Available: Immediately

Best days and time to contact: Monday - Friday 9:00 am - 8:00 pm

Open to all shifts

Ian Oberdorf

CIS (Computer Information Systems) Programmer / IT Tech

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# GOALS

Provide a great irreplaceable cyber security and programming service that will keep the company protected, secured, and running smoothly.

# OBJECTIVES

* Obtain a Cyber Security or similar Computer Science role where I can refine my skills and ensure that the company’s information is secure.

# SKILLS

**Audio Engineer:** Worked with several bands and a theatre group setting up and operating their soundboards. Also host Karaoke with my own equipment.

**AWS (Amazon Web Services):** Created several virtual machines in AWS that could run a robot on Discord, run FTP services, run web hosting environments, and run game servers.

**C, C++, C#, Java, Python, VBA, VBS :** Designed and built applications and robots that can perform calculations to help with business transactions and automated tasks.

**GCP (Google Cloud):** Developed a cloud network of Windows 2019 and Ubuntu 18.4 webservers. Also made a separate GCP project using GCP's database SAAS (software as a service).

**Google Drive:** Worked with all google docs, google sheets, and google slides applications including the scripting tool and other tools affiliated with google drive.

**Microsoft Office:** Worked with all Office applications and macros.

**Networking:** Built and maintained office and home networks with equipment by Cisco, ASUS, and more.

**Reverse Engineering / Problem Solving:** Experienced in repairing and rebuilding printers, computers, copiers, and electronics that have become broken.

**Robotics:** Developed multiple autonomous and controlled robots.

**ServiceNow:** Developed reports and used for tracking of tickets and inventory.

**Shell script, Batch script:** Developed scripts that can perform storage backups, troubleshoot networks, and collect computer data.

**SQL, MySQL:** Created and maintained multiple databases that stored user info and business information.

**Stage Lighting Engineer:** Designed, built, owned, and operated lighting setups for several theater productions and bands.

**Team Leadership:** Served as a leader for multiple projects throughout school and have been given credit by peers as a leader and not a boss.

**Web Development:** Developed websites using HTML, PHP, JS, Wordpress, and Squarespace that advertised businesses and requested visitors information.

**Web Ex:** Administrates the WebEx online meeting environment for IEEE (Institute of Electrical and Electronics Engineers).

**Windows & Unix Server Administration:** Administered Windows and Unix servers that hosted websites, databases, game servers and chat service robots.

# **EXPERIENCE**

## Fanatics Frazeysburg, OH - *Analyst Tech Support*

2021 - present

* Serve as the IT Technician.
* Maintain printers, computers, and more.

## Della School of Coding and Design (Formerly DLS Steam Camps) Columbus, OH - *Instructor/ IT Administrator*

2018 - 2021

* Teach kids mathematics, programming, and robotics to kids in 1st - 12th grade.
* Serve as the IT Technician.

## Galaxy One Marketing, Columbus OH *- Field Technician*

April 2021 - August 2021

* Install satellites and devices for Dish Networks.
* Troubleshooting Dish Technology issues at customers homes.
* Sell Google products.

## Ready Set Go Staffing, Columbus OH *- On Call Information Technician*

2020 - PRESENT

* Serve as an IT technician for local events like K-12 test facilities.

## Amazon (Rockstar Logistics), Etna OH *- Delivery Associate*

March 2020 - December 2020

* Delivery driver of packages for Amazon.
* Dispatcher for work flow of drivers.
* Developed application for refueling vehicles.

## Breakthrough Medical Plus, Pickerington OH *- Help Desk Administrator*

2006 - 2020

* Built and maintained an office network by deploying new machines and administrating the data server, Windows 7, and Windows 10 computers along with printers on the network.

## IEEE Columbus, Columbus OH - *Officer (volunteer)*

July 2019 - PRESENT

* Maintains the website and serves as the WebEx Administrator.

## Pickerington Central Athletics, Pickerington, OH *- Athletic director’s assistant (volunteer)*

2012 - PRESENT

* Works in the press-box as an audio engineer, a scoreboard operator, and/or an announcer.
* Helps run events by collecting admission tickets, working in concessions, or providing event security services.

**WAZE** - *Volunteer Map Editor*

January 2010 - PRESENT

* Acts as a customer service representative communicating with WAZE users to repair map issues reported by the user.

# **EDUCATION**

## DeVry University, Columbus OH *- Bachelor of Science in Computer Information Systems*

August 2016 - December 2019

## Pickerington Central High School, Pickerington OH *- High School Diploma*

August 2006 - May 2010

# UDEMY CLASSES

## Complete C# Unity Game Developer 2D

# **AWARDS**

**Columbus Section IEEE Excellent Service Award:** Rebuilt and deployed crashed website.

**Hackathon (3rd place):** During IEEE Student Activity Conference, designed an application idea for a product that would target a different audience then what the product was made.