

In-Patient Maternity Observations and Monitoring Standard Operating Procedure (SOP)		
Summary statement: How does the document support patient care?	To ensure that all pregnant or newly birthed women/people admitted as maternity inpatients within University Hospitals Sussex (UH Sussex) West receive appropriate observations and monitoring, according to their clinical condition, or as required by the treatment they are undergoing, wherever they are located.	
Staff/stakeholders involved in development:	Clinical Governance Midwife, HoM, Ward Managers, Maternity In-Patient Matron	
Division:	Women and Children's	
Department:	Maternity	
Responsible Person:	Chief of Service	
Author:	Clinical Effectiveness Support Midwife	
For use by:	All staff who perform observations on pregnant or newly birth women/people.	
Purpose:	To ensure the pregnant women / people admitted to hospital have observations performed and assessed in structured manner using the Maternity Care Bundle with observations increased and escalated appropriately should the clinical situation indicate.	
This document supports:	UH Sussex Patient Observations and Monitoring on Adult Ward Areas Policy v6.0 Maternity Observations Bundle	
Key related documents:	UH Sussex (SRH & WH) Maternity Guidelines: Caesarean Birth Guideline, Maternity Escalation Policy, Maternity Fluid Management as an In-Patient or During Labour, Induction and Augmentation of Labour and Use of Oxytocin Guideline, Postnatal Care Guideline	
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	-	



Version	Date	Author	Status	Comment
1.0	November 2022	J. Collard, Clinical Effectiveness Support Midwife	Live	New SOP specifically for maternity in response to UH Sussex Patient Observations and Monitoring on Adult Ward Areas Policy v6.0 and to clarify frequency of observations.

The interpretation and application of clinical guidelines will remain the responsibility of the individual clinician.

If in doubt contact a senior colleague or expert.



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In-Patient Maternity Observations and Monitoring Standard Operating Procedure (SOP)

1.0 Aim of this document

- To ensure that all pregnant or newly birthed women/people admitted as maternity inpatients within University Hospitals Sussex (UH Sussex) SRH&WH receive appropriate observations and monitoring, according to their clinical condition, or as required by the treatment they are undergoing, wherever they are located.
- The standard for training, competence and undertaking of patient observations is consistent throughout Maternity, providing reliability and accuracy of patient observations.
- All staff involved in taking observations and monitoring maternity patients are trained in the use of the Maternal Observation Bundle to support patient safety and early reporting of changes indicating deterioration in a patient's condition to the relevant clinical teams.
- They are trained in the use of any equipment/ electronic systems that will support this.
- To ensure that the Maternal Observation Bundle is used to full capacity to support patient safety and early reporting of changes in a woman/person's condition to the relevant clinical teams.

2.0 Scope

This guideline applies to:

- Midwives
- Obstetricians
- Anaesthetists
- Maternity recovery staff
- Operating Department Practitioners
- Maternity Assistants
- Any staff member performing observations or monitoring of pregnant or newly birthed women/people.

3.0 Abbreviations used in this guideline

SOP - Standard Operating Procedure	MEOWS - Modified Early Obstetric Warning System
MCA - Maternity Care Assistant	VIP - Visual Infusion Phlebitis Score
P - Pulse	T - Temperature
RR - Respiration Rate	BP - Blood Pressure



4.0 Introduction

This SOP has been devised to ensure that all pregnant or newly birthed women/people admitted to UH Sussex SRH&WH receive the appropriate level of monitoring and that vital signs will be recorded according to their clinical condition.

All staff who record clinical observations should have had appropriate training and are therefore competent to do so, thus ensuring any changes to a woman/person's vital signs are noted and responded to appropriately.

4.1 MEOWS physiological parameters

The MEOWS chart of the Maternal Observation Bundle is a modified version of the NEWS2 chart used within the wider Trust specifically for pregnant/newly birthed women/people. It is a scoring tool using the following basic physiological parameters:

- Temperature
- Pulse
- · Respiratory rate
- Oxygen saturation
- Systolic and diastolic blood pressure
- Neurological response (AVPU)
- Pain score
- Lochia/wound
- Appearance/looks unwell

<u>All</u> parameters must be assessed at each set of observations in order to provide an accurate MEOWS score.

The MEOWS Observation Bundle also contains the Maternity Fluid Balance Chart, Post Anaesthetic Monitoring, Pressure Ulcer Risk Assessment and Visual Infusion Phlebitis (VIP) Score.

5.0 Responsibilities

5.1 Registered staff

Midwives, nurses and other registered staff should ensure:

- They have accessed, read, understood and followed this SOP.
- Used their professional judgement in application of this SOP.
- They have the appropriate level of knowledge and skill required to undertake and record patient's vital signs/ observations. They have full understanding of Maternal Observation Bundle and its application.
- They are competent and trained in the use of monitoring equipment used to record patient observations.



- The Registered professional must make known any limitations they have to the Co-ordinator/Manager as they are accountable for their practice and the practice of those unregistered health care support workers who they delegate tasks to.
- When recording patient observations it is essential that these are entered in a timely manner onto the Maternal Observation Bundle. Observations should not be documented at a later time.
- When recording vital signs various factors may affect the readings, it may be
 difficult to obtain accurate data, this must be documented in patients notes and
 taking into consideration when assessing the woman/person's condition.
- They change the frequency of patient observations as per MEOWS Escalation section on the front of the Maternal Observation Bundle.
- Any changes to woman/person's condition in the maternity notes with clear record of actions taken and plan of care.

5.2 Maternity care assistants / students / unregistered staff

Maternity Care Assistants (MCAs) should ensure that:

- They have the appropriate level of knowledge and skill to undertake and record the woman/person's vital signs/observations.
- They are competent and trained in the use of MEOWS and monitoring equipment used to record patient observations.
- They make known any limitations in vital sign recording or use of equipment they have to the co-ordinator/manager in charge of the shift.
- When recording patient observations it is essential that these are entered in a timely manner onto the MEOWS chart ie as soon as recorded.
- When recording vital signs various factors may affect the readings, it may be difficult to obtain accurate data; this must be reported to the midwife responsible for the woman/person who will ensure it is documented in their maternity notes.
- If the MEOWS score is more than 0 this must be reported to the midwife responsible for that woman/person.
- If the score is 0 but they have any concerns that the woman/person's clinical condition has changed or deteriorated, this must be reported to the midwife responsible for that woman/person.

5.3 Medical Staff

Medical staff should ensure that:

- They leave clear instructions for the maternity team of any changes to frequency or observation requirements; this must be documented in the woman/person's maternity notes.
- Must leave clear instruction for midwifery staff regarding when they would like to be informed should patient MEOWS score or parameters change.
- There is a timely response to MEOWS score generated from the observations recorded when requested by the midwife or co-ordinator.
- Their response should be clearly documented in woman/person's maternity notes



5.4 Management, Matrons and Co-ordinators

Management, Matrons and Co-ordinators should ensure that:

- This SOP is reviewed as required in line with Trust and National recommendations.
- This SOP is accessible to all relevant staff.
- They remain competent in vital sign taking and recording and are competent in use
 of Maternal Observation Bundle, to be able to support clinically in the maternity
 unit and supporting junior staff.
- They undertake review of compliance with observation timeliness, recording of vital signs and escalation protocols when reviewing care of women/people for incidents or complaints, ensuring thorough investigation, and any learning for the staff involved, ward team or wider divisional sharing occurs, with action plans in place if needed.
- They review monitoring of women/people when undertaking other documentation audits that may be requested.
- They are fully aware of the acuity within their areas of responsibility to support ward.
- Shortfall of resources either staffing or equipment has been identified are managed.
- Processes are in place to ensure bank and agency staff are trained and provided access to the Maternal Observation Bundle within clinical areas.
- All staff who undertake observations and monitoring are trained and competent in the accurate undertaking and recording of all vital signs using the appropriate equipment and completion of documentation. This includes the ability in interpreting these to recognise the deteriorating patient.
- An appropriate number of observation recording machines (manual and electronic) are readily available, with appropriate disposables, for the above monitoring to be undertaken with ease.
- Monitors and equipment are kept in good service, with regular planned servicing by the bio-medical engineering department. Defective equipment is withdrawn immediately from patient use and sent to biomedical engineering / Medical Electronics Department if medical equipment.
- Appropriate Maternal Observation Bundles are readily available to record the observations.
- They are aware of the acuity within their areas of responsibility and support staff
 on the wards when shortfall of resources has been identified. Staffing levels should
 be in place that reflects the acuity of the patients within the ward ensuring that the
 recording of observation as per MEOWS scoring is facilitated.
- The Co-ordinator/Ward Manager should assist in re-allocating workload of the midwife caring for a woman/person's whose MEOWS has generated a higher score and an elevation in the frequency of observations is required, to enable them to undertake this level of monitoring and ensure patient safety is maintained.



- If the staffing is not adequate to meet this need, then this should be escalated as per <u>UHSC022 Maternity Escalation Policy</u> with the matron being notified immediately in order to enable support to the ward if possible.
- Training records or induction checklists should be completed to demonstrate competence and assessment has taken place.

6.0 Training

- All staff using equipment must be trained in its use (e.g. oral/tympanic/infrared thermometers, pulse oximetry, manual sphygmomanometers, automated blood pressure monitors, ECG monitors etc).
- Any member of staff asked to use equipment to which they are not competent must declare their limitation and ask for training before using independently.
- Senior midwives should ensure that all new registered midwives/HCAs (if
 undertaking observation monitoring) have both the practical and cognitive skills
 required to undertake the observations as listed in section 4.1. Competence should
 be signed off in their Trust induction folders. Deficiency in capability/competence
 must be dealt with by the Line Manager/Matron.
- Student midwives undertaking observations should be assessed by their mentor
 using the university practice competency document. Deficiencies should be fed
 back to the university link tutor and recorded in their practice book. Local
 processes for completing the Maternal Observation Bundle will need to be
 completed on the ward at the start of placements.

7.0 Assessment and monitoring in Maternity

- The midwife or registered professional caring for the woman/person is accountable
 for the frequency with which the observations should be undertaken. Guided by the
 previous observations, MEOWS score and escalation pathway on the front of the
 Maternal Observation Bundle, plus any extra care the patient is receiving, for
 instance induction of labour, PET or caesarean section.
- The midwife or registered professional should use clinical judgement to assess frequency of observations, where other signs or symptoms exist and are cause for concern, despite a low or normal MEOWS score, and increase frequency of observations and escalate to co-ordinator and obstetric team as appropriate.
- Baseline measurements of vital signs must be recorded on admission for all women/people admitted to the maternity unit or being seen in DAU/Triage.
- MEOWS score should be calculated with each set of observations recorded and acted on as indicated by the MEOWS Escalation table on the front of the Maternal Observation Bundle. (See Appendix 1)
- SOP to be used in conjunction with <u>CG21009 Maternity Fluid Management as an</u> In-Patient or During Labour Guideline.

8.0 Frequency of maternal/birthing parent observations

The flowchart below is a guide of minimum observations that should be performed. Frequency should be increased according to individual clinical need, MEOWS escalation pathway and obstetric plan. For fetal heart monitoring frequency please see CG1116 Fetal monitoring guideline.

Key

BP – Blood Pressure
P – Pulse
RR – Respiration Rate
Temp – Temperature

Antenatal Admission on ward

Antenatal Admission

4-hourly: BP, P, RR, Temp, cumulative fluid balance.

IOL

4-hourly: BP, P, RR, Temp, cumulative fluid balance.

Other & High Risk

Observations to be increased as per individual obstetric plan, MEOWS escalation pathway and individual applicable guideline eg Hypertensive Disorders in Pregnancy Guideline.

Inogram L

Low Risk Labour

First stage:

Hourly: Pulse

4-hourly: BP, Temp, RR, cumulative fluid balance.

Second stage:

Every 15 mins - Pulse

Hourly - BP

4-hourly - Temp, cumulative fluid balance.

(Waterbirth: Temp ½ hourly)

Active 3rd stage:

BP, P, Temp after delivery of placenta.

Physiological 3rd stage:

BP, P after 30 mins

BP, P & Temp after delivery of placenta.

IOL

Observations as per 'Low Risk Labour'

except for

High risk:

balance.

Fluid monitoring increases to hourly fluid balance with 4-houly cumulative fluid

Epidural

Set up of epidural:

Every 5 mins for 20 mins: BP, P

Then every 30 mins: BP, P Hourly: fluid balance 4-hourly: RR, T, cumulative fluid balance

Second Stage:

Every 15 mins – Pulse ½ hourly - BP Hourly: fluid balance.

Active 3rd stage:

BP, P, Temp after delivery of placenta.

Other & High Risk Labour

Observations as per 'Low Risk Labour'

except for

Fluid monitoring increases to hourly fluid balance with 4-houly cumulative fluid balance.

Observations to be increased as per individual obstetric plan, MEOWS escalation pathway and individual applicable guideline eg Severe PET & Eclampsia Guideline.

Labo

Low Risk

BP, P, RR, Temp prior to transfer to ward.

4-hourly cumulative fluid balance continues.

Caesarean Birth

Every 5 mins for 15 mins: BP, P, RR 2 x ½ hourly: BP, P, RR Hourly for 2 hours: urine output & temp.

Hourly: BP, P, RR until Recovery Checklist Criteria met.

4 hourly motor & sensory block review for 24 hours.

Post Recovery criteria met:

4-hourly: BP, P, RR, T, cumulative fluid balance.

Epidural or Spinal

Observations as per 'Post Birth Caesarean Birth'.

If at higher risk of respiratory depression*: 12-hours: Continuous pulse oximetry.

Hourly: BP, P, RR, T

Once stable commence 4-hourly observations.

4 hourly motor & sensory block review for 24 hours.

* eg significantly raised BMI or sleep apnoea

Other & High Risk

Observations to be increased as per individual obstetric plan, MEOWS escalation pathway and individual applicable guideline eg Severe PET & Eclampsia Guideline.

Postnatal Ward

Low risk

First 24 hours:

12-hourly: BP, P, RR, T measure 2x urine post birth then discontinue fluid balance

Post 24 hours until discharge: Once daily BP, P, RR, T with postnatal check.

Caesarean Birth

First 24 hours:

4-hourly: BP, P, RR, T, cumulative fluid balance until catheter removed. **Post 24 hours until discharge:**

12-hourly: BP, P, RR, T.
Once catheter removed and TWOC

successfully completed fluid balance can be stopped.

Epidural or Spinal

Observations as per 'Postnatal Caesarean Birth.'

Other & High Risk

Observations to be increased as per individual obstetric plan MEOWS escalation pathway and individual applicable guideline eg Hypertensive Disorders in Pregnancy.

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9.0 Audit

Suggested auditable questions:

On AN ward – observations every 4 hours For CS or operative delivery pathway - post-op observations taken as per guideline For vaginal / non-theatre delivery pathway – post-delivery observations taken as per guideline

On PN Wards - observations every 4 hours for 24 hours post-LSCS For vaginal / non-theatre delivery — PN observations completed as per guideline

If Yellow/Red scores identified - evidence of increased observations
If Yellow/ Red scores identified - evidence of escalation documented by midwife
If escalated to obstetrician - evidence of plan documented in notes by doctor
All observations completed on Maternal Observation Bundle



References

National Institute for Health and Clinical Excellence 2019 <u>CG190 Intrapartum care for healthy</u> <u>women and babies</u> NICE

National Institute for Health and Clinical Excellence 2021 NG192 Caesarean birth NICE

National Institute for Health and Clinical Excellence 2021 NG194 Postnatal care NICE

National Institute for Health and Clinical Excellence 2021 NG201 Antenatal care NICE



Appendix 1: MEOWS Escalation

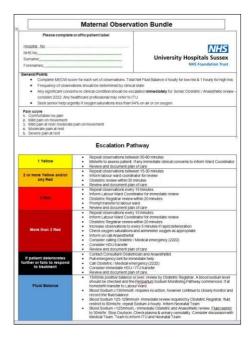
Escalation Pathway

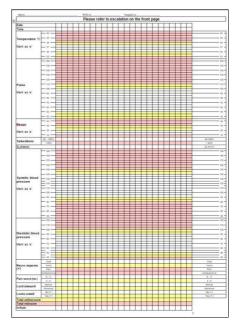
1 Yellow	 Repeat observations between 30-60 minutes Midwife to assess patient. If any immediate clinical concerns to inform Ward Coordinator Review and document plan of care
2 or more Yellow and/or any Red	 Repeat observations between 15-30 minutes Inform labour ward coordinator for review Obstetric review within 30 minutes Review and document plan of care
2 Red	 Repeat observations every 15 minutes Inform Labour Ward Coordinator for immediate review Obstetric Registrar review within 20 minutes Prompt transfer to labour ward Review and document plan of care
More than 2 Red	 Repeat observations every 15 minutes Inform Labour Ward Coordinator for immediate review Obstetric Registrar review within 20 minutes Increase observations to every 5 minutes if rapid deterioration Check oxygen saturations and administer oxygen as appropriate Inform on call Anaesthetist Consider calling Obstetric / Medical emergency (2222) Consider HDU transfer Review and document plan of care
If patient deteriorates further or fails to respond to treatment	 Contact Consultant Obstetrician and Anaesthetist Pull emergency bell for immediate help Call Obstetric / Medical emergency (2222) Consider immediate HDU / ITU transfer Review and document plan of care.
Fluid Balance	 1500mls positive balance or over, review by Obstetric Registrar. A blood sodium level should be checked and the Peripartum Sodium Monitoring Pathway commenced. If at homebirth transfer to Labour Ward Blood Sodium ≥130mmol/l- requires no action, however continue to closely monitor and record the fluid balance Blood Sodium 125-129mmol/l- Immediate review required by Obstetric Registrar, fluid restrict to 80mls/hr, repeat Sodium 4 hourly. Inform Neonatal Team Blood Sodium <125mmol/L- Immediate Obstetric and Anaesthetic review. Fluid restrict to 30ml/hr. Stop Oxytocin. Check plasma & urinary osmolality. Consider discussion with Medical Team. Team to inform ITU and Neonatal Team.



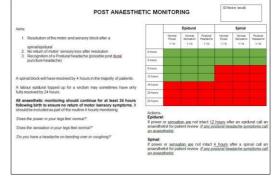
Appendix 2: Maternal Observation Bundle

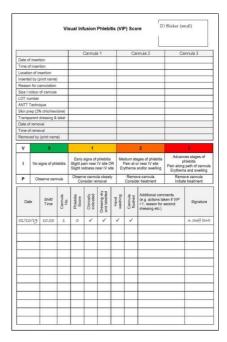
Example of Maternity Observation Bundle – **DO NOT PRINT FROM GUIDELINE**

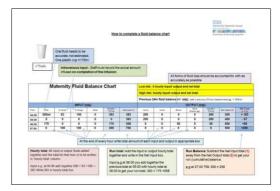














Appendix 3: Method and rationale for observations

Respiratory Rate (RR)			
Rationale	Comments		
To assess respiratory rate, depth, pattern and ease of breathing. Less obvious, therefore less likely to cause patient to alter their respiratory pattern	 RR is a sensitive marker of acute illness. It can also be affected by changes in metabolic, neurological and cardiac status. Looking at the patients breathing pattern and colour (cyanosis) - Assessment may vary depending on patients skin tone, consider assessing conjunctiva and nail beds for pallor as cyanosis may be more difficult to determine. Listening for additional breath, sounds such as an audible wheeze and feeling the patients skin: are they cool and clammy? 		
Oxygen Saturation (using pulse oximetry)			
Rationale	Comments		
It is an adjunct to assess oxygenation and / effectiveness of oxygen therapy (if applicable). It does not replace RR measurement	 If a patient is poorly perfused the accuracy of the reading will be affected – a poor waveform or inability to give % would generally suggest poor perfusion. More central placement such as ear lobe may improve waveform. If the patient is anaemic it will not give an accurate reflection of oxygenation. Consideration should be given to the accuracy of saturation readings in those with dark skin and clinical assessment and other methods such as ABGs taken to verify the oxygenation levels. Ensure use correct probe for position taken eg not finger probe on ear and vice versa. 		
	To assess respiratory rate, depth, pattern and ease of breathing. Less obvious, therefore less likely to cause patient to alter their respiratory pattern Oxygen Rationale It is an adjunct to assess oxygenation and / effectiveness of oxygen therapy (if applicable). It does not replace RR		



Blood Pressure (BP)		
Method	Rationale	Comments
For antenatal women/people BP manual readings should be taken (using auscultation method with sphygmomanometer and stethoscope). For postnatal women/people an automated BP machine (ABP uses oscillation method) can be used.	ABP are useful for repeated reading on same patient however should not be used on pregnant women/people. Risk of inaccurate readings if inappropriate size cuff used. Under size cuff cuffing — due to a too narrow or too small bladder can lead to an over estimation of BP.	 A decrease in BP is usually a <u>late sign</u> of acute illness it therefore must be treated promptly. Manual method is more accurate for low BP readings and arrhythmias. Students and maternity care assistances should be encouraged to continually develop their clinical skills of auscultatory method by using this method in preference to the automated BP system. A lying and standing manual BP may also be required to assess the patient for postural hypotension (a risk factor for patient falls). Automated system should not be used for patients with arrhythmias, are pregnant, have pre-eclampsia and some vascular diseases.
For accuracy in both methods the appropriate size cuff must be used. A lying and standing BP may be required to assess the patient for postural hypotension.	Over-sized cuff can under estimate BP. Cuff must be placed on the arm with the centre of the bladder over the brachial artery (usually marked on the cuff).	 Refer to manufacturer's instructions for details on use of ABP (to be held in resource file ward). Re-useable cuffs wear out. As soon as Velcro stops "holding" on inflation cuff it should be replaced. Ward manager should be informed and ensure adequate supply for department.



Pulse			
Method	Rationale	Comments	
Take radial pulse manually for at least 30 seconds.	To assess rate, volume, regularity.	If unable to obtain radial pulse due to poor perfusion - use the carotid artery to assess	
It must not be read from the pulse oximeter or automatic BP monitor.	Taking manual pulse also aids other assessments e.g. skin temperature.	central pulse. • If no radial pulse MCAs and student nurses should summon help immediately.	
Conscious Level			
Method	Rationale	Comments	
 A - Alert C - New or worsening confusion V - Responds to Voice P - Responds to Pain U - Unresponsive 	This is a simple assessment tool. If the patient does not measure "A" or "V" a more detailed Glasgow coma scale should be used.	 Conscious level is a sensitive marker of changes in the patient's condition. Any new or worsening confusion could be a sign of hypoxia, sepsis, poor cerebral perfusion or electrolyte imbalance. If a patient is only responsive to pain "P" or unresponsive "U" seek help immediately – check blood sugar for signs of hypoglycaemia. Correctly perform ACVPU on all patients, (if asleep/post sedation etc) if any doubt about actual conscious level undertake full GCS. If a patient communicates via sign language or does not use spoken word the relevant communication support service should be accessed for overseas speakers and British Sign language. 	



Temperature			
Method	Rationale	Comments	
Tempadot Single patient use plastic strip with heat sensitive spots. Place under tongue or axilla.	1 minute for oral temperature reading.3 minutes for axillary reading.	Tempadot accuracy of reading can be affected by:	
Tympanic Core temperature reading using infrared machine with disposable probe covers. Discard	Reading within seconds. Ensure. using correct technique to gain accurate reading.	 Own body temperature (Do not carry strips in pockets) Sunlight – Do not leave in sunlight If reading cannot be obtained use tympanic thermometer. Oral:	
HuBDIC Therofinder Infrared forehead thermometer.	Non-contact, measure 2- 3cm from temple. Reading within seconds.	 Do not use if patient has recently had a warm drink, is confused or is at risk of seizures. Ensure oral probe is correctly placed sublingually, and patient has not recently had a hot or cold drink. 	
Oral – disposable probe covers, discard after use.	1 minute for oral temperature reading.		



Appendix 4: SBAR



What is happening now?

Identify yourself, woman/baby by name, Parity & Gestation

Reason for Request/briefly describe Current Situation

Situation

В

What has happened in the past that is relevant?

Reason For Admission.

Significant Medical or Obstetric History

Backeround_i



What is the Problem/Issue?

Summarise Facts/Findings

Relevant Observations & MEOWS | Fetal Condition

Assessment



What do you think needs to happen now? What does the receiver want you to do?

Recommendations/Proposed Plan of Care

What Action is Required?

Recommendation Ask receiver to repeat key information to ensure understanding Signature Handover Signature Receiver



Appendix 5: MET call criteria

Criteria for calling Emergency Teams 2222

Criteria	MET, Anaesthetic Emergency or Cardiac Arrest (2222)
Airway	 Upper airway obstruction / stridor /snoring. Support required because of loss of consciousness. Anaphylaxis / choking.
Breathing	 Respiratory Rate: Acute change to > 30 / min or < 8 / min. Oxygen saturations: Acute change to < 90% despite O₂ therapy.
Circulation	 Systolic BP: Acute change to < 90mmHg. Heart Rate: Acute change to <40 / min or >130 / min.
Disability (conscious level)	 Acute change in conscious state. Seizures. Hypoglycaemia, blood glucose 4mmol/l or less.
Exposure	Blood loss (unexpected blood loss from wound, PV, PR etc.).
Urine Output	Acute change to < 50mls over last 4 hrs.
Other	 Staff member worried about the patient despite the above criteria not being met. Chest pain / stroke-like symptoms. Continued raise in MEOWs score above 2 red despite review and interventions.