Requirement Elicitation

Functional requirement

- ◆ Teller open accounts for Customer and provide account credentials
- ◆ Account management
- ◆ Transaction; DEPOSIT :ability to deposit funds into any account WITHDRAWAL: only for investment & cheque
- ◆ Automatically apply monthly interest to savings and investment account based on interest rate and balance of each accounts
- System must maintain & display a history of deposit, withdrawals and interest payment for each account
- ◆ User authentication for Customers & Tellers,
- View balances per account.

> Non-Functional requirement

- **♦** Security
- ◆ usability
- ◆ maintainability
- ◆ Performance(transaction must process in under 5 seconds)

> Interview records

◆ Date: 18/09/2025◆ Time: 10:30–11:30

◆ Interviewer: Mr Johanson Karabo Sebudi

◆ Interviewee: Mr Kentsenao Baseki

◆ **Topic:** Requirements Engineering (Object Oriented Banking System)

Q&A

Q: Any opening constraints?

A: Investment requires at least BWP 500 initial deposit; Cheque requires employment details (company name & address).

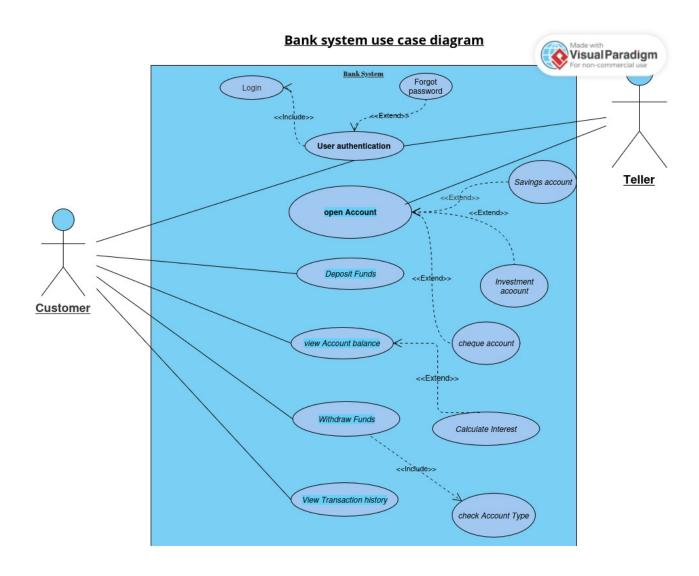
▶ Q: Interest policy?

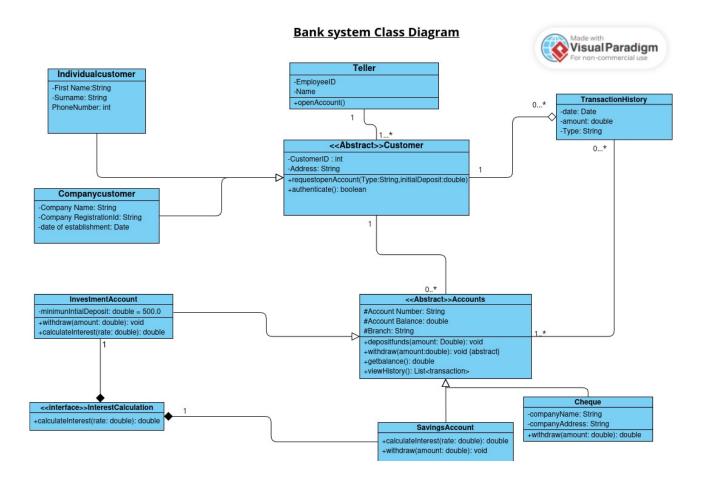
A: Monthly: Investment **5%**, Savings **0.025% for** individuals and 0.075 for companys; Cheque none.

• **Q:** Can customers have multiple accounts?

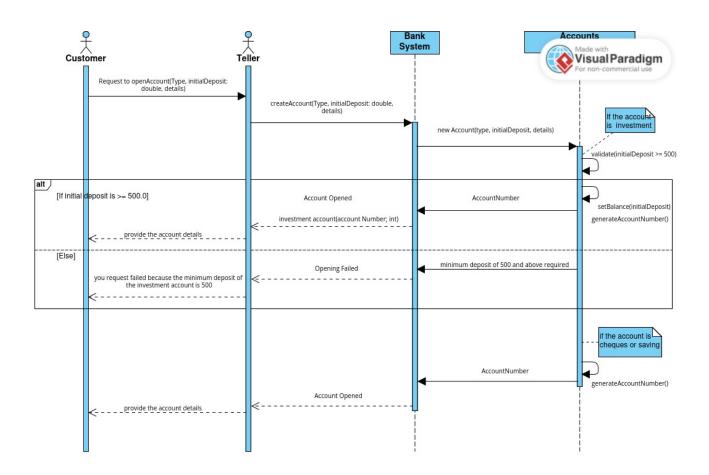
A: Yes—one or more of any type.

> Structural UML Modelling



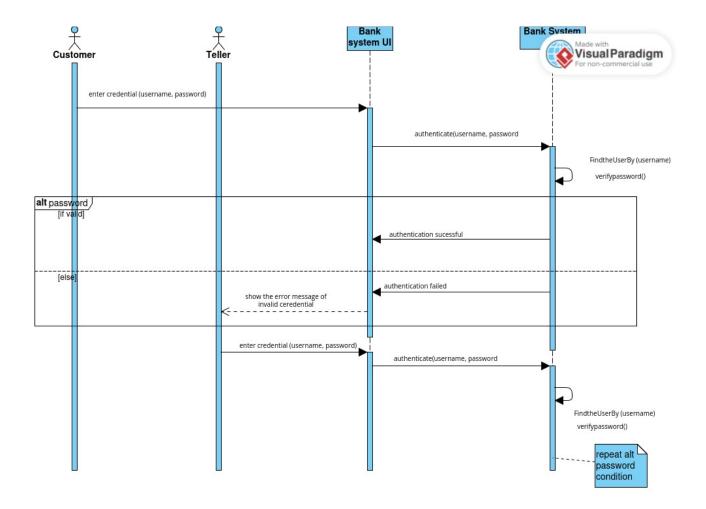


> Behavioural UML Modelling



Sequence Diagram: OPENING ACCOUNT

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Sequence Diagram: LOGIN

