \tag{3.25}$$

which does not increase in n and hence is a significant improvement of the complexity that increases exponentially with n in Equation (3.14).

Combining the decomposition in Equation (3.15) and the low-dimensional discretization in Theorem 3.3.1, the backwards induction algorithm is now complete and practical to execute, which is described in Algorithm 2.

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# Algorithm 2 Numerical evaluation of optimal strategy via backwards induction and discretization.

This is a direct result of Equation (3.15) and Theorem 3.3.1.

- For  $n = T 1, T 2, \dots, 0$ :
  - For the  $O\left(\frac{|\mathcal{Y}|^2}{(\Delta Z)^2 \Delta \xi}\right)$  many tuples of possible  $\tilde{d}_n$ :
    - \* Calculate values  $\mu_n^a(\tilde{d}_n)$ ,  $\mu_n^{az}(\tilde{d}_n)$ ,  $\mu_n^{bz}(\tilde{d}_n)$ ,  $\mu_n^{bz^2}(\tilde{d}_n)$ ,  $\pi_n^*(\tilde{d}_n)$ ,  $a_n(\tilde{d}_n)$ ,  $b_n(\tilde{d}_n)$  as shown in the proof of Theorem 3.3.1 via integration over the future economy state  $Y_{n+1}$ , market return  $Z_{n+1}$  and risk aversion idiosyncratic shock random variable  $\varepsilon_{n+1}$ .

#### 3.3.3 Approximation for faster computation

Although Theorem 3.3.1 has significantly reduced the computational complexity to evaluate the optimal strategy via backwards induction, we further optimize it for faster computation. Note that for each n and for each  $\tilde{d}_n$ , we need to calculate six integrals (or even double integration if n+1 is an interaction time) for  $\mu_n^a$ ,  $\mu_n^{az}$ ,  $\mu_n^{bz}$ ,  $\mu_n^{bz^2}$ ,  $a_n$ ,  $b_n$ . We can avoid most integrals by approximating  $X_{n+1}$  as its mean value,  $\mu_{n+1}$ . In this way, we replace Equation (3.19) with

$$\mu_n^{az}(\tilde{d}_n) = \sum_{Y_{n+1} \in \mathcal{Y}} P_{Y_n, Y_{n+1}} a_{n+1} (\tilde{d}_{n+1}|_{Z_{n+1} = \mu_{n+1}}) (\mu_{n+1} - r_{n+1})$$
(3.26)

where  $\tilde{d}_{n+1}|_{Z_{n+1}=\mu_{n+1}}$  is Equation (3.20) with  $Z_{n+1}$  substituted with  $\mu_{n+1}$ . Also, we replace Equation (3.21) with

$$\mu_n^{az}(\tilde{d}_n) = \sum_{Y_{n+1} \in \mathcal{Y}} P_{Y_n, Y_{n+1}} \int_{\varepsilon \in \mathbb{R}} a_{n+1} (\tilde{d}_{n+1}|_{Z_{n+1} = \mu_{n+1}}) (\mu_{n+1} - r_{n+1}) f_{\varepsilon}^{(\phi)}(\varepsilon) d\varepsilon$$
(3.27)

 $\tilde{d}_{n+1}|_{Z_{n+1}=\mu_{n+1}}$  is Equation (3.23) with  $Z_{n+1}$  substituted with  $\mu_{n+1}$ .

Note that Capponi et al. (2022) did not mention that such approximation is a little bit more complicated for terms where  $Z_{n+1}$  is not linear, such as  $\mu_n^{bz^2}$  and  $b_n$ , since the expectation of square terms cannot be simply approximated via substitution. To be more specific, we have

$$\mu_n^{bz^2}(\tilde{d}_n) = \mathbb{E}[b_{n+1}(d_{n+1}|_{Z_{n+1}=\mu_{n+1}}) \cdot ((\mu_{n+1} - r_{n+1})^2 + \sigma_{n+1}^2)]$$
(3.28)

$$b_n(\tilde{d}_n) = \mathrm{E}[\{\tilde{\pi}_n^*(\tilde{d}_n)^2 \sigma_{n+1}^2 + [\tilde{\pi}_n^*(\tilde{d}_n)(\mu_{n+1} - r_{n+1}) + 1 + r_{n+1}]^2\} b_{n+1}(d_{n+1}|_{Z_{n+1} = \mu_{n+1}})], \ (3.29)$$

where the expectation can be calculated via integration over  $Y_{n+1}$  and  $\varepsilon$  (for interaction times) as

usual. Equation (3.28) is due to

$$E[(Z_{n+1} - r_{n+1})^2] = E[Z_{n+1} - r_{n+1}]^2 + Var[Z_{n+1} - r_{n+1}] = (\mu_{n+1} - r_{n+1})^2 + \sigma_{n+1}^2,$$

while similarly, Equation (3.29) is due to

$$\begin{split} & \mathbb{E}[(1+r_{n+1}+(Z_{n+1}-r_{n+1})\tilde{\pi}_n^*(\tilde{d}_n))^2] \\ =& \mathbb{E}[1+r_{n+1}+(Z_{n+1}-r_{n+1})\tilde{\pi}_n^*(\tilde{d}_n)]^2 + \mathbb{Var}[1+r_{n+1}+(Z_{n+1}-r_{n+1})\tilde{\pi}_n^*(\tilde{d}_n)] \\ =& (1+r_{n+1}+(\mu_{n+1}-r_{n+1})\tilde{\pi}_n^*(\tilde{d}_n))^2 + \pi_n^*(\tilde{d}_n)^2\sigma_{n+1}^2. \end{split}$$

By applying approximation to integrate over  $Z_{n+1}$ , we completely get rid of integration if n+1 is not an interaction time, and we only have single integration over  $\varepsilon$  when n+1 is an interaction time.

## 3.4 Estimation of client's personalized parameters

Capponi et al. (2022) assume that the robo-advisor knows the client's parameters (as shown in Table 3.1) that define the client's risk aversion process (i.e. full knowledge of the distribution of the stochastic process). However, such knowledge is not realistic to have in practice. We describe a method to estimate client's personalized parameters that defines the client's risk aversion process, i.e.  $\gamma_0$ , the client's initial risk aversion,  $\alpha$ , the time discount factor for client's risk aversion;  $\beta$ , the behavioral bias factor describing the client's trend-chasing bias;  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$ , the parameters describing idiosyncratic shocks to the client's risk aversion.

The general idea is to create a testing environment with complete and perfect information so that the client can make informed decisions of portfolio selection. If we assume that the client act optimally, one can learn the client's personalized parameters by observing the client's actions. This is an *inverse reinforcement learning* problem (Ng & Russell, 2000) where we are to observe the agent's interactions with the environment and infer the agent's internal states and parameters given that the agent will make optimal choices, similar to the setup of Alsabah et al. (2021). To guarantee that the parameters estimated in the testing environment apply to the robo-advising process described earlier, the market and client model in the testing environment follows the models defined in Section 3.1, with some simplification. There exists a risk-free asset with known return rate r and a risky asset whose return z is drawn from z0. At time 0, the client has initial wealth of value z0. At each time z0, the client chooses z0, the amount of wealth invested in the

risky asset, and hence the client's wealth at time n + 1,  $X_{n+1}$ , will be  $(1 + r)X_n + (Z_{n+1} - r)\pi_n$ . We assume that the client acts optimally and maximizes the mean-variance objective variance with risk aversion

$$\gamma_n^T = \gamma_n^C \gamma_n^Z = e^{\eta_n} \gamma_n^{\text{id}} \gamma_n^Y \gamma_n^Z.$$

Note that we consider the behavioral bias parameter  $\gamma_n^Z$  as the client will display trend-chasing mindset as he or she optimizes the portfolio over time.

We let the robo-advisor observe the client's decisions for N rounds, i.e., n = 0, 1, ..., N - 1, and the robo-advisor estimates client's parameters as described in the following subsections. For the convenience of some calculations later, we let N to be an odd integer.

### 3.4.1 Observing biased risk aversion via interactions

Assume that the client will act optimally in term of maximizing the mean-variance objective variance, one can uniquely identify the risk aversion parameter by observing client's portfolio selection.

**Theorem 3.4.1.** At time n, if the client chooses  $\pi_n^*$  such that  $\pi_n^*$  maximizes the mean-variance objective with risk aversion  $\gamma_n^T$ 

$$E\left[\frac{X_{n+1}(\pi_n) - X_n}{X_n}\right] - \frac{\gamma_n^T}{2} \operatorname{Var}\left[\frac{X_{n+1}(\pi_n) - X_n}{X_n}\right],$$

then the robo-advisor can infer the risk aversion used in such decision making, i.e.,  $\gamma_n^T$ , by observing the optimal action  $\pi_n^*$ . More specifically,

$$\gamma_n^T = \frac{(\mu - r)X_n}{\sigma^2 \pi_n^*}.$$

*Proof.* The client's wealth  $X_{n+1}$  of time n+1 given the strategy  $\pi_n$  of time n+1 is

$$(1+r)X_n + (Z_{n+1} - r)\pi_n. (3.30)$$

Therefore, we have

$$E[X_{n+1}] = (1+r)X_n + (\mu - r)\pi_n,$$

$$Var[X_{n+1}] = \pi_n^2 \sigma^2.$$

Substituting back, we have the mean-variance objective function given by

$$\mathrm{E}\left[\frac{X_{n+1}-X_n}{X_n}\right]-\frac{\gamma_n^T}{2}\mathrm{Var}\left[\frac{X_{n+1}-X_n}{X_n}\right]=\frac{rX_n+(\mu-r)\pi_n}{X_n}-\frac{\gamma_n^T}{2}\frac{\pi_n^2\sigma^2}{X_n^2}.$$

Differentiating w.r.t.  $\pi_n$ , the objective function takes its maximum if and only if  $\pi_n = \frac{X_n(\mu-r)}{\gamma_n^T \sigma^2}$ . Therefore, if  $\pi_n^*$  is the optimal strategy to maximize the mean-variance objective function, the risk aversion  $\gamma_n^T$  used in the objective function is uniquely identifiable, given by  $\frac{(\mu-r)X_n}{\pi_n^* \sigma^2}$ .

# 3.4.2 Estimating client's personalized parameters via the observed biased risk aversion

Theorem 3.4.1 shows that observing the client's optimal actions is equivalent to observing the client's risk aversion parameter used in the decision making process. From this point, we assume that the robo-advisor observes  $\gamma_n^T$ ,  $n=0,1,\ldots,N-1$ , and aims to estimate the parameters that determine this stochastic process, i.e.,  $\gamma_0, \alpha, \beta, p_{\varepsilon}, \sigma_{\varepsilon}$ . We will repeatedly apply *method of moments* (Bowman & Shenton, 2004) to estimate these parameters.

**Theorem 3.4.2.** Let the number of testing rounds, N, be an odd positive integer. Given complete information on market dynamics and the client's risk aversion process during the testing rounds,  $\gamma_n^T$ , n = 0, 1, ..., N-1, let  $Q_n = \ln(\gamma_n^T/\gamma_{n-1}^T)$  and  $\Delta Z_n = Z_n - Z_{n-1}$  for n = 1, 2, ..., N-1. The personalized parameters  $\gamma_0, \alpha, \beta, \sigma_{\varepsilon}, p_{\varepsilon}$  can be estimated as

$$\begin{split} \hat{\gamma}_0 &= \gamma_0^T, \\ \hat{\beta} &= \frac{Q_1 + Q_3 + \dots Q_{N-2} - Q_2 - Q_4 - \dots - Q_{N-1}}{\Delta Z_2 + \Delta Z_4 + \dots + \Delta Z_{N-1} - \Delta Z_1 - \Delta Z_3 - \dots - \Delta Z_{N-2}}, \\ \hat{\alpha} &= \frac{Q_1 + Q_2 + \dots Q_{N-1} + \hat{\beta}(Z_{N-1} - Z_0)}{N-1}, \\ \hat{\sigma}_{\varepsilon} &= \sqrt{\frac{\hat{\mu}_4}{3\hat{\mu}_2}}, \\ \hat{p}_{\varepsilon} &= \frac{\hat{\mu}_2}{\hat{\sigma}_{\varepsilon}^2}, \end{split}$$

 $<sup>{}^{2}</sup>Z_{0}$  has not been defined. For the scope of this subsection, we set  $Z_{0}$  to be  $\mu(Y_{0})$ , the mean value for  $Z_{1}$ .

where

$$\hat{\mu}_2 = \frac{1}{N-1} \sum_{n=1}^{N-1} (Q_n + \hat{\beta} \Delta Z_n - \hat{\alpha})^2$$

$$\hat{\mu}_4 = \frac{1}{N-1} \sum_{n=1}^{N-1} (Q_n + \hat{\beta} \Delta Z_n - \hat{\alpha})^4.$$

*Proof.* This theorem immediately follows the following lemmas.

**Lemma 3.4.3.** Let the number of testing rounds, N, be an odd positive integer. Given complete information on market and client's risk aversion process  $\gamma_n^T$ , n = 0, 1, ..., N - 1, define  $Q_n, \Delta Z_n$  as in Theorem 3.4.2. The personalized parameters  $\gamma_0, \alpha, \beta$  can be estimated as

$$\begin{split} \hat{\gamma}_0 &= \gamma_0^T \\ \hat{\beta} &= \frac{Q_1 + Q_3 + \dots + Q_{N-2} - Q_2 - Q_4 - \dots - Q_{N-1}}{\Delta Z_2 + \Delta Z_4 + \dots + \Delta Z_{N-1} - \Delta Z_1 - \Delta Z_3 - \dots - \Delta Z_{N-2}} \\ \hat{\alpha} &= \frac{Q_1 + Q_2 + \dots + Q_{N-1} + \hat{\beta}(Z_{N-1} - Z_0)}{N-1}. \end{split}$$

Moreover, conditioning on the event that  $\varepsilon_1, \varepsilon_2, \dots, \varepsilon_{N-1}$  are all zeros<sup>3</sup>, the estimates are accurate.

*Proof.* We first express  $\gamma_n^T$  as a process dependent on these parameters:

$$\gamma_0^T = \gamma_0, \tag{3.31}$$

$$\frac{\gamma_{n+1}^T}{\gamma_n^T} = e^{\eta_{n+1} - \eta_n} \frac{\gamma_{n+1}^{id}}{\gamma_n^{id}} \frac{\gamma_{n+1}^Y}{\gamma_n^{id}} \frac{\gamma_{n+1}^Z}{\gamma_n^Z} = e^{\alpha} e^{\varepsilon_{n+1}} e^{-\beta(Z_{n+1} - Z_n)}, \quad n = 0, 1, \dots, N - 2.$$
 (3.32)

Note that (3.32) is correct for n = 0 because we manually set  $Z_0$  to be the mean of  $Z_1$ , and that  $\gamma_0^Z = 1$  because there's no investment history to bias the client.

Therefore, the robo-advisor can have an accurate estimation of  $\gamma_0$  by only observing the client's action at time 0 (since at initialization, there's no bias at all and the communicated risk aversion is indeed the actual risk aversion). For n = 1, 2, ..., N-1,  $Q_n = \ln(\gamma_n^T/\gamma_{n-1}^T)$  and  $\Delta Z_n = Z_n - Z_{n-1}$  are both observable. The robo-advisor aims to estimate  $\alpha, \beta$  from

$$\alpha + \varepsilon_n - \beta \Delta Z_n = Q_n, \quad n = 1, 2, \dots, N-1$$

We first estimate  $\beta$ , then  $\alpha$ , and finally  $\varepsilon$  (in the next lemma), by method of moments. First,

 $<sup>^{3}</sup>$ This is a high probability event if setting N to be small.

for  $\beta$ , note that

$$\varepsilon_{2} - \varepsilon_{1} = \beta(\Delta Z_{2} - \Delta Z_{1}) + Q_{2} - Q_{1},$$

$$\varepsilon_{4} - \varepsilon_{3} = \beta(\Delta Z_{4} - \Delta Z_{3}) + Q_{4} - Q_{3},$$

$$\dots$$

$$\varepsilon_{N-1} - \varepsilon_{N-2} = \beta(\Delta Z_{N-1} - \Delta Z_{N-2}) + Q_{N-1} - Q_{N-2}$$

$$(3.33)$$

where the LHS of each equation in (3.33) is an i.i.d. sample of a random variable with zero mean (due to the distribution of  $\varepsilon_n$ ). Hence, one can estimate

$$\hat{\beta} = \frac{Q_1 + Q_3 + \dots + Q_{N-2} - Q_2 - Q_4 - \dots - Q_{N-1}}{\Delta Z_2 + \Delta Z_4 + \dots + \Delta Z_{N-1} - \Delta Z_1 - \Delta Z_3 - \dots - \Delta Z_{N-2}}$$

by letting the sum of the RHS formulas in (3.33) zero and solving  $\hat{\beta}$ .

Then, to estimate  $\alpha$ , note that

$$\varepsilon_{1} = Q_{1} + \beta \Delta Z_{1} - \alpha$$

$$\varepsilon_{2} = Q_{2} + \beta \Delta Z_{2} - \alpha$$

$$\vdots$$

$$\varepsilon_{N-1} = Q_{N-1} + \beta \Delta Z_{N-1} - \alpha$$
(3.34)

where the LHS of each equation in (3.34) an i.i.d. sample of a random variable with zero mean (due to the distribution of  $\varepsilon_n$ ). Hence one can estimate

$$\hat{\alpha} = \frac{Q_1 + Q_2 + \dots Q_{N-1} + \hat{\beta}(Z_{N-1} - Z_0)}{N-1}.$$

by setting the sum of the RHS formulas in (3.34) zero and solving  $\hat{\alpha}$ .

At last, if all  $\varepsilon_n$  are zeros, then the LHS of each equation in (3.33) and (3.34) are precisely zeros instead of i.i.d. samples of a random variable with zero mean, rendering the solved  $\hat{\alpha}$  and  $\hat{\beta}$  precise.

**Lemma 3.4.4.** Following the notations introduced in Theorem 3.4.2 and Lemma 3.4.3, given complete information on market dynamics and client's risk aversion process during the testing period  $\gamma_n^T$ , n = 0, 1, ..., N - 1, and the accurate values of  $\alpha$  and  $\beta$ . The personalized parameters  $\sigma_{\varepsilon}$  and  $\rho_{\varepsilon}$  can be estimated as

$$\hat{\sigma}_{\varepsilon} = \sqrt{\frac{\hat{\mu}_4}{3\hat{\mu}_2}}, \quad \hat{p}_{\varepsilon} = \frac{\hat{\mu}_2}{\hat{\sigma}_{\varepsilon}^2},$$

where

$$\hat{\mu}_2 = \frac{1}{N-1} \sum_{n=1}^{N-1} (Q_n + \beta \Delta Z_n - \alpha)^2$$

$$\hat{\mu}_4 = \frac{1}{N-1} \sum_{n=1}^{N-1} (Q_n + \beta \Delta Z_n - \alpha)^4$$
(3.35)

are sample means of  $\varepsilon_n$  of order 2 and order 4.

*Proof.* Given  $Q_n$ ,  $\beta$ ,  $\Delta Z_n$ ,  $\alpha$ , (3.34) provides N-1 i.i.d. samples of  $\varepsilon_n$  which admit the following distribution

$$\varepsilon_n = \begin{cases} \mathcal{N}(0, \sigma_{\varepsilon}^2), & \text{with probability } p_{\varepsilon} \\ 0, & \text{with probability } 1 - p_{\varepsilon} \end{cases}.$$

To apply the method of moments for estimation of parameters  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$ , we need to evaluate the expectation values of  $\varepsilon_n^2$  and  $\varepsilon_n^4$ . This is because for odd orders, the expectation will always be zero, which is not a function of the parameters  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$ .

To calculate the expectation values, we first express  $\varepsilon_n$  as XY where X and Y are independent random variables, and  $X \sim \text{Bernoulli}(p_{\varepsilon})$  and  $Y \sim \mathcal{N}(0, \sigma_{\varepsilon}^2)$ . Then we have

$$\begin{split} \mathbf{E}[\varepsilon_n^2] &= \mathbf{E}[X^2Y^2] = \mathbf{E}[X^2]\mathbf{E}[Y^2] = \mathbf{E}[X](\mathrm{Var}[Y] + \mathbf{E}[Y]^2) = p_\varepsilon\sigma_\varepsilon^2 \\ &\qquad \qquad \mathbf{E}[\varepsilon_n^4] = \mathbf{E}[X^4Y^4] = \mathbf{E}[X^4]\mathbf{E}[Y^4] = 3p_\varepsilon\sigma_\varepsilon^4. \end{split}$$

At last, solving  $\hat{\mu}_2 = p_{\varepsilon}\sigma_{\varepsilon}^2$  and  $\hat{\mu}_4 = 3p_{\varepsilon}\sigma_{\varepsilon}^4$ , we have estimations

$$\hat{\sigma}_{\varepsilon} = \sqrt{\frac{\hat{\mu}_4}{3\hat{\mu}_2}}, \quad \hat{p}_{\varepsilon} = \frac{\hat{\mu}_2}{\hat{\sigma}_{\varepsilon}^2},$$

where  $\hat{\mu}_2$  is the sample mean of  $\varepsilon_n^2$  and  $\hat{\mu}_4$  is the sample mean of  $\varepsilon_n^4$ , as defined in (3.35).

Combining Lemma 3.4.3 and Lemma 3.4.4, we have completed the proof of Theorem 3.4.2.

## **Chapter 4**

# **Experiments and discussions**

### 4.1 Experimental setup

#### 4.1.1 Configurations for market and client models

For empirical evaluation, we consider the following market with two economy states  $\mathcal{Y} = \{1, 2\}$ . 1 is a bad economy and 2 is a good one. Based on Chauvet and Hamilton (2006), we set the transition matrix for the economy states as

$$P = \begin{bmatrix} 0.95 & 0.05 \\ 0.1 & 0.9 \end{bmatrix}$$

indicating that there's a high probability that the economy state stays the same but there's also positive probability to escape. The initial economy is set to be the bad one, i.e.  $y_0 = 1$ .

In the bad economy, the risk-free asset has zero return rate, while the risky asset has return drawn from  $\mathcal{N}(0.01, 0.05^2)$ . In the good economy, the risk-free asset has a return rate of 0.01 and the risky asset has return drawn from  $\mathcal{N}(0.03, 0.1^2)$ . Using the notations introduced in Section 3.1.1, we have

$$r(y) = \begin{cases} 0.00, & y = 1 \\ 0.01, & y = 2 \end{cases}, \qquad \mu(y) = \begin{cases} 0.01, & y = 1 \\ 0.03, & y = 2 \end{cases}, \qquad \sigma(y) = \begin{cases} 0.05, & y = 1 \\ 0.1, & y = 2 \end{cases}.$$

Unless otherwise specified, we set the time horizon T to be 12 and the interaction interval to be 3, indicating a one-year robo-advising product with quarterly interactions.

As for the client, unless otherwise specified, we set the personalized parameters as follows

$$\gamma_0 = 4$$
,  $\alpha = 0.01$ ,  $\beta = 4$ ,  $p_{\varepsilon} = 0.05$ ,  $\sigma_{\varepsilon} = 0.64$ .

Given the configuration for the market, client and the robo-advisor models, we run backwards induction as a one-time pre-processing step to find the optimal strategy at all timestamps given all possible states  $\tilde{d}$ . Then, for all the experiments we conduct, we simulate the market and run the robo-advising algorithm for an extensive number of trials and report the mean values for statistical significance.

#### 4.1.2 Implementation details

We implement our robo-advising algorithm in Python<sup>1</sup> and SciPy (Virtanen et al., 2020) and run all experiments on Linux 20.04 LTS in a consumer-level machine equipped with Ryzen 9 5900HS and 32 GB of RAM. Our implementation follows Algorithm 2 with approximation as described in Section 3.3.3. A single run of the backwards induction algorithm to find values at all grid points of  $\tilde{\mathcal{D}}_n$  took less than three hours. Although the algorithm has been described in great detail in Section 3.3, we specify the following important implementation details.

#### Discretization configuration

As suggested by Theorem 3.3.1, for each n, we need to evaluate the values of  $\mu_n^a$ ,  $\mu_n^{az}$ ,  $\mu_n^{bz}$ ,  $\mu_n^{bz^2}$ ,  $\tilde{\pi}_n^*$ ,  $a_n$ ,  $b_n$  given all possible states  $\tilde{d}_n \in \tilde{\mathcal{D}}_n$ . Therefore, we discretize the space  $\tilde{\mathcal{D}}_n$ :

- 1. For economy states at current time and the most recent interaction time, which is discrete, we naturally enumerate all the possible values in  $\mathcal{Y} = \{1, 2\}$ .
- 2. For cumulative excess returns, we consider a range of [-0.5, 0.5] and discretize the range with a grid size of 0.1.
- 3. For risk aversion values, we consider a range of (0, 10] and discretize the range with a grid size of 0.5.

This is a reasonable discretization grid because in our experiments, the values almost never fall out of the specified ranges.

In backwards induction, for all n, we fill in the values of  $\mu_n^a$ ,  $\mu_n^{az}$ ,  $\mu_n^{bz}$ ,  $\mu_n^{bz^2}$ ,  $\tilde{\pi}_n^*$ ,  $a_n$ ,  $b_n$  at all grid points in  $\tilde{\mathcal{D}}_n$ . For querying data at states which are not a grid point, we use linear interpolation (Meijering, 2002) to construct reasonable new data points from values at neighbor grid points.

<sup>1</sup>https://www.python.org/

#### Approximate integration over $\varepsilon$

Note that as pointed in the proof of Theorem 3.3.1, one need to integrate over the randomness of  $\varepsilon = \varepsilon_{\tau_n+1} + \ldots + \varepsilon_{n+1}$  whose distribution is a  $\phi$ -fold convolution of  $\varepsilon_n$  whose distribution is defined in Equation (3.5). Note that this is not trivial to integrate because the probability density function for each  $\varepsilon_n$  is not continuous, i.e.

$$f_{\varepsilon_n}(x) = \begin{cases} \frac{p_{\varepsilon}}{\sigma_{\varepsilon}} \varphi\left(\frac{x}{\sigma_{\varepsilon}}\right), & x \neq 0\\ (1 - p_{\varepsilon}) + \frac{p_{\varepsilon}}{\sigma_{\varepsilon}\sqrt{2\pi}}, & x = 0 \end{cases}$$

where  $\varphi(\cdot)$  is the probability density function for the standard Gaussian  $\mathcal{N}(0,1)$ .

We take an approximation approach by first evenly taking many values from the range of  $\varepsilon_n$  and treat  $\varepsilon_n$  as a discrete random variable. We calculate the probability mass function for this approximate discrete random variable, and apply Fast Fourier Transform convolution (Brigham, 1988) to find the probability mass function for  $\varepsilon = \varepsilon_{\tau_n+1} + \ldots + \varepsilon_{n+1}$ , and using the PMF to calculate the expectation over the randomness of (now discrete)  $\varepsilon$ . Thus, we transform a difficult integration operation into a weighted sum. To be more specific, we evenly take 65 points from [-2,2] to form the discrete random variables. We take odd number of points to make sure to include the probability of the outlier point 0.

### 4.2 Optimal investment strategy

Experimental configuration follows Section 4.1. We report in Figure 4.1 the optimal proportion of wealth allocated to the risky asset,  $\tilde{\pi}_n^d$ , as a function of client's risk aversion,  $\gamma_n^C$ , six months after the start of the investment process, i.e., n=6. Each scatter point in the figure represents a trial of market simulation and robo-advisor's response. Green points represent  $Y_n=1$ , indicating a bad economy at the reported timestamp and red points represent  $Y_n=2$ , indicating a good one. We also plot (in solid lines) the optimal strategy at n=6 as a one-stage mean-variance optimization solution without behavioral bias, which, as shown in the proof of Theorem 3.4.1, is given by

$$\tilde{\pi}_n^C(\gamma_n^C) := \frac{\mu(Y_n) - r(Y_n)}{\sigma^2(Y_n)\gamma_n^C}.$$

Hence,  $\tilde{\pi}_n^C$  is greater when  $Y_n = 1$  than  $Y_n = 2$  (i.e., the solid blue line is above the solid orange line) because  $\tilde{\pi}_n^C = 4/\gamma_n^C$  when  $Y_n = 1$  while  $\tilde{\pi}_n^C = 2/\gamma_n^C$  when  $Y_n = 2$ .

First, we note that there are more scatter points with  $Y_n = 1$  than with  $Y_n = 2$ . This is

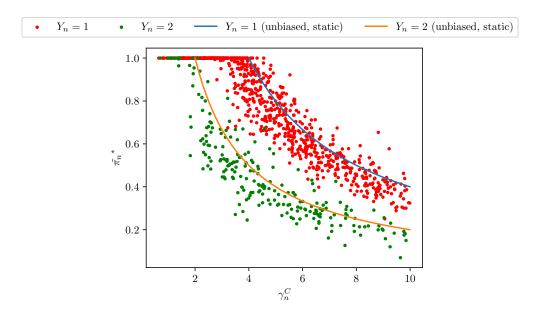


Figure 4.1: Optimal investment strategy as a function of client's risk aversion.

because the simulation starts at  $Y_0 = 1$  and according to the transition matrix P, there's a much higher probability of staying in the same economy state than escaping. Also, we note that even though with same  $\gamma_n^C$  and economy state  $Y_n$ , there are points with different optimal strategies, this is because the optimal strategy  $\tilde{\pi}_n^*$  given by the robo-advisor also depends on the previous market performance and the client's behavioral bias. In each case of  $Y_n$ , Figure 4.1 shows clear trends of  $\tilde{\pi}_n^*$  inversely proportional to  $\gamma_n^C$ , which agrees with the common sense that higher risk aversion leads to less proportion of wealth allocated to the risky asset. Figure 4.1 also shows that all  $\tilde{\pi}_n^*$  values concentrate around their respective  $\tilde{\pi}_n^C$  values with the same  $Y_n$ , which makes sense because the robo-advisor's optimal strategies are approximately behaviourally biased client's optimal strategies. This also verifies the correctness of our implemented algorithm.

At last, for both cases of  $Y_n$ , we notice that  $\tilde{\pi}_n^*$  is more likely to be smaller than  $\tilde{\pi}_n^C$  rather than larger (for example, most of the red scatter points around the blue solid line are below the line rather than above), indicating that the behavioral bias is more likely to increase client's risk aversion, i.e.,  $\gamma_n^Z > 1$ . This is because

$$E[\gamma_n^Z] = E\left[\exp\left(-\frac{\beta}{\phi} \sum_{k=\tau_n-\phi}^{\tau_n-1} (Z_{k+1} - \mu_{k+1})\right)\right]$$

where each term  $Z_{k+1} - \mu_{k+1}$  follows a normal distribution with zero mean and positive variance. Hence,  $\beta/\phi \cdot \sum_{k=\tau_n-\phi}^{\tau_n-1} (Z_{k+1} - \mu_{k+1}))$  follows a normal distribution of zero mean and positive variance, denoted as  $\sigma_z^2$ . Therefore, we have  $\mathrm{E}[\gamma_n^Z] = \exp{(\sigma_z^2/2)} > 1$ , thus magnifying risk aversion and leading to lower proportion of asset allocated to the risky asset on average.

Figure 4.1 is consistent with the findings of Capponi et al. (2022), but we also include discussions on the effects of economy states by distinguishing  $Y_n = 1$  and  $Y_n = 2$  scenarios.

### 4.3 Robo-advisor's personalization measure

As shown in Section 4.2, the divergence between the robo-advisor's responding optimal strategy,  $\tilde{\pi}_n^*$ , and the client's single-stage greedy optimal strategy with unbiased risk aversion  $\gamma_n^C$ ,  $\tilde{\pi}_n^C$ , is caused by the client's behavioral bias and the robo-advisor's estimation error when it models  $\gamma_n^C$ . Naturally, one would like to examine the magnitude of such divergence as a measure of the robo-advisor's personalization measure. Since the divergence between  $\tilde{\pi}_n^*$  and  $\tilde{\pi}_n^C$  is originated from the difference in  $\gamma_n^C$  and  $\gamma_n^R$ , Capponi et al. (2022) propose the following personalization measure as a function of interaction interval  $\phi$  and behavioral bias parameter  $\beta$ 

$$\mathcal{R}(\phi, \beta) := \mathbf{E} \left[ \frac{1}{T} \sum_{n=0}^{T-1} \left| \frac{\gamma_n^C}{\gamma_n^R} - 1 \right| \right]. \tag{4.1}$$

Before experiments, we have a few hypothesis on the properties of  $\mathcal{R}$ :

- 1. Since the personalization measure  $\mathcal{R}$  measures the difference between  $\gamma_n^C$  and  $\gamma_n^R = \mathrm{E}[\gamma_n^C]\gamma_n^Z$ , that is, it measures  $|\gamma_n^Z|$ , the magnitude of the behavioral bias, as well as the robo-advisor's estimation error of  $\gamma_n^C$ , we expect the lower level of personalization (i.e., higher  $\mathcal{R}$  value) to decrease with an increase in  $\beta$ , which indicates stronger behavioral bias.
- 2. The robo-advisor estimates  $\gamma_n^C$  via interactions with the client, hence, we may expect higher level of personalization (i.e., smaller  $\mathcal{R}$  value) with smaller  $\phi$  and more frequent interactions. However, interactions are also the reason that gives rise to the existence of behavioral bias, and too frequent interactions will cause a surge in bias  $\gamma_n^Z$  and hence results in lower personalization level.

To confirm the hypothesis, we run the robo-advising algorithm and report its personalization measure  $\mathcal{R}(\phi,\beta)$  in Figure 4.2, with varying  $\phi \in \{1,2,3,\ldots,8\}$  and  $\beta \in \{0,2,4\}$  values. Note that to better demonstrate the effects of  $\phi$ , we run for an extended period time with a time horizon of 3 years, i.e., T=36. Otherwise, for T=12 as in previous experiments,  $\phi=6,7,8$  will all lead to only two interactions.

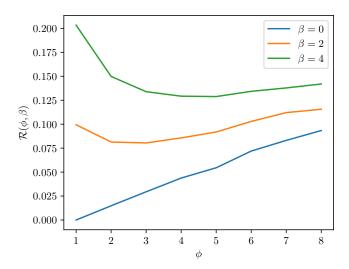


Figure 4.2: Robo-advisor's personalization measure  $\mathcal{R}(\phi, \beta)$  as a function of  $\phi$  and  $\beta$  on a time horizon of T = 36.

Effects of  $\beta$ . As reported in Figure 4.2, one can clearly note that given the same interaction schedule, robo-advisors with higher  $\beta$  values will have higher  $\mathcal{R}$ , resulting in weaker personalization. This is because higher  $\beta$  values means that the client is more behaviorally biased and hence the  $\gamma_n^R$  is more biased away from  $\gamma_n^C$ . When  $\beta=0$ ,  $\gamma_n^Z\equiv0$  and there is no behavioral bias. In this case, the only reason that causes  $\gamma_n^R$  to be different from  $\gamma_n^C$  is the estimation error of the robo-advisor when modelling the client's risk aversion process. This component is the same regardless of the value of  $\beta$ , and for larger  $\beta$  there will be stronger behavioral bias, hence, personalization measure  $\mathcal{R}$  increases (i.e., weaker personalization) with  $\beta$ .

Effects of  $\phi$ . We discuss the effects of  $\phi$  when  $\beta=0$  first. In this case, there's no behavioral bias included in  $\gamma_n^R$  and at all n, the robo-advisor maintains its estimation of  $\gamma_n^C$  as  $\gamma_n^R$  and gets corrected on interaction times as the communicated risk aversion has no behavioral bias as well. Therefore, if  $\beta=0$  and  $\phi=1$ , i.e., at all times the robo-advisor estimates  $\gamma_n^C$  as  $\gamma_n^R$  directly from the client's input of unbiased risk, the personalization measure would be zero and the robo-advisor has achieved perfect personalization. When  $\phi$  increases, there are less frequent interactions and the robo-advisor is corrected with client's input of  $\gamma_n^C$  less frequently. Hence,  $\mathcal{R}$  increases as  $\phi$  increases when  $\beta=0$  as shown in Figure 4.2. When  $\beta>0$ , we also need to take behavioral bias into consideration. More frequent interactions will allow the robo-advisor to adjust its estimation more often, but since behavioral bias is only applied at interaction times, more frequent interactions will also increase the behavioral bias. Therefore, there's a natural trade-off between better estimation of  $\gamma_n^C$  and smaller  $\gamma_n^Z$  when the robo-advisor tries to model  $\gamma_n^R=\mathrm{E}[\gamma_n^C]\gamma_n^Z$ . As shown in Figure

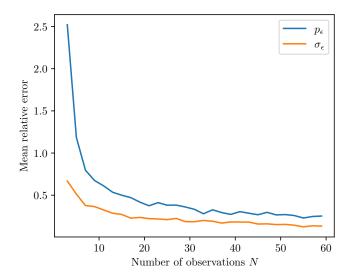


Figure 4.3: Mean relative error of estimations of parameters  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$ .

4.2, for both cases of  $\beta = 2$ , 4, we note a decrease in  $\mathcal{R}$  when  $\phi$  is small and then an increase in  $\mathcal{R}$  when  $\phi$  is larger. The first phase is due to the decrease in behavioral bias caused by less frequent interactions, while the second phase is due to worse estimations of  $\gamma_n^R$  when the robo-advisor do not have sufficient interactions to correct itself. Figure 4.2 shows that although our setting does not adopt an explicit penalty for each interaction as in Alsabah et al. (2021), there's still an implicit penalty caused by interactions due to behavioral bias that only occurs at interaction times. One need to first simulate the robo-advisor algorithm to find out the optimal interaction schedule before allowing it to deploy in the reality. For any  $\beta$ , if we denote the best interaction interval at  $\beta$  is  $\phi_{\beta}^*$ , then we have  $\phi_0^* = 1$ ,  $\phi_2^* = 3$  and  $\phi_4^* = 5$ .

### 4.4 Estimation of client's personalized parameters

At last, we design and conduct experiments to verify the algorithm to estimate the client's personalized parameters as describe in Theorem 3.4.2. In this section, we let the sandbox investment environment to be one with a single economy state and r = 0.05,  $\sigma = 0.2$ ,  $\mu = 0.1$  and fix the ground truth parameters to be  $\gamma_0 = 5$ ,  $\alpha = 0.01$ ,  $\beta = 4$ ,  $\sigma_{\varepsilon} = 1$ ,  $p_{\varepsilon} = 0.5$ . We experiment with varying number of observations  $N \in [3,61]$ .

As pointed out in Lemma 3.4.3, one can obtain accurate estimations of  $\gamma_0$ ,  $\alpha$ ,  $\beta$  by setting N to be very small. Hence, we assume the estimator already has the accurate estimations of these variables and focus on the precision of the estimations of  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$ . We report the mean relative error (MRE) of  $p_{\varepsilon}$  and  $\sigma_{\varepsilon}$  estimations w.r.t. to number of observations N in Figure 4.3, which is

given by

$$MRE(p_{\varepsilon}) = \frac{1}{M} \sum_{i=1}^{M} \left| \frac{\hat{p}_{\varepsilon}^{(i)} - p_{\varepsilon}}{p_{\varepsilon}} \right|$$
$$MRE(\sigma_{\varepsilon}) = \frac{1}{M} \sum_{i=1}^{M} \left| \frac{\hat{\sigma}_{\varepsilon}^{(i)} - \sigma_{\varepsilon}}{\sigma_{\varepsilon}} \right|$$

where M=100 is the number of trials for any N and  $\hat{p}_{\varepsilon}^{(i)}$  is the estimation in the i-th trial and  $\hat{\sigma}_{\varepsilon}^{(i)}$  is similarly defined.

It can be seen from Figure 4.3 that the MRE of both estimations converges to zero when  $N \to \infty$ , validating our method of moments for parameter estimation. One can also notice that the MRE of  $p_{\varepsilon}$  is consistently higher than  $\sigma_{\varepsilon}$ . This is because the ground truth value of  $p_{\varepsilon}$  is smaller than  $\sigma_{\varepsilon}$  and hence a small absolute error in the estimation will lead to a stronger disturbance to the mean relative error. However, Figure 4.3 also exposes some limitations of our estimation method. Although our method can give accurate estimations when  $N \to \infty$ , it takes too many observations to reach usable estimations of the parameters, which is not practical in real-world application. This is also a weakness of method of moments for parameter estimation in general. Novel and more advanced estimation methods can be proposed to address this issue in the future.

## Chapter 5

## **Conclusion**

This report studies robo-advising algorithms for client's risk profile estimation and automated portfolio optimization. We give a comprehensive literature review on robo-advisors and a novel taxonomy of existing robo-advisors in the literature. Then, we focus on the setting where the robo-advisor follows a fixed interaction schedule and communicates with the clients on their biased risk aversion and attempts to make investment decisions based on mean-variance maximization. We elaborate on our numerical algorithm and its implementation and propose a method to estimate client's personalized parameters.

Robo-advisors are still emerging in the financial industry and the quantitative finance research community, and there are potential future research directions that we have not been able to explore due to time limitation. For example, one could try to propose an adaptive interaction schedule where the robo-advisor chooses to interact with the client only when it feels necessary to achieve a sweet spot in the trade-off between better estimation of risk aversion and less behavioral bias. Also, one could work on new estimation methods to provide more accurate estimations of the client's personalized parameters that require fewer observations.

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