IAN CHUA

SOFTWARE DEVELOPER

CONTACT

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in https://www.linkedin.com/in/ian-jl-chua/

EDUCATION

Certificate in Applied Software Development

Dev Academy Aotearoa

Jan 2023 - May 2023

Certificate of Carpentry

Unitec

2016-2018

TECH EXPOSURE

- HTML
- CSS
- JavaScript
- React
- Redux
- SQLite3
- Knex.Js
- Jest

LANGUAGES

English

Chinese (spoken)

Cantonese (spoken)

PROFILE

Kia ora, my name is Ian. I recently graduated from Dev Academy (2023) as a Full Stack Web Developer.
I have been in the finance industry for 5 years, working as a Service Consultant, and later as a Banking Consultant at ANZ. The encounters I had during the pandemic sparked my interest in the tech field, motivating me to learn more about technology in finance.
Moving forward, I am keen to use my newfound skills to learn more about the tech sector and software development.

WORK EXPERIENCE

Student – Full Stack Web Development

Dev Academy Aotearoa   Jan 2023 - May 2023

- This is a 15- week intensive Web Development course that covers technical skills needed for a modern Web Development Stack, and soft skills like teamwork, empathy and self-awareness.
- The technical skills covered include HTML, CSS, JavaScript, Node.js, React, Redux, Knex, SQlite3, TypeScript, Jest. These were applied in various challenges given while Pair Programming during weekdays, and in Friday group projects where we worked collaboratively in small agile teams.
- The course also involved working in various team environments, empathizing with others, and learning how to give and receive growth feedback.
- For our final group project, we worked on a game idea similar to Gartic phone, where we implemented all the skills we've learnt from the course. As the Git Lead for the project, I was responsible for ensuring the commits were merged properly and resolving any conflicts during the merge. I also see the benefits of having a solid plan during the early stages of a project, as this makes delegating workload more efficient.

Banking Consultant

ANZ   Sep 2018 - Present

- Multi-skilled, able to cover the counter when a Service Consultant is away to support the team.
- Full product knowledge, able to proactively add value to each customer interaction.
- Full knowledge of all systems used in branch including SDA, Systematic, Sales Force and Tableau Dashboard.
- Building good customer relations by providing guidance to the customers. Helping them understand good account conduct.
- KANA delegator during the Covid Lockdown 2020 - distributing and managing communication between my colleagues and customers in the Dunedin region. Held the fort during the second Covid Lockdown 2021 - as few of my colleagues were unable to set up to work from home, for the Broker Hand over project.
- Health and Safety Officer for the branch (2022)

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REFERENCES

Reference Upon Request

Service Consultant

ANZ   Mar 2017 - Sep 2018

- Assisting customers with over the counter request.
- Cash Passport, Foreign Currency, Bank Cheques
- MyTell, CBOS, and CRU
- Guiding customers to the area where their enquiry can be resolved, eg Home Loans to SPB, Personal Loans to BC, Business Banking to PBMs

Copy Center Specialist

Warehouse Stationery   Jun 2015 - Mar 2017

Apprentice Builder   Jun 2014 - Dec 2014

OTHER INTEREST

- Board games with friends
- Cooking
- Meditation and Yoga
- Cats