

## Sample Cyber Receipt

### Add Direct Debit

---

Transaction number: 01050002206091000020150702140604570000

Customer Name: ANA MARIA DEJU AE

## Notification for Direct Debit - ConfortaBill Service

Contract number: 9000046976/ from date 20/07/2015

Payer Name: ANA MARIA DEJU AE, with the address

The bank performs automatic payments from the Payer's account 9897320, for the Beneficiary VODAFONE according to the following instructions:

Name of the bill owner: ANA MARIA DEJU AE,

CNP/Nr. Reg. Comertului: 012345,

Client code: 1,

Phone number: 2,

Maximum amount per payment operation: 2.00 RON (the maximum amount per payment that will be accepted to be paid),

Start date: 20/07/2015.

The Bank will perform payments starting with the first bill issued by the Supplier after the "Start date" of Direct Debit - ConfortaBill.

The maximum amount per payment is the maximum amount at which the Payer can expect for a bill. The maximum amount is set by the Payer considering the previous costs (the previous bills values) and the contract with the Provider. The Bank will not pay any bill which overcomes the "maximum amount per payment" setup by the Payer.

For the Direct Debit - ConfortaBill contracts that have been made through Raiffeisen Online, in a Raiffeisen Bank Unit or any other way:

1. You can modify the instructions (the account that you have chosen to be debited, the maximum amount or the identification elements of the client) and the Direct Debit contract status using the "Modify" option in the "Display active Direct Debits" module.

2. You can ask the bank to cease this service using "Delete" option in the module "Display active Direct Debits".

3. You (in your own behalf or of a third party) have the right to refuse a payment execution, two working days before the payment deadline, by:

- modifying the Direct Debit status, using the "Modify" option, in the "Display active Direct Debits" module, reactivating it after the payment deadline

or

- going to any Raiffeisen Bank branch and write a cancellation request note, two working days before the payment deadline. This cancellation note is not a contestation, the bank does not interfere in the Payer's or third party's relation with the Beneficiary (the Supplier).

4. You can request to the bank to suspend the Direct Debit service for yourself or for a third party, five working days before the date you want the service suspension to produce, by:

- modifying the Direct Debit contract status, using the "Modify" option, in the "Display active Direct Debits" module, reactivating it after the suspension period

or

- a written request note registered in any Raiffeisen Bank. The suspension will be done by the bank according to the specified details in the standard request note written by you at the branch.

**Raiffeisen Bank S.A.** • Headquarters • Sky Tower Building, 246C Calea Floreasca, District 1, Bucharest • Postal code 014476 • Romania • Phone: +40 21 306 1000 • Fax: +40 21 230 0700 • E-mail: [centrala@raiffeisen.ro](mailto:centrala@raiffeisen.ro) • [www.raiffeisen.ro](http://www.raiffeisen.ro) • Unique registration code 361820 • Trade Registry No. J40/44/1991 • Banking Registry No. RB-PJR-40-009/1999 • FSA Decision no. A/75/30.01.2014 amended by FSA Decision no A/239/27.03.2014, registered in FSA Public Registry under no. PJR01INCR/400009 • Fiscal registration code RO361820 • Share capital Lei 1,200 Mio • Company administrated in dualist system • BIC RZBRROB0 • Raiffeisen Direct: \*2000, standard call rates apply to Vodafone, Orange, Telekom networks

Raiffeisen Online: 021 / 306.55.55

---