

USER STORIES

For Renters (Students & Boarders)

1. As a renter, I want to browse available rooms so that I can find a suitable place to stay.
2. As a renter, I want to filter and search for rooms based on location, price, and amenities so that I can quickly find options that match my needs.
3. As a renter, I want to view room details, including photos, pricing, and landlord contact information, so that I can make an informed decision.
4. As a renter, I want to create an account and save my favorite listings so that I can review them later.
5. As a renter, I want to contact the landlord directly via the platform so that I can inquire about the room and schedule a viewing.
6. As a renter, I want to leave reviews and ratings for a room I have rented so that future renters can have more information.
7. As a renter, I want to see a list of my inquiries and interactions with landlords so that I can keep track of my rental applications.

For Landlords

1. As a landlord, I want to create an account and verify my identity so that I can list my available rooms.
2. As a landlord, I want to post a new room listing with details such as rent price, location, photos, and amenities so that potential renters can see what I offer.
3. As a landlord, I want to edit or remove my room listings so that I can keep my listings up to date.
4. As a landlord, I want to receive inquiries from potential renters so that I can communicate with them easily.
5. As a landlord, I want to see reviews and ratings from past renters so that I can improve my service and build trust.
6. As a landlord, I want to view statistics on how many people have viewed my listings so that I can optimize my room postings.
7. As a landlord, I want to manage my rental history and current tenants so that I can track my property's occupancy.

For Admins

1. As an admin, I want to approve or reject landlord registrations so that only legitimate property owners can list rooms.
2. As an admin, I want to monitor and manage room listings so that the platform maintains quality and security.

3. As an admin, I want to remove or ban fraudulent or inappropriate listings so that renters have a safe browsing experience.
4. As an admin, I want to manage user accounts (renters and landlords) so that I can handle disputes and enforce platform rules.
5. As an admin, I want to generate reports on platform activity so that I can track engagement and growth.

For System Features

1. As a system, I want to send email notifications to users when they receive messages or booking requests so that they stay informed.
2. As a system, I want to support mobile responsiveness so that users can access RentKana on any device.
3. As a system, I want to have a secure authentication process (e.g., email verification, 2FA) so that user accounts remain protected
4. As a system, I want to have role-base authorization so that users have organized features.

Use MoSCoW method (Must-Have, Should-Have, Could-Have, Won't-Have) or Agile story points to rank them.