

# WRAPPING UP & GOING BEYOND THE BASICS

MPA 630: Data Science for Public Management  
December 13, 2018

*Fill out your reading report  
on Learning Suite*

# PLAN FOR TODAY

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What the heck did we just learn?

Going beyond the basics

Ethics of data

Curiosity

WHAT THE HECK  
DID WE JUST LEARN?

$$\bar{x} = \frac{\sum_{i=1}^n x_i}{n}$$

$$\sigma = \sqrt{\frac{\sum_{i=1}^n (x_i - \bar{x})^2}{n}}$$

$$r_{xy}=\frac{\sum_{i=1}^n(x_i-\bar{x})(y_i-\bar{y})}{\sqrt{\sum_{i=1}^n(x_i-\bar{x})^2}\sum_{i=1}^n(y_i-\bar{y})^2}$$

## Getting started with R

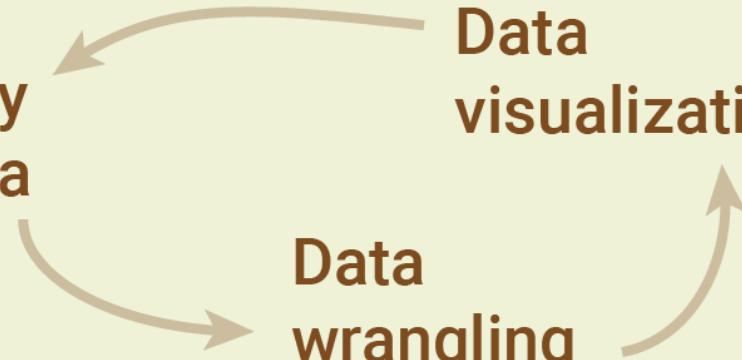


## Working with data

Tidy data

Data visualization

Data wrangling



## Communication & beyond



## Modeling

Regression

Inference & regression

## Inference

Sampling

Hypothesis testing

Confidence intervals



**DATA SCIENCE FOR  
PUBLIC MANAGEMENT**

# WHAT IS “DATA SCIENCE”?

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Turning raw data into  
understanding, insight,  
and knowledge

Collect

Analyze

Communicate

# GOING BEYOND THE BASICS

# FLAVORS OF REGRESSION

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**Linear regression (OLS)**

Y is numeric

**Logistic regression**

Y is 2 categories

**Ordered logistic regression**

Y is 3+ categories

# LINEAR REGRESSION

---

```
model_ols <- lm(childs ~ marital + conservative + pray2, data = gss)
model_ols %>% get_regression_table()
```

term	estimate	std_error	statistic	p_value	lower_ci	upper_ci
<chr>	<dbl>	<dbl>	<dbl>	<dbl>	<dbl>	<dbl>
1 intercept	1.96	0.093	20.9	0	1.77	2.14
2 maritalMarried	-0.107	0.077	-1.39	0.165	-0.258	0.044
3 maritalNever married	-1.45	0.083	-17.5	0	-1.61	-1.28
4 maritalSeparated	0	0.161	0	1	-0.316	0.316
5 maritalWidowed	0.485	0.113	4.29	0	0.263	0.706
6 conservativeNot conservative	-0.094	0.058	-1.61	0.108	-0.209	0.021
7 pray2At least once a week	0.418	0.064	6.50	0	0.292	0.544

For every 1 unit increase in X, there's a  $\beta$  change in Y

# LOGISTIC REGRESSION

```
model_logit <- glm(pres12 ~ childs + marital + conservative + pray2,  
family = binomial(link = "logit"), data = gss)  
model_logit %>% tidy(exponentiate = TRUE, conf.int = TRUE)
```

term	estimate	std.error	statistic	p.value	conf.low	conf.high
<chr>	<dbl>	<dbl>	<dbl>	<dbl>	<dbl>	<dbl>
1 (Intercept)	2.29	0.234	3.54	3.93e- 4	1.45	3.62
2 childs	0.903	0.0462	-2.22	2.66e- 2	0.824	0.988
3 maritalMarried	1.51	0.175	2.35	1.86e- 2	1.07	2.13
4 maritalNever married	0.500	0.225	-3.08	2.08e- 3	0.321	0.776
5 maritalSeparated	0.620	0.425	-1.12	2.62e- 1	0.263	1.40
6 maritalWidowed	1.07	0.246	0.287	7.74e- 1	0.662	1.74
7 conservativeNot conservative	0.0750	0.131	-19.8	1.35e-87	0.0579	0.0966
8 pray2At least once a week	1.24	0.162	1.35	1.77e- 1	0.908	1.71

For every 1 unit increase in X, there's a  $\beta\%$  change  
in the probability of Y happening

Odds ratios  
Centered around 1

# ORDERED LOGISTIC REGRESSION

```
model_ologit <- polr(polviews_ordered ~ pres12 + childs + marital + pray2,  
... data = gss, method = "logistic")  
model_ologit %>% tidy(exponentiate = TRUE)
```

term	estimate	std.error	statistic	conf.low	conf.high
<chr>	<dbl>	<dbl>	<dbl>	<dbl>	<dbl>
1 childs	0.885	0.0331	-3.68	0.829	0.944
2 maritalMarried	1.12	0.127	0.894	0.874	1.44
3 maritalNever married	0.984	0.154	-0.106	0.728	1.33
4 maritalSeparated	0.706	0.318	-1.10	0.378	1.31
5 maritalWidowed	0.897	0.178	-0.615	0.633	1.27
6 pray2At least once a week	0.406	0.110	-8.19	0.327	0.504
7 pres12Romney	0.0751	0.116	-22.4	0.0597	0.0940

For every 1 unit increase in X, there's a  $\beta\%$  change  
in the probability of moving to next level of Y

Odds ratios  
Centered around 1

# MORE WITH R

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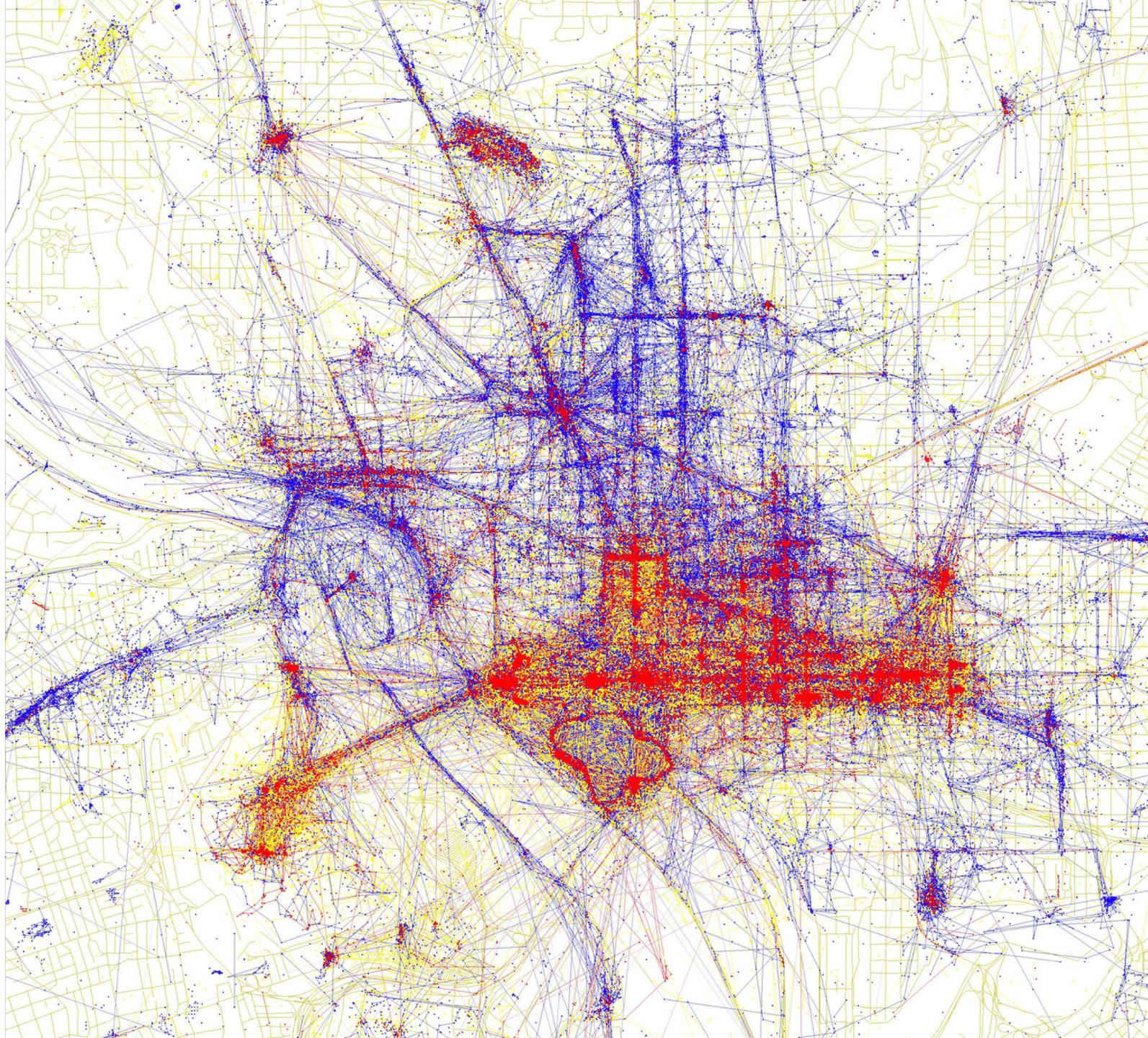
Geography

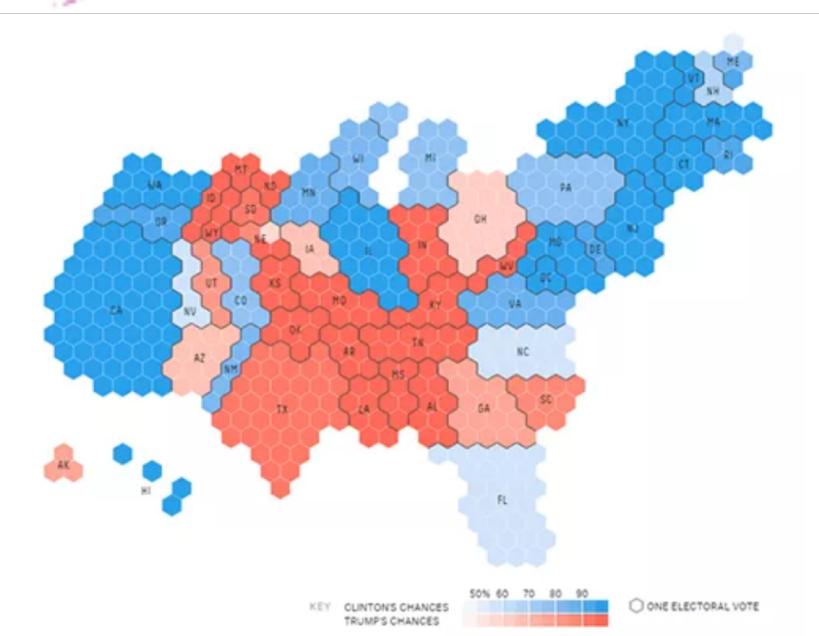
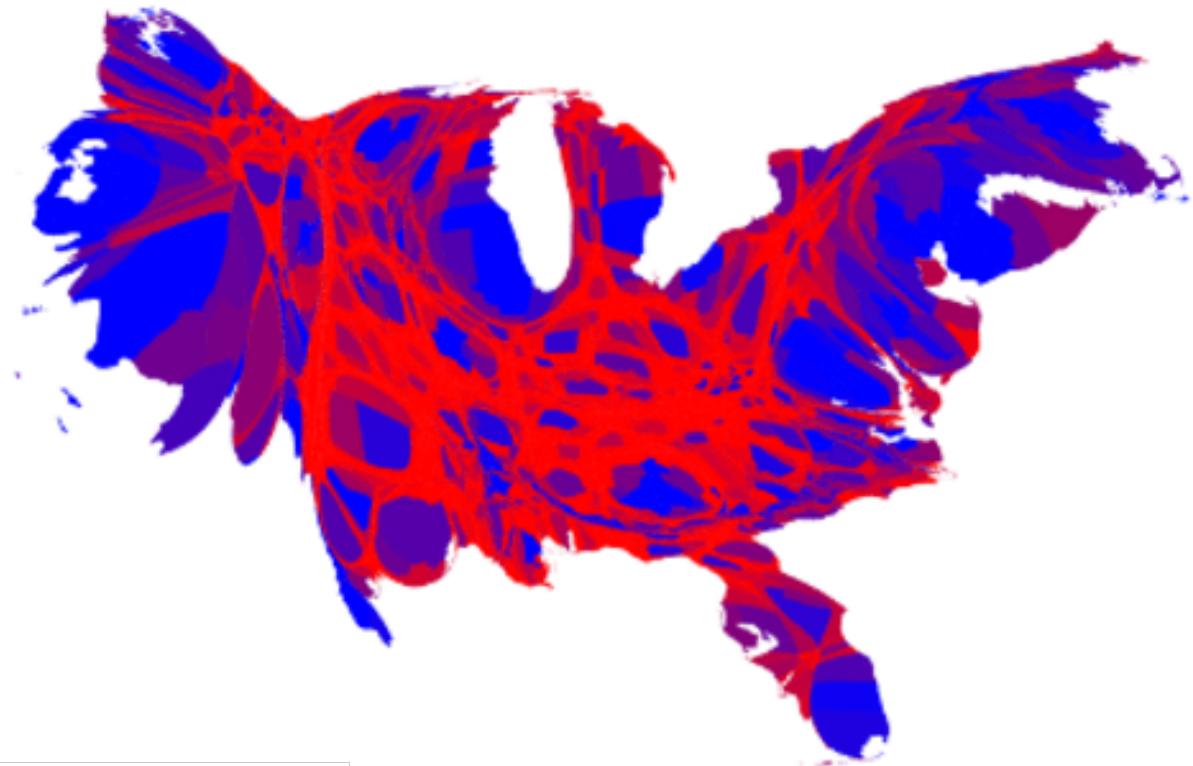
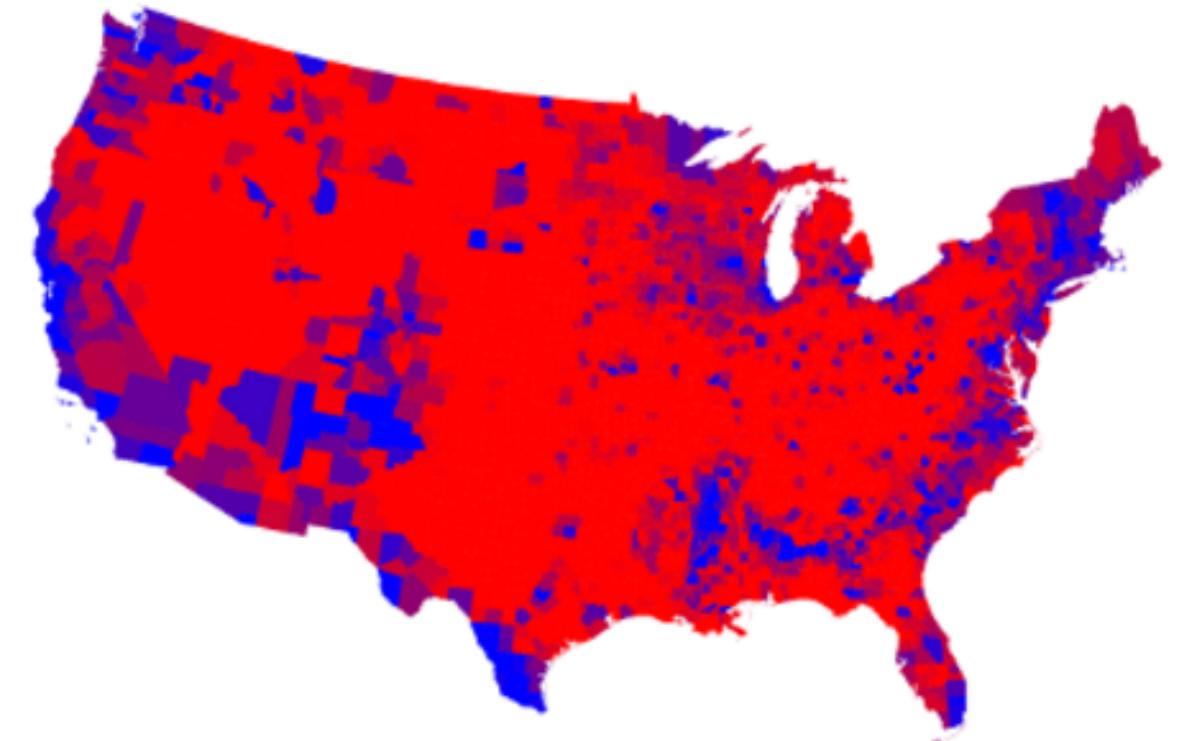
Text

Interactivity

Dashboards

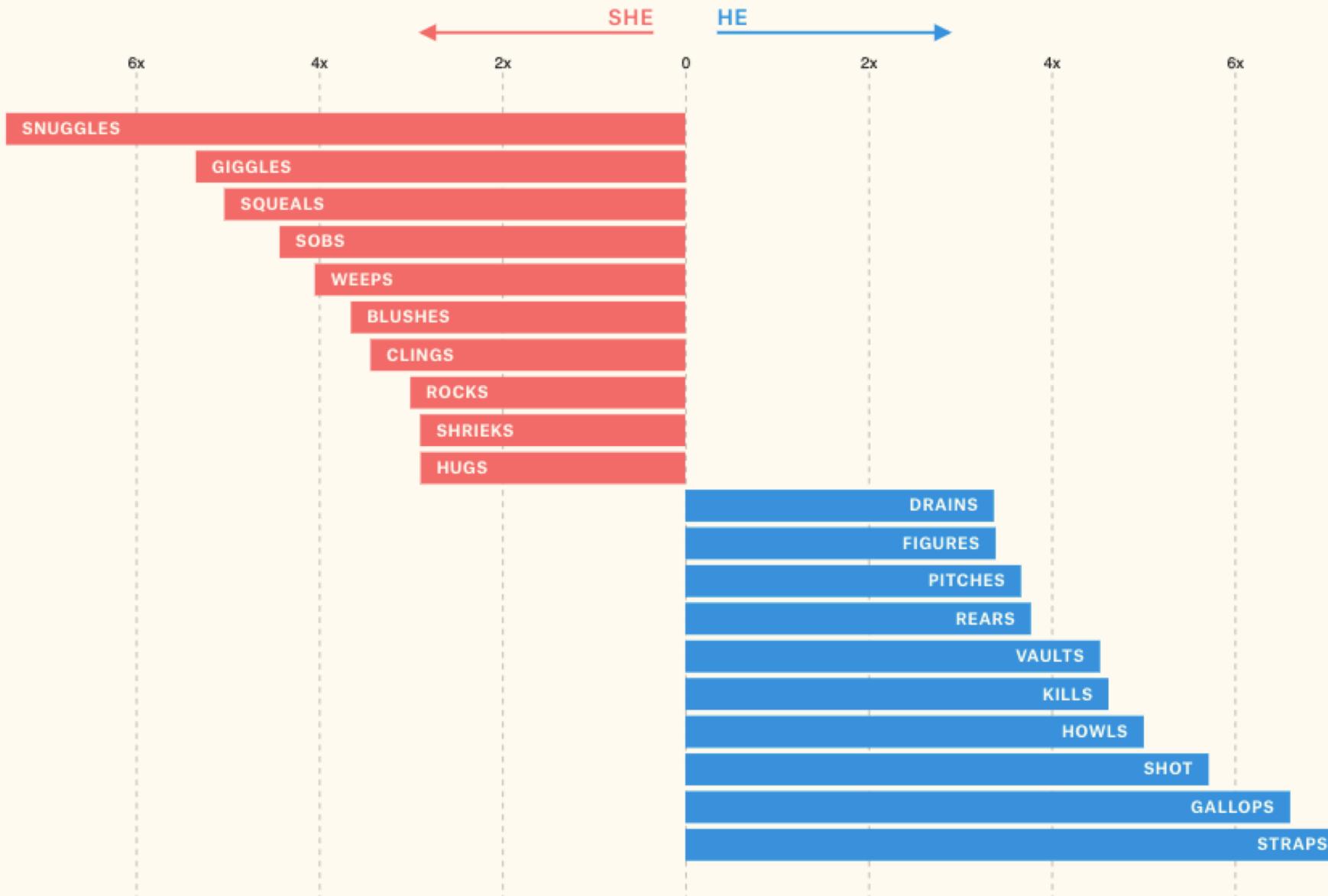
Sharing R Markdown

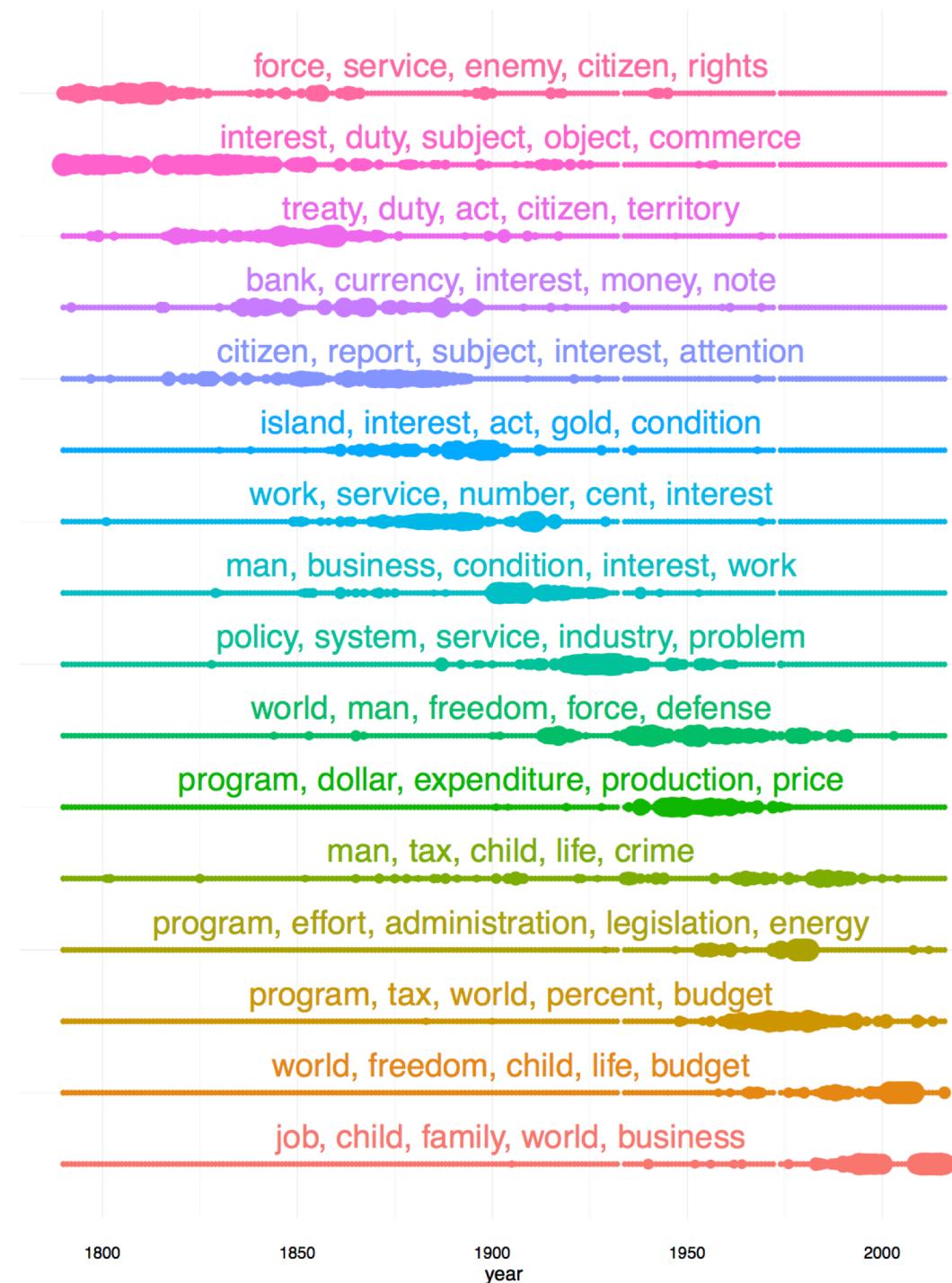


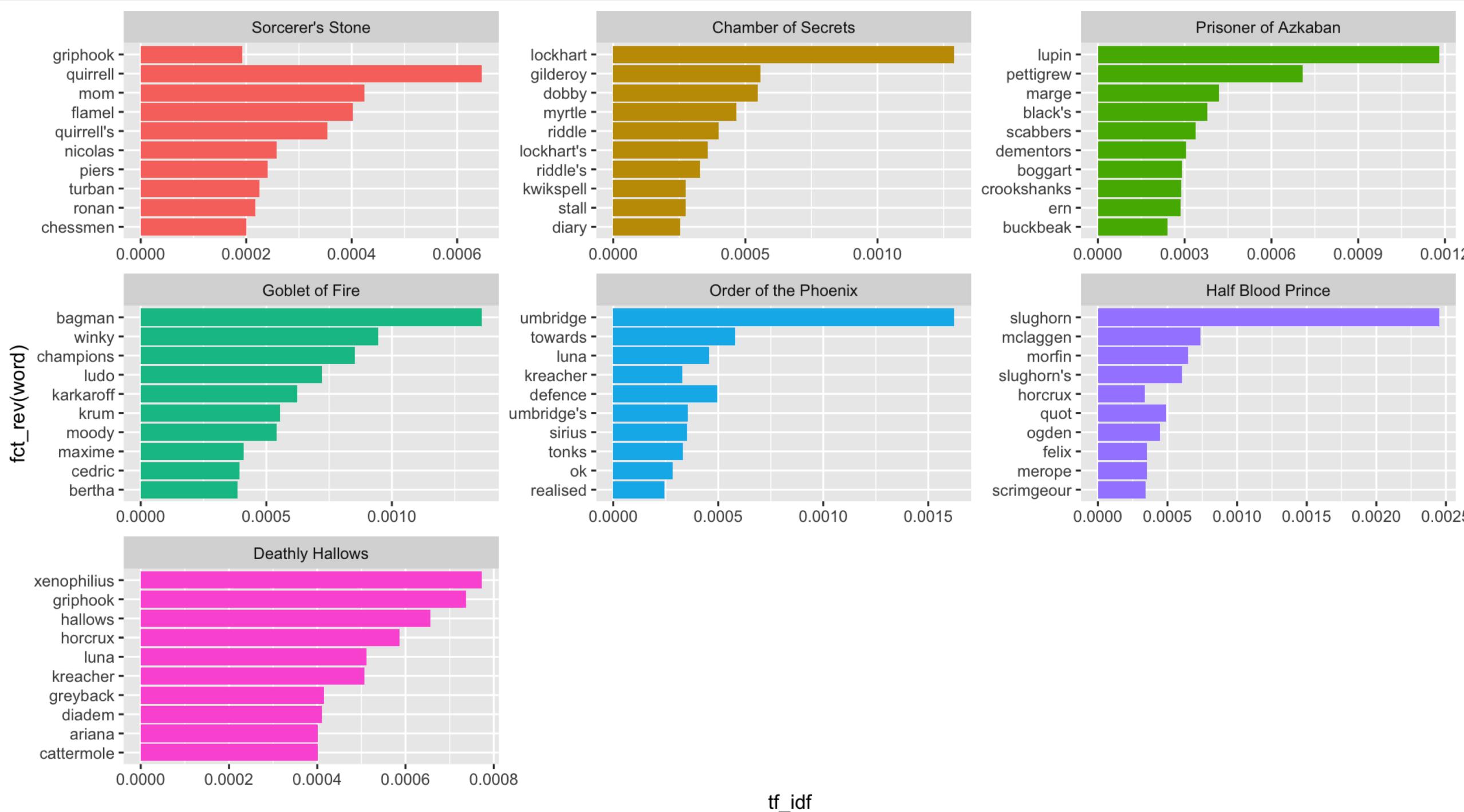


# The most used words for women vs. men

Likelihood that certain words appear after "she" vs. "he" in screen direction.







# ETHICS OF DATA

# POSSIBLE PITFALLS

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## Manipulation

Don't coerce people

Don't make critical decisions on data alone

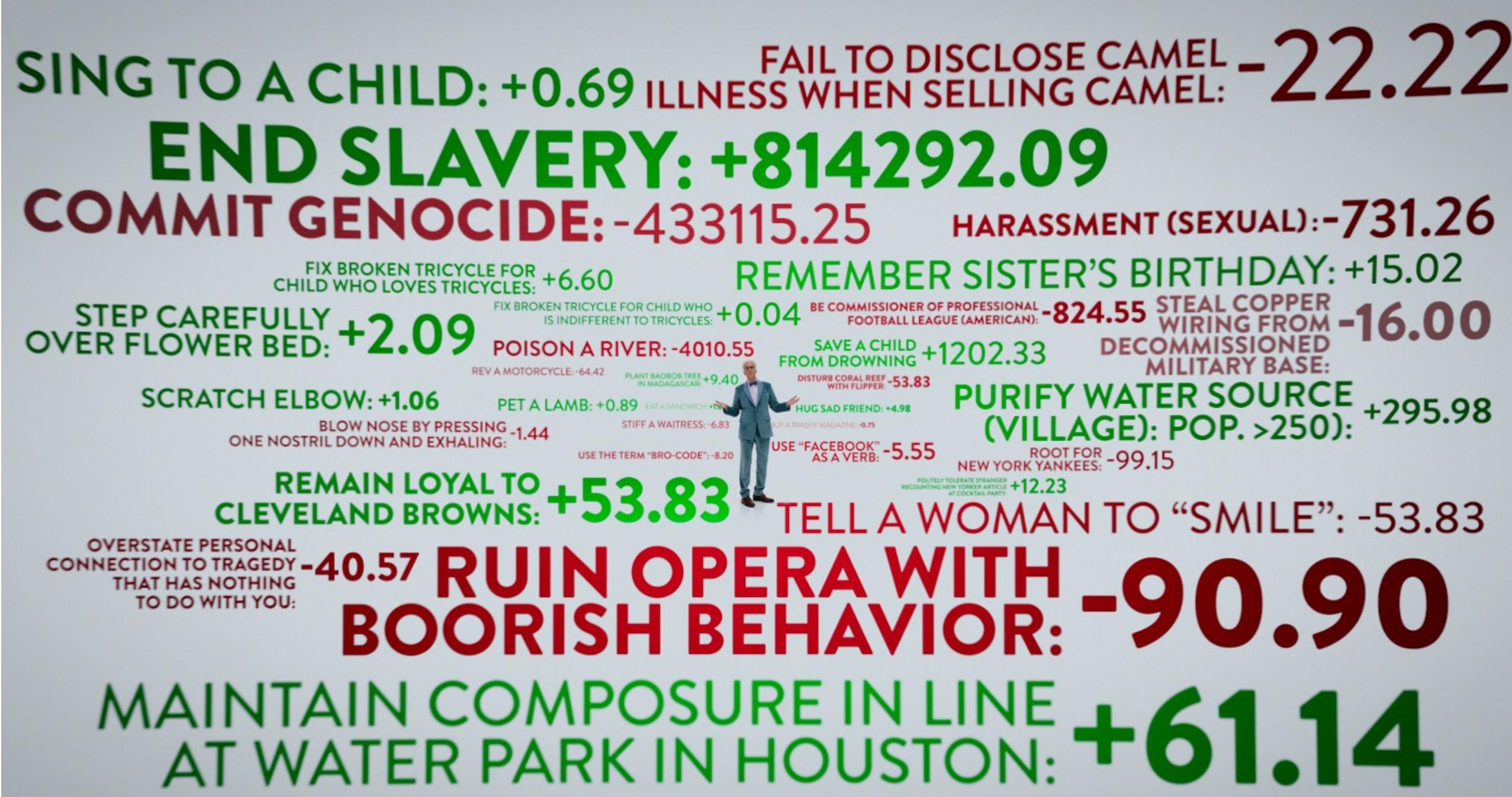
## Bias

There's no such thing as an objective model

# Manipulation

Welcome!  
Everything is fine.





Imagine a future  
where your life is measured by a number—three digits  
that dictate your place in society.  
That future is now.

WIRED

WIRED 26.01

HELLO!  
MY SCORE IS

549

CREATE. CONNECT. CONDE NAST

JANUARY 2018 | ADD IT UP



## Instagram's feed ranking criteria

Instagram relies on machine learning based on your past behavior to create a unique feed for everyone. Even if you follow the exact same accounts as someone else, you'll get a personalized feed based on how you interact with those accounts.

Three main factors determine what you see in your Instagram feed:

1. **Interest:** How much Instagram predicts you'll care about a post, with higher ranking for what matters to you, determined by past behavior on similar content and potentially machine vision analyzing the actual content of the post.
2. **Recency:** How recently the post was shared, with prioritization for timely posts over weeks-old ones.
3. **Relationship:** How close you are to the person who shared it, with higher ranking for people you've interacted with a lot in the past on Instagram, such as by commenting on their posts or being tagged together in photos.

THE WALL STREET JOURNAL.

# Blue Feed, Red Feed

See Liberal Facebook and Conservative Facebook, Side by Side

By ***Jon Keegan***

*Published May 18, 2016 at 8:00 a.m. ET | Updated hourly*

FILTER FEEDS BY TOPIC:

PRESIDENT TRUMP

HEALTH CARE

GUNS

ABORTION

ISIS

BUDGET

EXECUTIVE ORDER

IMMIGRATION

**LIBERAL** ⓘSHOWING POSTS ABOUT:  
"PRESIDENT TRUMP"**CONSERVATIVE** ⓘMSNBC ⓘ  
on Wednesday

New York Attorney Gen.-elect Letitia James says she plans to launch sweeping investigations into President Trump, his family and "anyone" in his circle who may have violated the law.



NBCNEWS.COM

**Incoming New York attorney general plans wide-rang...**

2.5K 334 742



Senate Minority Leader Sch...  
Posted by MSNBC  
101,413 Views

2.5K 2K 980

The Raw Story ⓘ  
on WednesdayThe Federalist Papers ⓘ  
on Wednesday

The President just set three traps for Schumer and Pelosi on immigration yesterday and they fell for all three.

This is brilliant!



THEFEDERALISTPAPERS.ORG

**Trump Just Set 3 Traps For Schumer, Pelosi Over Im...**

Hook, line and sinker.

29K 1.5K 10K

The Daily Signal ⓘ  
on Wednesday

Michael Cohen's payments to two women during the 2016 campaign may have been unseemly—but they were not illegal.



DAILYSIGNAL.COM

**Trump's Ex-Lawyer Didn't Violate Campaign Finance ...**

Michael Cohen's payments to two women during the 2016 campa...

2.3K 165 1.1K

Breitbart ⓘ  
on Wednesday

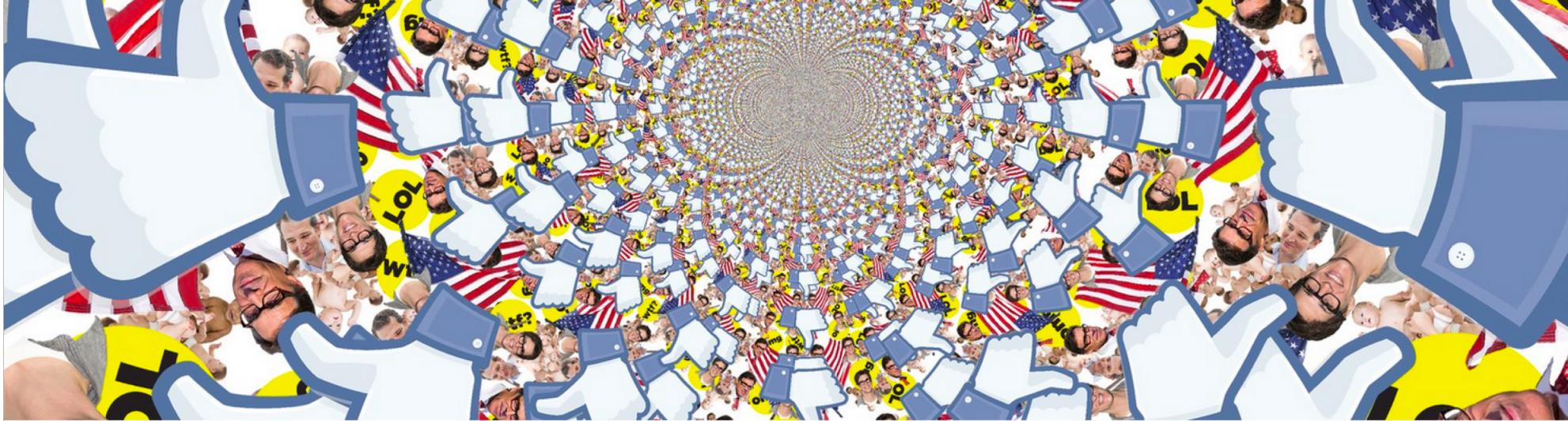
"I'm not concerned, no. I think that the people would revolt if that happened," Trump said.



RAWSTORY.COM

**Trump supporter attacks Pelosi on Fox & Friends: Cr...**

Fox News reporter Todd Piro spoke to a group of viewers in North...



WIRED

MAT HONAN GEAR 08.11.14 06:30 AM

# I LIKED EVERYTHING I SAW ON FACEBOOK FOR TWO DAYS. HERE'S WHAT IT DID TO ME

# #109 Is Facebook Spying on You?

November 2, 2017



The image shows a screenshot of the Reply All podcast player interface. On the left is a colorful graphic for the show, featuring the word "REPLY ALL" in large white letters over a yellow sun-like shape, with "Gimlet" written above it. The main content area has a dark background. At the top left is a purple play button icon. To its right, the text "Reply All" is followed by "#109 Is Facebook Spying on You?". In the bottom right corner of this area, the duration "00:32:51" is displayed. Below the main title is a decorative wavy line graphic. At the very bottom of the player, there are links for "SHARE", "SUBSCRIBE", and "COOKIE POLICY", along with a "MEGAPHONE" icon.

# How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did



Kashmir Hill Forbes Staff  
*Welcome to The Not-So Private Par-*

“

As Pole's computers crawled through the data, he was able to identify about 25 products that, when analyzed together, allowed him to assign each shopper a “pregnancy prediction” score. More important, he could also estimate her due date to within a small window, so Target could send coupons timed to very specific stages of her pregnancy.

One Target employee I spoke to provided a hypothetical example. Take a fictional Target shopper named Jenny Ward, who is 23, lives in Atlanta and in March bought cocoa-butter lotion, a purse large enough to double as a diaper bag, zinc and magnesium supplements and a bright blue rug. There's, say, an 87 percent chance that she's pregnant and that her delivery date is sometime in late August.

via [How Companies Learn Your Secrets - NYTimes.com](#).

# AIRLINES FACE CRACK DOWN ON USE OF ‘EXPLOITATIVE’ ALGORITHM THAT SPLITS UP FAMILIES ON FLIGHTS

Government ministers have condemned the practice

**Helen Coffey** | @LenniCoffey

Monday 19 November 2018 12:22 | 9 comments |



Click to follow  
The Independent Travel

Algorithms used by airlines to split up those travelling together unless they pay more to sit next to each other have been called “exploitative” by a government minister.

# IT'S NOT ALL DYSTOPIAN

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**The White House**

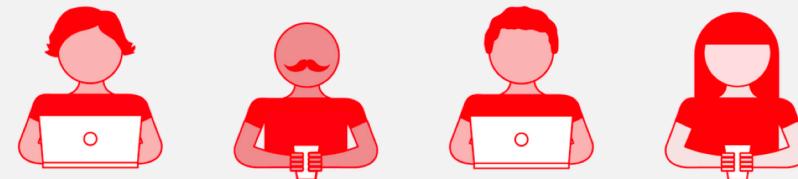
Office of the Press Secretary

For Immediate Release

January 30, 2015

## FACT SHEET: President Obama's Precision Medicine Initiative

Building on President Obama's announcement in his State of the Union Address, today the Administration is unveiling details about the Precision Medicine Initiative, a bold new research effort to revolutionize how we improve health and treat disease. Launched with a \$215 million investment in the President's 2016 Budget, the Precision Medicine Initiative will pioneer a new model of patient-powered research that promises to accelerate biomedical discoveries and provide clinicians with new tools, knowledge, and therapies to select which treatments will work best for which patients.



### Crisis Text Line

**Text from anywhere in the USA to text with a trained Crisis Counselor.**

Every texter is connected with a Crisis Counselor, a real-life human being trained to bring texters from a hot moment to a cool calm through active listening and collaborative problem solving. All of Crisis Text Line's Crisis Counselors are volunteers, donating their time to helping people in crisis.

[Read more »](#)

them. For example, the data shows the most effective conversations are between 45 and 60 messages. Or, if a texter messages in with the word "ibuprofen" they are 16 times more likely to be actively suicidal ("bridge" is 8 times and "tonight" is 3 times) and the crisis counselors can immediately begin a risk assessment to help de-escalate the texter.

**What makes the social score  
and the crisis score  
ethically different?**

**Or are they the same thing?**

# AVOID MANIPULATION

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Think about people

Think about autonomy

You shall not live on data alone

# Bias

ARTIFICIAL INTELLIGENCE

# Predictim Claims Its AI Can Flag 'Risky' Babysitters. So I Tried It on the People Who Watch My Kids.



Brian Merchant

12/06/18 3:57pm • Filed to: AUTOMATON



72.9K



110



2



At issue is the fact that I've used Predictim to scan a handful of people I very much trust with my own son. Our actual babysitter, Kianah Stover, returned a ranking of "Moderate Risk" (3 out 5) for "Disrespectfulness" for what appear to me to be innocuous Twitter jokes. She returned a worse ranking than a friend I also tested who routinely spews vulgarities, in fact. She's black, and he's white.

I tell them I am sure that they don't have a 'Do Racism' button on their program's dashboard, but wonder if systemic bias could nonetheless have entered into their datasets. Parsa says, "I absolutely agree that it's not perfect, it could be biased, it could flag things that are not really supposed to be flagged, and that's why we added the human review." But the human review let these results stand.

## Personal Information

What does this score mean?



Kianah Jay

Scan completed on: November 27, 2018

### Summary



Bullying / Harassment: 2  
Disrespectful Attitude: 3  
Explicit Content: 1  
Drug Abuse: 1

## Report Summary

Initiate A New Scan

Bullying / Harassment:

Low Risk



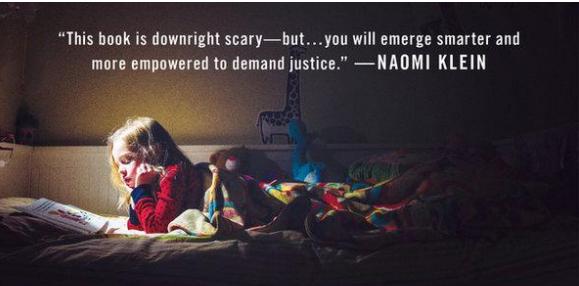
Disrespectful Attitude:

Moderate Risk





<https://www.youtube.com/watch?v=BSpAWkQLlgM>



After an audit of the algorithm, the resume screening company found that the algorithm found two factors to be most indicative of job performance: their name was Jared, and whether they played high school lacrosse. Girouard's client did not use the tool.

Algorithms sold to courts across the United States have been crunching those numbers since 2000. And they did so without much oversight or criticism, until *ProPublica* released an investigation showing the bias of one particular system against black defendants. The algorithm, called COMPAS, could single out those who would go on to reoffend with roughly the same accuracy for each race. But it guessed wrong about twice as often for black people. COMPAS mislabeled a person who *didn't* go on to reoffend as “high risk” almost twice as often for those individuals. And COMPAS also mistakenly assigned a higher number of “low risk” labels to white convicts who went on to commit more crimes. So the system essentially demonizes black offenders while simultaneously giving white criminals the benefit of the doubt.

# FIGHT THE ALGORITHMS

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Incognito / private windows

[adssettings.google.com](https://adssettings.google.com)

# AVOID BIAS

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Make sure your sample  
is representative

Think about theory

Remember that no data, models,  
or algorithms are neutral

CURIOSITY

# How do I keep learning R?

What class should I take next?

What book should I read next?

You don't learn R

You learn how to do things in R



Katie Mack

@AstroKatie

Following



A surprisingly large part of having expertise in a topic is not so much knowing everything about it but learning the language and sources well enough to be extremely efficient in google searches.

9:34 AM - 8 Dec 2018

3,607 Retweets 14,911 Likes



195

3.6K

15K





LIVED THROUGH THE GOLDEN AGE OF TRAINED CHICKENS

FOLLOW US

FAMILY

# I'm a Developer. I Won't Teach My Kids to Code, and Neither Should You.

By JOE MORGAN

DEC 06, 2018 • 5:55 AM

Every step—precisely measuring ingredients, gauging mixed dough for smoothness and consistency, placing precision cuts to minimize waste—taught him something about quality. It's hard to teach the difference between merely executing steps, such as following a recipe, and doing something well. It can only be passed on through feel and experience. And every time you involve your kids when you work on something you value, you are teaching them how to do things well. You are preparing them to write code.

But you're not only teaching them that. You're teaching them the world is full of interesting things to discover. You're showing them how to be passionate and look for that ephemeral sense of quality in everything they do. The best part is that even if they don't become coders—most shouldn't and won't—the same skills can be used in nearly any career, in every hobby, in every life. When we force kids to learn syntax, we reinforce the idea that if something is not a blatantly employable skill, it's not valuable. Adults can learn syntax. Only kids can learn to embrace curiosity. ■

# EMBRACE CURIOSITY

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## Find excuses to use R

(This is why I subjected you to the code-through assignment)

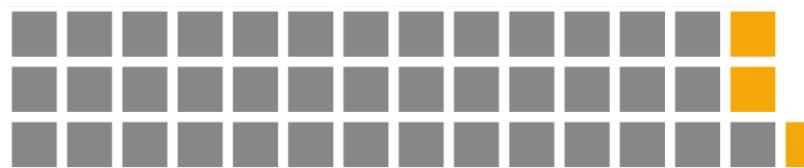
Dumb dinky projects

Data play time

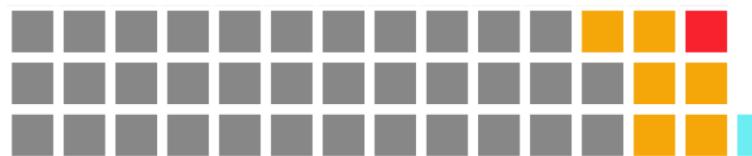
Actual projects

## 2016-17

Political science (43)



Public administration and policy (41)



## 2017-18

Political science (11)

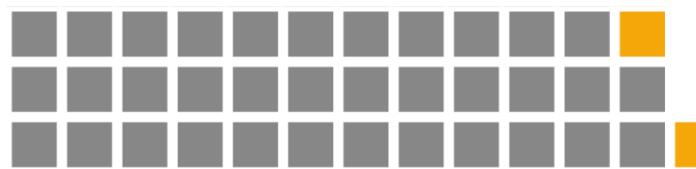


Public administration and policy (31)



## 2018-19

Political science (37)

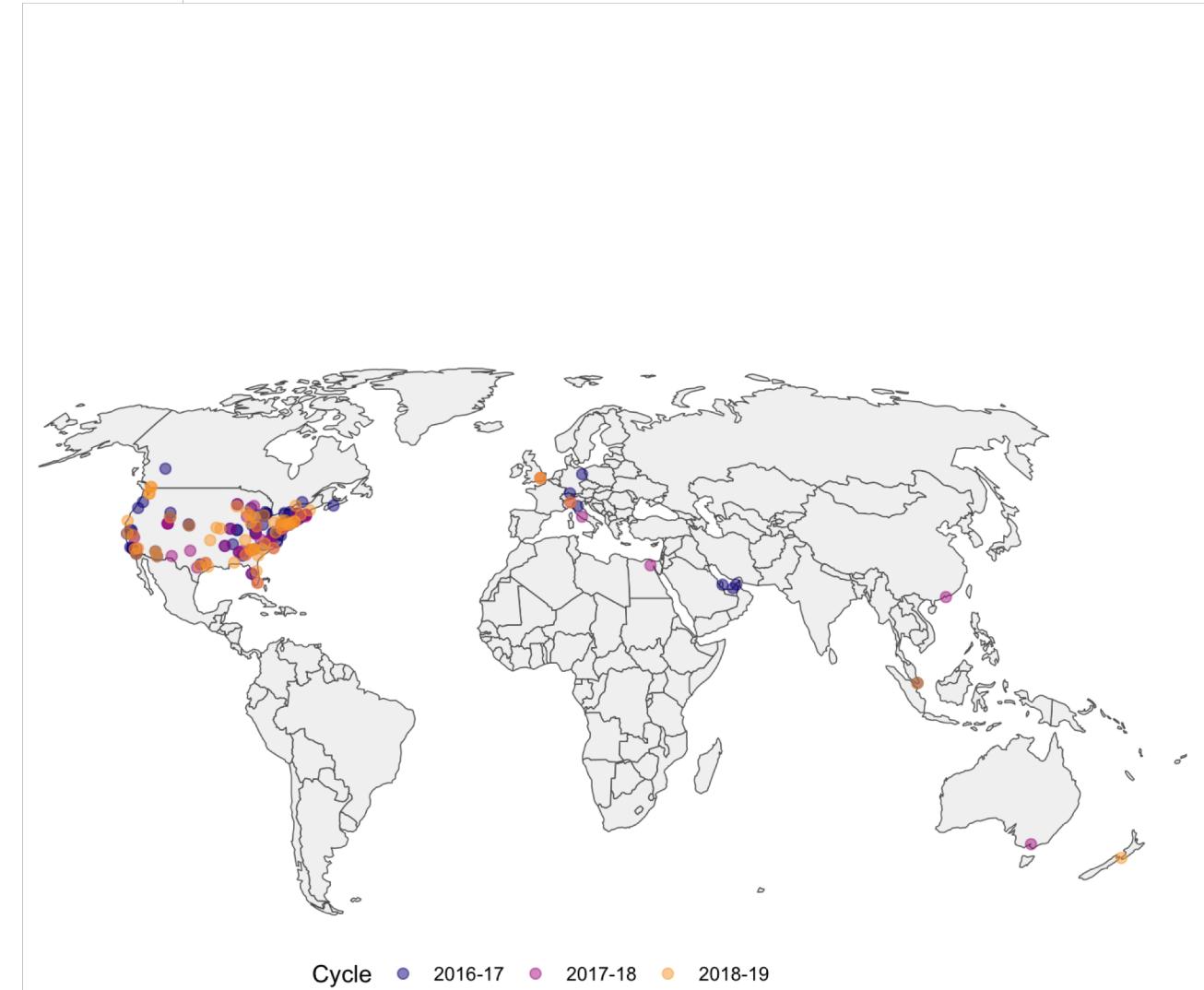


Public administration and policy (23)

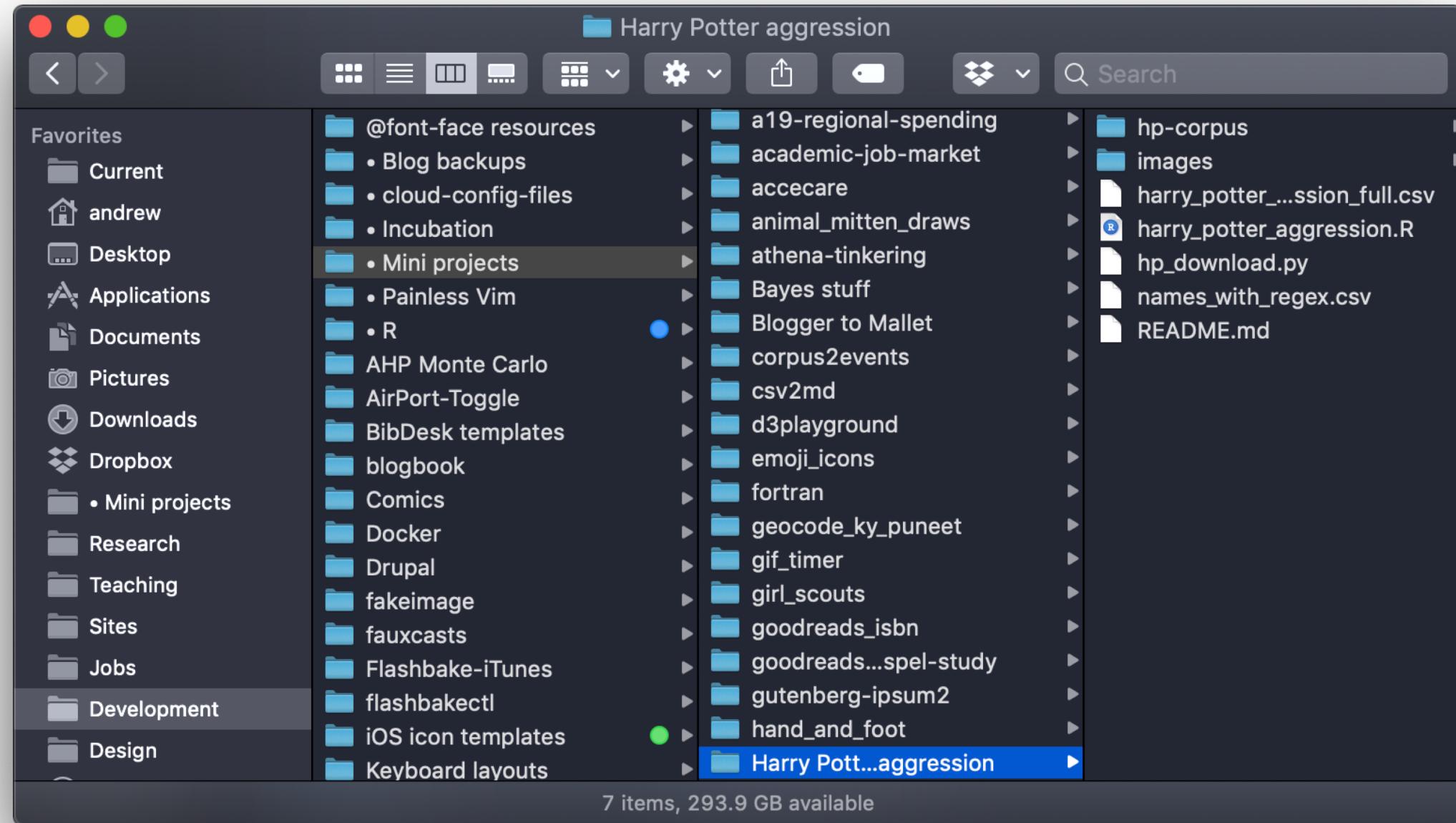


■ Nothing   ■ Skype, no flyout   ■ Flyout, no offer   ■ Visiting offer   ■ Tenure-track offer

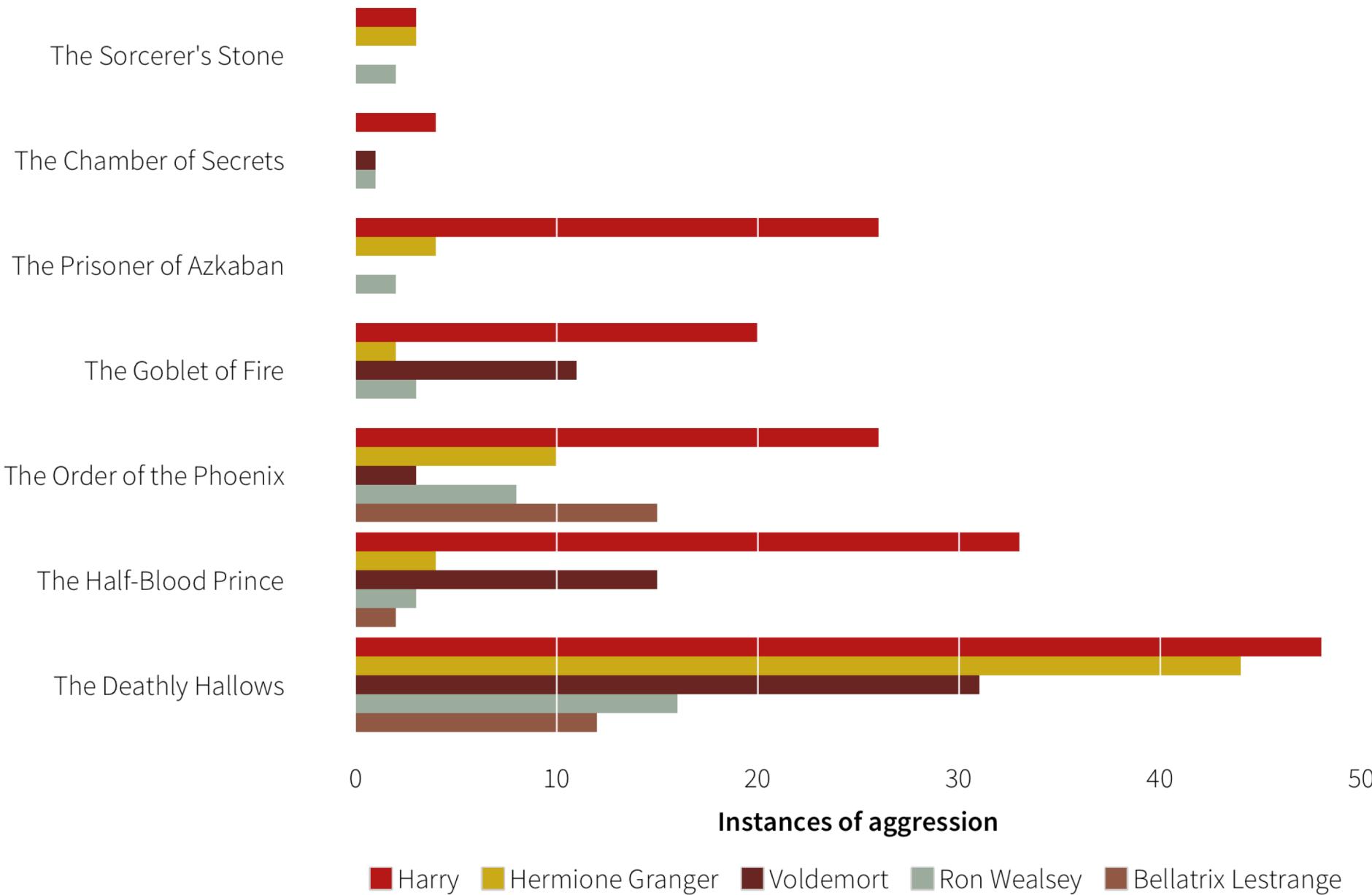
One box = one job posting



Cycle   ● 2016-17   ● 2017-18   ● 2018-19

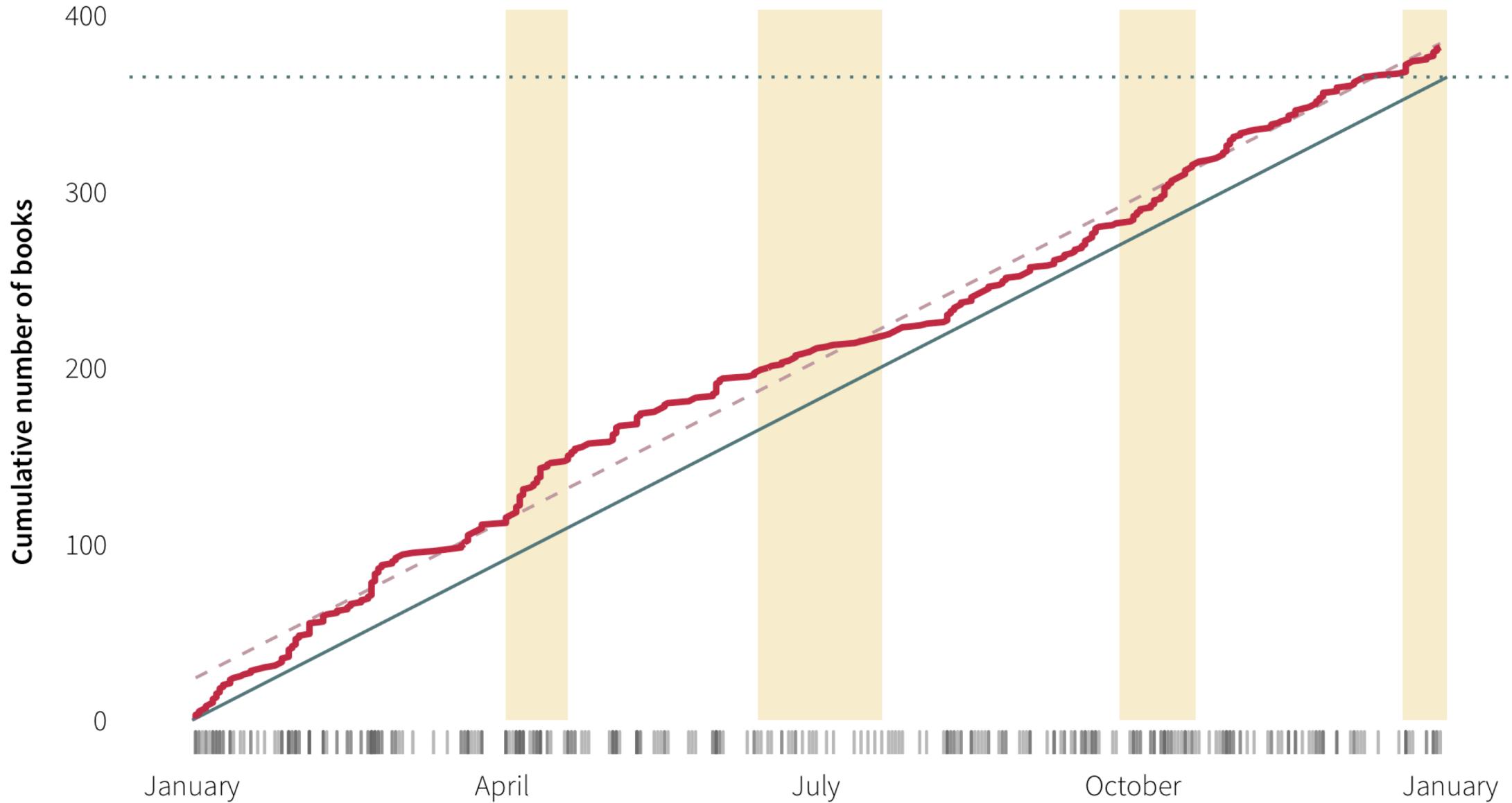


# Most aggressive characters in the Harry Potter series

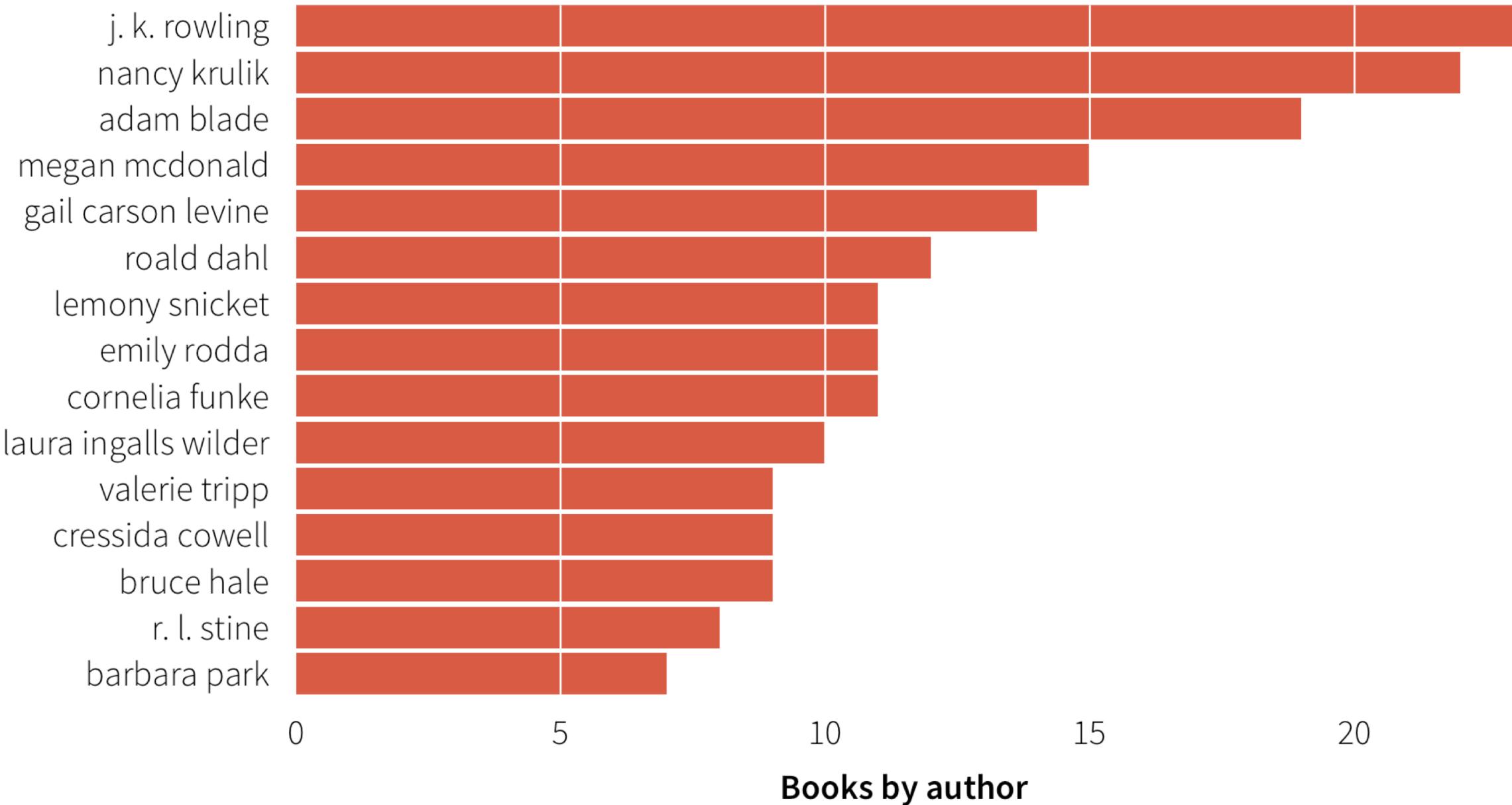


# Progress toward 2014 goal

School breaks shaded in yellow

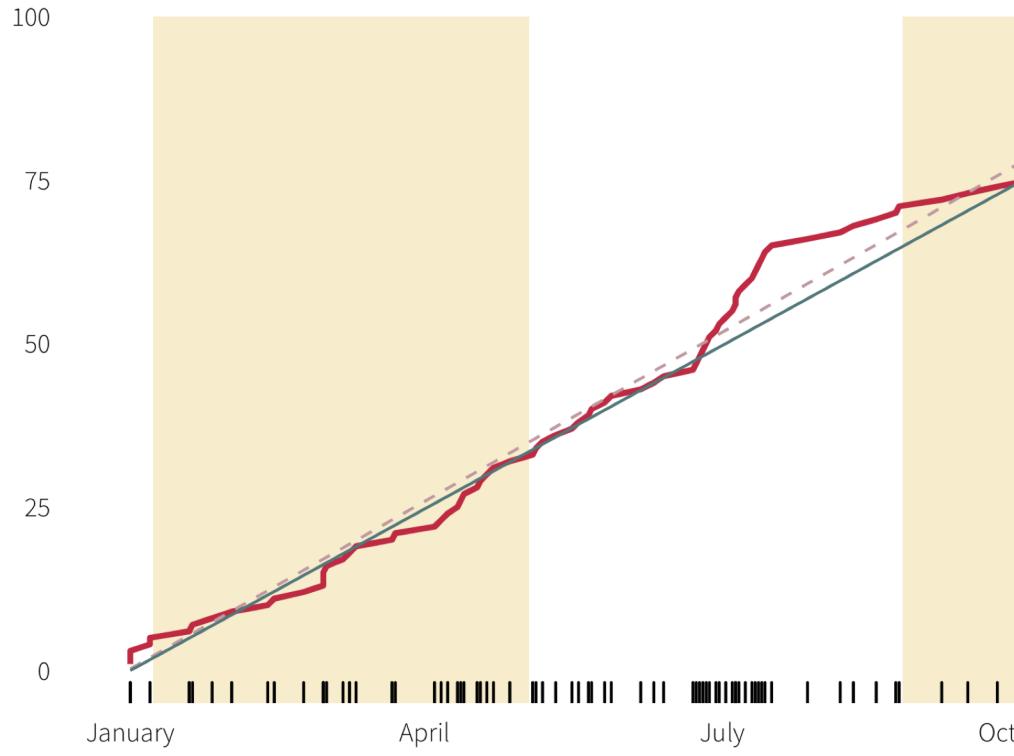


# How many times Rachel read a book by each author

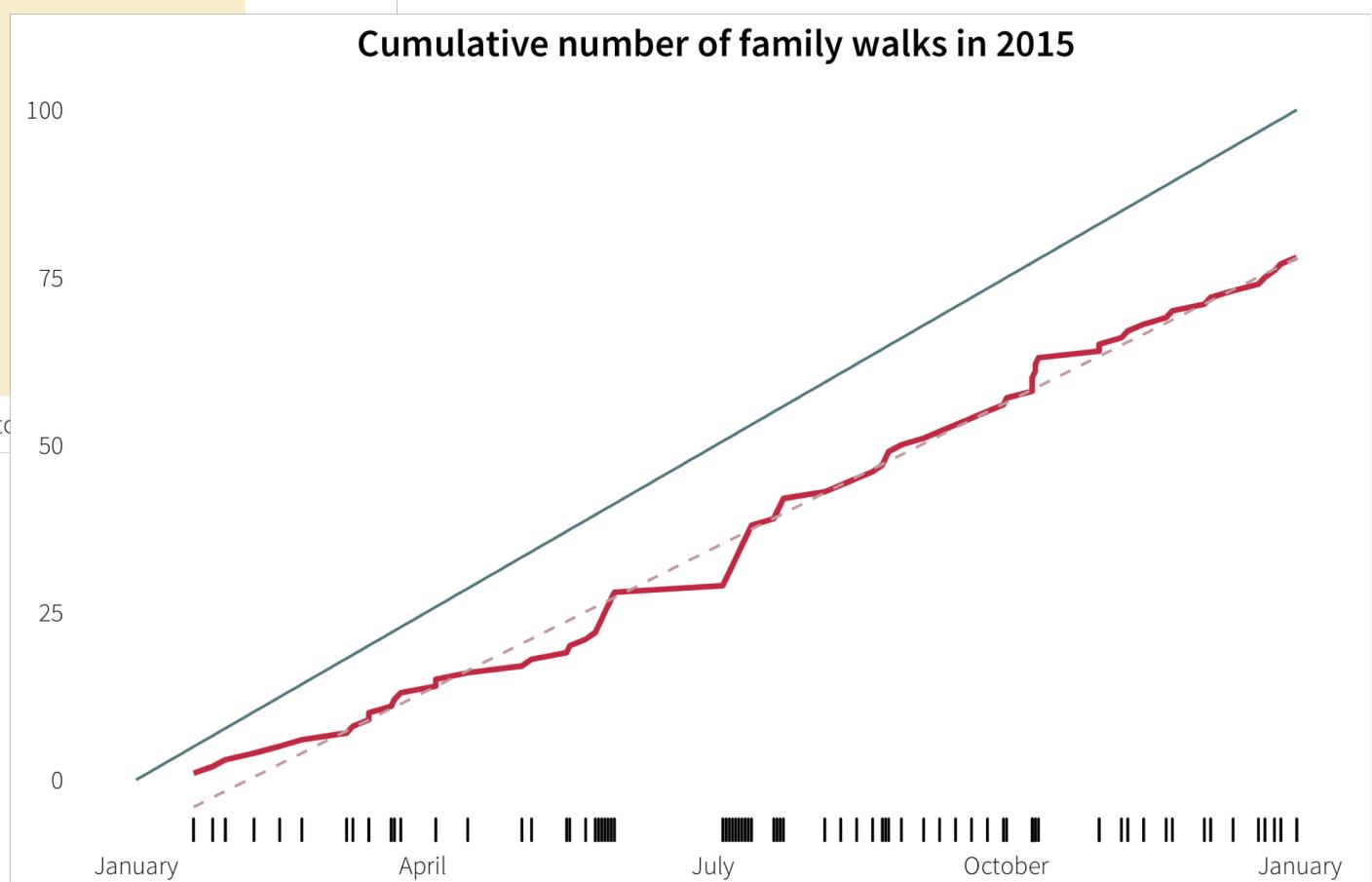


## Cumulative number of family walks in 2014

Duke semesters shaded in yellow



## Cumulative number of family walks in 2015



# GET OUT IN PUBLIC

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**Share everything**

GitHub + Twitter + websites

#rstats

**R User Groups**

SLC RUG

#rladies

You are all expert  
enough now.

Go make stuff!