# Ian Adams

User Experience Designer
Chicago, Illinois

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### Skills

User Research
Design Thinking
Competitive Analysis
Personas
User Stories
User Flows

Branding Visual Design Sketching

LoFi / HiFi Wireframing User Interface Design

Prototyping
A / B Testing
User Testing
Writing

### Tools

Sketch
Balsamiq
Figma
InVision
Illustrator
Photoshop
Omnigraffle
UsabilityHub
HTML / CSS
JavaScript (basic)
Git / Github

### Education

#### **Bloc Designer Track**

Immersive, mentor-led apprenticeship in UX / UI Design www.Bloc.io, 2017-2018

#### Bachelor of Arts in Music

University of Minnesota, Minneapolis, 2012

#### Undergraduate Study in Guitar Performance

University of North Carolina School of the Arts Winston-Salem, North Carolina, 2007 - 2009

### Other Interests

Backpacking Hiking Camping Biking Travelling Geography
Photography Art Classical Music American Music History
Economics / Finance Health / Nutrition Philosophy Religion
German Japanese Culture Kendo Meditation Rinzai Zen
Buddhism

# Summary

Meticulous yet imaginative user-centered designer especially drawn to the research and prototyping phases of the process. Trained in digital design, but also looking for challenges in a broad range of products and services. Intending to join a team devoted to the iterative process of design.

# **Projects**

### Dragonwell Tea & Coffee

An online tea and coffee shop ecommerce design project

- i Easy navigation and browsing
- i Engaging visual design
- i Effortless checkout process
- i Ample product detail

Case Study and Prototype www.ianadamsdesign.com/dragonwell.html

### ShowBuddy

Concert and live-performance finding mobile app design

- i Fast and simple onboarding
- i Intuitive, nonlinear browsing
- i Features based on user research

Case Study and Prototype www.ianadamsdesign.com/showbuddy.html

#### Orion

Responsive content storage and organization system design

- f i Employed thorough wireframing process f i Thoughtful branding
- i Coded up partial prototype in addition to InVision prototype

Case Study and Prototype www.ianadamsdesign.com/orion.html

## Work Experience

Full Service Shopper and Delivery Driver

Instacart - Chicago, Illinois

2017-2018

Worked independently with sophisticated mobile technology to resolve problems swiftly and provide high levels of customer service

Regional Tanker Driver (CDL)

Schneider Bulk Carriers - Gary, Indiana

2015-2017

Interacted safely and professionally with tractor-trailer and tanker equipment, delivering chemicals in industrial settings and using in-truck satellite technology to effectively communicate daily with dispatch

Customer Service Representative

<u>Trust Risk Management Services</u> - Chicago, Illinois 2013-2015

Provided assuring experiences to insureds via daily workflow of phone calls and document processing using proprietary enterprise software

Combine Crew Member

Odegard Harvesting - Whitetail, Montana

2012-2013

Operated highly complex, partially autonomous machinery harvesting 20+ tons of grain per hour on substantial acreages throughout the Grain Belt