

HEXABANK

Team



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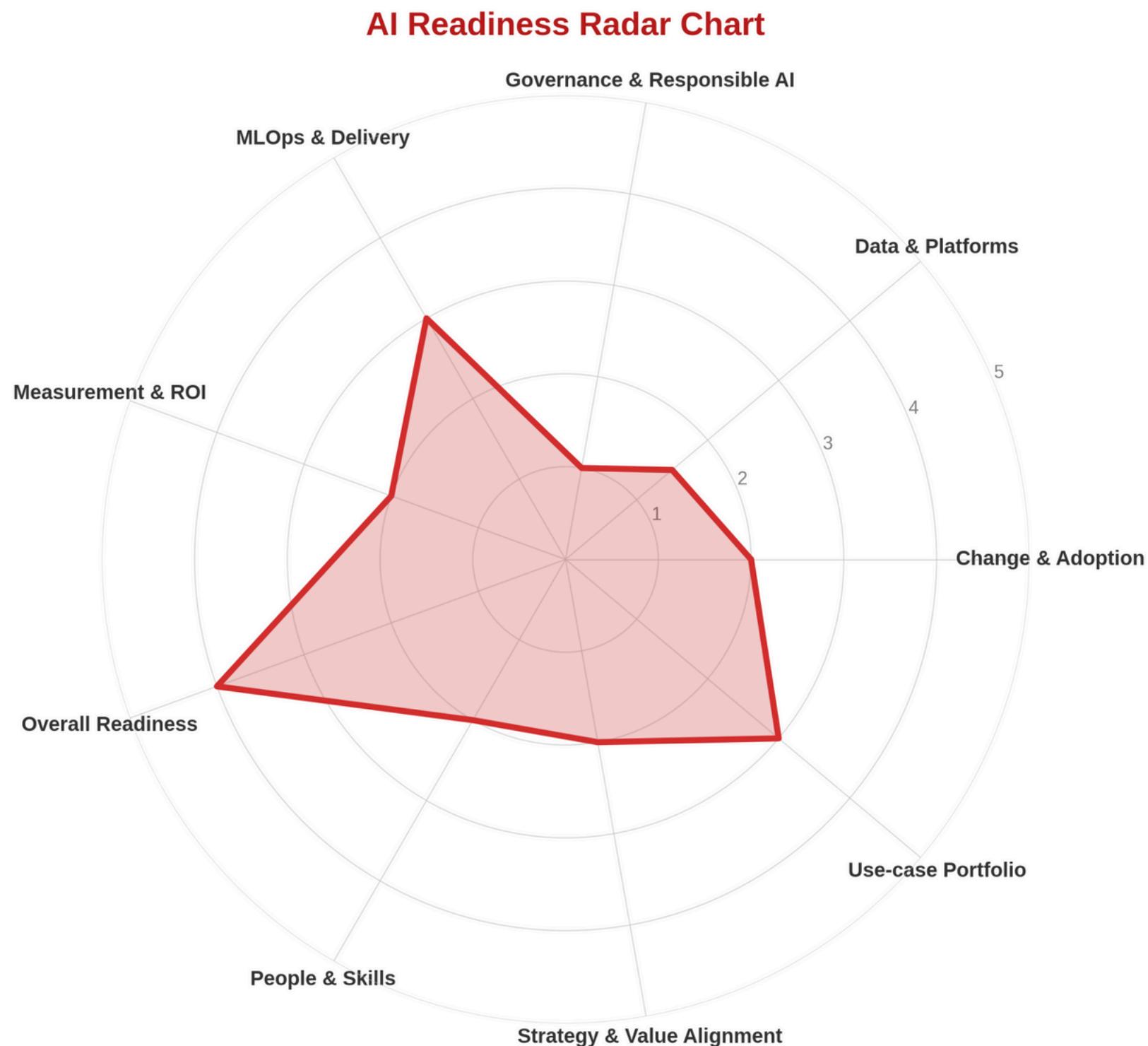


FERNANDES Arnaud



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1 - HexaBank AI Maturity Snapshot



Insights:

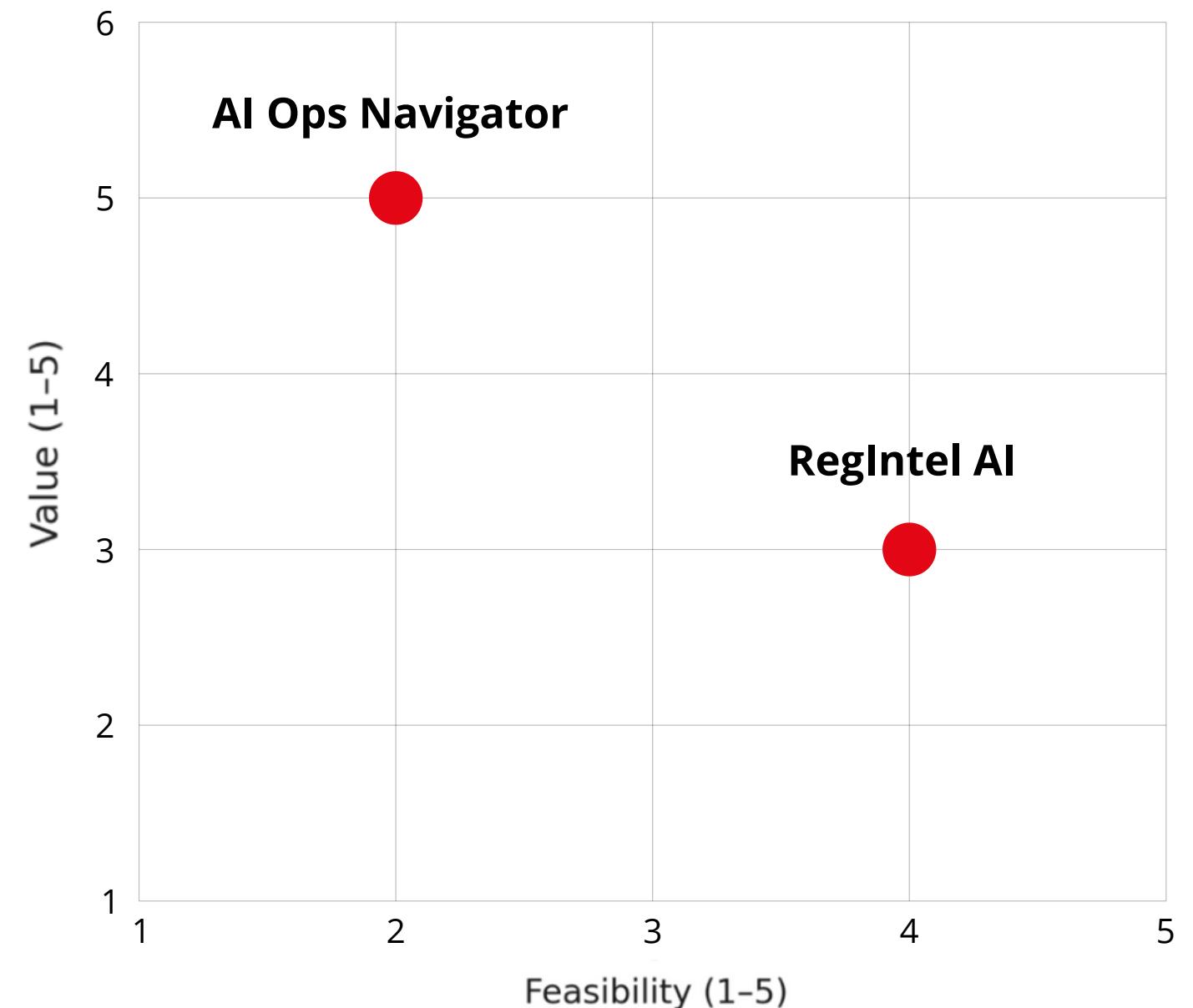
- **Strength:** Strong executive sponsorship and multiple AI pilots under way.
- **Weakness:** Absence of Responsible AI governance and operational compliance frameworks.
- **Low-confidence area:** Strategy & Value Alignment — AI ambitions are not yet tied to measurable business KPIs.

2 - LLM-Powered Acceleration

LLM-Powered Applications:

| Name | Description | Expected Business Value |
|---|---|--|
| RegIntel AI <i>AI-Driven Regulatory & Compliance Copilot</i> | A specialized LLM trained on European regulations (EBA, ECB, EU AI Act, etc.) that automatically extracts key requirements, performs gap analyses with HexaBank's internal policies, and drafts compliance updates for review. | <ul style="list-style-type: none">• Cuts regulatory-watch and interpretation time × 5• Reduces compliance & reputational risk• Ensures proactive alignment with Responsible AI and EU AI Act obligations |
| AI Ops Navigator <i>Industrialization & Continuous AI Governance Platform</i> | An LLM-based copilot giving a centralized view of all AI initiatives; generates standardized business cases and industrialization roadmaps (CI/CD, monitoring, explainability), defines shared KPIs, and enables ChatOps for project diagnostics. | <ul style="list-style-type: none">• Accelerates shift from pilots → scalable AI products• Creates common language between business, data & IT• Improves ROI tracking, automation rate, and customer satisfaction |

Value x Feasibility Matrix



RegIntel AI is a quick win, but we believe the AI Ops Navigator has higher long term impact so we're eager to take this strategic bet.

3 - AI Ops Navigator – Mini Strategy



I - Assess and Mitigate Risks & Harms

(Mapped to → MAP + MANAGE functions of NIST RMF)

- Identify model and operational risks across all AI use cases, classifying them by financial, ethical, and compliance impact.
- Integrate risk controls directly into AI Ops Navigator workflows — automated bias checks, explainability reports, and access restrictions.
- Leverage LLM-driven monitoring to detect anomalies or data drifts in real time and trigger alerts for early remediation.
- Define mitigation playbooks with clear incident-response procedures (rollback, retraining, escalation, stakeholder notification).
- Document all control implementations and validations to ensure full traceability for regulators (ACPR / ECB) and internal audit.

II - Assess Effectiveness & Performance Over Time

(Mapped to → MEASURE + GOVERN functions of NIST RMF)

- *Define measurable KPIs – model deployment time, retraining cadence, ROI uplift, compliance score, explainability index.*
- *Continuously monitor metrics through AI Ops Navigator dashboards linking technical performance and business outcomes.*
- *Conduct quarterly AI performance reviews with cross-functional teams (Business / Data / Compliance) to assess maturity progress.*
- *Feed insights back into the risk posture, dynamically updating thresholds, policies, and control frameworks.*
- *Automate reporting to leadership and regulators to provide transparent evidence of responsible AI governance and continuous improvement.*