

Resources

Sistering

Challenge 1: Create a solution that enables interested volunteers to get a realistic understanding of what Sistering's volunteering opportunities entail.

Sistering works with clients who are in the midst of their recovery journey. As such, there are many situations that can be intense for staff and volunteers, and require a certain level of training for workers to be adequately prepared.

In order to ensure that the investment in training volunteers is worthwhile, it is important that potential volunteers have a thorough understanding of what the opportunities will entail. This solution should give potential volunteers that understanding.

Currently, training includes a site tour of Sistering, as well as time-intensive sessions on how to work with clients in vulnerable situations. It is not until volunteers go through some of this training that they are able to understand that this opportunity is not a good fit for them. This is challenging for Sistering staff because they give valuable time to these tours and training sessions.

This solution should create a digital platform for volunteers to get a thorough understanding of what it is like to volunteer at Sistering. It should effectively replace the on-site tour while informing future volunteers about the space and services that Sistering offers.

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The solution should give interested volunteers a deep understanding that:

- Sistering is a 24/7 drop-in but not a shelter; they do have 13 lounge chairs that are available for women to use overnight if needed
- 75% of women who access services have experienced some type of trauma, and many are active substance users and in very isolated situations
- Sistering employs trauma-informed and harm-reduction approaches in their framework
- Services are available to women aged 18-80+
- Sistering offers many services including English language classes and social recreation classes at their two social enterprise studios (Spun Studio – textiles, and Inspirations Studio – pottery)

[About Us](#)

[What We Do](#)

The solution should be compatible with Wordpress, as it is the current platform used.

Ideal Features:

- Allow interested volunteers to see a day-in-the-life without interrupting the activities of staff and clients.
- Be interactive and engaging for interested volunteers
- Promotional tool to raise awareness about the various services that Sistering offers and what volunteers opportunities are available

[Volunteer Overview](#)

[Volunteer Roles & Activities](#)

[Volunteer Stories](#)

[Example Volunteer Job Description](#)