

# Ian Adams

## User-Centered Designer

Chicago, Illinois

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## Education

### Bloc Designer Track

Immersive, mentor-led apprenticeship in UX / UI Design  
[www.Bloc.io](http://www.Bloc.io), 2017-2018

### Bachelor of Arts in Music

University of Minnesota, Minneapolis, 2012

### Undergraduate Study in Guitar Performance

University of North Carolina School of the Arts  
Winston-Salem, North Carolina, 2007 - 2009

## Work Experience

### Full Service Shopper and Delivery Driver

**Instacart** - Chicago, Illinois

2017-2018

Online service for fast and courteous delivery of groceries from various store locations to customers throughout the city of Chicago. I both shopped in stores and delivered groceries using my personal vehicle and the Instacart Shopper app.

### Regional Tanker Driver (CDL)

**Schneider Bulk Carriers** - Gary, Indiana

2015-2017

Responsible for the safe and incident-free delivery of various chemical products throughout the eastern United States and Canada. Multiple deliveries per week over 1500-2000 miles of driving.

### Customer Service Representative

**Trust Risk Management Services** - Chicago, Illinois

2013-2015

Professional liability insurance plan administration and customer service for psychologist insureds. Responsible for processing renewals, payments, change requests, and other questions and/or problem resolution over the phone.

### Combine Crew Member

**Odegard Harvesting** - Whitetail, Montana

2012-2013

Joined custom harvesting crew after graduating college, driving a combine and/or grain cart 10-12 hours per day, harvesting 100-150 acres and 20+ tons of grain per hour on farms throughout the Grain Belt.

## Skills

User Research

Design Thinking

Competitive Analysis

Personas

User Stories

User Flows

Branding

Visual Design

Sketching

LoFi / HiFi Wireframing

User Interface Design

Prototyping

A / B Testing

User Testing

Writing

## Experienced with

Sketch

Balsamiq

Figma

InVision

Illustrator

Photoshop

Omnigraffle

UsabilityHub

HTML / CSS

JavaScript

Git / Github

## Other Interests

Backpacking Hiking Camping Biking Travelling

Geography Photography Art Classical Music

History Economics / Finance Health / Nutrition

Philosophy Religion German Japanese Culture

Kendo Meditation Rinzai Zen Buddhism