ISHAN BASNET

⚲ Victoria Park, 6100 | ☎ 0477 963 331

✉ ishanbasnet3463@gmail.com

🔗 https://www.linkedin.com/in/ishan-b-9b56291a6/

💻 https://github.com/ibasnet30

🌐 https://portfolio-zeta-red-33.vercel.app/

PROFESSIONAL SUMMARY

Enthusiastic Full-Stack Developer specializing in React web and mobile applications with hands-on experience in solo and collaborative projects. Proficient in the MERN (MongoDB, Express.js, React, Node.js) stack, with a track record of delivering responsive and high-performance applications. Seeking part-time opportunities to contribute technical expertise and leadership skills in dynamic, growth-focused teams.

ACCOMPLISHMENTS

- Successfully led the development of admin mobile application for EduXGateway CRM, enhancing user engagement and retention.
- Designed and implemented intuitive user interfaces and seamless user experiences, contributing to the improved functionality and looks of projects.
- Mentored junior colleagues by providing technical guidance and problem-solving support, fostering their skill development and contributing to overall team efficiency.
- Maintained consistently high resolution rates (above 80%) at Customer Umbrella, reflecting effective problem-solving and customer satisfaction.

TECHNICAL SKILLS

- HTML, CSS, JavaScript, Python
- React JS, React-Native, React-redux, RTK Query
- MySQL, MongoDB
- Backend development and API integration
- WordPress, Figma, Adobe Premiere Pro
- Git, GitHub
- NovaChat, Salesforce
- Agile Methodologies & Team Collaboration

EXPERIENCE

Full Stack Engineer, Remote

GatewayX Technologies Pty. Ltd. | Jan 2023 – Dec 2024   Sydney-Australia

- Developed and maintained web and mobile applications, ensuring optimal performance and user experience.
- Led the design and development of the EduXGateway mobile app for admins (agents), integrating APIs and backend services for seamless data flow.
- Collaborated with cross-functional teams to implement new features and optimize system performance.
- Ensured the system's responsiveness across different devices and screen sizes.
- Engaged with clients from Australia and the Philippines, ensuring smooth project execution.
- Maintained a clean, reusable codebase to enhance development efficiency.
- Conducted user testing and incorporated feedback to enhance usability.

Deputy Supervisor, On-site

Nepal Can Code | July 2023 – Dec 2024   Kathmandu-Nepal

- Developed full-stack applications, including recruitment platforms, educational portals, task management apps, and ERP systems.
- Translation of MERN stack websites into mobile applications.
- Developed reusable components to optimize performance and maintainability.
- Assured responsiveness, ensuring smooth performance on various devices.
- Debugged issues, handled support tickets, and optimized system functionality based on user requirements.

Technical Support Representative, Remote

Customer Umbrella | Aug 2022 – May 2023   Varna – Bulgaria

- Guided customers on the online Parimatch platform, ensuring a positive user experience through effective communication through Salesforce and Novachat.
- Assisted users with troubleshooting and provided clear instructions, enhancing customer satisfaction.
- Engaged with diverse clients, maintaining a professional and empathetic approach to customer interactions.

KEY PROJECTS

EduXGateway – Study Abroad Platform

🔗 https://eduxgateway.com |
https://play.google.com/store/apps/details?id=com.gatewayx.eduxgateway&hl=en
A marketplace revolutionizing the study abroad industry, connecting students, education agents, and migration consultants.

⬦ Full Stack Developer (Web)

- Developed the frontend using HTML, CSS, JavaScript, MUI Toolkit, and Bootstrap.
- Built and maintained backend services with Node.js and MongoDB.
- Integrated Redux Toolkit for state management.
- Designed and implemented core features such as forgot password, course search, and course details.

⬦ Lead Mobile App Developer

- Translated the web platform into a React Native cross-platform mobile app (Android & iOS).
- Integrated RTK Query for optimized state management and backend communication.
- Developed authentication, password reset, and CRUD operations for admin features.
- Implemented image upload functionality using Cloudinary.

English Charlie – PTE Preparation Platform

🔗 https://bayupayu.com/
A learning platform assisting users in preparing for PTE (Pearson Test of English) through interactive exercises.

⬦ Full Stack Developer (Web)

- Developed and implemented CRUD operations and several functionalities for Events & Blogs using HTML, CSS, JavaScript, MUI elements, Bootstrap, Nodejs and mongoDB.
- Debugged and resolved issues, improving platform stability and functionality for PTE test features.
- Implemented image upload functionality using DoSpace.

BayuPayu – ERP System

🔗 https://bayupayu.com/
A comprehensive ERP platform with modules such as Expense, Books, Inventory, HR, LMS, and Ticketing.

♦ Full Stack Developer (Web)

- Designed, developed, and maintained the Setup Module, ensuring seamless integration with other modules.
- Implemented updates and enhancements based on assigned support tickets across various modules such as Expense and Books.
- Designed and implemented PDF generation for receipts and bills across Expense and Books system with JsPDF.
- Conducted thorough testing and debugging to ensure high-quality, optimized performance.

♦ Solo Mobile App Developer – Recruit & Organize Modules

- Designed and developed the Recruit and Organize modules from scratch using React Native.
- Conducted frequent testing and improvements based on user feedback.
- Recruit Module: Developed features for job postings, application management, and applicant tracking.
- Organize Module: Built a task management system for users to create and manage tasks, checklists, and plans.

EDUCATION

Master of Data Science
The University of Western Australia | Feb 2025 – Current

BSc. (Hons) Computing – First Class Honours
Softwarica College of I.T. & E-commerce, Coventry University | March 2020 – May 2023

REFERENCES

Sudeep Acharya
Chief Technology Officer, GatewayX Technologies Pty. Ltd.
📞 0426992880 | ✉ sudeep.acharya@gatewayx.tech

Suvam Sangraoula
Deputy Director, Nepal Can Code
✉ suvam.sangroula@nepalcangroup.com