

# On the hidden treasure of dialog in video question answering

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## Abstract

High-level understanding of stories in video such as movies and TV shows from raw data is extremely challenging. Modern video question answering (VideoQA) systems often use additional human-made sources like plot synopses, scripts, video descriptions or knowledge bases. In this work, we present a new approach to understand the whole story without such external sources. The secret lies in the dialog: unlike any prior work, we treat dialog as a noisy source to be converted into text description via dialog summarization, much like recent methods treat video. The input of each modality is encoded by transformers independently, and a simple fusion method combines all modalities, using soft temporal attention for localization over long inputs. Our model outperforms the state of the art on the KnowIT VQA dataset by a large margin, without using question-specific human annotation or human-made plot summaries. It even outperforms human evaluators who have never watched any whole episode before.

## 1. Introduction

Deep learning has accelerated progress in vision and language tasks. Visual-semantic embeddings [18, 9] have allowed zero-shot learning, cross-modal retrieval and generating new descriptions from embeddings. Image captioning [33] and visual question answering (VQA) [2] have demonstrated generation of realistic natural language description of images and a great extent of multimodal semantic understanding. The extension to video captioning [19, 32] and video question answering (VideoQA) [29, 20] has enabled further progress because video requires a higher level of reasoning to understand complex events [37].

VideoQA systems typically have similar architecture focusing on multimodal embeddings/description, temporal attention and localization, multimodal fusion and reasoning. While it is often hard to isolate progress in individual components, there are some clear trends. For instance, custom self-attention and memory mechanisms for fusion and reasoning [24, 17, 7] are gradually being streamlined by using

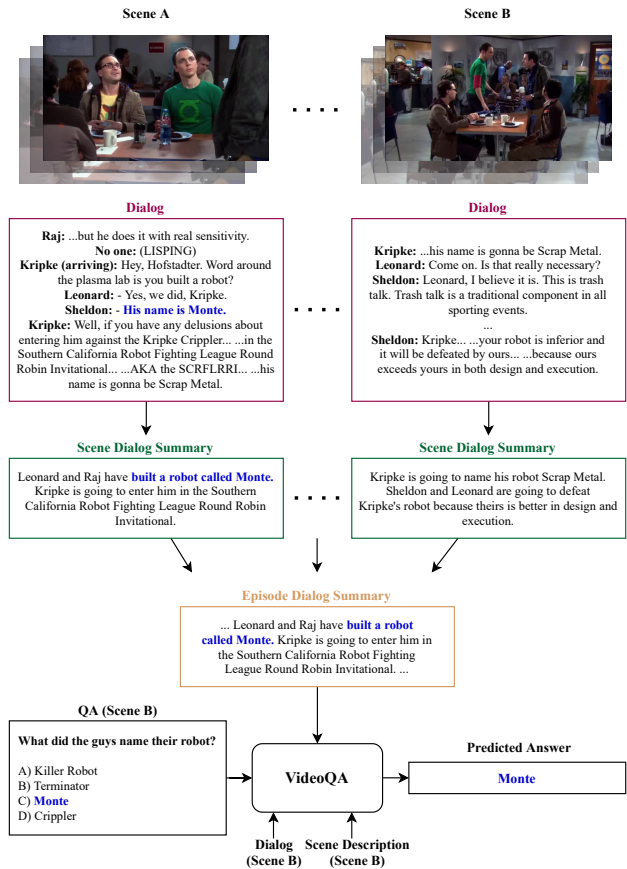


Figure 1: In VideoQA, a question is associated with Scene B, but it can only be answered by information from Scene A. We generate episode dialog summaries from subtitles and give them as input to our VideoQA system, dispensing with the need for external knowledge.

transformer architectures [30, 16, 36]; while visual embeddings [29] are being replaced by semantic embeddings [20] and text descriptions by captioning [14, 3].

Datasets are essential for progress in the field, but often introduce bias. For instance, questions from text summaries are less relevant to visual information [29]; super-

vised temporal localization [20] biases system design towards two-stage localization→answering [21, 16]; fixed question structure focusing on temporal localization [20] often results in mere *alignment* of questions with subtitles and *matching* answers with the discovered context [14], providing little progress on the main objective, which is to study the level of understanding.

Bias can be removed by removing localization supervision and balancing questions over different aspects of comprehension, for instance visual, textual, or semantic [11]. However, the requirement of external knowledge, which can be in the form of hints or even ground truth, does not leave much progress in inferring such knowledge from raw data [11]. Even weakening this requirement to plain text *human-generated summaries* [10], still leaves a system unusable in the absence of such data.

In many cases, as illustrated in Figure 1, a question on some part of a story may require knowledge that can be recovered from dialog in other parts of the story. However, despite being textual, raw dialog is often informal and repetitive; searching over all available duration of such noisy source is error-prone and impractical. Inspired by the trend of video captioning, we go a step further and apply the same idea to *dialog*: We *summarize* raw dialog, converting it into *text description* for question answering.

Our finding is astounding: our dialog summary is not only a valid replacement for human-generated summary in handling questions that require knowledge on a whole story, but it outperforms them by a large margin.

Our contributions can be summarized as follows:

1. We apply *dialog summarization* to video question answering for the first time (Section 5.1).
2. Building on a modern VideoQA system, we convert all input sources into *plain text description*.
3. We introduce a weakly-supervised *soft temporal attention* mechanism for localization (Section 6.2).
4. We devise a very simple *multimodal fusion* mechanism that has no hyperparameters (Section 7).
5. We set a new state of the art on KnowIT VQA dataset [11] and we beat non-expert humans for the first time, working only with raw data (Section 8).

## 2. Related Work

**Video Question Answering** Progress on video question answering has been facilitated and driven by several datasets and benchmarks. VideoQA by Tapaswi *et al.* [29] addresses answering questions created from *plot synopses* using a variety of input sources, including video, subtitles, scene descriptions, scripts and the plot synopses themselves. Methods experimenting on MovieQA focus on *memory networks* capturing information from the *whole movie* by videos and subtitles [24, 15], scene-based memory

attention networks to learn joint representations of frames and captions [17], and LSTM-based sequence encoders to learn visual-text embeddings [23].

TVQA [20] and TVQA+ [21] address *scene-based* questions containing *temporal localization* of the answer in TV shows, using video and subtitles. The questions are structured in two parts: one specifying a temporal location in the scene and the other requesting some information from that location. This encourages working with more than one modalities. Methods experimenting on these datasets focus on temporal localization and attention [21, 16], *captioning* [14, 3] and *transformer*-based pipelines capturing visual-semantic and language information [36, 30].

KnowIT VQA [11] is a *knowledge-based* dataset, including questions related to the scene, the episode or the entire story of a TV show, as well as *knowledge annotation* required to address certain questions, in the form of hints. *Transformer*-based methods are proposed to address this task by employing knowledge annotation [11] or external human-generated *plot summaries* [10]. Our method differs in substituting human-generated knowledge by summaries automatically generated from raw dialog.

**Dialog Summarization** Dial2Desc dataset [25] addresses generating *high-level short descriptions from dialog* using a transformer-based text generator. SAMSum corpus [12] is a human-annotated dialog summarization dataset providing speaker information. Methods experimenting on this dataset include existing *document summarization* methods [12], *graph neural networks* integrating cross-sentence information flow [39] and graph construction from utterance and commonsense knowledge [8].

Since dialog differs from structured text and requires extraction of the conversation structure, recent work focuses on representing the dialog from different *views* by sequence to sequence models [4]. We follow this approach.

## 3. Overview

We address knowledge-based video question answering on TV shows. Each episode is split in *scenes*. For each scene, we are given the *video* (frames) and *dialog* (speaker names followed by subtitle text) and a number of *multiple-choice questions*. Certain questions require high-level understanding of the whole episode or show. Garcia *et al.* [10] rely on human-generated *plot summaries* (or *plot* for short), which we use only for comparison. Our objective is to extract the required knowledge from raw data.

As shown in Figure 2, we first convert inputs into *plain text description*, including both video (by visual recognition) and dialog (by summarization) (Section 5). A number of separate *streams* then map text to embeddings, including both *scene* (video and dialog) and *episode* (dialog summary and plot) inputs. The question and answers are embedded

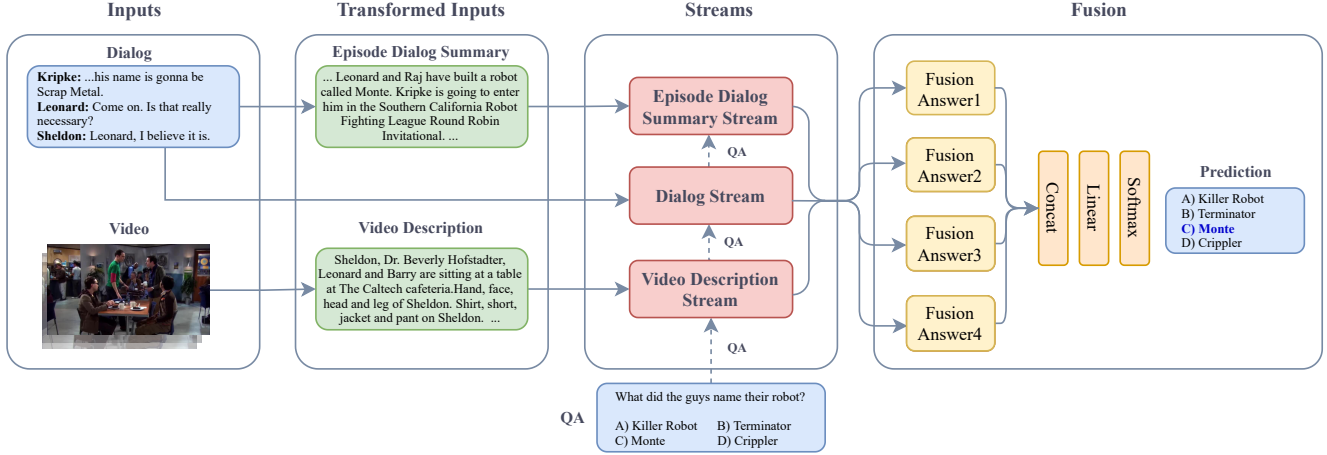


Figure 2: Our VideoQA system converts dialog and video inputs to episode dialog summaries and video descriptions, respectively. Converted inputs and dialog are processed independently in streams, along with the question and each answer, producing a score per answer. Finally, stream embeddings are fused separately per answer and a prediction is made.

together with the input text of each stream. A *temporal attention* mechanism localizes relevant intervals from episode inputs. Finally, question answering is addressed both in a *single-stream* (Section 6) and a *multi-stream* (Section 7) scenario. The latter amounts to *multi-modal fusion*. We begin our discussion with *transformer* networks (Section 4), which we use both for dialog summarization and text embeddings in general.

## 4. Transformers

The *transformer* [31] is a network architecture that allows for efficient pairwise interaction between input elements. Its main component is an *attention* function, which acts as a form of associative memory. *Multi-head attention* is a fusion of several attention functions. The architecture is a stack of multi-head attention, element-wise fully-connected and normalization layers with residual connections. Originally developed for machine translation, it includes an *encoder* and a *decoder* stack. The decoder additionally attends over the output of the encoder stack and is *auto-regressive*, consuming previously generated symbols when generating the next.

BERT [6] is a transformer bidirectional *encoder* only, mapping a sequence of tokens to a sequence of  $d$ -dimensional vectors. It is pre-trained on unsupervised tasks including prediction of masked tokens and next sentence, and can be also fine-tuned on supervised downstream tasks. It can take a number of *sentences* as in input, where a sentence is an arbitrary span of contiguous text.

We use BERT as the backbone of our model architecture to represent text, using two sentences at a time. Given

strings  $A$  and  $B$ , the input is given as

$$\text{tok}_k([\text{CLS}] + A + [\text{SEP}] + B + [\text{SEP}]), \quad (1)$$

where  $+$  is string concatenation and  $\text{tok}_k$  is tokenization into  $k$  tokens, with zero padding if the input length is less than  $k$  and truncation if it is greater. Tokens are represented by WordPiece embeddings [28, 35], concatenated with *position embeddings* representing their position in the input sequence and *segment embeddings*, where segments correspond to sentences and are defined according to occurrences of the *separator* token [SEP]. The output vector in  $\mathbb{R}^d$  corresponding to token [CLS] is an *aggregated representation* of the entire input sequence and we denote it as

$$f(A, B). \quad (2)$$

Sentence-BERT [26] takes a single sentence as input and is trained by *metric learning* objectives, *e.g.* in a siamese or triplet structure, facilitating efficient sentence similarity search. It is learned by fine-tuning a pre-trained BERT model on supervised semantic textual similarity.

BART [22] combines a bidirectional *encoder* and an auto-regressive *decoder*. It is pre-trained as an unsupervised denoising autoencoder, *i.e.*, corrupting input text and learning to reconstruct the original, and fine-tuned on supervised classification, generation or translation tasks. It is particularly effective on *text generation*, including abstractive dialog, question answering and summarization tasks.

Following [4], we use sentence-BERT and BART to *segment* and *summarize dialog* respectively.

## 5. Input description

All input sources, *i.e.*, *video*, *dialog* and *plot*, are converted into *plain text description* before being used for ques-

tion answering. Video is first converted into a *scene graph* by a visual recognition pipeline and then to text description by a set of rules. Importantly, although already in textual form, dialog is also converted into text description by *dialog summarization*. The plot, already in text description form, is used as is, but for comparison only: Our main contribution is to replace human-generated plots by automatically generated descriptions.

### 5.1. Dialog

As the main form of human communication, dialog is an essential input source for video understanding and question answering. We use dialog in three ways: *raw dialog* per scene, *dialog summary* per scene and the collection of dialog summary over a whole *episode*.

**Raw scene dialog** As in all prior work, we use the raw dialog associated to the scene of the question, *as is*. Although in textual form, it is *not* a text description. It may still contain more information than dialog summary and it is important to investigate how much more.

**Scene dialog summary** Given the dialog associated to the scene of the question, we convert this input source into text description by *dialog summarization*. Despite being of textual form, dialog is very different from text *description*: conversations are often informal, verbose and repetitive, with few utterances being informative; while a description is a narrative in *third-person* point of view with clear information flow structured in paragraphs [4]. Identifying the speaking person is also substantial, especially with multiple people in a conversation. Rather than generic document summarization [12], we follow a dedicated dialog summarization method [4], which blends character names with events in the generated summaries.

A dialog is a sequence of *utterances*, each including a *speaker* (character) name and a *sentence* (sequence of tokens). Each utterance is mapped to a vector embedding by Sentence-BERT [26]. The sequence of embeddings over the entire dialog is segmented according to *topic*, e.g. *greetings*, *today's plan*, etc. by C99 [5], as well as *stage*, e.g. *opening*, *intention*, *discussion*, *conclusion* by a *hidden Markov model* (HMM) [1]. As a result, for each *view* (topic or stage), the dialog is represented by a sequence of *blocks*, each containing several utterances.

Given the above structure, the input is re-embedded and the summary is generated using an extension of BART [22]. In particular, there is one *encoder* per view, mapping each block to an embedding. An LSTM [13] follows, aggregating the entire view into one embedding, obtained as its last hidden state. The *decoder* attends over the output of each encoder using a *multi-view attention* layer to weight the contribution of each view. It is *auto-regressive*, using previous tokens from ground truth at training and previously

predicted tokens by the encoder at inference.

We train the HMM on the dialog sources of our video QA training set; otherwise, we use Sentence-BERT and BART as pre-trained on unsupervised tasks. Once a scene dialog summary is generated, it is re-embedded by BERT [6] like all other input sources, as discussed in Section 6.

**Episode dialog summary** We collect the scene dialog summaries for all scenes of an episode and we concatenate them into an *episode dialog summary*. Assuming that the episode of the scene of the question is known, we make available the associated episode dialog summary for question answering. This is a long input source and requires *temporal attention*, as discussed in Subsection 6.2. Importantly, episode dialog summary is our most important contribution in substituting plot summary by an automatically generated description.

### 5.2. Plot summary

As part of our comparison to [10], we use publicly available plot summaries<sup>1</sup>, already in text description form. Assuming that the episode of the scene of the question is known, we make available the associated plot *as is*, to help answering *knowledge-based questions*. A plot is shorter and higher-level than our episode dialog summary, but it is still long enough to require *temporal attention*. It is important to investigate whether we can dispense of such a human-generated input and how much more information it contains relative to what we can extract automatically.

### 5.3. Video

We use a visual recognition pipeline to convert raw input video into text description. Following [10], this pipeline comprises four components: *character recognition* [27], *place recognition* [40], *object relation detection* [38], and *action recognition* [34]. The outputs of these components are character, place, object, relation and action *nodes*. A directed *video scene graph* is generated by collecting all nodes along with edges and then a textual *scene description* is obtained according to a set of predefined rules.

## 6. Single-stream QA

As shown in Figure 2, there is one stream per input source, using a transformer to map inputs to embeddings. Following [10], we first attempt question answering on each stream alone. In doing so, we learn a linear classifier while fine-tuning the entire transformer representation per stream. Unlike most existing works, this allows adapting to the data at hand, for instance a particular TV show.

We differentiate *scene* from *episode* inputs, as discussed below. In both cases, the given question and candidate an-

<sup>1</sup><https://the-big-bang-theory.com/>



swer strings are denoted as  $q$  and  $a^c$  for  $c = 1, \dots, n_c$  respectively, where  $n_c$  is the number of candidate answers.

### 6.1. Scene input sources

Scene input sources refer to the scene of the question, *i.e.*, *raw scene dialog*, *scene dialog summary* or *(scene) video*. The input string is denoted by  $x$ . For each  $c = 1, \dots, n_c$ , we embed  $x$ ,  $q$  and  $a^c$  jointly to  $d$ -dimensional vector

$$y^c := f(x + q, a^c), \quad (3)$$

where  $+$  is string concatenation and  $f$  is BERT (2). A linear classifier with parameters  $\mathbf{w} \in \mathbb{R}^d$ ,  $b \in \mathbb{R}$  yields a score per candidate answer

$$z^c := \mathbf{w}^\top \cdot y^c + b. \quad (4)$$

The *score vector*  $z := (z^1, \dots, z^{n_c})$  is followed by softmax and cross-entropy loss. At training, we use  $f$  as pre-trained and we fine-tune it while optimizing  $W, b$  on the correct answers of the QA training set. At inference, we predict  $\arg \max_c z^c$ .

### 6.2. Episode input sources

Episode input sources refer to the entire episode of the scene of the question, *i.e.*, *episode dialog summary* and *plot*. Because such input is typically longer than the transformer’s maximum sequence length  $k$  (1), we split it into overlapping parts in a *sliding window* fashion. Each part contains the question and one answer, so the window length is  $w = k - |q| - |a^c|$ . Given an input of length  $\ell$  tokens, the number of parts is  $n := \lceil \frac{\ell - w}{s} \rceil + 1$ , where  $s$  is the *stride*. Because all inputs in a mini-batch must have the same number of parts  $n_p$  to be stacked in a tensor, certain parts are zero-padded if  $n < n_p$  and discarded if  $n > n_p$ .

**Embedding** The input strings of the parts are denoted by  $p_j$  for  $j = 1, \dots, n_p$ . Each part  $p_j$  is combined with each candidate answer  $a^c$  separately, yielding the  $d$ -dimensional vectors

$$y_j^c := f(p_j + q, a^c) \quad (5)$$

for  $c = 1, \dots, n_c$  and  $j = 1, \dots, n_p$ . A classifier with parameters  $\mathbf{w} \in \mathbb{R}^d$ ,  $b \in \mathbb{R}$  yields a score per candidate answer  $c$  and part  $j$ :

$$z_j^c := \mathbf{w}^\top \cdot y_j^c + b. \quad (6)$$

**Temporal attention** At this point, unlike scene inputs (4), predictions from (6) are not meaningful unless a part  $j$  is known, which amounts to *temporal localization* of the part of the input sequence that contains the information needed to answer a question. In TVQA [20] and related work [21, 14, 16], localization ground truth is available, allowing a two-stage localize-then-answer approach. Without such information, the problem is *weakly supervised*.

A previous work [10] simply chooses the part  $j$  corresponding to the maximum score  $z_j^c$  over all answers  $c$  and all parts  $j$  in (6). Such hard decision may be harmful when the chosen  $j$  is incorrect, especially when the predicted answer happens to be correct, because then the model may receive arbitrary gradient signals at training. To alleviate this, we follow a *soft temporal attention* approach.

In particular, let  $S$  be the  $n_p \times n_c$  matrix with elements  $z_j^c$  over all answers  $c$  and all parts  $j$  (6). For each part  $j$ , we take the maximum score over answers

$$s_j := \max_c z_j^c, \quad (7)$$

giving rise to a vector  $s := (s_1, \dots, s_{n_p})$ , containing a single best score per part. Then, by soft assignment over the rows of  $S$ —corresponding to parts—we obtain a score for each answer  $c$ , represented by *score vector*  $z \in \mathbb{R}^{n_c}$ :

$$z := \text{softmax}(s/T)^\top \cdot S, \quad (8)$$

where  $T$  is a temperature parameter. With this definition of  $z$ , we have a single score vector and we proceed as in (4).

## 7. Multi-stream QA

Once a separate transformer has been fine-tuned separately for each stream, we combine all streams into a single question answering classifier, which amounts to multi-modal fusion. Here, we introduce two new simple solutions.

In both cases, we freeze all transformers and obtain embeddings  $y^c$  for each candidate answer  $c$  and for each stream. For scene inputs,  $y^c$  is obtained directly from (3). Episode input streams produce  $n_p$  embeddings per answer. Instead of relying on soft temporal attention, we just choose the one with the highest score according to (6):  $y^c := y_{j^*}^c$  where  $j^* := \arg \max_j (z_j^c)$ . For each answer  $c$ , the embeddings of all streams are stacked into a  $d \times n_s$  *embedding matrix*  $Y_c$ , where  $d$  is the embedding dimensionality and  $n_s$  is the number of streams.

**Multi-stream attention** The columns of  $Y_c$  are embeddings of different streams. We weight them according to weights  $w_c \in \mathbb{R}^{n_s}$  obtained from  $Y_c$  itself, using a *multi-stream attention* block, consisting of two fully connected layers followed by softmax:

$$Y_c^{\text{att}} = Y_c \cdot \text{diag}(w_c). \quad (9)$$

For each answer  $c$ , a fully connected layer maps the  $d \times n_s$  matrix  $Y_c^{\text{att}}$  to a scalar score. All  $n_c$  scores are followed by softmax and cross-entropy loss, whereby the parameters of all layers are jointly optimized.

**Self-attention** Alternatively,  $Y_c$  is mapped to  $Y_c^{\text{att}} \in \mathbb{R}^{d \times n_s}$  by a single *multi-head self-attention* block, as in transformers [31]:

$$Y_c^{\text{att}} = \text{MultiHeadAttention}(Y_c, Y_c, Y_c). \quad (10)$$

The remaining pipeline is the same as in the previous case.

## 8. Experiments

### 8.1. Experimental setup

**Datasets** The KnowIT VQA [11] dataset contains 24,282 human-generated questions associated to 12,087 scenes, each of duration 20 seconds, from 207 episodes of *The Big Bang Theory* TV show. Questions are of four types: *visual* (22%), *textual* (12%), *temporal* (4%) and *knowledge* (62%). Question types are only known for the test set. Knowledge questions require reasoning based on knowledge from the episode or the entire TV show, which differs from other video question answering datasets. Questions are multiple-choice with  $n_c = 4$  answers per question and performance is measured by *accuracy*, per question type and overall.

**Implementation details** For scene dialog summary generation, we set the minimum sequence length to 30 tokens and the maximum to 100 in the BART [22] model. With this setting, episode dialog summaries are 2078 tokens long on average, while plot summaries are 659 tokens long.

We fine-tune the BERT<sub>BASE</sub> [6] uncased model with  $N = 12$  transformer blocks,  $h = 12$  self-attention heads and embedding dimension  $d = 768$  for single-stream models. The maximum token length  $k$  is 512 for scene, 200 for plot and 300 for episode dialog summary inputs. The stride  $s$  is 100 for plot and 200 for episode dialog summary. The maximum number of parts  $n_p$  is 10 for both. The batch size is 8 for all single-stream models and 32 for multi-stream. We use SGD with momentum 0.9 scheduled with initial learning rate  $10^{-4}$ . For multi-stream fusion, we use multi-head self-attention with  $h = 2$  attention heads. The number of streams  $n_s$  varies per experiment.

### 8.2. Quantitative results

Table 1 compares of our method with the state of the art. Rookies and Masters are human evaluators: Masters have watched most of the show, whereas Rookies have never watched an episode before [11]. TVQA [20] encodes visual features and subtitles without considering knowledge information; its results are as reported in [11]. ROCK [11] uses four visual representations (image, concepts, facial, caption); ROCK<sub>facial</sub> is one of its best results. ROCK<sub>GT</sub> [11] and ROLL<sub>human</sub> [10] use the human knowledge annotation provided by the dataset [11], while ROLL [10] uses human-written plot summaries instead. Our method uses scene video and dialog as well as the episode dialog summary that it automatically generates, without any human annotation. Ours<sub>plot</sub> additionally uses the same plot as [10]. TVQA uses LSTM; all other methods are based on BERT.

Our method outperforms the best state of the art method (ROLL) by a large margin: 4.6%, without any human annotation. By using human-written plots, the gain increases

to 5.8%. Interestingly, the additional gain is only 1.2%, indicating that our episode dialog summary captures most of the required knowledge. On temporal and knowledge questions in particular, we gain 9.3% and 7.0%, respectively, without any human annotation. This implies that our automatically generated episode dialog summary increases the understanding of the episode. Despite ROLL<sub>human</sub> [10] and ROCK<sub>GT</sub> [11] using ground-truth knowledge, we outperform them by 14.1% and 3.0%, respectively, without any human annotation. We also outperform Rookies, presumably by having access to the dialog of the entire episode. Comparing to Masters, there is still room for improvement.

### 8.3. Qualitative analysis

Figure 3 visualizes the correct predictions of our method with stream attention scores for different question types. In all examples, the model receives three input sources, question/answers and attention scores over inputs. Figure 3(a) shows a *knowledge* question, answered based on episode dialog summary, which has the highest attention score. A *textual* question can be answered by using dialog, but since the episode dialog summary also includes the current scene dialog in a clearer form, it can also be answered by episode dialog summary, as shown in Figure 3(b).

Temporal questions can be answered from scene inputs such as dialog or video description, similar to visual and textual questions. According to attention scores, the question in Figure 3(c) is answered by using dialog, which includes the correct answer. Finally, Figure 3(d) shows a visual question answered by using video description.

### 8.4. Ablation studies

**Single-stream results** Table 2 shows our single-stream QA results. We reproduce [10] for dialog, video, and plot inputs. We replace the plot stream by one using our new temporal attention (Subsection 6.2) and other improvements (Table 5) and we add two new sources automatically generated from dialog: scene dialog summary and episode dialog summary. Due to the dataset having a majority of knowledge questions, episode dialog summary and plot inputs have higher accuracy than other input sources since they span an entire episode. Our episode dialog summary helps in answering questions better than the plot [10], bringing an accuracy improvement of 5.1%.

**Multi-stream results** We evaluate our two multi-stream QA methods introduced in Section 7, namely *multi-stream attention* and *self-attention*, comparing them with the following combinations/baselines/competitors:

1. *Multi-stream self-attention*: combination of multi-stream attention and self-attention: the output of the latter is weighted by the former. The remaining pipeline is the same as in multi-stream attention.

METHOD	KNOWLEDGE	VIS.	TEXT.	TEMP.	KNOW.	ALL
Rookies [11]	–	0.936	0.932	0.624	0.655	0.748
Masters [11]	✓	0.961	0.936	0.857	0.867	0.896
ROCK <sub>GT</sub> [11]	question GT	<b>0.747</b>	<b>0.819</b>	<b>0.756</b>	0.708	0.731
ROLL <sub>human</sub> [10]	question GT	0.708	0.754	0.570	0.567	0.620
TVQA [20]	–	0.612	0.645	0.547	0.466	0.522
ROCK <sub>facial</sub> [11]	dataset GT	0.654	0.688	0.628	0.646	0.652
ROLL [10]	plot	0.718	0.739	0.640	0.713	0.715
Ours	–	0.703	0.764	0.733	0.783	0.761
Ours <sub>plot</sub>	plot	0.722	0.772	0.733	<b>0.794</b>	<b>0.773</b>

Table 1: *State-of-the-art accuracy* on KnowIT VQA. Ours (–) uses the video and dialog of the question scene as well as the episode dialog summary that we generate from the dialog of the episode. Ours<sub>plot</sub> also uses human-generated plot summaries, like [10]. TVQA uses an LSTM based encoder; all other methods use BERT. Rookies and Masters are humans.

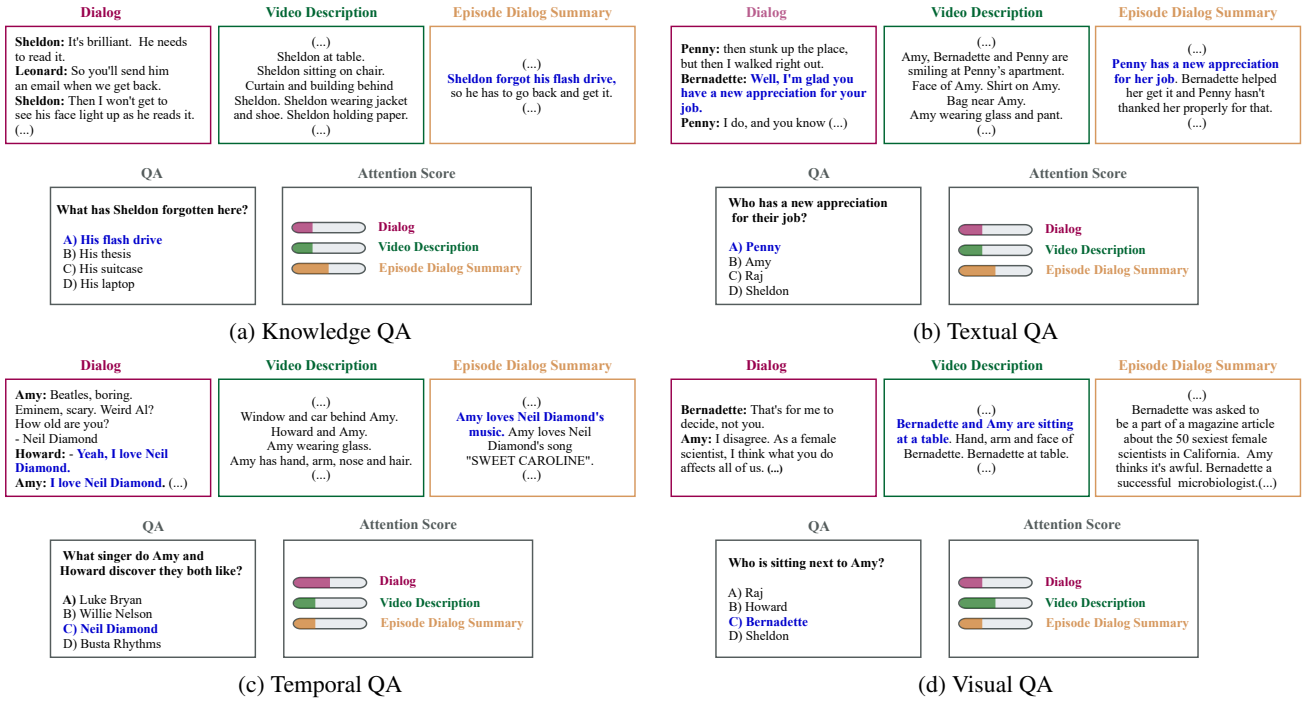


Figure 3: *Multi-stream attention visualization*. We highlight in blue the part of the source text that is relevant to answering the question: (a), (b) episode dialog summary; (c) dialog; (d) video description.

2. *Product*: Hadamard product on embeddings of all streams per answer, followed by a linear classifier per answer. The remaining pipeline is the same.
3. *Modality weighting* [10]: a linear classifier (4) and loss function is used as in single-stream QA but with transformers frozen for each stream separately. The obtained scores by single-stream classifiers are combined by a multi-stream classifier and another loss function applies. The overall loss all is a linear combination with weight  $\beta_\omega$  on the multi-stream loss and  $1 - \beta_\omega$

uniformly distributed over single-stream losses.

Table 3 shows results for fusion of dialog, video and episode dialog summary. For modality weighting, we set  $\beta_\omega = 1$  according to the validation set. Our multi-stream attention and modality weighting from [10] have similar accuracy in all experiments, but ours does not require tuning of modality weight hyperparameter  $\beta_\omega$ .

**Temporal attention** We investigate the effect of our soft temporal attention (Subsection 6.2) on single-stream and multi-stream QA including both scene and episode input

METHOD	INPUT	VIS.	TEXT.	TEMP.	KNOW.	ALL
ROLL [10]	D	0.656	0.772	0.570	0.525	0.584
	V	0.629	0.424	0.558	0.514	0.530
	P	0.624	0.620	0.570	0.725	0.685
ROLL [10]†	D	0.649	<b>0.801</b>	0.581	0.543	0.598
	V	0.625	0.431	0.512	0.541	0.546
	P	0.647	0.554	0.674	0.694	0.667
Ours	P	0.666	0.623	0.593	0.735	0.702
	S	0.631	0.746	0.605	0.537	0.585
	E	<b>0.683</b>	0.736	<b>0.709</b>	<b>0.783</b>	<b>0.753</b>

Table 2: *Single-stream QA accuracy* on KnowIT VQA. ROLL [10]: as reported; [10]†: our reproduction. Our model incorporates the scene dialog and video streams of the latter as well as the plot, scene dialog summary and episode dialog summary streams. Plot differs between [10]† and our model by our temporal attention and other improvements (Table 5). D: dialog; V: video; P: plot; S: scene dialog summary; E: episode dialog summary.

METHOD	VIS.	TEXT.	TEMP.	KNOW.	ALL
Product	0.693	0.678	0.733	0.762	0.736
Modality weighting	<b>0.710</b>	<b>0.772</b>	0.721	0.779	<b>0.761</b>
Self-attention	0.689	0.754	0.709	0.772	0.749
Multi-stream attention	0.703	0.764	<b>0.733</b>	<b>0.783</b>	<b>0.761</b>
Multi-stream self-attn.	0.651	0.725	0.721	0.765	0.734

Table 3: *Multi-stream QA accuracy* on KnowIT VQA. Fusion of dialog, video and episode dialog summary input sources. Top: baseline/competitors. Bottom: ours.

STREAM INPUTS		TEMP. ATTN.	VIS.	TEXT.	TEMP.	KNOW.	ALL
Single	P	-	0.656	0.594	0.628	0.712	0.683
	P	✓	0.666	0.623	0.593	0.735	0.702
	E	-	0.606	0.721	<b>0.733</b>	0.762	0.722
	E	✓	<b>0.683</b>	<b>0.736</b>	0.709	<b>0.783</b>	<b>0.753</b>
Multi	D + V + P	-	0.730	0.685	0.674	0.716	0.714
	D + V + P	✓	0.730	0.732	0.651	0.724	0.723
	D + V + E	-	<b>0.734</b>	<b>0.790</b>	0.744	0.727	0.737
	D + V + E	✓	0.703	0.764	0.733	<b>0.783</b>	<b>0.761</b>

Table 4: *Effect of temporal attention* on single- and multi-stream QA accuracy on KnowIT VQA. D: dialog; V: video; P: plot; E: episode dialog summary.

sources. According to Table 4, temporal attention improves the accuracy of plot and episode dialog summary by 1.9% and 3.1%, respectively. Accordingly, the accuracy of multi-stream QA on the same episode sources as well as dialog

METHOD	VIS.	TEXT.	TEMP.	KNOW.	ALL
ROLL [10]†	0.722	0.703	0.709	0.697	0.704
+ Multi-stream attention	<b>0.732</b>	0.699	0.686	0.695	0.703
+ More parts for plot	0.730	0.699	0.640	0.712	0.712
+ New order of plot inputs	0.730	0.685	0.674	0.674	0.714
+ Temporal attention	0.730	0.732	0.651	0.724	0.723
+ Episode dialog summary	0.722	<b>0.772</b>	<b>0.733</b>	<b>0.794</b>	<b>0.773</b>
– Plot summary	0.703	0.703	<b>0.733</b>	0.783	0.761

Table 5: *Accuracy improvements over ROLL [10]*. †: our reproduction. Each row adds a new improvement except the last one, where we remove the plot summary.

and video increases by 0.9% and 2.4%, respectively.

**Improvements over [10]** We reproduce ROLL [10] using official code by the authors and default parameters. This is our baseline, shown in the first row of Table 5. Then, we evaluate our improvements, adding them one at a time. First, we replace modality weighting with *multi-stream attention*. Despite its simplicity, its performance is on par, losing only 0.1%, while requiring no hyperparameter tuning. Then, we increase the *number of parts* of plot summaries from 5 to 10, eliminating information loss by truncation and bringing an accuracy improvement of 0.9%. We change the *order of arguments* of BERT for episode input sources from  $f(q, a^c + p_j)$  to  $f(p_j + q, a^c)$  (5), which is consistent with (3) and improves only slightly by 0.2%. Our new *temporal attention* mechanism improves accuracy by 0.9%. The use of the *episode dialog summary*, which is our main contribution, brings an improvement of 5%. Finally, removing human-written *plot summaries* brings an accuracy drop of only 1.2%, leaving the overall gain over [10] to 5.7%.

Note that the relative improvement of each new idea depends on the order chosen in Table 5. For instance, the order of BERT arguments brings improvements of up to 2.3% in experiments including the episode dialog summary.

## 9. Conclusion

KnowIT VQA is a challenging dataset where it was previously believed that some form of external knowledge was needed to handle knowledge questions, as if knowledge was yet another modality. Our results indicate that much of this required knowledge was hiding in *dialog*, waiting to be harnessed. It is also interesting that our *soft temporal attention* helps a lot more with our episode dialog summary than human plot summary, which may be due to the episode dialog summary being longer. This may also explain the astounding performance of episode dialog summary, despite its low overall quality: plot summaries are of much higher quality but may be missing a lot of information.



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## Appendix

### A. Additional qualitative analysis

**Dialog summarization** In the example of Figure 4, Howard says, “I invited *her*.” in scene B. Our dialog summarization interprets this sentence by assigning the correct character name: “Howard invited *Bernadette* in.” Hence, we can answer the question of scene A, “Who did Howard invite to join him and Raj in Raj’s lab?” correctly. Thanks to the episode dialog summary spanning all scenes and the use of character names instead of pronouns, our method can answer character-related questions correctly.

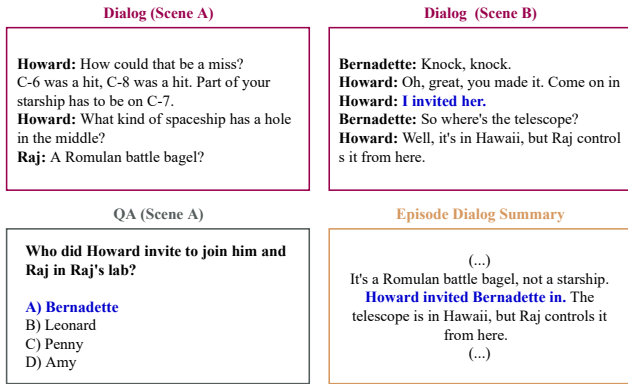


Figure 4: Dialog summarization converts pronouns in dialog to character names in episode dialog summary, supporting question answering. In particular, “I” is substituted by “Howard” and “her” by “Bernadette”.

**Plot vs. episode dialog summary** A comparison of plot summary and episode dialog summary is given in Figure 5. There are three different topics in the story line, and each is highlighted with the same color in both summaries. The first topic, highlighted in purple, is “Sheldon’s forgotten flash drive.” The second, highlighted in yellow, is “Sheldon’s grandmother.” The third, highlighted in blue, is “Asking Summer out.”

The plot summary is topic-centered, while the episode dialog summary is following the narrative order. Hence, topics may be fragmented in the latter. The episode dialog summary has more detail than the plot. In particular, it contains enough information to answer the question *Why does Sheldon’s grandmother call him Moon Pie?* That is, *because he’s nummy-nummy*. This information is missing from the plot summary, which focuses on the main topics/events of an episode. Even though the episode dialog summary is noisy, it contains details that help in question answering.

**Failure cases** Figure 6 shows examples of failed predictions of our model along with stream attention scores for

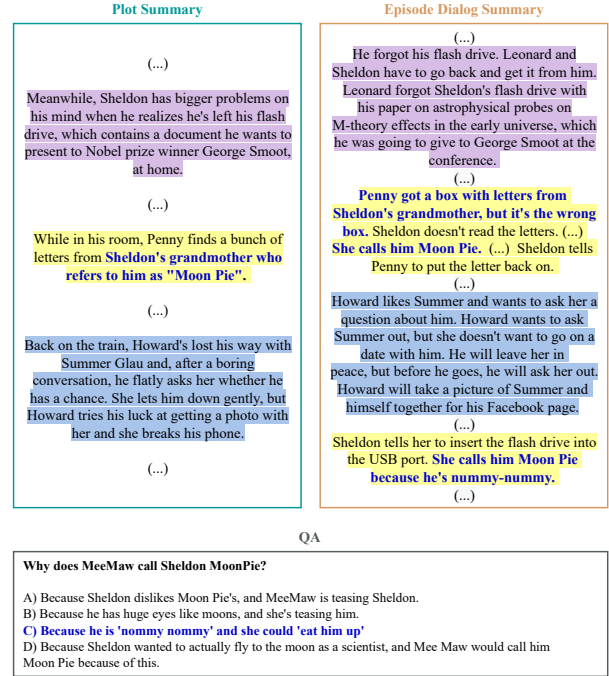


Figure 5: An example of plot summary and episode dialog summary, with each topic highlighted in the same color in both summaries. Phrases relevant to QA in blue. Only the episode dialog summary contains enough information to answer the question.

different question types. The model receives three input sources, question/answers and attention scores over inputs.

Figure 6(a) refers to a knowledge-based question, which cannot be answered by dialog, video description, or episode dialog summary. Rather, it requires recurrent knowledge of the whole TV show. The attention score is evenly distributed in this case, indicating lack of confidence in all three streams.

Figure 6(b) refers to a textual question, which should have been answered by dialog. However, the dialog does not contain the correct answer. Our model gives more attention to episode dialog summary and then to dialog. The prediction is made according to the highlighted text, which is the same in both sources. However, this prediction refers to the wrong person.

Figure 6(c) refers to a temporal question. The dialog and episode dialog summary imply that *Raj* and *Howard* might be changing the tire. The video description is not helpful either. Hence, our model predicts *Raj*, while the correct answer is *Howard*.

Figure 6(d) is categorized as a visual question. However, the video description fails to convey relevant information to answer the question. The other inputs do not contain relevant information either.

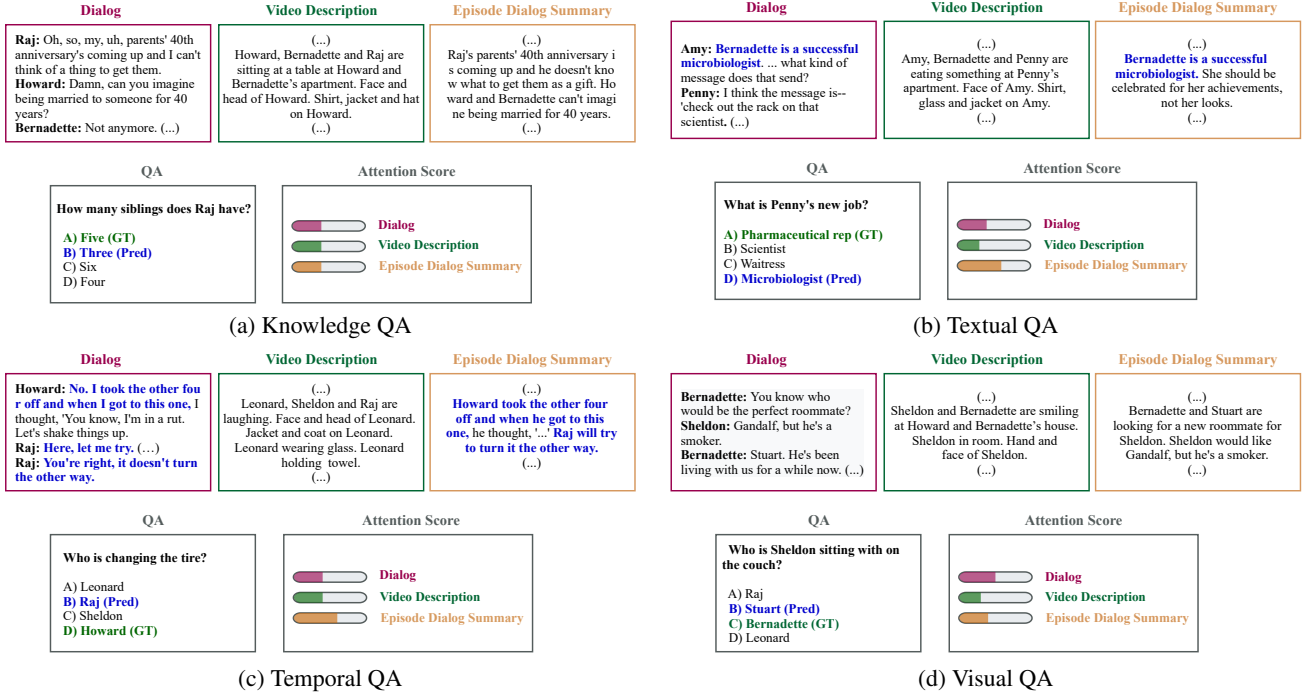


Figure 6: *Failed predictions of multi-stream attention.* We highlight in blue the part of the source text that might be relevant to answering the question. “Pred”/blue: model predictions. “GT”/green: ground truth.

## B. Additional ablation studies

**Hyperparameter validation** *Modality weighting* [10] fusion method requires selection of hyperparameter  $\beta_\omega$ . Figure 7 shows validation accuracy for  $\beta_\omega \in \{0.1, 0.2, \dots, 1\}$ . Performance is increasing with  $\beta_\omega$ , and best for  $\beta_\omega = 1.0$ . We use this value to report our results in Table 3 for multi-stream QA. In this case, the remaining weight of  $1 - \beta_\omega$ , which is distributed over individual stream losses, is zero. Hence, modality weighting collapses into a single loss on the fused prediction.

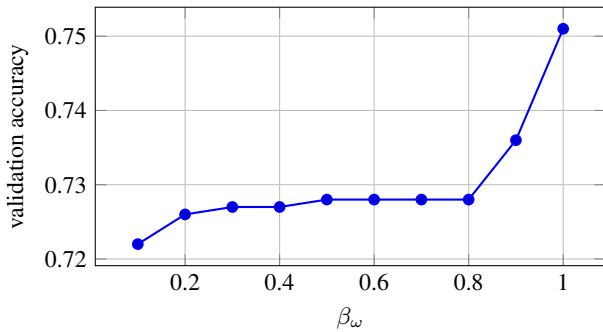


Figure 7: Accuracy vs.  $\beta_\omega$  on KnowIT VQA validation set.

**Different input combinations** Table 6 shows accuracy of multi-stream QA for different input combinations, where the number of input streams varies in  $\{2, 3, 4\}$ . It can be seen that using the episode dialog summary always improves the overall accuracy by a large margin. The best overall accuracy of 0.773 is achieved for dialog, plot, and episode dialog summary.

Adding video input to this combination improves on visual questions slightly but harms on knowledge questions, leaving the overall accuracy roughly unchanged. Video descriptions are generally of poor quality and do not often include information that helps in answering. These results also indicate that visual questions can be answered by other inputs in most cases.



ANALYSED INPUTS	INPUTS	VIS.	TEXT.	TEMP.	KNOW.	ALL
D	D+V	0.689	0.764	0.581	0.555	0.610
V	D+P	0.722	0.732	0.651	0.720	0.719
P	D+V+P	0.730	0.732	0.651	0.724	0.723
D V P S	D+S	0.662	<b>0.790</b>	0.628	0.549	0.605
	V+S	0.680	0.710	0.558	0.550	0.598
	P+S	0.705	0.707	0.628	0.726	0.715
	D+V+S	0.680	0.772	0.605	0.556	0.610
	D+P+S	0.710	0.732	0.663	0.727	0.722
	V+P+S	0.705	0.678	0.616	0.727	0.712
	D+V+P+S	<b>0.739</b>	0.754	0.651	0.721	0.726
D V P S E	P+E	0.681	0.750	0.709	0.787	0.756
	V+E	0.678	0.739	<b>0.733</b>	0.780	0.751
	S+E	0.670	0.754	0.721	0.782	0.752
	D+S+E	0.707	0.768	<b>0.733</b>	0.783	0.763
	D+V+E	0.703	0.764	<b>0.733</b>	0.783	0.761
	D+P+E	0.720	0.772	0.709	<b>0.795</b>	<b>0.773</b>
	V+S+E	0.680	0.761	<b>0.733</b>	0.785	0.757
	V+P+E	0.693	0.757	0.721	0.792	0.764
	P+S+E	0.683	0.757	<b>0.733</b>	0.789	0.760
	D+V+P+E	0.722	0.772	<b>0.733</b>	0.794	<b>0.773</b>
	D+V+P+S+E	0.726	0.786	0.709	0.789	0.772

Table 6: *Multi-stream QA accuracy on KnowIT VQA: comparison of different input combinations with multi-stream attention.* D: dialog; V: video; P: plot; S: scene dialog summary; E: episode dialog summary.