About this policy

This privacy policy and general privacy notice applies to website. Your privacy is extremely important to us and we are committed to fair practices that protect your personal data. We have developed this Privacy Policy to communicate, clearly and transparently, what information we collect, how we collect it and what we do with it when you access and use our websites and products. By using any of our Sites or Services, you agree that your information will be handled as described in these Policies, to the extent applicable. Your use of our Services, the Site or cookies, and any dispute over privacy, is subject to these Policies and the possible Agreement we have with you, including its applicable limitations on damages and the resolution of disputes.

Information We Collect

We collect several types of information about you directly from you, automatically through your use of the Site or our Services, and through third parties. We collect information from you when you request information from us or otherwise interact with our Site and our Services. The type of information that we collect from you depends on your particular interaction with our Site.

Such information is utilized in providing an efficient and effective experience to all users. When we provide the Services to you, your data is stored on our computers and servers. In some cases, the data may be accessible to people involved with the operation of the site (administration, legal, system administration) appointed, as necessary, as Data Processors by us.

We collect the following information:

- Identity Data: may include name, personal or job title and position, location, or similar identifier.
- Contact Data: may include physical address, email address and telephone number.
- Transaction Data: may include requests for products and services you have made to us, or in relation to products or services that we have supplied to you.
- Technical Data: may include IP address, browser type and version, time zone setting and location, operating system, platform and other technology on the devices used to access this Website.
- Usage Data: may include enquiries submitted by you, information supplied, and how you use our website.

We may also collect non-personal data such as aggregated data which is data that may be obtained from your personal data, but which does not directly or indirectly identify you. This may include Profile and Usage Data detailing how you use our Website and areas that you have interacted with.

How do we collect your personal data?

We collect your data from direct interactions with us in person, by phone, email or otherwise or where you have supplied your Identity and Contact Data. We also collect your data through automated technologies or interactions with our website, including use of the web enquiry form where we may collect in addition Transaction, Technical, Profile and Usage Data and Marketing Data.

Data Accuracy

It is important that the data that we hold about you is accurate and up to date. In the event that your data changes please notify us so that we can update our records. Use of your information.

The information that we collect and store relating to you is primarily used:

- To enable us to provide services to you and to communicate with you. This may include Identity, Contact, and Transactional data.
- To notify you about any changes to our business, such as improvements to our Website or service/product changes, that may affect our service or relationship with you. This may include Identity and Contact Data.
- To better understand how users' access and use the Services, both on an aggregated and individualized basis, in order to improve our Services to you and everyone.
- To ensure that content from our Site is presented as optimally as possible for you, your computer, and your web browser.
- Where you have consented to receive our e-newsletters to provide that to you. This may include Identity and Contact Data.
- Where we need to comply with a legal obligation. This may include Identity, Contact, Transactional and Technical Data.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests. This may include all types of data. We will only use your personal data for a reason other than the purpose for which it was originally obtained if we consider that we need to use it for that other purpose and have a legitimate interest in doing so.

Use of cookies

Our websites use cookies (small text files containing a string of alphanumeric characters that we put on your computer) and other similar tracking technologies (like web beacons, tags and scripts) to uniquely identify your browser and to gather information about how you interact with the websites.

Some cookies collect information about browsing behaviour when you access this website via the same computer or device. This includes information about pages viewed, products purchased and your journey around a website. We do not use cookies to collect or record information on your name, address, or other contact details.

We use this information for the following purposes:

- assisting you in navigation;
- assisting in registration, login, and your ability to provide feedback;
- analysing your use of our website;

How do I disable cookies?

If you want to disable cookies, you can change your website browser settings to reject cookies. How you can do this will depend on the browser you use.

Further details on how to disable cookies for the most popular browsers are set out below:

- For Microsoft Internet Explorer:
 - Choose the menu "tools" then "Internet Options"
 - Click on the "privacy" tab
 - Select the setting the appropriate setting
- For Google Chrome:
- Choose Settings> Advanced
- Under "Privacy and security," click "Content settings"
- Click "Cookies"
- Click "Cookies"
- For Safari:
- Choose Preferences > Privacy
- Click on "Remove all Website Data"
- For Mozilla Firefox:
 - Choose the menu "tools" then "Options"
 - Click on the icon "privacy"
 - Find the menu "cookie" and select the relevant options
- For Opera 6.0 and further:
 - Choose the menu "Files"> "Preferences"