

Ian Adams

User Experience Designer

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Work Experience

Full Service Shopper and Delivery Driver

Instacart - Chicago, Illinois

2017-2018

Online service for fast and courteous delivery of groceries from various store locations to customers throughout the city of Chicago. I both shopped in stores and delivered groceries using my personal vehicle and the Instacart Shopper app.

Regional Tanker Driver (CDL)

Schneider Bulk Carriers - Gary, Indiana

2015-2017

Responsible for the safe and incident-free delivery of various chemical products throughout the eastern United States and Canada. Multiple deliveries per week over 1500-2000 miles of driving.

Customer Service Representative

Trust Risk Management Services - Chicago, Illinois

2013-2015

Professional liability insurance plan administration and customer service for psychologist insureds. Responsible for processing renewals, payments, change requests, and other questions and/or problem resolution over the phone.

Combine Crew Member

Odegard Harvesting - Whitetail, Montana

2012-2013

Joined custom harvesting crew after graduating college, driving a combine and/or grain cart 10-12 hours per day, harvesting 100-150 acres and 20+ tons of grain per hour on farms throughout the Grain Belt.

Education

Bloc Designer Track

Immersive, mentor-led apprenticeship in UX / UI Design

www.Bloc.io, 2017-2018

Bachelor of Arts in Music

University of Minnesota, Minneapolis, 2012

Undergraduate Study in Guitar Performance

University of North Carolina School of the Arts

Winston-Salem, North Carolina, 2007 - 2009

Skills

User Research

Design Thinking

Competitive Analysis

Personas

User Stories

User Flows

Branding

Visual Design

Sketching

LoFi / HiFi Wireframing

User Interface Design

Prototyping

A / B Testing

User Testing

Writing

Experienced with

Sketch

Balsamiq

Figma

InVision

Illustrator

Photoshop

Omnigraffle

UsabilityHub

HTML / CSS

JavaScript (basic)

Git / Github

Other Interests

Backpacking Hiking Camping Biking Travelling

Geography Photography Art Classical Music

American Music History Economics / Finance

Health / Nutrition Philosophy Religion German

Japanese Culture Kendo Meditation Rinzai Zen

Buddhism