



2021 Golf TSI/Golf GTI Quick-Start Guide





Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual, and Infotainment system booklet for all information, warnings, and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

1. Driver Information Display

When the ignition is switched on, you can display trip computer information and control a variety of vehicle functions using the multi-function steering wheel.

2. Climate Control

Your vehicle is equipped with either a Manual or Automatic Climate Control system.

3. Infotainment

Dedicated buttons and touchscreen commands control radio, media selections, phone operation, car functions and the optional Navigation system.

4. Park Assist*

When activated, this feature can help you find and automatically maneuver into and out of parallel and perpendicular parking spaces and out of parallel parking spaces. Follow the messages in the instrument display. Apply accelerator and brake gently as necessary during steering maneuvers.

5. Start-Stop System* (not shown)

Switches off the engine automatically when vehicle stops. When needed, the engine switches back on automatically. The feature is activated every time the ignition is switched on. Press button to deactivate. When the light is on, the system is deactivated.

6. Steering Wheel Left Side Controls

Buttons control Cruise Control and other Driver Assistance features, as well as volume settings for radio, navigation and phone.

7. Steering Wheel Right Side Controls



Voice Control Button: Activates the Voice Recognition system. Short press to activate Volkswagen Voice Control.* Long press to activate third party voice control with a compatible smartphone connected to App-Connect.

VIEW VIEW Button:* Toggles between current menu display in Multi-Function Display and last-viewed menu.



OK Button: Used to open a menu or select a setting in the instrument cluster display.



Horizontal Menu Buttons: Used to navigate through the instrument cluster's main menus.




Vertical Arrow Buttons: Push to navigate inside a specific menu.



Horizontal Arrow Buttons: Push to change radio stations, scroll through radio presets or select the next or previous media track.

8. USB-C Port


The USB Type C port  allows you to connect your mobile phone to your Golf using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, [click here](#).

*Optional feature.


Introduction to Your Golf

Manual Climate Control


Cool the Interior

1. Turn the temperature to **MAX A/C**.
2. Turn the fan speed to **6**.
3. The A/C light will come on automatically to dehumidify and condition the air.
4. Turn the vent dial to the  setting.
5. After reaching the desired temperature, turn the fan speed down to a lower setting.







Heat the Interior

1. Turn the temperature dial to **HI**.
2. Turn the fan speed to **4**.
3. Turn the vent dial to the  setting.

Defrost/Defog

1. Turn the temperature dial to **HI**.
2. Turn the fan speed to **4**.
3. Turn the vent dial to the  setting.

Seat Heating

- Press the  or  button for seat heating on maximum setting.
- Press the  or  button repeatedly to adjust heating level to desired setting.
- Press the  or  button repeatedly until all indicator lights are off to turn seat heating off.

Note: Manual climate control is available on certain trim lines. In the event of significant fogging, opening a window briefly can help.

Climatronic Climate Control

Heating and Air Conditioning

- To cool off or warm up the interior automatically, press the **AUTO** button to turn the system on. AUTO mode controls temperature, fan speed and air distribution. The AUTO mode shuts off if fan speed or air distribution settings are adjusted manually.
- Adjust the driver's temperature dial to your preferred setting.
- Press the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.
- In extreme heat, press the **MAX A/C** button. When a comfortable temperature has been reached, press the **AUTO** button.


Note: Climatronic Climate Control is an optional feature.



Watch the Automatic Climate Control video.

Max Defrost/Rear Defrost


1. Press the **Max Defrost** button. It is recommended to turn the temperature setting to **HI** for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.

Switch on outside mirror heating . Heats only at outside air temperatures below +68F (+20C).

Note: In the event of significant fogging, opening a window briefly can help.



Watch the Climate Control/Defrost video.

 **Warnings:** See [Climate Control](#) in your Owner's Manual for more detailed information and for important safety warnings.

Climatronic Climate Control

Windshield Wipers and Washer

Intermittent

- From the **OFF** position, move the wiper stalk one click up to activate the intermittent wipers or rain-sensing wipers.
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe will be.

Note: Ensure wiper stalk is in OFF position before entering a car wash.



Rain-Sensing Wipers

To activate and/or deactivate within the Infotainment system:

- Select the **CAR** button.
- Select **Settings**.
- Select **Mirror and wiper settings**.
- Select **Automatic wiper during rain**.

Continuous

- LOW:** From the OFF position, move the wiper stalk up two clicks.
- HIGH:** From the OFF position, move the wiper stalk up three clicks.

Wash

Pull the stalk toward you to spray washer fluid. You can also hold the stalk in this position for longer washing.

Service Position

With hood closed and ignition off, press and hold the windshield lever down. Wipers will move into the service position. Lift wipers by the arm up from the windshield. Before driving, fold wiper arms back onto the windshield. Turn ignition on and press the wiper lever down briefly. Wipers move back to the Park position.

Rear Wiper

To operate, push the lever one click away from you. If you have the front wipers on and you put the car in Reverse, the rear wiper activates a single wipe.

Note: When the car is in reverse, the auto-wipe can be activated or deactivated in the vehicle customization settings.

Pulsing/Quick Wipes

- From the OFF position, press the wiper stalk down for a single wipe.
- Press and hold the wiper stalk down for two seconds for a continuous wipe.

Rear Wash

To clean the rear window, push the lever forward to the second detent to send a spray of washer solvent onto the rear window and to activate the rear wiper. You can also hold it in this position for longer washing.

Tire Pressure Monitoring System (TPMS) Recalibration

TPMS Reset

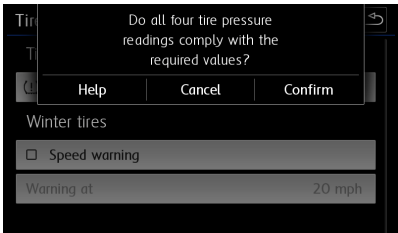
The TPMS must be recalibrated each time the tire pressure in one or more tires has been adjusted or after one or more tires has been changed, exchanged or repaired. Once the system is updated the new tire pressures are stored in the system after approximately 20 minutes of normal driving.


To recalibrate the TPMS:

- Turn the ignition ON.
- Press the **CAR** infotainment button.
- Select **Setup** on the touchscreen.
- Select **Tire** settings.
- Select **SET**.
- Select **Confirm** to store.

 Watch the TPMS video.


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[knowyourvw.com](https://www.vw.com/knowyourvw)



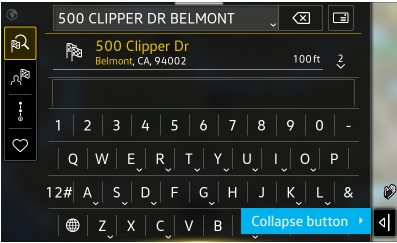
 Warnings: See [Windshield Wipers and TPMS](#) in your Owner's Manual for more detailed information and for important safety warnings.

Windshield Wipers / TPMS

Discover Media Touchscreen Navigation System

1. Press the **NAV** function.
2. Select the **search** icon  on the touchscreen.
3. Begin entering a Point of Interest (POI) or address information with House number, Street and City.
4. When your search address or POI appears in the drop down suggestion bar, select the correct address on the screen.
5. Select **Start** to begin the route.

Applies to vehicles equipped with Navigation feature. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.




Additional Settings




With **Route Options** you can:

- If available, choose between three alternative routes by clicking on the route info panel. The recommended route is highlighted in blue.
- Use Dynamic route guidance* if online traffic information is available.

Before starting your route:

- Route criteria can be modified by tapping .

After starting your route:

- Modifications to the current route such as avoiding tolls or seasonal restricted roads is possible by tapping .
- Route criteria can also be modified by tapping  and selecting .


*Requires paid subscription, vehicle to be equipped with MIB3 infotainment system with navigation, acceptance of VW Car-Net Terms of Service, active data plan, and vehicle cellular and GPS connectivity.

Note: Always pay careful attention to the road, and do not drive while distracted. SiriusXM audio and data services each require a subscription sold separately, or as a package, by SiriusXM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at the current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change. SiriusXM and all related marks and logos are trademarks of SiriusXM Radio Inc.

 Watch the Navigation video.

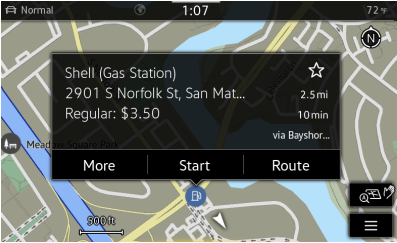
Points of Interest (POI)

To find a specific Point of Interest:


1. Press the **NAV** function, then press the  icon on the touchscreen to open the keyboard function to search POIs.
2. Search for your desired POI, i.e., airport.
3. Select **Start** to begin route guidance.

OR

1. Press the **NAV** function, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.

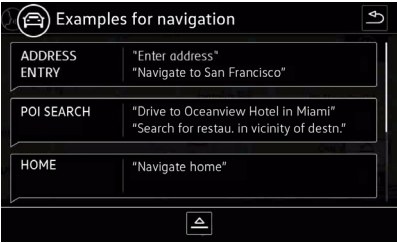


Destination Entry with Voice Recognition

Short press the Voice Control button  on the multi-function steering wheel. A beep will sound.

1. Say, "New destination."
2. After the beep, speak the address; for example, "Two zero two four Main Street, Los Angeles." Speak in single digits.


The system will repeat the address for confirmation and ask if you would like to start route guidance. After the beep, say, "Yes," and guidance will begin.



Cancel Active Route Guidance

1. Press **Stop Route Guidance**  directly.


OR

1. Select **Menu** icon  in the Navigation screen.
2. Select **Stop Route Guidance** option on the touchscreen.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite compatible smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect by using a manufacturer-approved cable to your vehicle's USB-C port or wireless if available.



LEARN MORE AT
knowyourvw.com

 **Warnings:** See [Navigation](#) in your Owner's Manual for more detailed information and for important safety warnings.

Navigation


Activate Cruise Control

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the  button to activate the Cruise Control.
- A speedometer icon  will appear in the instrument cluster display.






Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green CRUISE indicator light  will appear in the instrument cluster display.
3. Press the **+** or **-** buttons to increase/decrease speed in 1 mph increments.
4. Press and hold the **+** or **-** buttons to increase/decrease speed in 5 mph increments.

 Watch the Cruise Control video.

Cancel, Resume and Off



1. To cancel the cruise speed, press the brake pedal or press the  button on the multi-function steering wheel. The green CRUISE indicator light  will go off.
2. To resume your currently set speed, press the **RES** button on the multi-function steering wheel.
3. To turn the Cruise Control system OFF, press and hold the .

Adaptive Cruise Control Distance Level Setting

Applies to vehicles equipped with Adaptive Cruise Control.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed distance and a previously set distance in time intervals between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake, if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed.

You can set the speed-dependent distance from the vehicle ahead to one of five levels.

- When the **ACC** button is pressed to activate ACC distance setting, the  indicator light illuminates in the instrument cluster display.
- To change the ACC distance interval, press the  button to cycle through the distance intervals. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.
- When the ACC system brings the vehicle to a stop, briefly press the accelerator pedal to resume Adaptive Cruise Control.



Note: This feature is not a substitute for attentive driving. See the Owner's Manual for further details and important limitations.

 Watch the Adaptive Cruise Control video.

Deactivate Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control feature.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the  button, located on the left side steering wheel controls.
2. Using the vertical menu buttons  on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the instrument cluster display then press the **OK** button.



Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control.

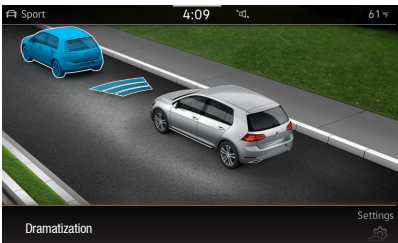
 Watch the Deactivate ACC video.

Assistance System Settings

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing modification to the Driver Assistance feature operation.

1. Press the **Menu** button.
2. Press the **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR
Touch  to access **Assistance system settings**.



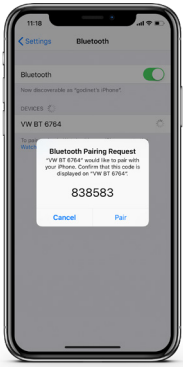
 **Warnings:** See [Driver Assistance Systems](#) in your Owner's Manual for more detailed information and for important safety warnings.

Driver Assistance Features

Pairing a Compatible Phone


1. Be sure to check your phone's compatibility at www.knowyourvw.com/bluetooth.
2. With ignition on and vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
3. From the Bluetooth menu on your phone, search for new devices and select VW BT XXXX (last four digits of VIN).
4. A connection request will appear on the Infotainment display.
5. Press **Connect** on the Infotainment display.
6. The Infotainment display will then show a PIN.
7. Make sure the same PIN is displayed on your phone and press **Yes** on the touchscreen, then press **Pair** on your phone.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.

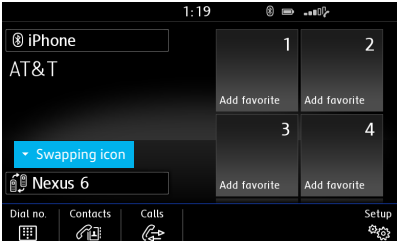


 Watch the Phone Pairing video.

Primary and Secondary Phone Functionality


Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping icon** .

Note: This feature is not available when the phone is connected to Apple CarPlay® or Android Auto™.

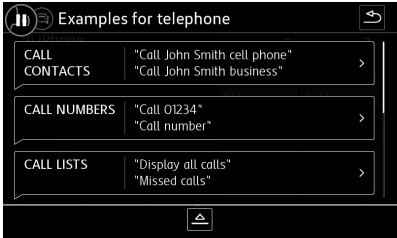


Call by Name via Native Bluetooth Technology

Applies to vehicles with Voice Recognition.

1. Short press the **Voice Control** button  on the multi-function steering wheel.
2. After the chime say, "Call," followed by the name of the person you want to call. For example, "Call Mike Brown."
3. The system will confirm, "Do you want to call Mike Brown?" You then reply, "Yes." If the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say, "Contact is being dialed."

Note: If connected to Apple CarPlay, press and hold the Voice Recognition button to activate Apple Siri. Then say, "Call Mike Brown."




 Watch the Voice Recognition video.


Voice Recognition Tips

- The contact must be said exactly as it is stored in your phone's contact list.
- If multiple numbers are stored per contact, you may use the shortcut, "Call John Smith work," or the system may ask you to choose from work, mobile, home, etc.

Answer an Incoming Call



The Bluetooth system will interrupt your car stereo with a ringtone. Press the **OK** button on the multi-function steering wheel or the green **Phone icon**  on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down** button  on the left side of the multi-function steering wheel.

Switch to Private Mode



To switch a Bluetooth call to your mobile phone, which would prevent passengers from overhearing the conversation:

1. Once a call has been answered, use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the telephone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons  until "Private" appears in the display.
3. To select, press the **OK** button on the multi-function steering wheel.




End a Call

While in the Phone function, press the red **Phone icon**  on the touchscreen. Or:

1. Use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the telephone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons  on the multi-function steering wheel until "End" appears in the display.
3. Press the **OK** button on the multi-function steering wheel.

Cancel Active Voice Recognition

Double press the **Voice Control** button  on the multi-function steering wheel to end Voice Recognition.

 **Warnings:** See [Bluetooth & Voice Recognition](#) in your Owner's Manual for more detailed information and for important safety warnings.

Bluetooth® / Voice Recognition

App-Connect

Volkswagen App-Connect can make your Volkswagen more like a personal assistant. To start App-Connect, pair your compatible smartphone to your VW's Bluetooth and watch as your select apps appear on the touchscreen display of your Volkswagen, without even having to take it out of your pocket or purse! Need a couple extra bars on your phone's battery? Plug your phone into your VW's USB port, and enjoy many of the same benefits, while getting a charge—beyond just your driving experience.

Wireless App-Connect with Apple CarPlay Integration

To connect:

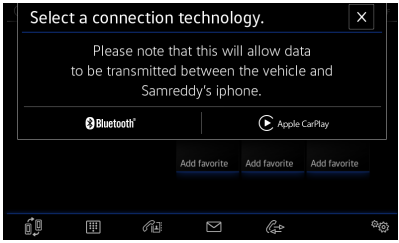
1. Pair your compatible phone to the Infotainment system with Bluetooth.
2. A prompt will display on the Infotainment touchscreen asking if you want to use Bluetooth or Apple CarPlay.
3. Select **Apple CarPlay**. If this is the first time, accept the confirmation on your iPhone®.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

 Watch the Apple CarPlay Wireless Connection video.



Apple CarPlay®

Apple CarPlay is a smart way to use your iPhone while you are in your Volkswagen. With an updated user interface that helps you control tunes, directions and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that can reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.*

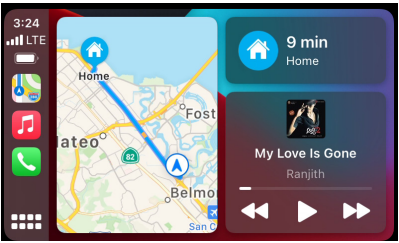
1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A message will appear on the Infotainment touchscreen stating that a new device has been detected and will ask "Do you want to connect with Apple CarPlay?" Select **Connect**.

OR

1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on your iPhone to enable Apple CarPlay to access your iPhone while your phone is locked.


*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a source in MEDIA or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.



Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home features include:**

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone:** Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps:** Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, "Navigate to," and your destination

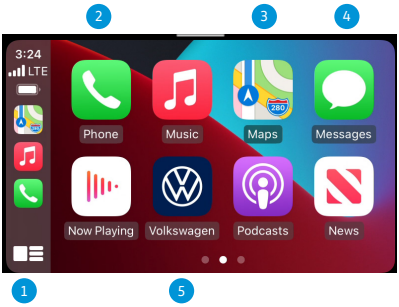
4. **Messages:** Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To only charge an iPhone, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® access while charging your iPhone.

[Click here](#) for further information on Apple CarPlay apps.

 Watch the Apple CarPlay Connection video.



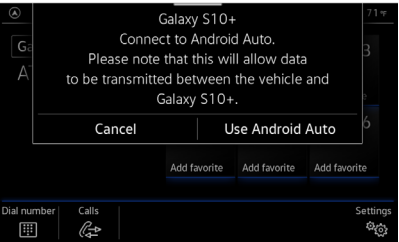
Wireless App-Connect Android Auto

To connect:

1. Pair your phone to the Volkswagens Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

 Watch the Android Auto Wireless Connection video.



Android Auto™


Use some of your favorite Android applications on the road through your Volkswagen's infotainment screen. Hands-free, you can talk to Google on Android Auto to get driving directions, send a text or place a phone call. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on your touchscreen.
4. Select **Android Auto** on your touchscreen. Ensure phone is unlocked OR pair your Android phone to your Infotainment system's Bluetooth connection, then select **Use Android Auto** in the pop-up.
5. Select **OK** on your touchscreen for data transfer prompt.
6. Follow instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on the device.

Google, Android, Google Play and Android Auto are trademarks of Google LLC. [Click here](#) for further information.

To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan and the Android Auto app.

Features


1. **Microphone:** Google Assistant can be activated with a long press of the **Microphone** icon on the touchscreen or by using touchscreen commands that work with available apps. Google Assistant can also be activated using your voice to easily send messages, get directions, control media and more. Just say "Hey Google," long-press the **Voice Control** button  on the multi-function steering wheel or tap the **Microphone** icon on the touchscreen to get started.

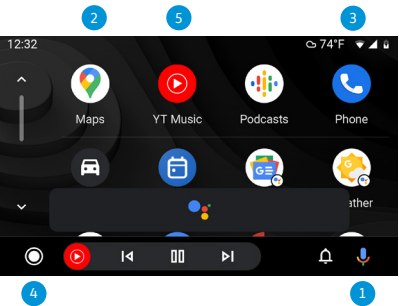
2. **Navigation:** Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.

3. **Phone:** Listen and reply to text messages, make calls or check your voicemail.

4. **Home Screen:** Takes you back to the home screen of Android Auto.

5. **Music and Audio:** Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon  simply takes you to the Volkswagen native user interface. From there you can select **Disconnect** if you wish to completely disconnect from Android Auto.

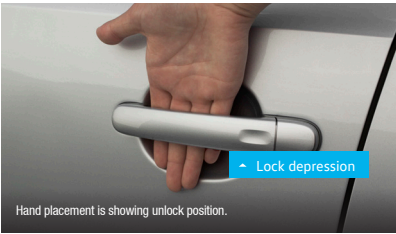


 Watch the Android Auto Connection video.

Keyless Access

Unlock

1. Make sure you have your key fob with you.
2. Slide hand behind driver or front passenger door handle and wait for the door to unlock. Remember to avoid touching the indent on the handle front, or the door will remain locked.
3. By touching the unlocking sensor twice in a row, the entire vehicle will unlock.
4. Pull the handle to open door.



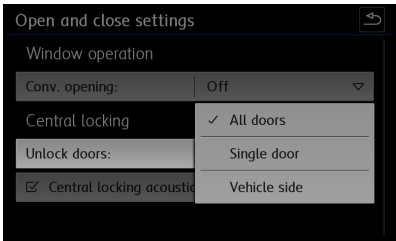
Lock

1. Make sure you have your key fob with you.
2. Touch your thumb to the lock depression on the front of the handle.

Note: The Keyless Access feature is an optional feature. Keyless Access works with the rear hatch as well.

Customize which Doors to Unlock with Keyless Access

1. Make sure the vehicle is parked. The vehicle will not allow you to program while driving.
2. Select **CAR**
3. Select **Setup**.
4. Select **Opening and close settings**.
5. Select **Unlock doors** and select which doors to lock or unlock with keyless entry.
 - “All doors” unlocks all doors.
 - “Single door” unlocks only the driver’s door.
 - “Vehicle side” unlocks the door(s) on the vehicle side where the key is at the moment.



Watch the Keyless Access video.



Volkswagen Car-Net®

VW Car-Net is your connection to available features like emergency services (paid subscription). The five year no charge Remote Access* package allows you access to:

- | | | |
|-----------------------------------|-------------------------------------|-----------------------------------|
| Mobile App | Maintenance Alerts & Scheduling | Valet Alert |
| Remote Door Lock/Unlock | Vehicle Health Reports ² | Boundary Alert |
| Remote Honk and Flash | DriveView ⁴ | Speed Alert |
| Remote Start ¹ | POI/Destinations ⁵ | Roadside Call Assist ⁷ |
| Vehicle Status ² | Parking Information ⁶ | |
| Last Parked Location ³ | Curfew Alert | |

Car-Net® Enrollment Process⁸ (if not performed by dealer):

- Download the “Volkswagen Car-Net” mobile app from the App Store.
- Select Login to register and create your unique VW ID.
- Log in to Car-Net mobile app with your VW ID, complete your profile and create a PIN.
- Add your vehicle to your Garage by entering VIN and follow the steps to verify ownership.

Pairing/Remote Start (available on select trims):

- Log in to VW Car-Net mobile app with your VW ID and PIN.
- On first log-in, accept the pairing request. If you do not receive this request, then you can initiate it by going to Manage Paired Devices under the Account Management screen .
- Accept the pairing confirmation in the vehicle’s display.
- Remote start is now enabled.
- Press to start the vehicle from any location.

¹ Applies to vehicles equipped with remote start feature.
² Refer to your vehicle’s warning and indicator lights for the most current diagnostic information. Always consult owner’s literature for maintenance guidelines.
³ Do not use feature to locate stolen vehicle.
⁴ Must agree to separate Terms of Service.
⁵ Applies to vehicles equipped with Navigation System.
⁶ Powered by Parkopedia. Requires parking facility participation. Volkswagen not responsible for accuracy of pricing & payment options, hours of operation, and features. See parkopedia.com for important information and details.
⁷ Roadside Call Assist connects you to a Roadside Call Assist third-party provider and may require additional payment for services rendered.
⁸ Assistance can be provided by pressing the button in the vehicle’s overhead console.

*Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net requires cellular connectivity, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles. Certain Car-Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. Certain services may collect location and vehicle information. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet.

Watch the Car-Net Self Enrollment video.

Watch the Car-Net Wi-Fi video.

Watch the Car-Net Remote Start video.

LEARN MORE AT
knowyourvw.com

Warnings: See [Keyless Access](#) in your Owner’s Manual for more detailed information and for important safety warnings.
 Warnings: See [VW Car-Net](#) in your Owner’s Manual for more detailed information and for important safety warnings.

Keyless Access / Car-Net®

Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.



Central warning light: Read and follow the text messages in the instrument cluster display.



Stop! Parking brake engaged.

PARK

Stop! Parking brake engaged.



Stop! Brake fluid level too low or brake system malfunction.

BRAKE

Stop! Brake fluid level too low or brake system malfunction.



Stop! Engine coolant level too low, engine coolant temperature too high, or engine coolant malfunction.



Stop! Engine oil pressure too low.



Stop! Lights up: Steering system malfunction. Flashes: Electronic steering column lock malfunction.



Driver and/or passenger safety belts not buckled.



Alternator malfunction.



Brake or take action to avoid the vehicle ahead! Front Assist Forward Collision Warning (if equipped).



Brake! Depress brake pedal. ACC driver intervention warning.



Lights up: ESC malfunction or ESC switched off by the system, OR: the vehicle battery has been reconnected. Flashes: ESC or ASR is working.



ASR manually deactivated.



ABS malfunction.

ABS

Anti-lock Braking System malfunction.



Electronic parking brake malfunction.



Brake pads worn.



Central caution light: Read and follow the text messages in the instrument cluster display.



One or more driving lights burned out. Light malfunction, excluding AFS.



Not enough windshield washer fluid.



Lights up: Engine control malfunction. Flashes: Misfire.

EPC

Engine control malfunction.



Engine speed (rpm) limited (if equipped, to help prevent overheating).



Problem with the steering.



Lights up: Tire pressure too low. Flashes: Tire Pressure Monitoring System (TPMS) malfunction.



Fuel tank almost empty.



Fuel filler cap not properly closed.



Lights up: Engine oil level too low. Flashes: Engine oil system malfunction.



Airbag and safety belt pretensioner system malfunction.

OFF 

Passenger front airbag turned off (PASSENGER AIR BAG OFF  light).



Transmission malfunction.



Front Assist switched off (if equipped).



Rain/light sensor malfunction.



Windshield wiper malfunction.



Adaptive chassis control (DCC) malfunction.



Adaptive Cruise Control (ACC) currently not available.



Lane Assist switched on, not active.



Turn signals, left or right. Emergency flashers switched on.



The vehicle is being held by the Auto Hold feature (if equipped).



Lights up: Depress brake pedal! Flashes: The release button in the selector lever is not engaged.



Lights up: Cruise control is turned on or is regulating the vehicle speed.

CRUISE

Lights up: Cruise control is turned on or is regulating the vehicle speed.



Lane Assist is switched on and active.



High beams switched on or headlight flashers in use.



Cruise control system is switched on.



Start/stop system active.



Start/stop system not available.



Economical driving condition.



High beam control active.



Distance warning.



Cruise control system malfunction.



Adaptive cruise control (ACC).



Service reminder display.



Charge level of the mobile phone battery. Applies only to models with a factory-installed mobile phone package.



Icy road warning. Outside temperature colder than +39 °F (+4 °C).



Refer to the Owner's Manual.