

IAN SAMOEY

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OBJECTIVE

Creative and detail-oriented UX/UI Designer with experience in front-end development, prototyping, and creating seamless, user-centric interfaces for web and mobile applications. Skilled in translating complex user interactions into intuitive designs using modern tools such as Figma and Adobe XD. Collaborative team player with strong problem-solving skills, looking to bring impactful user experiences by conceptualizing and executing innovative UI solutions from wireframes to high-fidelity designs.



EDUCATION

BSc in Computer Science | Kabarak University

MAY 2018 – DEC 2023

Relevant modules include Java, Client-server programming, Database management, Artificial intelligence, Computer Networks, Operations Research

Kenya Certificate of Secondary Education (KCSE) | Tambach High school

FEBRUARY 2014 – NOVEMBER 2017

Grade attained: B (60 out of 84 points)

Kenya Certificate of Primary Education (KCPE) | Cornerstone Primary school

Marks attained: 354/500 marks



ACHIEVEMENTS & CERTIFICATIONS

CCNA 1&CCNA 2 | Cisco –July 2022

Cyber Security Best Practices & Standards – FEB 2024

Academic Writing Website For International Students | October 2024

CRM Front-end design | October 2024

CompTia Security+ | March 2025



WORK EXPERIENCE

IT Operations Analyst | Jamii Telecommunications Limited

FEBRUARY 2024 – Present

- Applied visual consistency and intuitive layout standards in internal tools and dashboards, improving usability for non-technical users.

- Supported design and user experience initiatives by collaborating on internal IT systems and interfaces used across departments.
- Train end-users on IT systems, tools, and security best practices.
- Ensure data integrity and security through user workstation management and antivirus software administration.
- Provide Managed endpoint configurations, ensuring security and performance consistency aligned with usability best practices.

IT Support Intern | Jamii Telecommunications Limited MARCH 2023 – FEBRUARY 2024

- Acted as the first-line support for system UI issues, documenting usability issues and user frustrations for resolution.
- Participated in testing and refining UI elements in enterprise software rollouts; provided suggestions on layout, clarity, and user flow.
- Built technical documentation and interface user guides with a focus on layout clarity and visual hierarchy.
- Assisted with routine updates and monitored systems to ensure compliance with security and interface accessibility standards.
- Gained hands-on experience with software and system configuration, laying a foundation for design empathy and interface responsiveness.

Front-End Web Developer | Upwork

MAY 2022 – Present

- Developed user-friendly web interfaces using HTML, CSS, JavaScript, and React Native.
- Collaborated with clients to understand requirements and deliver high-quality solutions.

Attachee | Eldoret Water and Sanitation Company

SEPTEMBER 2021 – NOVEMBER 2021

- Assisted in IT support tasks, including troubleshooting and maintaining computer systems and networks.
- Provided helpdesk support, addressing user concerns regarding software and connectivity.



SKILLS

Technical skills.

- **Security & Compliance:** Antivirus management, system monitoring, data integrity measures.
- **IT Infrastructure Management:** Workstation deployment, network device configuration, IT documentation.
- **Prototyping & Wireframing:** Low/high-fidelity wireframes, clickable prototypes
- **UI/UX Design:** React Native, Figma, Expo and Adobe XD
- **Remote Desktop Tools:** TeamViewer, Remote Desktop Protocol (RDP), VNC
- **Ticketing Systems:** Jira, ServiceNow, Zendesk

Soft skills.

- Problem Solving and adaptable
- Great interpersonal skills
- Self-motivated and team player
- Ability to meet set deadlines

REFREREES.

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