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| **UC-1 name: Patient Sign Up** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to sign-up his account. |
| **Pre-condition** | \* Doctify.com must be opened |
| **Post-condition** | Patient’s account has been created successfully |
| **Main Success Scenario** | 1. Patient selects gender. 2. Patient enters First name 3. Patient enters Last name 4. Patient enters Email 5. Patient enters Password 6. Patient selects DOB. 7. Patient presses “Create Account” button 8. A confirmation link is sent to Patient’s email. 9. Patient opens his email account. 10. Patient clicks on confirmation link for complete registration. |
| **Extensions** | 4a) Patient enters wrong email address.  10a) Patient did not clicks on confirmation link. |
| **Special Requirements** | None. |
| **Technology** | Mouse and Keyboard for input  Screen for display output |
| **Frequency** | Many times a day. |

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| **UC-2 name: View Upcoming Appointments** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to see his upcoming appointments. |
| **Pre-condition** | Patient must be logged in. |
| **Post-condition** | Patient has been viewed all his upcoming appointments successfully. |
| **Main Success Scenario** | 1. Patient presses “Upcoming appointments” button. 2. Patient view his upcoming appointments. |
| **Extensions** | \* |
| **Special Requirements** | None |
| **Technology** | Mouse for input.  Screen for display output. |
| **Frequency** | Many times a day. |

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| **UC-3 name: View Past Appointments** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to see his past appointments. |
| **Pre-condition** | Patient must be logged in. |
| **Post-condition** | Patient has been viewed all his previous appointments successfully. |
| **Main Success Scenario** | 1. Patient presses “Past appointments” button 2. Patient view his all past appointments. |
| **Extensions** | \* |
| **Special Requirements** | None |
| **Technology** | Mouse for input.  Screen for display output. |
| **Frequency** | Many times a day. |

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| **UC-4 name: Find Specialist** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to find a specialist for appointment booking. |
| **Pre-condition** | Appointments tab must be opened. |
| **Post-condition** | Patient has been searched for required Specialist successfully. |
| **Main Success Scenario** | 1. Patient presses “Find a Specialist” button. 2. Patient enters Specialist’s speciality. 3. Patient enters Specialist’s Location. 4. Patient enters Specialist’s Insurer. 5. Patient enters Date (calendar) 6. Patient selects Day. (today, tomorrow, next week) 7. Patient selects Language. 8. Patient selects Gender. 9. Patient selects sorted options for Specialist (nearest first, rating, alphabetical) 10. Patient presses “Update” button to get required requirements. |
| **Extensions** | \* |
| **Special Requirements** | None. |
| **Technology** | Keyboard and Mouse for input  Screen for display output. |
| **Frequency** | Many times a day. |

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| **UC-5 name: Book Appointment** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to book an appointment |
| **Pre-condition** | Patient must search for his required Specialist. |
| **Post-condition** | Patient has been booked an appointment successfully. |
| **Main Success Scenario** | 1. Patient presses “Request appointment” button of his desired Specialist. 2. Specialist’s profile opens. 3. Patient selects Specialist’s practice. 4. Patient selects time slot. 5. Patient enters required information. 6. Patient presses “Continue” button for further process. 7. Patient confirms his details. 8. Patient writes reason for his visit 9. Patient adds phone number. 10. Patient presses “Book appointment” button. |
| **Extensions** |  |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input |
| **Frequency** | Many times a day |

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| **UC-6 name: Request Appointment** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to request appointment from a Specialist. |
| **Pre-condition** | Patient must searched for his desired Specialist |
| **Post-condition** | Patient has been requested an appointment successfully. |
| **Main Success Scenario** | 1. Patient clicks on his desired Specialist. 2. Specialist’s profile opens. 3. Patient presses “Request appointment” button on the top of Specialist’s profile. 4. Patient selects Specialist’s practice 5. Patient enters First name 6. Patient enters Last name 7. Patient enters Email address 8. Patient enters Phone number 9. Patient writes reason for visiting Specialist 10. Patient presses “Submit” button |
| **Extensions** |  |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse for input |
| **Frequency** | Many times a day. |

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| **UC-7 name: Patient Account Setup** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to update his account. |
| **Pre-condition** | Patient must be logged in. |
| **Post-condition** | Patient has been updated his account successfully. |
| **Main Success Scenario** | 1. Patient enters old Email address. 2. Patient enters new Email address. 3. Patient enters existing Password. 4. Patient enters new Password. 5. Patient enters confirm Password 6. Patient update Personal details. (name, dob, gender) \* 7. Patient presses “Save” button |
| **Extensions** | 1a) Patient enters wrong Email address.  3a) Patient enters wrong Password. |
| **Special Requirements** | None. |
| **Technology** | Keyboard and Mouse for input  Screen for display output. |
| **Frequency** | Used as required. |

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| **UC-8 name: Call to a Specialist** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to call to a Specialist. |
| **Pre-condition** | Specialist’s profile must be opened. |
| **Post-condition** | Patient has been called successfully |
| **Main Success Scenario** | 1. Patient views Specialist’s phone number. 2. Patient makes a call. |
| **Extensions** |  |
| **Special Requirements** | None. |
| **Technology** | Mobile phone or Skype |
| **Frequency** | Many times a day. |

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| **UC-9 name: View Specialist’s profile** | |
| **Primary actor** | User |
| **Goal in context** | User will be able to view all the details in Specialist’s profile |
| **Pre-condition** | User must searched for Specialists. |
| **Post-condition** | User has been viewed profile successfully |
| **Main Success Scenario** | 1. User clicks on desired Specialist name. 2. Specialist’s profile opens. |
| **Extensions** |  |
| **Special Requirements** | None |
| **Technology** | Mouse for input  Screen for display |
| **Frequency** | Many times a day. |

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| **UC-10 name: Write a Review** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to write reviews for a Specialist |
| **Pre-condition** | Patient must be logged in |
| **Post-condition** | Patient has been gave reviews to a Specialist successfully. |
| **Main Success Scenario** | 1. Patient clicks “Write a Review” button. 2. Patient enters Review Code. 3. Patient presses “Next” button 4. \* |
| **Extensions** | 2a) Patient enters incorrect Review Code. |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse button  Screen for display output. |
| **Frequency** | Many times a day. |

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| **UC-11 name: Get a Referral** | |
| **Primary actor** | Patient |
| **Goal in context** | Patient will be able to get a referral |
| **Pre-condition** | Patient must be logged in |
| **Post-condition** | Patient has been got a referral of required Specialist successfully. |
| **Main Success Scenario** | 1. Patient clicks on “Get a Referral” link, on the top-left, from settings. 2. Patient enters Specialist’s speciality. 3. Patient enters Specialist’s Location. 4. Patient enters Specialist’s Insurer. 5. Patient enters Date (calendar) 6. Patient selects Day. (today, tomorrow, next week) 7. Patient selects Language. 8. Patient selects Gender. 9. Patient selects sorted options for Specialist (nearest first, rating, alphabetical) 10. Patient presses “Update” button to get required requirements. |
| **Extensions** |  |
| **Special Requirements** | None |
| **Technology** | Keyboard and Mouse button  Screen for display output. |
| **Frequency** | Many times a day. |

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| **UC-1 name:** | |
| **Primary actor** |  |
| **Goal in context** |  |
| **Pre-condition** |  |
| **Post-condition** |  |
| **Main Success Scenario** |  |
| **Extensions** |  |
| **Special Requirements** |  |
| **Technology** |  |
| **Frequency** |  |

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| **UC-1 name:** | |
| **Primary actor** |  |
| **Goal in context** |  |
| **Pre-condition** |  |
| **Post-condition** |  |
| **Main Success Scenario** |  |
| **Extensions** |  |
| **Special Requirements** |  |
| **Technology** |  |
| **Frequency** |  |

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| **UC-1 name:** | |
| **Primary actor** |  |
| **Goal in context** |  |
| **Pre-condition** |  |
| **Post-condition** |  |
| **Main Success Scenario** |  |
| **Extensions** |  |
| **Special Requirements** |  |
| **Technology** |  |
| **Frequency** |  |

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| **UC-1 name:** | |
| **Primary actor** |  |
| **Goal in context** |  |
| **Pre-condition** |  |
| **Post-condition** |  |
| **Main Success Scenario** |  |
| **Extensions** |  |
| **Special Requirements** |  |
| **Technology** |  |
| **Frequency** |  |