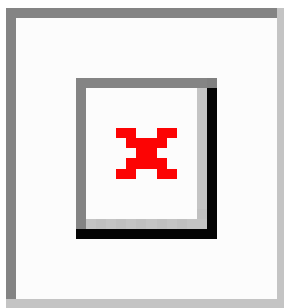# Content Solutions Documentation

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XML Specifications Guide

MARCH 23, 2018

Through the use of ChannelOnline's in depth XML connectivity it is possible to integrate ChannelOnline into many other third party systems. By using the service companies have successfully transferred data between NetSuite, MS Dynamics, SalesForce, SAP, MAS (90, 100 & 200) and even home grown accounting systems. Through the XML service ChannelOnline Clients have the advantage of joining different business applications together in a way that works in harmony with their internal business processes.

Standard XML Connectivity

Activating the service provides clients with the following XML transactions (includes status updates):
- Customers and Contacts
- Multiple shipping and billing addresses
- Quotes
- Sales Orders
- Invoices
- Purchase Orders
- Sample transaction documents for all major transactions
- Dedicated XML testing environment

Access to ChannelOnline support team for general questions pertaining to XML and available transactions(no technical integration support).

With Enhanced Support
- Estimation times for reported issues that affect the availability, operation or performance within 8 business hours
- Access to dedicated XML professional for general questions
- XML / product release program (a.k.a. Beta Program) to determine any special case issues with integration

If you want to communicate with ChannelOnline via XML, the following information outlines the process and procedures to communicate with ChannelOnline directly using XML.

Current XML schema can be reached at: https://xml.channelonline.com/schema/8.5/schema.zip