

Ian Del Giacco

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SUMMARY

- Expert in principles of specialized instruction and academic-behavioral intervention methods to improve student independence
- Extensive client-relations and personalized service background from hospitality and special education experiences
- Strong oral and written communication skills required in interactions with diverse stakeholders (e.g. families, administrators, curriculum teams, counselors)

EXPERIENCE

Department of Education – New York, NY

Aug '19 – present

Fordham High School for the Arts

Wadleigh Secondary School for the Performing & Visual Arts

Teacher in Special Education - Algebra I & II, Geometry, ELA, Global History

- Implemented evidence-based academic interventions for individuals with diverse learning needs.
- Created effective and engaging multimedia learning materials for online and in-person presentation supported by Continuing Teacher and Leader Education certifications.
- Evaluated and updated 35+ Individual Education Programs utilizing understanding of state and federal law compliance coupled with a desire to improve the learning environment for my students.
- Leveraged and maintained databases to track daily progress for up to 150 individual learners

School Implementation Team

- Helped reduce schoolwide violations with the Special Education Student Information System to zero by coordinating online reports and meetings tracker.

Equity Team Co-Chair

- Planned and led professional development for 50+ faculty in equitable practices through visual presentations and public speaking.
- Integrated culturally responsive learning practices across multiple disciplines; rolled out for a school community of 350+ students.

School Leadership Team Chairperson

- Identified need for, developed, and launched a schoolwide social-emotional support program for remote learners.
- Improved Parent Teacher Conference engagement by over 50% in coordination with PTA and administration by using online scheduling and video chats.

The Mermaid Inn Holding Company – New York, NY

Jan '19 – Nov '19

General Manager – Mermaid Inn East and Mermaid Oyster Bar

- Responsible for all aspects of restaurant operations including wage-and-hour law compliance and Department of Health regulation at two independent locations.
- Identified quality issues related to payroll and inventories. Communicated with central office and site managers regarding these items to improve on cost-control expectations.

The Red Cat Restaurant – New York, NY

Jan '11 – Dec '18

General Manager and Assistant General Manager

- Oversaw scaled cost reduction to extend business operations four months beyond seller's projections.
- Nominated for 2018 James Beard *Outstanding Service* award while leading a 50-member team in all aspects of restaurant operations.
- Assisted HR in developing and updating employee handbooks, policy and procedure, and workflows related to daily restaurant operations.

Beverage and Service Director

- Improved beverage cost 4% while expanding bottle program 20% by consolidating vendors and updating POS for item counts to inform bulk-purchase planning.

Cooperstown Country Club – Cooperstown, NY

Summers '05 – '10

Restaurant Manager

- Increased member attendance through events, flexible service hours, and promotional campaigns.
- Improved member satisfaction surveys with preference tracking and ongoing staff training.
- Introduced new revenue by booking early and late season weddings for non-members.

Waterfront Director

- Strengthened member-relations by organizing family activities including swimming lessons, campouts, and individualized awards for up to 75 children.

Louis Gossett, Jr. Residential Center – Auburn, NY

Mar '08 - Apr '09

Tutor and Mentor

- Contributed to improved GED preparation for adjudicated youths through 1-1 tutoring and introducing bilingual reading materials.

EDUCATION

Relay GSE, Graduate School of Education - New York, NY

Jun '19 – Aug '21

- Master of Arts in Teaching
 - **Cumulative GPA: 4.0**

Cornell University, College of Arts and Sciences - Ithaca, NY

Aug '05 – May '09

- Bachelor of Arts in English
 - **Cumulative GPA: 3.6**

SKILLS AND EXAMS

Skills: Proficient in Microsoft Office (Excel, Word, Powerpoint), Google Workspace, IEP development, Nearpod interactive classroom, HTML, CSS, JavaScript

Certifications: NYSED - Special Education 7-12

NYSED - General Education 5-9

MILOedu – Teaching for Equity and Impact

ASPDP- Differentiating Instruction in the 21st Century Classroom

ASPDP - Civics and Government NYC

CareerFoundry - Full Stack Web Developer - *expected completion date Sep 2022*