|  |  |
| --- | --- |
| **UC-1 name: Sign Up Patient’s Account** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to sign-up his account. |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | Patient’s account has been created successfully |
| **Main Success Scenario** | 1. Patient selects gender. 2. Patient enters First name 3. Patient enters Last name 4. Patient enters Email 5. Patient enters Password 6. Patient selects DOB. 7. Patient presses “Create Account” button 8. A confirmation link is sent to Patient’s email. 9. Patient opens his email account. 10. Patient clicks on confirmation link for complete registration. |
| **Extensions** | 4a) Patient enters wrong email address.  10a) Patient did not clicks on confirmation link. |
| **Special Requirements** | None. |
| **Technology** | Mouse and Keyboard for input  Screen for display output  Internet |
| **Frequency** | Many times a day. |

**Table 1.1:** This is the scenario of Patient’s Sign-up Account where he/she can creates new account for the site.

|  |  |
| --- | --- |
| **UC-2 name: View Upcoming Appointments** | |
| **Primary actor** | Specialist and Patient |
| **Goal in context** | User will be able to see his upcoming appointments. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been viewed all his upcoming appointments successfully. |
| **Main Success Scenario** | 1. User opens Appointment List. 2. User presses “Upcoming appointments” button. 3. User view his upcoming appointments. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input.  Screen for display output.  Internet |
| **Frequency** | Many times a day. |

**Table 1.2:** This is the scenario of viewing Upcoming Appointments where Patient and Doctors see their upcoming appointment list.

|  |  |
| --- | --- |
| **UC-3 name: View Past Appointments** | |
| **Primary actor** | Specialist and Patient |
| **Goal in context** | User will be able to see his past appointments. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been viewed all his previous appointments successfully. |
| **Main Success Scenario** | 1. User opens Appointment List. 2. User presses “Past appointments” button 3. User view his all past appointments. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input.  Screen for display output.  Internet |
| **Frequency** | Many times a day. |

**Table 1.3:** This is the scenario of viewing Past Appointments where Patient and Doctors see their past appointment list.

|  |  |
| --- | --- |
| **UC-4 name: Find Specialist** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to find a specialist for appointment booking. |
| **Pre-condition** | Appointments tab must be opened. |
| **Post-condition** | Patient has been searched for required Specialist successfully. |
| **Main Success Scenario** | 1. Patient presses “Find a Specialist” button. 2. Patient enters Specialist’s speciality. 3. Patient enters Specialist’s Location. 4. Patient enters Specialist’s Insurer. 5. Patient enters Date (calendar) 6. Patient selects Day. (today, tomorrow, next week) 7. Patient selects Language. 8. Patient selects Gender. 9. Patient selects sorted options for Specialist (nearest first, rating, alphabetical) 10. Patient presses “Update” button to get required requirements. |
| **Extensions** | None |
| **Special Requirements** | None. |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Many times a day. |

**Table 1.4:** This is the scenario of Find a Specialist where a Patient can find his/her desired specialist for treatment.

|  |  |
| --- | --- |
| **UC-5 name: Book Appointment** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to book an appointment |
| **Pre-condition** | Patient must search for his required Specialist. |
| **Post-condition** | Patient has been booked an appointment successfully. |
| **Main Success Scenario** | 1. Patient presses “Request appointment” button of his desired Specialist. 2. Specialist’s profile opens. 3. Patient selects Specialist’s practice. 4. Patient selects time slot. 5. Patient enters required information. 6. Patient presses “Continue” button for further process. 7. Patient confirms his details. 8. Patient writes reason for his visit 9. Patient adds phone number. 10. Patient presses “Book appointment” button. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-6 name: Request Appointment** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to request appointment from a Specialist. |
| **Pre-condition** | Patient must searched for his desired Specialist |
| **Post-condition** | Patient has been requested an appointment successfully. |
| **Main Success Scenario** | 1. Patient clicks on his desired Specialist. 2. Specialist’s profile opens. 3. Patient presses “Request appointment” button on the top of Specialist’s profile. 4. Patient selects Specialist’s practice 5. Patient enters First name 6. Patient enters Last name 7. Patient enters Email address 8. Patient enters Phone number 9. Patient writes reason for visiting Specialist 10. Patient presses “Submit” button |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Internet |
| **Frequency** | Many times a day. |

|  |  |
| --- | --- |
| **UC-7 name: Setup Patient’s Account** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to update his account. |
| **Pre-condition** | Patient must be logged in. |
| **Post-condition** | Patient has been updated his account successfully. |
| **Main Success Scenario** | 1. Patient enters old Email address. 2. Patient enters new Email address. 3. Patient enters existing Password. 4. Patient enters new Password. 5. Patient enters confirm Password 6. Patient update Personal details. (name, dob, gender) \* 7. Patient presses “Save” button |
| **Extensions** | 1a) Patient enters incorrect Email address.  3a) Patient enters incorrect Password. |
| **Special Requirements** | None. |
| **Technology** | Keyboard and Mouse for input  Screen for display output. |
| **Frequency** | Used as required. |

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| --- | --- |
| **UC-8 name: Call to a Specialist** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to call to a Specialist. |
| **Pre-condition** | Specialist’s profile must be opened. |
| **Post-condition** | User has been called successfully |
| **Main Success Scenario** | 1. User views Specialist’s phone number. 2. User makes a call. |
| **Extensions** | None |
| **Special Requirements** | None. |
| **Technology** | Mobile phone or Skype  Network or Internet |
| **Frequency** | Many times a day. |

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| --- | --- |
| **UC-9 name: View Specialist’s profile** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view all the details in Specialist’s profile |
| **Pre-condition** | User must searched for Specialists. |
| **Post-condition** | User has been viewed profile successfully |
| **Main Success Scenario** | 1. User clicks on desired Specialist name. 2. Specialist’s profile opens. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Screen for display |
| **Frequency** | Many times a day. |

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| --- | --- |
| **UC-10 Name: Write a Review** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Write a Review about another Specialist. |
| **Pre-condition** | User must be logged in.  User must has Review Code. |
| **Post-condition** | User has been written Reviews successfully. |
| **Main Success Scenario** | 1. User opens Reviews. 2. User clicks on “Write Review” button. 3. User enters Review Code. 4. User writes a Review. 5. User selects the Specialist about whom he is writing a Review. 6. User writes a Review. 7. User clicks “OK” button. |
| **Alternate Flows** | 3a) User enters incorrect review code |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| --- | --- |
| **UC-11 name: Get a Referral** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to get a referral |
| **Pre-condition** | Patient must be logged in |
| **Post-condition** | Patient has been got a referral of required Specialist successfully. |
| **Main Success Scenario** | 1. Patient clicks on “Get a Referral” link, on the top-left, from settings. 2. Patient enters Specialist’s speciality. 3. Patient enters Specialist’s Location. 4. Patient enters Specialist’s Insurer. 5. Patient enters Date (calendar) 6. Patient selects Day. (today, tomorrow, next week) 7. Patient selects Language. 8. Patient selects Gender. 9. Patient selects sorted options for Specialist (nearest first, rating, alphabetical) 10. Patient presses “Update” button to get required requirements. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse button  Screen for display output.  Internet |
| **Frequency** | Many times a day. |

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| --- | --- |
| **UC-12 name: Logout Account** | |
| **Primary actor** | Patient and Specialist |
| **Goal in context** | User will be able to logout his account |
| **Pre-condition** | User must be logged in |
| **Post-condition** | User has been logout his account successfully |
| **Main Success Scenario** | 1. User clicks “Settings” button on the right side of his name. 2. A drop down menu opens. 3. User clicks “Logout” |
| **Extensions** | None |
| **Special Requirements** | None. |
| **Technology** | Mouse for input  Screen for display output |
| **Frequency** | Many times a day. |

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| --- | --- |
| **UC-13 name: View Article from Doctify journal** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to overview articles in Doctify journal written by Specialist. |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been viewed articles successfully |
| **Main Success Scenario** | 1. User clicks “Doctify journal” 2. User selects any article 3. User reads that article. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

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| --- | --- |
| **UC-14 name: Choose Category in Doctify journal** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to choose any categories in Doctify journal |
| **Pre-condition** | Doctify journal must be opened |
| **Post-condition** | User has been viewed categories successfully |
| **Main Success Scenario** | 1. User clicks “Category” button. 2. User selects any category 3. User selects further category’s article. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

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| --- | --- |
| **UC-15 name: Search the Doctify journal** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to search his required journal |
| **Pre-condition** | Doctify journal must be opened |
| **Post-condition** | User has been searched for his required journal successfully |
| **Main Success Scenario** | 1. User writes his required journal name on the search bar. 2. User presses “Search” button |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day. |

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| --- | --- |
| **UC-16 name: Search Health Check** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to search a health check test |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been searched a health check test successfully |
| **Main Success Scenario** | 1. User clicks “Book Health Check” from the search bar 2. User selects health check type. 3. User enters location 4. User presses “Search” button 5. User views required results. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-17 name: Book Health Check** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to book a health check |
| **Pre-condition** | Health check type must be searched |
| **Post-condition** | User has been booked a health check successfully |
| **Main Success Scenario** | 1. User selects desired centre 2. Centre’s profile opens 3. User view that profile 4. User clicks “Book” button 5. User enters First name 6. User enters Last name 7. User selects Gender 8. User enters Phone number 9. User enters Email address 10. User enters DOB 11. User enters reason for visit 12. User presses “Submit” button |
| **Extensions** | 9a) User enters incorrect Email address |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-18 name: Search Scan** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to search a scan test |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been searched a scan test successfully |
| **Main Success Scenario** | 1. User clicks “Book Scan” from the search bar 2. User selects Scan type. 3. User enters location 4. User presses “Search” button 5. User views required results. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-19 name: Book Scan** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to book a scan |
| **Pre-condition** | Scan type must be searched |
| **Post-condition** | User has been booked a scan successfully |
| **Main Success Scenario** | 1. User selects desired centre 2. Centre’s profile opens 3. User view that profile 4. User clicks “Book” button 5. User enters First name 6. User enters Last name 7. User selects Gender 8. User enters Phone number 9. User enters Email address 10. User enters DOB 11. User enters reason for visit 12. User presses “Submit” button |
| **Extensions** | 9a) User enters incorrect Email address |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-20 name: Search Appointment** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to search an appointment for booking. |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been searched for required Specialist successfully. |
| **Main Success Scenario** | 1. User enters Specialist’s speciality. 2. User enters Specialist’s Location. 3. User enters Specialist’s Insurer. 4. User presses “Search” button. 5. User enters Date (calendar) 6. User selects Day. (today, tomorrow, next week) 7. User selects Language. 8. User selects Gender. 9. User selects sorted options for Specialist (nearest first, rating, alphabetical) 10. User presses “Update” button to get required requirements. |
| **Extensions** | None |
| **Special Requirements** | None. |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Many times a day. |

|  |  |
| --- | --- |
| **UC-21 name: Download the App** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to download Doctify app on their mobile as well |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been downloaded app successfully |
| **Main Success Scenario** | 1. User clicks “Download this app” link. 2. User clicks “Free download” button. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-22 name: View Specialities on Doctify** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view required specialities on Doctify for appointment booking. |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been viewed desired speciality successfully |
| **Main Success Scenario** | 1. User selects any speciality under “Specialities on Doctify. 2. User views desired specialist |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Internet |
| **Frequency** | Many times a day |

|  |  |
| --- | --- |
| **UC-23 name: Connect to Social Media** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to connect with Doctify on social media |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been connected with social media successfully |
| **Main Success Scenario** | 1. User selects Social media’s icon given below 2. User enters Account login 3. Selected social media’s app opens 4. User follows Doctify page. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Mouse and Keyboard for input  Screen for display output  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-24 name: Contact Doctify** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to contact with Doctify in case of any query |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been contact with Doctify successfully |
| **Main Success Scenario** | 1. User clicks “Contact Us” 2. User views contact details (call, email, tweeter etc.) 3. User selects any option for contact |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-25 name: View Terms & Conditions** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view terms and conditions for Doctify. |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been over viewed terms and conditions successfully |
| **Main Success Scenario** | 1. User clicks “Terms & conditions” link from below 2. User reads all terms and conditions. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-26 name: View Privacy Policy** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view privacy policy of Doctify |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been over viewed privacy policy successfully |
| **Main Success Scenario** | 1. User clicks “Privacy Policy” link from below 2. User reads all document. |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-27 name: View Trust and Safety** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view trust and safety provided by Doctify |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been over viewed trust and safety successfully |
| **Main Success Scenario** | 1. User clicks “Trust and Safety” link from below 2. User reads all the document |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-28 name: View Mission** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to learn about Mission of Doctify |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been viewed Mission successfully |
| **Main Success Scenario** | 1. User clicks “Mission” link under Learn about Doctify 2. User reads all document |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-29 name: View Career** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to learn about Career of Doctify |
| **Pre-condition** | Doctify.com must be opened |
| **Post-condition** | User has been viewed career successfully |
| **Main Success Scenario** | 1. User clicks “Career” link under Learn about Doctify 2. User reads all document |
| **Extensions** | None |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input  Screen for display output.  Internet |
| **Frequency** | Used as required |

|  |  |
| --- | --- |
| **UC-30 name: Sign up Specialist Account** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Sign Up his account. |
| **Pre-condition** |  |
| **Post-condition** | Specialist has been Sign Up successfully. |
| **Main Success Scenario** | 1. Specialist presses “Signup” button. 2. Specialist presses “Specialist” button for signup. 3. Specialist creates Account.    1. Specialist selects Title.    2. Specialist enters First Name.    3. Specialist enters Last Name.    4. Specialist selects Gender.    5. Specialist selects Specialty.    6. Specialist enters E-mail.    7. Specialist enters Password.    8. Specialist enters Personal Contact Number.    9. Specialist presses “Create Account” button. 4. Specialist presses “Continue” button for further sign up formalities. 5. Specialist writes data about him in “About”.    1. Specialist enters Qualification.    2. Specialist selects Professional Body.    3. Specialist enters Professional Registration Number.    4. Specialist presses “Continue” button for further proceedings. 6. Specialists adds Specialties.    1. Specialist selects Specialist Skill.    2. Specialist selects Subspecialties.    3. Specialist presses “Continue” button for further proceedings. 7. Specialist adds Practices.    1. Specialist enters Practice Name.    2. Specialist presses “Continue” button for further proceedings. 8. Specialist adds Insurance.    1. Specialist selects Insurance.    2. Specialist presses “Continue” button for further proceedings. 9. Specialist adds languages.    1. Specialist presses “View All Languages” button to view all Languages.    2. Specialist selects Language. 10. Specialist presses “Save” button. 11. A confirmation link is sent to Specialist’s email. 12. Specialist opens his email account. 13. Specialist clicks on confirmation link for complete registration. |
| **Alternate Flows** | 1. Specialist enters incorrect E-mail. 2. Specialist did not clicks on confirmation link. 3. Specialist did not press “Create Account” button. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

|  |  |
| --- | --- |
| **UC-31 Name: Update Specialist Profile** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Update his Profile. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Updated Profile successfully. |
| **Main Success Scenario** | 1. Specialist opens Profile. 2. Specialist Uploads Image. 3. Specialist Uploads Logo. 4. Specialist selects Title. 5. Specialist selects Gender. 6. Specialist enters First Name. 7. Specialist enters Last Name. 8. Specialist enters Qualification. 9. Specialist enters Personal Contact Details.    1. Specialist enters E-mail.    2. Specialist enters Phone Number. 10. Specialist adds Professional Registry.     1. Specialist selects Professional Body.     2. Specialist enters Professional Register Number.     3. Specialist can also add multiple Professional Registry. 11. Specialist adds Specialties.     1. Specialist selects Specialties.     2. Specialist selects Subspecialties. 12. Specialist adds Medical Procedures.     1. Specialist selects Medical Procedures.     2. Specialist can add Other Procedures. 13. Specialist adds Special Interests.     1. Specialist selects Special Interest.     2. Specialist can also add Other Special Interests. 14. Specialist adds Appointment Fee.     1. Specialist clicks “add New Appointment Fee” button.     2. Specialist enters New Appointment Fee.     3. Specialist clicks “Follow-up Appointment” Fee button.     4. Specialist adds Follow-up Appointment Fee. 15. Specialist selects Insurance. 16. Specialist selects Languages.     1. Specialist can click “show all Languages” button to see all Languages. 17. Specialist writes data about him in “About”. 18. Specialist writes Education and Memberships. 19. Specialist presses “Save Profile” button. |
| **Alternate Flows** | 1. Specialist enters incorrect Professional Body. 2. Specialist enters incorrect Professional Registration Number. 3. Specialist did not press “Save Profile” button. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| --- | --- |
| **UC-32 Name: User Login** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Login his account. |
| **Pre-condition** | User must be signup first. |
| **Post-condition** | User has been Login successfully. |
| **Main Success Scenario** | 1. User enters E-mail. 2. User enters Password. 3. User presses “Login” button**.** |
| **Alternate Flows** | 1a) User enters incorrect E-mail.  2a) User enters wrong Password. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

|  |  |
| --- | --- |
| **UC-33 Name: Creates New Practice** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Create New Practices. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been created new Practices successfully. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist clicks “Create New Practice”. 3. Specialist enters Name. 4. Specialist enters Unit Name. 5. Specialist enters E-mail. 6. Specialist enters Telephone. 7. Specialist selects HNS. 8. Specialist enters Address.    1. Specialist enters Street.    2. Specialist enters City.    3. Specialist enters Postcode. 9. Specialist presses “Save” button to save New Practice. 10. Specialist presses “Cancel” button to cancel New Practice. |
| **Alternate Flows** | 1. Specialist enters incorrect Postcode. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

|  |  |
| --- | --- |
| **UC-34 Name: Creates Weekly Working Hours** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to create Weekly Working Hours of particular Practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been created Weekly Working Hours successfully. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist enters Practice Name. 3. Specialist selects desired Working Slot. 4. Specialist creates Working Hour. 5. Specialist selects Practice. 6. Specialist enters Start Time. 7. Specialist enters End Time. 8. Specialist presses “OK” button. |
| **Alternate Flows** | 1. Specialist enters incorrect Practice Name**.** 2. Specialist may selects same time slot at different Practices |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

|  |  |
| --- | --- |
| **UC-35 Name: Edits Weekly Working Hours** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to edit Weekly Working Hours of particular Practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been edited Weekly Working Hours successfully. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist enters Practice Name. 3. Specialist selects desired Working Slot to edit. 4. Specialist edits Working Hour. 5. Specialist edits Start Time. 6. Specialist edits End Time. 7. Specialist presses “OK” button. |
| **Alternate Flows** | 1. Specialist enters incorrect Practice Name**.** 2. Specialist may selects same time slot at different Practices. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-36 Name: Deletes Weekly Working Hours** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to delete Weekly Working Hours of particular practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been deleted Weekly Working Hours successfully. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist enters Practice Name. 3. Specialist selects desired Working Slot to delete. 4. Specialist presses “Delete” button to delete. |
| **Alternate Flows** | 1. Specialist enters incorrect Practice Name**.** |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-37 Name: Adds Contact Details For Practice** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to add Contact Details for particular practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been added Contact Details. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist enters Practice Name. 3. Specialist enters Contact Details.    1. Specialist enters Secretary Name.    2. Specialist enters Phone Number for Appointments.    3. Specialist enters E-mail for Appointments.    4. Specialist presses “Save” button to save.    5. Specialist presses “Cancel” button to cancel. |
| **Alternate Flows** | 1. Specialist may not enter Secretary Name. 2. Specialist may not enter Phone Number. 3. Specialist may not enter E-mail. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-38 Name: Edits Contact Details For Practice** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to edit Contact Details for particular practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been edited Contact Details. |
| **Main Success Scenario** | 1. Specialist opens My Practices. 2. Specialist enters Practice Name. 3. Specialist clicks “Edit” button. 4. Specialist edits Contact Details.    1. Specialist edits Secretary Name.    2. Specialist edits Phone Number for Appointments.    3. Specialist edits E-mail for Appointments.    4. Specialist presses “Save” button to save.    5. Specialist presses “Cancel” button to cancel. |
| **Alternate Flows** | 1. Specialist may not enter E-mail. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-39 Name: Deletes Contact Details For Practice** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to delete Contact Details for particular Practice. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been deleted Contact Details. |
| **Main Success Scenario** | * + 1. Specialist opens My Practices.     2. Specialist enters Practice Name.     3. Specialist clicks “Delete” button. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-40 Name: View Messages** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to View Messages. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been viewed messages successfully. |
| **Main Success Scenario** | 1. User opens Messages. 2. User clicks “Inbox” button. 3. User views all Messages. 4. User clicks on particular Recipient to read his Message. 5. User reads Message. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-41 Name: Reply To a Message** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to reply to Messages. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been replied to messages successfully. |
| **Main Success Scenario** | 1. User opens Messages. 2. User clicks “Inbox” button. 3. User views all Messages. 4. User clicks on particular Recipient to read his Message. 5. User reads message. 6. User clicks “Reply” button to reply. 7. User writes Message. 8. User clicks “Send” button. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-42 Name: Forwards a Message** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Forward a Message. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been forwarded a message successfully. |
| **Main Success Scenario** | 1. User opens Messages. 2. User clicks “Inbox” button. 3. User views all Messages. 4. User clicks on particular Recipient to read his Message. 5. User selects Message to Forward. 6. User clicks “Forward” button. 7. User enters Recipient. 8. User clicks “Send” button. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-43 Name: Write a New Message** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Write a New Message. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been written a New Message successfully. |
| **Main Success Scenario** | 1. User opens Messages. 2. User clicks on “New Message” button. 3. User writes a Message.    1. User types Message.    2. User enters Recipient.    3. User clicks on “Send” button. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-44 Name: Edits a Review** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Edit a Review about Specialist. |
| **Pre-condition** | User must be logged in.  User must have Review Code. |
| **Post-condition** | User has been Edited a Review successfully. |
| **Main Success Scenario** | 1. User opens Reviews. 2. User clicks on “Edit Review” button. 3. User enters Review Code. 4. User Edits a Review.    1. User selects the Specialist about whom he is writing a Review.    2. User edits a Review.    3. User clicks on “OK” button. |
| **Alternate Flows** | User enters incorrect Review Code. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-45 Name: View Requested Appointments** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to View Requested Appointments. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been viewed Requested Appointments successfully. |
| **Main Success Scenario** | 1. Specialist opens Appointment List. 2. Specialist clicks on “Requested Appointments” button. 3. Specialist views Requested Appointment List. 4. Specialist clicks on particular Requested Appointment. 5. Specialist views particular Requested Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-46 Name: Approve Requested Appointments** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Approve Requested Appointments. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Approved Requested Appointments successfully. |
| **Main Success Scenario** | 1. Specialist opens Appointment List. 2. Specialist clicks on “Requested Appointments” button. 3. Specialist views Requested Appointment List. 4. Specialist clicks on particular Requested Appointment.    1. Specialist views particular Requested Appointment.    2. Specialist clicks on “Approve” button to approve Requested Appointment. |
| **Alternate Flows** | 1. Specialist has no Available Dates. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-47 Name: Deactivate Account** | |
| **Primary actor** | Specialist and Patient. |
| **Goal in Context** | User will be able to Approve Requested Appointments. |
| **Pre-condition** | User must be logged in. |
| **Post-condition** | User has been Deactivated his Account successfully. |
| **Main Success Scenario** | 1. User opens Profile. 2. User clicks “Deactivate” button. 3. User enters Password. 4. Message prompt “account has been deactivated”. |
| **Alternate Flows** | 1. User enters incorrect Password. |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a week. |

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| **UC-48 Name: View Calendar** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to View Calendar. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been viewed Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks “Calendar” button. 3. Specialist views Calendar by Day, by Week or by Month. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

**Table 2.1:** details of View Calander

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| **UC-49 Name: Advertise on the Site** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Advertise his availability of time slot on Site |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Advertised on the Site. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist chooses Slot Type. 3. Specialist clicks on Slot. 4. Specialist clicks on “Advertise on Site”. 5. Specialist Advertise on the Site. 6. Specialist selects Practice. 7. Specialist enters Start Time. 8. Specialist enters End Time. 9. Specialist No. of Slots. 10. Specialist selects Repeat Advertisement. 11. Specialist clicks on “Save” button to save. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-50 Name: Update the Availability** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Update the Availability. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Updated Availability. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot to be Update. 3. Specialist clicks on “Update the Availability”. 4. Specialist Updates the Availability. 5. Specialist Updates Start Time. 6. Specialist Updates End Time. 7. Specialist clicks on “Update” button. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a day. |

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| **UC-51 Name: Delete Availability** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Delete Availability. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Deleted Availability. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot to be Delete. 3. Specialist clicks on “Update the Availability”. 4. Specialist clicks on “Delete” button to delete the Availability. 5. Specialist presses “Cancel” button to cancel. 6. Specialist selects either “This Availability Only” or “This Availability and All Future Availabilities”. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-52 Name: Add Appointment** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Add Appointment. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Added Appointment to the Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Appointment to be added. 3. Specialist clicks on “Add Appointment”. 4. Specialist adds Appointment. 5. Specialist selects Practice. 6. Specialist selects Start Time. 7. Specialist selects End Time. 8. Specialist enters Patient’s full Name. 9. Specialist enters Patient’s Phone Number. 10. Specialist selects either it is New Appointment or Follow-up. 11. Specialist enters Patient’s Birth Date. 12. Specialist enters Insurance. 13. Specialist adds Comments. 14. Specialist clicks on “Save” button to save the Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-53 Name: Confirm Appointment** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Confirm an Appointment. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Confirmed an Appointment. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Appointment is to be confirmed. 3. Specialist selects “Confirmed” button to confirm the Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-54 Name: Unconfirmed Appointment** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Unconfirmed an Appointment. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Unconfirmed an Appointment. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Appointment is to be Unconfirmed. 3. Specialist selects “Unconfirmed” button to unconfirm the Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-55 Name: Cancel Appointment** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Cancel an Appointment. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Cancel an Appointment. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Appointment is to be cancelled. 3. Specialist selects “Cancelled” button to cancel the Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-56 Name: Edit Appointment** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Edit Appointment. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Edit Appointment to the Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Appointment to be edited. 3. Specialist clicks on “Edit Appointment Details”. 4. Specialist edits Appointment. 5. Specialist edits Practice. 6. Specialist edits Start Time. 7. Specialist edits End Time. 8. Specialist edits Patient’s full Name. 9. Specialist edits Patient’s Phone Number. 10. Specialist edits either it is New Appointment or Follow-up. 11. Specialist edits Patient’s Birth Date. 12. Specialist edits Insurance. 13. Specialist edits Comments. 14. Specialist clicks on “Save” button to save the Appointment. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Several times in a week. |

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| **UC-56 Name: Add Blocked Time** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Add Block Time. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been added Block Time to the Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Block Time to be added. 3. Specialist clicks on “Indicate out of Office”. 4. Specialist adds Blocked Time. 5. Specialist enters Title. 6. Specialist enters Description (Optional). 7. Specialist enters Start Date. 8. Specialist enters Start Time. 9. Specialist enters End Date. 10. Specialist enters End Time. 11. Specialist clicks on “Save” button to save the details. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |

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| **UC-57 Name: Edit Blocked Time** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Edit Block Time. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Edited Block Time to the Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Block Time to be Edited. 3. Specialist clicks on “Indicate out of Office”. 4. Specialist edits Blocked Time. 5. Specialist edits Title. 6. Specialist edits Description (Optional). 7. Specialist edits Start Date. 8. Specialist edits Start Time. 9. Specialist edits End Date. 10. Specialist edits End Time. 11. Specialist clicks on “Save” button to save the changes. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |

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| **UC-58 Name: Delete Blocked Time** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Delete Block Time. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Deleted Block Time to the Calendar. |
| **Main Success Scenario** | 1. Specialist opens Calendar. 2. Specialist clicks on Slot where Block Time to be deleted. 3. Specialist clicks on “Indicate out of Office”. 4. Specialist clicks on “Delete” button to delete the Blocked Time. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |

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| **UC-59 Name: Make a New Recommendations** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Make a New Recommendation. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been made New Recommendation successfully. |
| **Main Success Scenario** | 1. Specialist opens Recommendations. 2. Specialist clicks on “Make a New Recommendation” button. 3. Specialist recommends a Peer. 4. Specialist selects a Peer. 5. Specialist enters How Are You Connected. 6. Specialist enters Recommendation. 7. Specialist clicks on “Submit” button to submit. 8. Specialist clicks on “Cancel” button to cancel. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |

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| **UC-60 Name: Request a Recommendations** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to Request a Recommendation. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Requested a Recommendation successfully. |
| **Main Success Scenario** | 1. Specialist opens Recommendations. 2. Specialist clicks on “Request a Recommendation” button. 3. Specialist requests a recommendation. 4. Specialist selects a Peer. 5. Specialist adds a new Condition Endorsement. 6. Specialist clicks on “Submit” button to submit. 7. Specialist clicks on “Cancel” button to cancel. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |

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| **UC-61 Name: View Pending Recommendations** | |
| **Primary actor** | Specialist. |
| **Goal in Context** | Specialist will be able to View Pending Recommendations. |
| **Pre-condition** | Specialist must be logged in. |
| **Post-condition** | Specialist has been Viewed Pending Recommendations successfully. |
| **Main Success Scenario** | 1. Specialist opens Recommendations. 2. Specialist clicks on “Pending” button. 3. Specialist views all Pending Requests. 4. Specialist clicks on a Particular request. 5. Specialist approves a request. 6. Specialist reads a request. 7. Specialist clicks on “Approve” button to approve a request. |
| **Alternate Flows** |  |
| **Special Requirements** | None. |
| **Technology** | 1. Mouse 2. Keyboard 3. Internet |
| **Frequency** | Few times in a month. |