

# **NIGERIA CUSTOMS SERVICE**

## **“Organically Building A Single Window”**

A Presentation at:

National Single Window Stakeholders Conference

1<sup>st</sup> – 4<sup>th</sup> December, 2015

Venue: La Palm Royal Beach Hotel, Accra, Ghana

**BASHAR, Y.U.**  
**COMPTROLLER OF CUSTOMS**  
**ICT DEPARTMENT**  
**NCS HQTS, ABUJA ,NIGERIA.**



# THINGS WE CONSIDERED:

- Vision
- Goals
- Political Will
- Focus
- Appropriate Capacity
- Motivation
- Inclusiveness of Stakeholders
- Communication

- Clear, Realistic, Verifiable, Executable Policy Statement
- Robust Platform Through Modern and Scalable Technology
- People Oriented Initiatives
  - Harmonization, Simplification, predictable and transparent Processes and Procedures
- Establishment of Trade Information Portal i.e. Nigeria Trade Hub Portal ([www.nigeriatradehub.gov.ng](http://www.nigeriatradehub.gov.ng))
- Operational and System Training of Personnel and Stakeholders
- Establishment of Feedback Mechanism/Help Desk





## Nigeria Trade Hub

A trade hub for international trade facilitation

Home

About Us

Library

Organisations

Useful Tools

News

Help

NCS PAAR

# Welcome to

# Nigeria Trade Hub

a Trade Hub for Trade Information in Nigeria



Import Classification & Procedures

Export Classification and Market Access

Freight Rates Tool

# FEATURES OF NIGERIA TRADE HUB PORTAL:

- Online-accessible 24/7 Training
- Interactive and intuitive
- Classification tool
- Contact directory
- Document library
- Currency converter
- Customs procedure code search
- News
- Documents, payments and tax simulator
- Duty payment calculator

## PAAR APPLICATION:

- ✓ The PAAR process from A-Z institutes a critical Economic Risk Management framework for Nigeria



- ✓ Secures government agenda in the area of Security, Revenue Mobilization and Trade Facilitation while ensuring a balance with the view to boost investor confidence
- ✓ Seamless integration of stakeholders systems with the Nigeria Customs systems for the benefit of Trade



# BENEFITS OF PRE-ARRIVAL ASSESSMENT REPORT (PAAR)?

- ✓ Effective import verification, encourage transparency and compliance and promotion of investor confidence
- ✓ Assurance to world best practices
- ✓ Provides Customs constant access to the global market price and commodity referencing
- ✓ Develops and establishes National Price Database (NPDB) for Customs

# BENCHMARK TO BEST PRACTICES:



FEDERAL GOVERNMENT OF NIGERIA  
single window for trade

NIGERIA CUSTOMS  
MODERNIZATION PROJECT



- Conducted feasibility studies to determine AS-IS and TO-BE
- Business process analysis of all Partner Government Agencies and major stakeholders in line with WCO Data model version 3.3
- User acceptance Requirement and proof of concept with 5 key Stake holders to ensure reliability and adaptability to single submission of data
- Development of Nigeria's Import, Export and Transit process manual as a trade guide
- Development of Single Window Road Map based on realistic maturity evolution levels
- Capacity development and awareness of stakeholders



# NATIONAL SINGLE WINDOW ENVIRONMENT:



GOVERNMENT OF NIGERIA  
Single window for trade

NIGERIA CUSTOMS  
MODERNIZATION PROJECT



- National Trade Information Portal—  
([www.nigeriatradehub.gov.ng](http://www.nigeriatradehub.gov.ng))
- Collaborative Risk and Intelligence sharing with all Partner Government Agencies (PGA).
- Single clearing house of all Trade processes through the creation of Pre-Arrival Assessment Report (PAAR) platform.
- Automated Customs Clearance – Nigeria Integrated Customs Information System (NICIS)
- Electronic Payment on all duties and taxes
- Establishment of the Help Desk

# SERVER FARM:

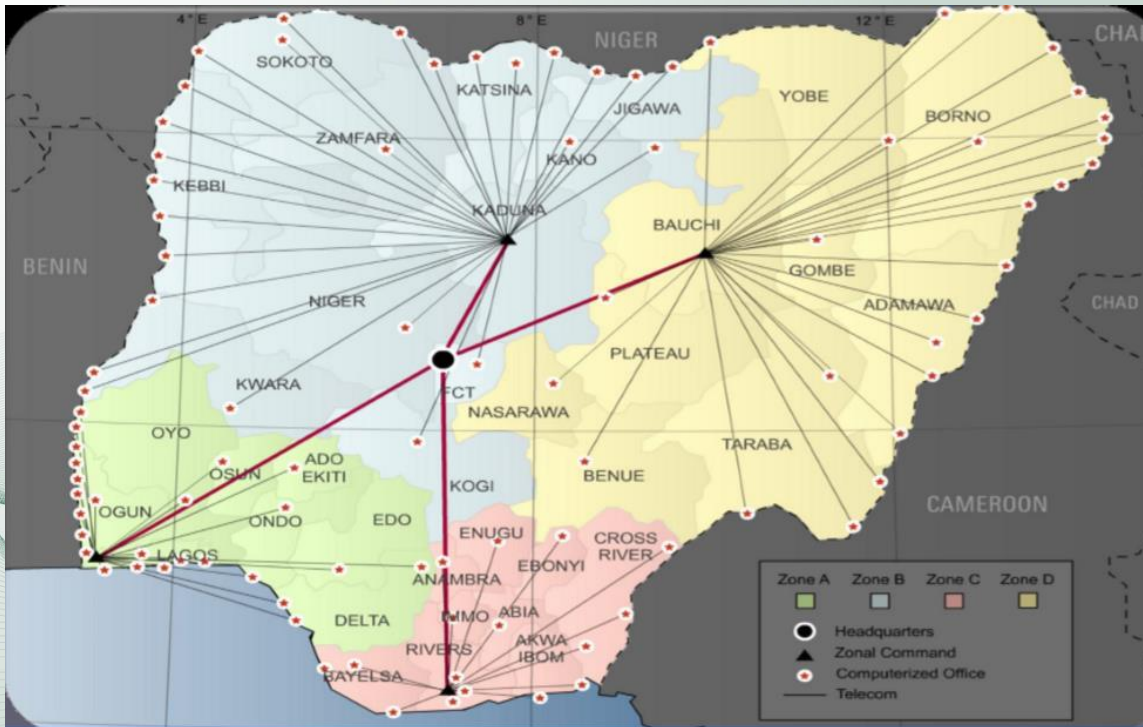
- PAAR
- RISK ASSESSMENT AND MANAGEMENT
- CBN Forms
- TRADE INFORMATION PORTAL
- BUSINESS INTELLIGENCE
- ePAYMENT REMITTANCE AND RECONCILIATION
- SMS ALERTS & NOTIFICATION
- REPORT SERVICE
- BUSINESS WORKFLOW ENGINE
- WEB SERVICE
- WEB APPLICATION
- EXCISE
- CUSTOMS DECLARATION
- CURRENCY DECLARATION FORM\ELECTRONIC CERTIFICATES
- GOVERNMENT EXECUTIVE VISION

# BENEFITS OF HARMONIZATION:

- Over 1,500,000 SMS alerts to NAFDAC, SON, NAQS and NESREA for inspection coordination
- Over 290,000 electronic invoices for NAFDAC fees
- 500 electronic (Product/SONCAP) certificates received
- Coordinated introduction of the FIRS – TIN to replaces the RC number.
- eForm M Integration with over 100,000+ Transactions processed
- Successful transmission of over 400,000+ PAARS
- Reduction in document processing time from 21-23 days to just 7- 9 days among 10 Government agencies
- Expected improvements in World bank trade across borders ranking by 50% in the next 5 years



# NSW EVOLUTIONARY DEVELOPMENTS:



- Paperless Customs system
- Regulatory Single Window
- Interconnectivity with Port operators and concessionaires

- 189 DTI Operators
- 32 Banks (Authorized Dealer Banks)
- 35 Airlines
- 110 Shipping lines
- 65 Terminal Operators and Bonded Warehouses
- 374,635 registered companies / traders on Nigeria Single Window Trade Portal
- Other Government Agencies (OGA's)
- Trade Information Portal Users – over 77,000 hits per month

## AWARDS AND RECOGNITION WON BY THE TRADE HUB:

- Recognition as benchmark tool in trade facilitation using ICT by the World Customs Organization (WCO) in the year 2014
- National Information Technology Development Agency (NITDA) for Best e-Governance Project Category **(Winner)** in the year 2015
- National Information Technology Development Agency (NITDA) for Best MDA Category **(Runner up)** in the year 2014 and 2015
- Nigeria Technology Awards (NiTA): Best Use of Social Media Government Agency 2015
- National Information Technology Development Agency (NITDA) for Best Web Portal Category **(Winner)** in the year 2014
- Awarded best Social Media Platform (SMA) in Africa in the year 2014.





# Thank You