



Ian James <ian.d.james@gmail.com>

Welcome to Webnames.ca Hosting

1 message

Webnames.ca Support <notifier@webnames.ca>
To: ian.d.james@gmail.com

Sat, Dec 29, 20

**Welcome to Webnames.ca Hosting**

Customer Support 1.8

Dear Ian James,

Thank you for purchasing Hosting Services with Webnames.ca. Your hosting is now available for you. Below is a summary of your new hosting plan:

- **Package:** Hosting Advantage Plan
- **Domain:** boiledfrog.ca
- **Payment Frequency:** 1 month
- **Renewal Date:** February 28, 2019
- **Email Accounts:** 25

The current functionality of boiledfrog.ca has not been altered as a result of your hosting purchase. Your hosting must be activated using the instructions below before your hosting content will become available on the web.

Below are instructions and important information for configuring and managing your new package.

Web Presence Builder

If you purchased Advantage, Pro or Elite hosting you have access to Web Presence Builder which will easily create your own professional website in just a few clicks. To access **Web Presence Builder**:

1. Go to <https://www.webnames.ca/login.aspx> and login using your Webnames.ca Username and Password.
2. Browse to **Account** -> **Manage Domains**
3. Click on the domain in question, leading to Domain Management
4. Click on the **Hosting** tab
5. Log into **Hosting Control Panel**
6. Select the **Launch Web Presence Builder** link.

Multi-Domain Hosting

Host multiple websites from within your Webnames.ca Web Hosting account, sharing the same IP address and bandwidth! Add additional storage and databases from as little as \$2 per month.

Take the following steps to get started:

1. Go to <https://www.webnames.ca/login.aspx> and login using your Webnames.ca Username and Password.
2. Browse to **Account** -> **Manage Domains**
3. Click on the domain in question, leading to Domain Management
4. Click on the **Hosting** tab
5. Scroll down to and click on the **Create Secondary Hosting** button

More information on the setup of Multi-Domain Web Hosting can be found [here](#).

Hosting Control Panel Access

Address: <http://www.adminmywebsite.ca>

Username: ianjames_0

For security purposes, your Hosting Control Panel password is not included in this email.

To access your Hosting Control Panel without the need to log in to <http://www.adminmywebsite.ca>:

1. Go to <https://www.webnames.ca/login.aspx> and login using your Webnames.ca Username and Password.
2. Browse to **Account** -> **Manage Domains**
3. Click on the domain in question, leading to Domain Management
4. Click on the **Hosting** tab
5. Click the **Login** button beside Login to the Hosting Control Panel

To reset or update your Hosting Control Panel login information used at <http://www.adminmywebsite.ca>:

1. Scroll down to the **Passwords** section on the page outlined in step 4 above.
2. Update your Hosting Control Panel Username and/or Password as necessary.

User Guide: Instructions on using our Hosting can be found in the User Guide located in the Help section of your Hosting Dashboard. Additional information can be found in our **Webhosting Technical Guide**.

FTP Access

FTP IP Address: 209.15.37.13

Please note that the while the above IP address will initially work for FTP access, it is subject to change over time. We therefore recommend using the FTP hostname below for long term FTP access.

FTP: <ftp://ftp.boiledfrog.ca>
Username: boiledfrogcx1

For security purposes, your FTP password is not included in this email.

To set or reset your FTP login credentials:

1. Go to <https://www.webnames.ca/login.aspx> and login using your Webnames.ca Username and Password.
2. Browse to **Account** -> **Manage Domains**
3. Click on the domain in question, leading to Domain Management
4. Click on the **Hosting** tab
5. Scroll down to the **Passwords** section.
6. Update your FTP Username and/or Password as necessary.

Activating Your Website and Emails

We strongly recommend uploading your website content to the Webnames.ca servers and setting up email accounts **before activating your website**. Doing so will minimize any disruption to your website traffic and email, and will enable you to create, modify and update your website without it being taken down from the Internet.

Once uploaded, your website and email will not work until you have "Activated" your site.

1. Go to <https://www.webnames.ca/login.aspx> and login using your Webnames.ca Username and Password.
2. Browse to Account -> **Manage Domains**
3. Click on the domain in question, leading to Domain Management
4. Click on the **Hosting** tab
5. To activate hosting, click the **"Activate Hosting"** button at the top of the page.

After activating your hosting, and waiting the 4 to 24 hours required for your DNS changes to propagate, you will be able to view your site and emails, if not activated previously, will begin to function.

NOTE: You may preview your website at any time by visiting: <http://www.previewmywebsite.ca/>

Backing-up Your Website

Scheduled backups of your website content can be configured via your Hosting Control Panel. For more information, see the Control Panel window:

1. Go to the **Account** tab > **Back Up Account and Websites** > **Scheduled Backup Settings**
2. Select the **Activate this backup task** checkbox and configure your backup parameters:
3. Create the desired schedule and click **OK**

THE CONTENT OF YOUR WEBSITE IS NOT BACKED UP BY DEFAULT.

If you wish to have a copy of your content to restore for whatever reason, please be sure to configure and utilize this backup feature.

IMPORTANT NOTICE REGARDING SITE BACKUPS: Up to 100MB of backups may be stored on our servers at any given time. Accounts using in excess of 2 GB for backup storage will have their ability to set up backups temporarily suspended. Backups can always be created and downloaded to your computer or local storage without restriction. Please see section 3.3 (b) of our [Hosting Terms and Conditions](#) for more details.

Existing site backups may be reviewed from within the Hosting Control Panel via the Backup Manager. Be sure to also review your scheduled backups via Scheduled Backup Settings from within the Backup Manager page.

IT IS STRONGLY RECOMMENDED TO DOWNLOAD AND STORE YOUR BACKUPS IN A SECURE LOCATION.

See our Self-Help, located [here](#), for more information.

Email Account Creation

Email account creation and management is done through our Email Administration site. To access the Email Administration:

1. Go to <https://www.webnames.ca/login.aspx> and log into your Webnames.ca account.
2. Browse to **Account** > **Manage** > **Email Accounts**
3. Click on the **Manage** button under Email for domain in question
4. Near the bottom of the subsequent page, click the **Login** button beside Login to Email Administration

Email Service Activation

If you have email services from another provider, you will need to explicitly activate your new email services with Webnames in order for proper routing to occur. Activation should take place once all email accounts have been created, and you are ready to begin using the service.

If you do not have pre-existing email services, then your email services with Webnames are active upon purchase.

To activate your email services:

1. Go to <https://www.webnames.ca/login.aspx> and log into your Webnames.ca account.
2. Browse to **Account > Manage > Email Accounts**
3. Click on the **Manage** button under Email for domain in question
4. At the top of the subsequent page, click the **Activate Email Service** button

If the Activate Email Service button is not present, then your email services are already active.

Webmail

Webnames email includes a feature-rich webmail interface. In addition to allowing users to access email while on the go, many other features are available here as well, including:

- Updating email passwords
- Configuring and activating a vacation message
- Configuring an email account to also include mail from other email accounts (e.g. remote email)
- Accessing other features in addition to email:
 - Address Book
 - Calendars
 - Tasks & Notes
- Configuring the sharing of email folders, calendars, and contacts with other email users.

The login information for webmail is:

URL: <https://securemail.webnames.ca>
Username: Full email address
Password: As defined via Email Account Setup (above)

Additional help information for webmail is available here: <https://www.webnames.ca/help/email/default.htm#Resources/Articles/Email/Webmail/Introduction.htm>.

Mail Clients

Webnames.ca currently offers both IMAP and POP3 email connections

IMAP

IMAP connectivity results in your email client downloading email from our mail server to your computer. However, a copy of the email is retained on our mail server until such time that you delete the email from your computer.

- **Advantages:** Email can be accessed from multiple email clients and/or webmail simultaneously.
- **Disadvantages:** As emails are not removed from our mail servers until they are manually deleted from your mail client, mailbox storage limits could become an issue over time.

IMAP is the newer of the two connectivity types, and is generally preferred by those customers who wish to access their email from multiple locations or devices. For all other customers, POP3 connectivity is generally used.

The following settings can be generally applied within any Email Client in order to utilize your email via IMAP w/ SSL.

- **Username:** Full Email Address
- **Password:** As chosen during account setup via Email Administration interface
- **Incoming Mail Server:** securemail.webnames.ca
- **Outgoing Mail Server:** securemail.webnames.ca
- **Incoming Server Port:** 993
- **Incoming SSL:** Enabled
- **Outgoing Server Port:** 587 (Optionally, port 465 may be used)
- **Outgoing SSL:** Enabled

POP3

POP3 connectivity results in your email client downloading email from our mail server to your computer. Once downloaded to your computer, the email no longer exists on our mail server.

- **Advantages:** Mailbox storage limits (on our mail server) are typically never an issue.
- **Disadvantages:** Email cannot be accessed via webmail once downloaded to your computer.

The following settings can be generally applied within any Email Client in order to utilize your email via POP3 w/ SSL.

- **Username:** Full Email Address
- **Password:** As chosen during account setup via Email Administration interface
- **Incoming Mail Server:** securemail.webnames.ca
- **Outgoing Mail Server:** securemail.webnames.ca
- **Incoming Server Port:** 995
- **Incoming SSL:** Enabled
- **Outgoing Server Port:** 587 (Optionally, port 465 may be used)
- **Outgoing SSL:** Enabled

Email Setup Guide for Email Clients

For information for setting up email in your email clients (Outlook, Thunderbird, iPhone, Android) [click here](#)

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for only
CAD **\$849.99**

- Six page WordPress website
- Professional business email
- Free domain name and web hosting
- Ongoing monthly updates and support



[Sign Up Now](#)

Hosting Customer Support

If you have questions or require assistance configuring your hosting package please contact Webnames.ca's technical support at hosting@webnames.ca or call us toll free at 1-866-221-7878.

Thank you for choosing Webnames.ca!

Included FREE with Every Domain:

Domain Forwarding, Domain Gripping, Email Forwarding, Metatag Tool, plus more!

Benefits of a Longer Domain Term

Renewing and/or registering a domain name for a longer term saves you money and is regarded positively by search engines.

Important Information:

All prices are charged in Canadian currency at the current conversion rate.

Paying by Cheque? Please add HST or GST to your renewal fee.

** Priced in USD. You will be billed in CAD at the current conversion rate.*

Webnames.ca
Customer Support
1.866.221.7878
support@webnames.ca

Suite 333
[333 Terminal Ave.](#)
Vancouver, BC
Canada
V6A 4C1



webnames.ca®

support@webnames.ca

1.866.221.7878