

# **INFSCI 2710: Database Management**

Project: Database System for E-commerce

**Group Member:** Siwei Liu (sil29), Jun Zhao (juz21), Yiheng Hu (yih44)

## **1. System Overview**

The cooperation is a distributor that sells Dell computers and accessories by physical stores in different locations. The system is an internal management system of the cooperation that helps employees to do their daily works with online real-time information, which mainly focus on the management of sales transactions, inventories, customers and employees. Customers may also see products and prices that the cooperation offers in the web pages, but cannot place orders with this system.

## **2. System Assumptions**

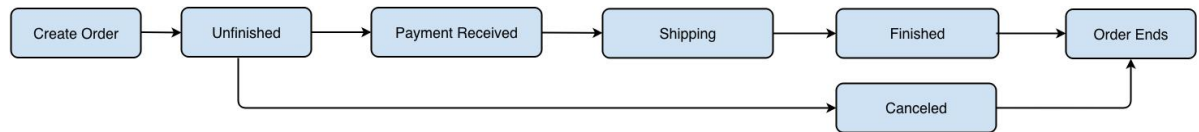
The cooperation has 100 stores in 10 regions, and has about 100000 customers. Customers are divided into two types: business customers and individual customers, and both their number are 50000. Customers can browse the website to see products and price, but they are not able to place orders online. Customers don't need to log in to the system.

Each store has 9 salesman and 1 store manager, and every region has a region manager. Therefore, there are totally 1010 employees. Employees must log in the system before any operations. Salesmen can create/manage customer information, check product and inventory, and create/manage orders, payments and delivery; store managers can manage inventory, employees, customer; region manager can manage stores, regions, and get information of sales statistics.

Every store has a warehouse to store products. Therefore, inventory records are identified by both stores and products. Employees cannot insert inventory records, but can only select or update.

Orders have different status: unfinished, payment received, shipping, finished and canceled. When an order is created, the original status is "unfinished". Its status can be changed to "payment received" or "canceled". The order only can be canceled before the payments are received, otherwise the

order must complete eventually; it means no returns are accepted. After “payment received”, the next status is “shipping”. After the products are received by customers, the order is “finished”. The flowchart is as below.



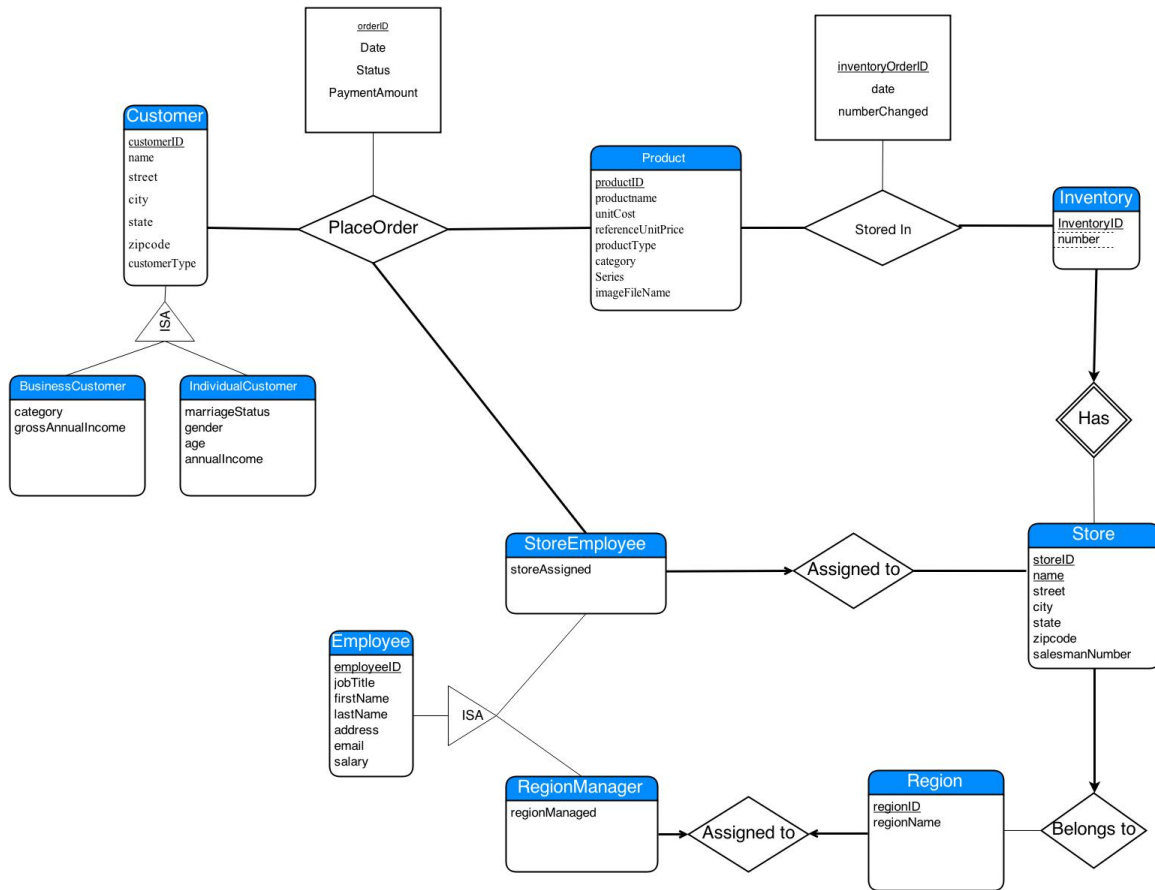
Customers can browse the web site to check products and prices, but they cannot place orders online; customers should come to the stores in person, or call salesman by phone to place orders. After customers’ request, salesmen will check inventory first. If the number of customers’ request is smaller than stock number, salesman will create an order.

If customers come to store in person, customers probably place an order and pay after having the product in their hands, so it is not possible to have a situation that created an order a few moments before but the product becomes out of stock later. If customer calls a salesman to place an order, the store will deliver product after receiving payment. In this case, salesman is able to create order with product that are out of stock or not enough, and will deliver product when it is available.

When order is created, an order record and one or several order details that show products and numbers will be inserted into database. When the status is “payment received”, a payment record will be inserted. When the status is “shipping”, an inventory order and details of the inventory order will be inserted.

### 3. Database Design

#### 3.1. E-R Diagram



#### ● Entity Sets

The figure above is the E-R diagram designed for this system. There are 10 entities sets: Customer, BusinessCustomer, IndividualCustomer, Employee, StoreEmployee, RegionManager, Product, Store, Inventory, and Region.

Customer is divided into two categories: individual customer, and business customer. We use ISA Hierarchy to represent the relationship between BusinessCustomer and IndividualCustomer, and customer. For all the customers, it has several attributes: unique customerID, name, address information and customerType differentiates whether a customer is an individual customer or business customer. BusinessCustomer Entity also has two exclusive attributes:

business category and gross annual income. IndividualCustomer Entity includes four exclusive attributes: gender, age, marriage status and annual income.

Employees have three types: regular salesman, store manager, and region manager. We put Regular salesman and store manager into storeEmployee entity, since they must be assigned into one store. We also use ISA Hierarchy to represent the relationship between employee entity and its children. All employees have the attributes: employeeID, jobTitle, firstName, lastName, address, email, and salary. For storeEmployee, it has one exclusive storeAssigned attribute. RegionManager has exclusive attribute regionAssigned.

The products we sell are Dell computers and accessories. Thus, the product entity has these attributes: productID, productName, unitCost, series, referenceUnitPrice, productType (for home, or for work), category (laptop, PC, or accessories) and imageFileName.

Each Store entity has a weak entity Inventory, which means each store has its own warehouse. Store Entity has attributes: storeID, name, address information and salesmanNumber. Weak entity inventory has two attributes: inventoryID and number which represents the number of product in stock.

Each store belongs to one region and this region is represented by Region entity. This entity has two attributes: regionID and regionName.

## ● Relationship Set

Here I want to demonstrate two relationship sets: placeOrder and Stored in. For placeOrder, it represents the action that salesman create an order for a customer. This relationship relates with three entities (customer, products, and StoreEmployee). It has four attributes: orderID, date, status (unfinished, payment received, shipping), and paymentAmount means the how much the customer has paid.

Stored in represents the relationship between product entity and inventory entity. We assume all products store in the store's own inventory. When one order is generated, salesman needs to get the product from the warehouse. As a

result, we need these attributes: inventoryOrderID, date, numberChanged means the number of one product for each order.

### **3.2. Relational Schema**

#### **3.2.1 General database implement**

First of all, we create tables that based on every entity except region manager. Therefore we have these tables: Employee, Region, Store, StoreEmployee, Product, Inventory, Customer, IndividualCustomer, and BusinessCustomer. The information of RegionManager entity is duplicated from the information of Region, so we do not create the RegionManager table.

And then, we create tables for relations: Orders, OrderDetail, OrderPayment, OrderPaymentTransaction, InventoryOrder, InventoryOrderDetail. Since one order can have a few products, OrderDetails record every product of the order; OrderPayment, OrderPaymentTransaction, InventoryOrder, and InventoryOrderDetail are similar. Records are inserted into OrderPayment and OrderPaymentTransaction when the order's status is "payment received", and are inserted into InventoryOrder and InventoryOrderDetail when the order's status is "shipping".

We design the payment in two tables if customers pay in several times, so that OrderPaymentTransaction can record every single payment, and OrderPayment sum up the total payment of one order. However, system supports only one-time full amount payment now.

In addition, because of the system requirement, we created a Login table with username, password and usertype. The username is employee ID, and usertype is equal to their job title. Moreover, we create DBMS users for all employees, which have different grants to access the DBMS. Specific definitions of grants are below.

#### **3.2.2 Users and Grants in DBMS:**

**Administrator:** all approval.

**Region manager:**

Employee: select, insert, update  
StoreEmployee: select, insert, update  
RegionManager:select, insert, update  
Region: select, insert, update  
Store: select, insert, update  
Customer: select, insert, update  
BussniessCustomer: select, insert, update  
IndividualCustomer: select, insert, update  
Product: select, insert, update  
Inventory: select, insert  
Order: select  
OrderDetail: select  
InventoryOrder: select  
InventoryOrderDetail: select  
OrderPayment: select  
OrderPaymentTransaction: select

**Store manager:**

Employee: select  
StoreEmployee:select  
Store: select  
Region: select  
Customer: select, insert, update  
BussinessCustomer: select, insert, update  
IndividualCustomer: select, insert, update  
Product: select  
Inventory: select, update  
Order: select, insert, update  
OrderDetail: select, insert, update  
InventoryOrder: select, insert, update

InventoryOrderDetail: select, insert, update

OrderPayment: select, insert, update

OrderPaymentTransaction: select, insert, update

**Salesman:**

Store: select

Customer: select, insert, update

BussinessCustomer: select, insert, update

IndividualCustomer: select, insert, update

Product: select

Inventory: select, update

Order: select, insert, update

OrderDetail: select, insert, update

InventoryOrder: select, insert, update

InventoryOrderDetail: select, insert, update

OrderPayment: select, insert, update

OrderPaymentTransaction: select, insert, update

### **3.3. DDL Statements and Normal Form Identification**

#### **3.3.1 DDL Statements**

```
create database infsci2710;
```

```
use infsci2710;
```

```
create table employee(  
    employeeID int(5) primary key not null unique,  
    firstName varchar(30) not null,  
    lastName varchar(30) not null,  
    jobTitle varchar(14) not null default 'salesman',  
    street varchar(200),  
    city varchar(200),  
    state varchar(10),
```



```
    zipcode int(5),
    email varchar(200),
    salary decimal(7,2)
) ENGINE=InnoDB;
```

```
create table login(
    employeeID int(5) primary key not null unique,
    password varchar(15) not null,
    userType varchar(14) not null,
    foreign key (employeeID) references employee (employeeID)
) ENGINE=InnoDB;
```

```
create table region(
    regionID int primary key not null unique,
    name varchar(30) not null,
    regionManagerID int(5) not null,
    foreign key (regionManagerID) references employee (employeeID)
) ENGINE=InnoDB;
```

```
create table store(
    storeID int primary key not null unique,
    managerID int(5) unique not null,
    regionID int not null,
    name varchar(30) not null,
    street varchar(200),
    city varchar(200),
    state varchar(10),
    zipcode int(5),
    salesmanNumber int not null default 0,
    foreign key (managerID) references employee (employeeID),
```

```
    foreign key (regionID) references region (regionID)  
) ENGINE=InnoDB;
```

```
create table storeEmployee(  
    employeeID int(5) primary key not null unique,  
    assignedStoreID int not null,  
    foreign key (employeeID) references employee (employeeID),  
    foreign key (assignedStoreID) references store (storeID)  
) ENGINE=InnoDB;
```

```
create table customer(  
    customerID int primary key not null unique,  
    name varchar(100) not null,  
    street varchar(200),  
    city varchar(200),  
    state varchar(10),  
    zipcode int(5),  
    customerType varchar(10) not null default 'individual'  
) ENGINE=InnoDB;
```

```
create table businessCustomer(  
    customerID int primary key not null unique,  
    category varchar(30) not null,  
    grossAnnualIncome decimal(10,2),  
    foreign key (customerID) references customer (customerID)  
) ENGINE=InnoDB;
```

```
create table individualCustomer(  
    customerID int primary key not null unique,  
    gender varchar(6),
```

```
    age int,  
    annualIncome decimal(10,2),  
    marriageStatus varchar(10),  
    foreign key (customerID) references customer (customerID)  
) ENGINE=InnoDB;
```

```
create table product(  
    productID int primary key not null unique,  
    name varchar(100) not null,  
    unitCost decimal(6,2) not null,  
    referenceUnitPrice decimal(6,2) not null,  
    productType varchar(4),  
    category  varchar(30),  
    series varchar(30),  
    imageFileName varchar(20)  
) ENGINE=InnoDB;
```

```
create table inventory(  
    storeID int not null,  
    productID int not null,  
    number int,  
    primary key(storeID, productID),  
    foreign key (storeID) references store (storeID),  
    foreign key (productID) references product (productID)  
) ENGINE=InnoDB;
```

```
create table orders(  
    orderID int primary key not null unique auto_increment,  
    customerID int not null,  
    salesmanID int(5) not null,
```

```
storeID int not null,  
date date not null,  
status varchar(20) not null default 'unfinished',  
foreign key (customerID) references customer (customerID),  
foreign key (salesmanID) references storeEmployee (employeeID),  
foreign key (storeID) references store (storeID)  
) ENGINE=InnoDB;
```

```
create table orderDetail(  
orderDetailID int primary key not null unique auto_increment,  
orderID int not null,  
productID int not null,  
number int not null,  
unitPrice decimal(6,2) not null,  
foreign key (OrderID) references orders (OrderID),  
foreign key (productID) references product (productID)  
) ENGINE=InnoDB;
```

```
create table inventoryOrder(  
inventoryOrderID int primary key unique not null auto_increment,  
orderID int not null,  
date date not null,  
status varchar(11) not null default 'unsent',  
foreign key (orderID) references orders (orderID)  
) ENGINE=InnoDB;
```

```
create table inventoryOrderDetail(  
inventoryOrderDetailID int primary key unique not null auto_increment,  
inventoryOrderID int not null,  
productID int not null,
```

```

storeID int not null,
numberChanged int not null,
foreign key (inventoryOrderID) references inventoryOrder
(inventoryOrderID),
foreign key (productID) references product (productID),
foreign key (storeID) references store (storeID)
) ENGINE=InnoDB;

```

```

create table orderPayment(
orderID int primary key not null unique auto_increment,
amountShouldPay decimal(10,2) not null default 0.00,
amountPaid decimal(10,2) not null default 0.00,
status varchar(10) not null default 'unfinished',
foreign key (orderID) references orders (orderID)
) ENGINE=InnoDB;

```

```

create table orderPaymentTransaction(
orderPaymentTransactionID int primary key not null unique auto_increment,
orderID int not null,
paymentAmount decimal(10,2) default 0.00 not null,
foreign key (orderID) references orders (orderID)
) ENGINE=InnoDB;

```

### 3.3.2 Data Dictionary and Normal form identification

Because Mysql does not support check constraint, the check constraints below were not implemented in the DBMS.

#### Employee (BCNF, employeeID->all)

column name	data type	length	default	not null	unique	primary key	foreign key	check
----------------	--------------	--------	---------	-------------	--------	----------------	----------------	-------

employeeID	int	5		yes	yes	yes		
firstName	varchar	30		yes				
lastName	varchar	30		yes				
jobTitle	varchar	14	salesman	yes				=salesman =store manager =region manager
street	varchar	200						
City	varchar	200						
State	varchar	10						
zipcode	int	5						
email	varchar	200						
salary	decimal	(7,2)						

### **Login (BCNF, employeeID->all)**

Although userType is the same as jobTitle in Employee table, it is better to store in login table again to avoid join operation, since login may be a frequent operation.

column name	data type	length	default	not null	unique	primary key	foreign key	check
employeeID	int	5		yes	yes	yes	Employee	
password	varchar	15		yes				
userType	varchar	14	salesman	yes				=salesman =store

								manager =region manager
--	--	--	--	--	--	--	--	-------------------------------

**Region (BCNF, regionID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
regionID	int			yes	yes	yes		
name	varchar	30		yes				
regionManagerID	int			yes			Employee	

**Store (BCNF, storeID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
storeID	int			yes	yes	yes		
managerID	int	5		yes	yes		Employee	
regionID	int			yes			Region	
name	varchar	30		yes				
street	varchar	200						
City	varchar	200						
State	varchar	10						
zipcode	int	5						

salesmanNumber	int		0	yes				>=0
----------------	-----	--	---	-----	--	--	--	-----

**StoreEmployee (BCNF, employeeID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
employeeID	int	5		yes	yes	yes	Employee	
assignedStoreID	int			yes			Store	

**Customer (BCNF, customerID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
customerID	int			yes	yes	yes		
name	varchar	100		yes				
street	varchar	200						
city	varchar	200						
state	varchar	10						
zipcode	int	5						
customerType	varchar	10	individual	yes				=individual =business

**BusinessCustomer (BCNF, customerID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
-------------	-----------	--------	---------	----------	--------	-------------	-------------	-------



customerID	int			yes	yes	yes	Customer	
category	varchar	30		yes				
grossAnnualIncome	decimal(10,2)							

**IndividualCustomer (BCNF, customerID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
customerID	int			yes	yes	yes	Customer	
gender	varchar	6						=male =female
Age	int							
annualIncome	decimal(10,2)							
marriageStatus	varchar	10						=single =married =divorced =common-law

**Product (BCNF, productID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
productID	int			yes	yes	yes		
name	varchar	100		yes				
unitCost	decimal	(6,2)		yes				

referenceUnitPrice	decimal	(6,2)		yes				
productType	varchar	4						=home =work
category	varchar	30						
series	varchar	30						
imageFileName	varchar	20						

**Inventory (BCNF, (storeID, productID)->number)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
storeID	int			yes		yes	Store	
productID	int			yes		yes	Product	
number	int							>=0

**Order: (BCNF, orderID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
orderID	int			yes	yes	yes		
customerID	int			yes			Customer	
salesmanID	int	5		yes			Employee	
storeID	int			yes			Store	
Date	date			yes				

status	varchar	20	unfinished	yes				=unfinished =payment received =shipping =finished =canceled
--------	---------	----	------------	-----	--	--	--	---

**OrderDetail (BCNF, orderDetailID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
orderDetailID	int			yes	yes	yes		
orderID	int			yes			Order	
productID	int			yes			Product	
number	int			yes				>0
unitPrice	decimal	(6, 2)		yes				

**InventoryOrder: (BCNF, inventoryOrderID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
inventoryOrderID	int			yes	yes	yes		
orderID	int			yes			Order	
Date	date			yes				
status	varchar	11	unsent	yes				=unsent =partly sent

								=finish
--	--	--	--	--	--	--	--	---------

**InventoryOrderDetail: (BCNF, inventoryOrderDetailID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
inventoryOrderDetailID	int			yes	yes	yes		
inventoryOrderID	int			yes			inventoryOrder	
productID	int			yes			Product	
storeID	int			yes			Store	
numberChanged	int			yes				>0

**OrderPayment: (BCNF, orderID->all)**

check constraint: amountShouldpay >= amountPaid

column name	data type	length	default	not null	unique	primary key	foreign key	check
orderID	int			yes	yes	yes	Order	
amountShouldPay	decimal	(10,2)	0.00	yes				>0
amountPaid	decimal	(10,2)	0.00	yes				
status	varchar	10	unfinished	yes				=unfinished =finished =canceled

**OrderPaymentTransaction: (BCNF, orderPaymentTransactionID->all)**

column name	data type	length	default	not null	unique	primary key	foreign key	check
orderPaymentTransactionID	int			yes	yes	yes		
orderID	int			yes			OrderPayment	
paymentAmount	decimal	(10, 2)	0.00	yes				>0

#### 4. UI Design & Database Connection

##### 4.1. UI Design

Two main roles (customers or employees) may use this system. For all the customers, they can only browse the products and sort the products by product type and category. Also customer is able to search the product by its name. Employees may have different job titles, so there are three types of employees: salesman, store manager, region manager. Salesman and store manager can create or check orders for customers. Store manager can view customer information, add new customer and view products and inventory. In addition, he can also see the top category of the product and its sales, and the top five products that sales most. Region manger is able to see the store information in this region and view the customer and salesman list, add salesman, and view products and inventory. Region manager can also see the sales comparison among all the regions.

<b>Interfaces</b>	<b>Description</b>
<b>Index Page</b>	Customers browse all the products on this page and can sort the product by category and product type. In addition, customer can search the product by its name. Employees can login on this page and it will redirect to “salesman page”, “store manager page”, or “region manager page” according to its job title.
<b>Login Page</b>	Employee can log in via this page.
<b>Salesman Page</b>	This page is the homepage of salesman. It also lists all the products and can be sorted by category and product type. In the navigation bar, it displays the login information. Salesman can also create order, check order, logout by clicking the link.
<b>Create Order Page</b>	This page displays an order to be filled. It displays order date and salesman name. Then customer name need to be filled. A modal will popup, salesman can select the customer from the list. Then products also need to be chosen from the product list. After clicking add button, the product will be added to the order. The quantity can be modified. The product information and total price of the order will be shown.
<b>Check Order Page</b>	This page will list all the orders generated by this employee ordered by order date. In each order, it will display the product name, unit price, quantity, and total price. The store employee can change the order status (unfinished, payment received, shipping).
<b>Store Manager Page</b>	This page displays the store information that the manager in charge of. The store manager can click the two buttons: “see customers”, and “see product and inventory”.
<b>Customer List Page</b>	This page displays the basic information of all users, and

	store manager can choose to see individual customers or business customers. There is a button to view the order history of each customer and another button to add a new customer
<b>Add Customer Page</b>	This page enables store manager to add new customer into the database.
<b>Customer Order Page</b>	This page displays all the orders of one customer. For each order, it shows order date, order ID, customer ID, order status and the information of each product.
<b>Product List page</b>	This page displays all the products information including inventory information. Store manager can see some statistics of each product: the business buying most, the sales and profits of this product. These statistics are displayed in modals.
<b>Region Manager Page</b>	This page displays region manager information and the information of all stores in this region. There are three buttons in this page, view customers, view product and inventory, and sale comparison. Sale comparison will be shown in a modal.
<b>Salesman List Page</b>	This page shows all the salesman information in this region. The region manager can modify the information. And there is a button using to add a new salesman.
<b>Add Salesman Page</b>	This page enables region manager to assign new salesman to a store.

#### 4.2. Front-end to Back-end Connection

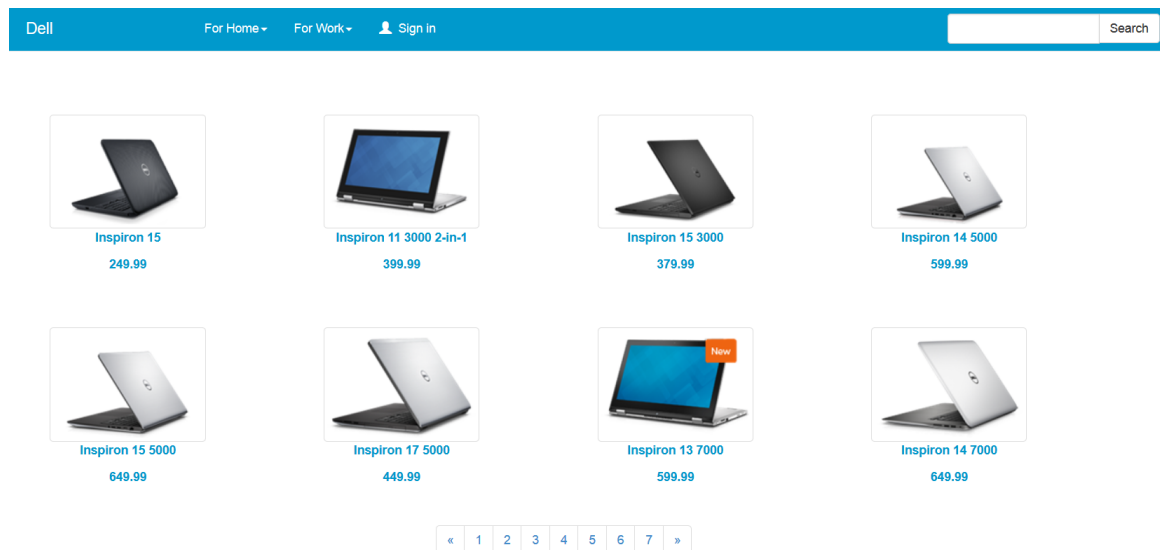
This application mainly uses php to connect to the back-end. Php has a large number of extensions to help it connect to database. By using the MySQLi extension, it offers an effective way to transfer front-end data to back-end database. To use MySQLi, we first need to create a new mysqli

connection object

## 5. Implementation

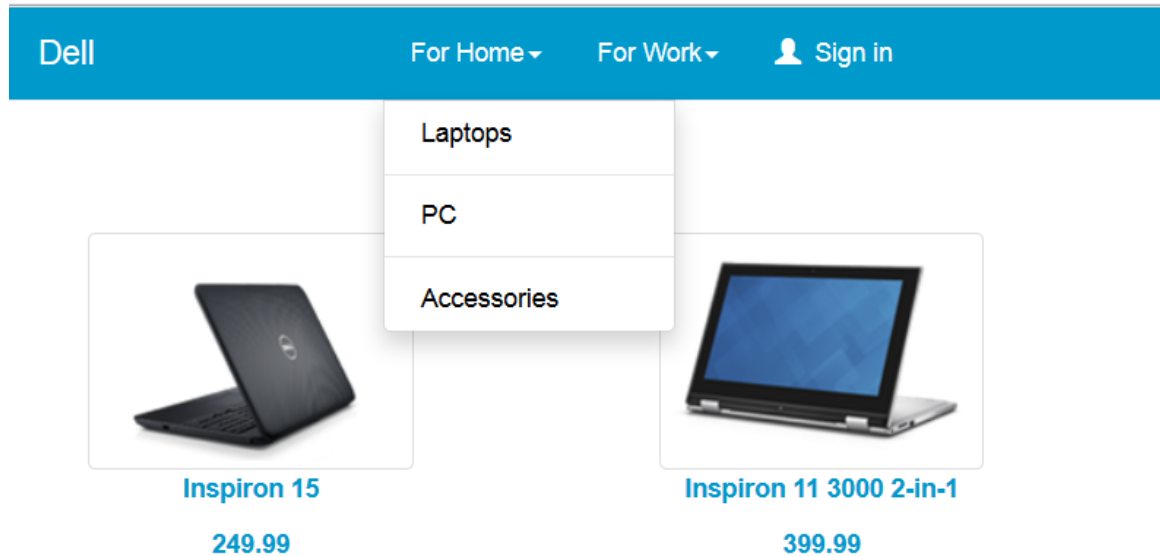
### 5.1. Customer Browsing

At index page, customers and other employees can browse products that our store have and search products by key words or by types. Also, if there are more than 8 products, we will help you paging the results and you can browse the remaining results in next pages.

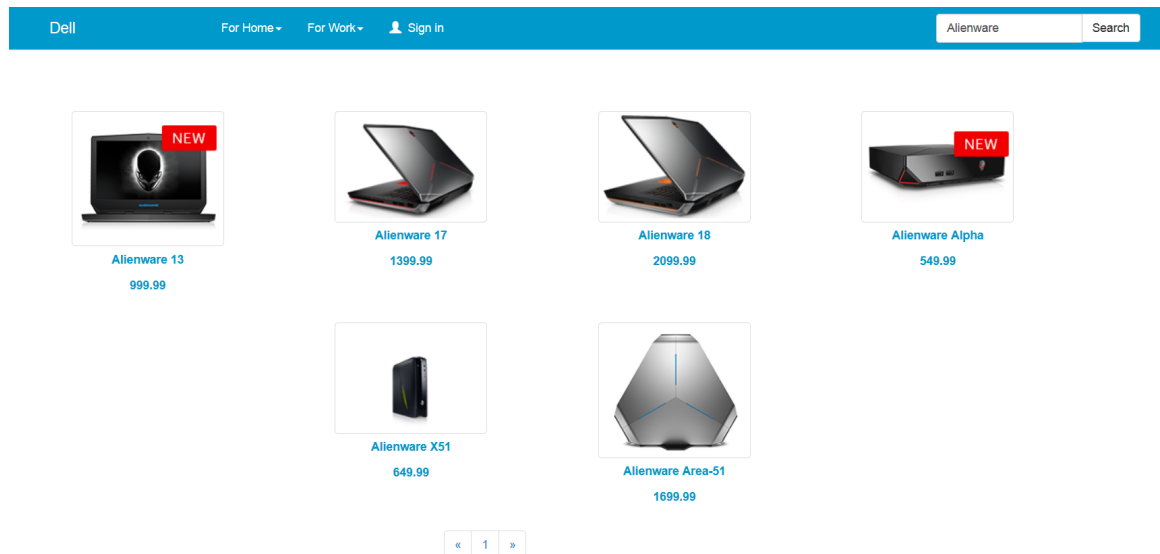


By clicking “For Home” and “For work” buttons at the top bar, customers can further choose the product type they are looking for. For example, the “For Home” has a list of types like laptops, PC, and accessories.





Furthermore, if customers want to search product by themselves, they can use the search function at the right top corner. For example, if a customer wants to search product whose name has “Alienware”, they can type Alienware and click search button, and the result will be like this.



## 5.2. Employee Sign in System

By clicking the Sign in button at the top bar, employees can use their employee ID and password to sign in.

Login

Employee ID

Username

Password

Password

Sign In

Depend on employees' type, login page will direct to different pages and employee can make different operations in their pages. For example, if a salesman login, he will be direct to salesman page. And at this page, he can create orders and check orders.

Dell

For Home ▾

For Work ▾

Order ▾

1

Logout

Create Order

Check Order

Order

Order Date: 2014/12/1

Salesman: Erica Bullock

Customer: Choose Customer

Product: Choose Product

Add

Product Id	Product Name	Unit Price	Inventory	Quantity	Price	

Total price: 0

Place Order

On the other hand, if the employee is a store manager, his page will pay more attention about customer management and inventory management; and if the employee is a region manager, his page will focus on stores management and profit management. Here are the examples of these two type pages.

Store Information

Store1

Ap #699-1694 Ante. Road  
Fort Wayne,IN 68726

See Customers

Manager

Iris Bright

Employee ID  
901

See Products & Inventory

A

Region Manager

Kristen  
Goodwin

1001

View CustomersSales Comparison

Store Information

Store1

Ap #699-1694 Ante. Road  
Fort WayneIN  
Store ID : 1

View Products & Inventory

Store2

920-4059 Metus St.  
Sioux CityIA  
Store ID : 2

View Products & Inventory

Store3

Ap #186-4343 Proin Ave  
Green BayWI  
Store ID : 3

View Products & Inventory

5.3. Create Order

Employee can create orders and check orders at their page. Here is an example for create order.

Order

Order Date:2014/12/1Salesman: Erica Bullock

Customer:

Choose Customer

Product:

Choose Product

Add

Product Id	Product Name	Unit Price	Inventory	Quantity	Price	
------------	--------------	------------	-----------	----------	-------	--

Total price:0

Place Order

The employee first needs to click input box at the customer line. After clicking it will pop up an input box. In the box, employees can search the customer by their name. When they find the right customer, they need to click on the “select” button after the right customer, and it will return the customer’s ID to the original input box after customer line.

Customer List

a

22	Germaine Medina	Select
46	Laurel Montoya	Select
105	Ina Valenzuela	Select
113	Cameran Pena	Select

Order

Order Date:2014/12/1Salesman: Erica Bullock

Customer:22

Product:Choose Product

Add

Product Id	Product Name	Unit Price
------------	--------------	------------

After selecting the customer, the employee needs to select the product which customer wants to buy. Almost the same way as selecting customer: click the input box at product line and select at the new window. And it will return the product ID to the original input box.

Product List

11

Search Product

2	Inspiron 11 3000 2-in-1	Select
11	XPS 12 2-in-1	Select
17	Chromebook 11	Select
42	Chromebook 11	Select

Close

Customer:

Product:  Add

Product Id	Product Name	Unit Price	Inventory	Quantity	Price	
Total price: 0						

Then employees just need to click the add button and product will add to the product list below.

Order Date: 2014/12/1      Salesman: Erica Bullock

Customer:

Product:  Add

Product Id	Product Name	Unit Price	Inventory	Quantity	Price	
2	Inspiron 11 3000 2-in-1	<input type="text" value="399.99"/>	66	<input type="text" value="1"/>	399.99	<button>Remove</button>

Total price: 399.99

Place Order

And if there is no other products need to be added, the employees can click the place order button. And the order will be created and it can be checked at the check order page.

## 5.4. Check Order

Right after creating order, employees can check their orders at check order page.

Dell
For Home ▾ For Work ▾ Order ▾
1

Date: 2014-12-01
Order ID: 3
Customer ID: 22
Order Status: unfinished

Change Status... ▾
Change

Product Name	Unit Price	Quantity	Price
Inspiron 11 3000 2-in-1	399.99	1	399.99

Total price
399.99

Every order has 4 different statuses. The original status is “unfinished”, and it can be changed to “payment received”, “shipping”, “cancel”. Employee can change the status by choosing the “Change Status” and then click the change button. And if success, it will pop up a success message. Then order status will change to payment received.

Customer ID:22      Order Status:unfinished

Payment Recieved ▾      Change

Change Success!  
OK

Unit Price	Quantity	Price
.99	1	399.99
Total price		399.99

Date:2014-12-01      Order ID:3      Customer ID:22      Order Status:payment received

Change Status... ▾      Change

Product Name	Unit Price	Quantity	Price
Inspiron 11 3000 2-in-1	399.99	1	399.99
Total price			399.99

## 5.5. Check Customer

Employees like store manager and region manager can check customer at their page. At the customer list page, it will list all the customers we have at the database. It shows customers’ information like name, address, annual income (only available in business customers) and order history.

Customer Category ▾

Individual Customer List						
ID	Full Name	Street	City	State	Zipcode	Order History
1	Florence Colon	927-9924 Bibendum Avenue	Waterbury	CT	36353	<a href="#">View Orders</a>
2	Fatima Nash	P.O. Box 617, 764 Semper Avenue	Kearney	NE	16992	<a href="#">View Orders</a>
3	Meghan Sullivan	656-8434 Mi St.	Hillsboro	OR	78484	<a href="#">View Orders</a>
4	Mia Harrington	2575 Volutpat Avenue	Tulsa	OK	41363	<a href="#">View Orders</a>
5	Hanna Thomas	Ap #118-9047 Ligula. Rd.	Des Moines	IA	43373	<a href="#">View Orders</a>
6	Sydney Wilkinson	Ap #780-8889 Sed Road	Reading	PA	20936	<a href="#">View Orders</a>
7	Nathan Olsen	659-1614 Phasellus Street	Wyoming	WY	36852	<a href="#">View Orders</a>
8	Logan Kramer	407-8118 Dui Ave	Chandler	AZ	86335	<a href="#">View Orders</a>
9	Harper Clements	758 Nisi St.	Fresno	CA	93978	<a href="#">View Orders</a>
10	Latifah Rasmussen	Ap #680-2306 Turpis Avenue	Rock Springs	WY	25277	<a href="#">View Orders</a>

If employee wants to check a customer’s order history, just click the “view orders” button. And it will direct to a new page lists all the orders this customer made. Here’s the order which related to customer ID = 5;

Dell      [Homepage](#)   [Customer List](#)   [Order ▾](#)

Date:2014-12-01	Order ID:1	Customer ID:5	Order Status:shipping								
<table> <tr> <th>Product Name</th><th>Unit Price</th><th>Quantity</th><th>Price</th></tr> <tr> <td>Inspiron 15 7000</td><td>749.99</td><td>2</td><td>1499.98</td></tr> </table>				Product Name	Unit Price	Quantity	Price	Inspiron 15 7000	749.99	2	1499.98
Product Name	Unit Price	Quantity	Price								
Inspiron 15 7000	749.99	2	1499.98								
Total price			1499.98								

5.6.    Add New Customer

Store manager can add a new individual customer into the database. He needs to fill in all the information and click submit button.



DellHomepageOrder -

UsernameLogout

Individual Customer Information

Name

Gender

☒ Male ☐ Female

Age

Street

City

State

Zipcode

Annual Income

Submit

Store manager can also add a new business customer into the database. He needs to fill in all the information and click submit button.

DellHomepageOrder -

UsernameLogout

Business Customer Information

Name

Category

Street

City

State

Zipcode

Gross Annual Income

Submit

## 5.7. Check Inventory

The store manager can check the inventory in his store at the store product list page. Picture below is the product list page from store manager ID 901.

★ Top Category

★ Top Product

Product List						
ID	Product	Series	Category	Price	Storage	Statistics
1	Inspiron 15	Inspiron	laptop	249.99	25	<a href="#">View</a>
2	Inspiron 11 3000 2-in-1	Inspiron	laptop	399.99	66	<a href="#">View</a>
3	Inspiron 15 3000	Inspiron	laptop	379.99	43	<a href="#">View</a>
4	Inspiron 14 5000	Inspiron	laptop	599.99	24	<a href="#">View</a>
5	Inspiron 15 5000	Inspiron	laptop	649.99	76	<a href="#">View</a>
6	Inspiron 17 5000	Inspiron	laptop	449.99	90	<a href="#">View</a>
7	Inspiron 13 7000	Inspiron	laptop	599.99	97	<a href="#">View</a>
8	Inspiron 14 7000	Inspiron	laptop	649.99	27	<a href="#">View</a>
9	Inspiron 15 7000	Inspiron	laptop	749.99	20	<a href="#">View</a>

Also, store managers can view the statistics of every product. Click the View button at the end of every product line. It will count the sales and profits and the customers who buy most.

Product Statistic

Top 5 customer

ID	Customer Name	Number
22	Germaine Medina	1

Sales & Profits

Sales	Profits
399.99	49.99

Close

### 5.8. Top Product Statistic

By clicking the “Top Category” and “Top Product” buttons at the top of product list page, it will show you which category and product sells best.

Top Product Category

Category	Type	Sales
laptop	For home	4
PC	For home	1

Close

Top Product

Product	Sales
Inspiron 15 7000	2
Alienware 13	1
Inspiron 11 3000 2-in-1	1
23 All-in-One 5000 Series	1

Close

## 5.9. Region management

The region manager can log in and manage stores in his region. Here's an example from region manger 1001:

Dell
Order
1001

A

Region Manager

Kristen Goodwin

1001

View Customers

Sales Comperation

Store Information

Store1

Ap #699-1694 Ante. Road  
Fort WayneIN  
Store ID : 1

View Products & Inventory

Store2

920-4059 Metus St.  
Sioux CityIA  
Store ID : 2

View Products & Inventory

Store3

Ap #186-4343 Proin Ave  
Green BayWI  
Store ID : 3

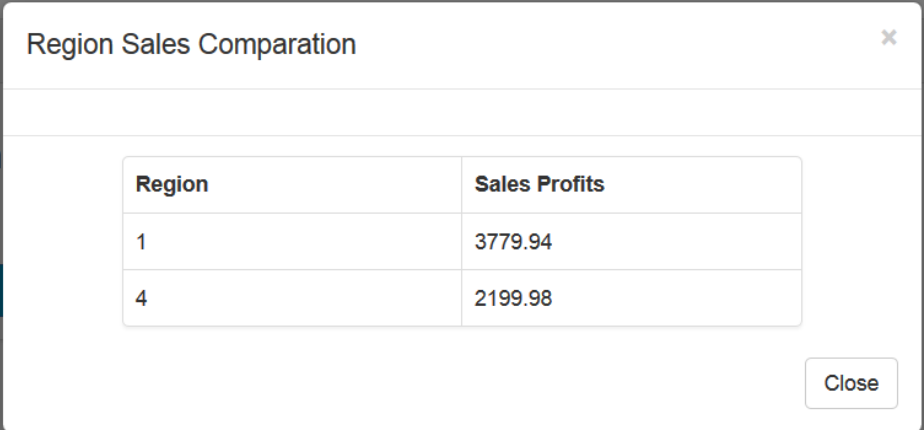
View Products & Inventory

He can check every store's sales and inventory listed on the right. It will direct

to store product list page and it looks like pages in part 5.6.

### 5.10. Region Sales Compare

By clicking the Sales comparison at left, it shows the total sales number group by different regions.

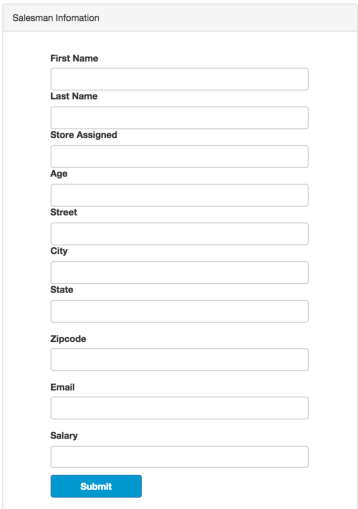


A modal window titled "Region Sales Comparison" with a close button (X) in the top right corner. It contains a table with two columns: "Region" and "Sales Profits". The table has two rows of data. Below the table is a "Close" button.

Region	Sales Profits
1	3779.94
4	2199.98

### 5.11. Add New Salesman

Region manager can assign a new salesman to one store. He needs to fill in all the information and click submit button.



A form titled "Salesman Information" with a blue header bar containing "Dell", "Homepage", "Order", "Username", and "Logout". The form contains several input fields for personal and contact information, followed by a "Submit" button.

First Name

Last Name

Store Assigned

Age

Street

City

State

Zipcode

Email

Salary

## **6. Exception Detection & Handling**

### **6.1. Inventory Check**

When create a new order, every time employee add a product to the table, it will show the inventory of this product in the employee's store. If the employee change the amount to a number bigger than the inventory number, it will pop up an alert warning the employee that product amount should less than or equal to inventory amount.

### **6.2. Order Status Change Check**

As mentioned before, every order has four status, which are unfinished, payment received, shipping and cancel. These four statuses have logical relations between each other. If the status is unfinished, it can only be changed to payment received or cancel. After the status being changed to payment received, it can only be changed to shipping then. Finally, if the status is shipping or cancel, it cannot be changed to any other status.

## **7. Limitations & Improvements**

In reality, distributors may transfer products, between stores when a customer want to buy a product, which is out of stock in the store that the customer presents, but a nearby store has that product. We may create two tables to record the tranferOrder and tranferOrderDetail to manage this transaction.

As mentioned in 3.2, customers may pay for the order in several times, but the system only supports one-time full amount payment. However, the database design is compatible for the future system update.

## **8. Experience of inserting large amount of data**

Phpmyadmin is a good tool to manage mysql, but it is very slow when inserting large amount of data. I learned how to use Mysql console to manage Mysql DBMS when I was doing this project, and it can be efficient to insert large amount of data when set autocommit=0 at the beginning, and manually commit

after import the sql file that insert a large amount of data. It is efficient because I asked the DBMS not to commit after every "insert" statement, but commit all the changes of inserting the large amount of data at once. It will cost much less time.

**Statement:** All images in the system are from [www.dell.com](http://www.dell.com)