



GHANA EXPORT PROMOTION AUTHORITY

FEEDBACK/TESTIMONIAL OF THE GHANA NATIONAL SINGLE WINDOW



**At the GNSW Workshop on WTO TRADE FACITATION
AGREEMENT
MAY 2017**

Background

- Trade Facilitation is a key aspect of Ghana Export Promotion Authority (GEPA) Mandate
- GEPA was set up in 1969 to ‘develop, promote and facilitate’ Ghana’s Export Trade.





BACKGROUND CONT'D

- Has over 3,000 exporters and over 300 export products
- Exporters are required to register with GEPA to help track and trace products
- To assist GEPA provide targeted support for them;
- To help GEPA secure accurate data for national planning;
- Current system of registration is manual, long and unable to capture details of itinerant traders



NEED TO AUTOMATE EXPORT PROCESSES

- Mandatory requirement from WTO to reduce time and cost of international business
- GEPA is one of the first agencies in the export processing value chain
- Accordingly, it has been a key institution in the GNSW Programme




ACTIVITIES UNDER THE GNSW

- Participation in the four-day national conference on the project;
- Visits and discussions with GEPA to:
- Collect information on the AS-IS of export registration processes,
- Discuss recommendations for incorporation of GEPA on to GNSW Platform;
- Finalization of the TO-BE processes;
- Collection of GEPA training needs;
- Member of the National Technical Committee;
- Organization of 3-day training on the system for over 300 exporter and
- National single Window Help Desk.

FEEDBACK

- Staff are more informed of the system
- Equipped with more resources to help exporter community
- Exporters can register their businesses from their offices
- Receive the GEPA certificate electronically;
- Time of processing certificate radically reduced. From 3-5 days to less than two hours;



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- The GNSWS is a secure trade platform that facilitates the exchange of information between the Government of Ghana and the logistics community. The platform reduces the need for data to be entered multiple times – instead it can be exchanged and re-used electronically, achieving faster, more accurate results and improving the ease of compliance with Government of Ghana requirements.
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 - The GNSW project will certainly help GEPA in its work and the improve Ghana's trade balance.
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CONCLUSION

- The GNSWS is a secure trade platform that facilitates the exchange of information between and amongst the government and the exporter community.
- The platform reduces the need for data to be entered multiple times – instead it can be exchanged and re-used electronically, achieving faster, more accurate results and improving the ease of compliance with Government of Ghana requirements.
- Much of the work both GEPA and Exporter have to do in the Exporter Registration is resolved by the GNSW
- Ghanaian exporters registered on the platform are considered credible by their clients and prospective buyers
- The GNSW project will certainly help GEPA in its work and the improve Ghana's trade balance.
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