

session B

barista fundamentals



#### barista fundamentals

# skills

## knowledge

understanding of coffee varieties, brewing methods, and milk textures

# precision

careful preparation for consistency and quality

#### customer service

friendliness and customer orientation

### cleanliness

adherence to hygiene and cleanliness standards



#### barista fundamentals

# skills

# time management

efficient work, especially during peak times

#### teamwork

good collaboration with colleagues

## passion

enthusiasm for coffee and continuous improvement

### communication

clear communication with customers and team members

