

IAROSLAVA GONCHAROVA

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SUMMARY

Junior Frontend Developer with hands-on experience building web and cross-platform mobile applications in real production environments. Strong background in React, React Native, and TypeScript, combined with product management, operations, and customer-facing work. Positive, collaborative attitude, ownership mindset, and ability to turn user feedback into practical solutions. Motivated by learning, building intuitive interfaces, and making meaningful contributions to both the product and the people behind it.

SKILLS

- **Frontend:** JavaScript, TypeScript, React, React Native, Expo, EAS, HTML, CSS, Tailwind, Bootstrap
- **Backend and integrations:** Node.js, Firebase, REST APIs, SQL, MongoDB, Bluetooth device integration
- **UI/UX and analytics:** Figma, Canva, prototyping, Sentry, PostHog
- **Collaboration:** Agile/Scrum, Git, documentation, release management, customer support

WORK EXPERIENCE

Technical Account Manager || *Munchi Oy* 09/2025 – 11/2025

- Managed client onboarding, training, and 24/7 technical support, acting as the main link between customers, sales, and developers
- Handled 20+ customer requests weekly, troubleshooting issues and ensuring smooth daily operations
- Communicated customer needs as clear product feedback, created internal documentation, and led team workflow improvements

Team Lead Associate Trainee || *Munchi Oy* 07/2025 – 09/2025

- Built and maintained cross-platform mobile POS application features using React Native
- Collected user feedback, created Figma prototypes, and collaborated with the Scrum team to create user-focused improvements
- Owned weekly release management and feature rollouts, supported long-term product roadmap development and agile workflow building, collaborating with developers and the product owner

Software Engineer Trainee || *Munchi Oy* 01/2025 – 07/2025

- Contributed to the frontend development of a cross-platform restaurant POS system using React Native and TypeScript
- Implemented API integrations and Bluetooth printer functionality to support real-world restaurant workflows
- Participated in product planning, design improvements, and usability testing, following user feedback and customer needs

ITS Trainee || *Konica Minolta Business Solutions Finland Oy* 05/2024 – 08/2024

- Built a CSV analysis web application that improved internal data accessibility and reduced documentation processing time
- Automated internal workflows using Microsoft Power Automate, SharePoint, and M-Files
- Developed a new marketing strategy, visual content for social media, and customer presentations, supporting sales

EDUCATION

Metropolia University of Applied Sciences || Espoo, Finland 08/2022 – 01/2026

B.S. Information and Communication Technology, Major: Web Development and Digital Media