IAN **PARAVENTI**

🏠 Shelby Township
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CAREER FOCUS: HELPDESK SUPPORT

Information Technology senior with experience in problem solving, critical thinking, and working with a wide variety of technologies. Have the ability to troubleshoot and solve technological issues. Quickly learn and perform tasks that are new to me. Thrives in team-based environments.

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY
Oakland University
September 2017 – May 2020
GPA: 3.7

GENERAL EDUCATION
Macomb Community College
August 2015 – May 2017
GPA: 3.34

TECHNICAL SKILLS

Programming Languages:
HTML, CSS, JavaScript, Python, PHP, SQL

Software Applications:
Microsoft Word, Microsoft Excel, Visual Studio

Operating Systems:
Windows 7,8,10, Linux, Windows Server

EXPERIENCE

INFORMATION TECHNOLOGY INTERN | JVIS
December 2016 – January 2017

- Worked the Help Desk providing PC support, diagnosing, troubleshooting and resolving client issues with hardware maintenance, installations and upgrades.
- Installed, repaired, and upgraded Windows desktop and Windows notebook computers.
- Prepared equipment for employee use, performed or ensured proper installation of services, operating systems, or appropriate software.

POWER WASHER | PGP SERVCIES
June 2014 – Present

- Pressure wash fleet trucks.
- Inspect, maintain, and repair equipment to ensure all machines are working properly.

COURSE PROJECTS

KNOWLEDGE CLICKER
Summary: Designed and developed a "clicker game" where you progressed by clicking a brain to gain more knowledge.
Tools Used: Visual Studio, HTML, JavaScript, C++, ASP.NET

AIRLINE TICKET FINDER
Summary: Created a website where you could search for flights filtered by price, location, and date and then buy tickets.
Tools Used: HTML, PHP, SQL, Cloud9

MUSIC WITH FRIENDS
Summary: Developed a social website where one can create a room, upload music, and listen with others.
Tools Used: Visual Studio, HTML, C++, ASP.NET

GLADIATOR (IN PROGRESS)
Summary: A web app where someone can speak to the app and the app will be able to detect that person's mood. If angry the app will display a breathing exercise or if depressed the app will display a joke.
Tools Used: HTML, PYTHON, SQL