IBUKUN ENOCH ARAROMI

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PROFESSIONAL SUMMARY

Results-driven IT support professional with a strong foundation in troubleshooting, system maintenance, and technical support. Adept at diagnosing hardware and software issues, assisting users with IT-related concerns, and ensuring smooth system operations. Skilled in data analysis, system administration, and IT infrastructure support, with hands-on experience using tools like Windows OS, Microsoft Office Suite, SQL, Python, and remote support technologies. Seeking opportunities to leverage technical aptitude, problem-solving skills, and engineering training to enhance IT efficiency, minimize downtime, and support business operations effectively.

TECHNICAL SKILLS

Tools: Microsoft Office Suite (Word, Excel, PowerPoint), Power BI, SSMS, AWS, Canva, Figma, WordPress, GCP, VS-Code, Google Sheet, Skype, Zoom, Teams, Google Meet.

Languages: Html, CSS, Python, JavaScript, Bash, SQL

Competencies: IT Troubleshooting, System Maintenance, Hardware and Software Support, Network Configuration, Remote Desktop Support, Help Desk Management, Incident Resolution, User Training and Assistance, Windows OS Administration, Microsoft Office Suite Support, SQL Querying, Database Management, System Performance Monitoring, Report Generation, Technical Documentation, IT Security Fundamentals, Technology Integration, Stakeholder Communication, Project Coordination, Problem-Solving, and Continuous Learning and Development.

SOFT SKILLS

Problem Solving | Attention to Detail | Effective Communication | Collaboration | Time Management | Adaptability | Analytical Thinking | Teamwork | Presentation | Learning Agility

WORK EXPERIENCE

July 2025 - Sep 2025   **Data Analyst/Processor | Market Trends International**

- Entered raw data gathered from surveys, research findings, or client reports into company systems.
- Organized datasets by variables such as demographics, market segments, timelines, or product categories.
- Contributed to internal reports by organizing clean, structured datasets.
- Worked with data analysts and research officers to understand data requirements.
- Assisted with documentation and archiving of completed datasets.
- Assist in system configurations, installations, and routine maintenance to ensure seamless IT operations.

Sep 2024 - July 2025   **IT Support Intern | Nitech Software Solutions**

- Provide technical support for end-users, troubleshooting hardware, software, and network-related issues.
- Assist in system configurations, installations, and routine maintenance to ensure seamless IT operations.
- Support users with Microsoft Office, VPN access, and remote desktop applications.
- Document and escalate complex issues to senior IT personnel for advanced troubleshooting.
- Monitor system performance and ensure timely updates and patch management.
- Create step-by-step guides for system optimization and technical troubleshooting.

Jan 2025 - Mar 2025   **Technical Content Creator | Nerdshed**

- Develop and publish technical articles, tutorials, and product reviews focused on electronics, IoT devices, and emerging technology trends.
- Collaborate with the design and development teams to create visually appealing and SEO-optimized content for the Nerdshed website and blog.
- Utilize tools such as Canva, WordPress, and Google Analytics to enhance engagement and monitor content performance.
- Contribute **to** social media and community engagement, helping build Nerdshed's online presence and trust among the DIY tech community.
- Write product descriptions, landing page copy, and technical documentation that align with marketing goals and enhance user understanding.
- Lead the content revamp initiative for Nerdshed's rebranding and relaunch, including new blog structures, visuals, and marketing copy .

Dec 2023 - Mar 2024   **Data Analyst Intern | Dataleum**

- Collected, organized, and analyzed data, providing insights and to support informed decision-making within the organization.
- Utilized key data analysis tools, including Microsoft Excel, SQL, Tableau, Power BI, and Python, to clean and process data, perform statistical analysis, and create visualizations.
- Developed and implemented automated data cleaning processes, resulting in a reduction in data processing time and increased data accuracy.
- Completed comprehensive capstone projects, showcasing real-world application of data analytic abilities.
- Developed strong interpersonal and communication skills through collaborative projects. Engaged in team-oriented efforts, exemplifying the capacity to thrive in a collaborative workplace.
- Communicated findings and recommendations to stakeholders clearly and concisely, achieving a positive adoption rate of suggested improvements.

Also Excelled as:

Dec 2023 - Mar 2024   **Solar Engineer Intern | Spealinks Limited**

CERTIFICATIONS

Mar 2025	**Full Stack Development Internship,** BWS
Jan 2025	**Introduction to Java,** Sololearn
Feb 2024	**Data Science with Python,** Simplilearn
Jan 2024	**SQL Intermediate,** Sololearn
Jan 2024	**Data Analytics and Business Intelligence,** Dataleum
Jan 2024	**Introduction to SQL,** Sololearn
Feb 2024	**Soft Skills Training,** Jobberman

EDUCATION

2024	**Bachelor of Engineering, Computer Engineering (B.Eng.) -** *Ekiti State University, Nigeria*