

Developing Case Management Solutions using IBM Business Automation Workflow V20.0.0.2



Course Corrections Document

April 19, 2023

**WB836G/ ZB836G (Instructor-led/Self-
paced)
ERC 1.0**

About this document

This document contains information about issues that were encountered during deliveries of this course. These issues will be addressed in subsequent updates of the material.

You should review this document before the start of class and use this list as the first point of reference if issues arise.

Student Notebook items

Unit 1, page 36/487, (page # at the footnote 1-20)

Section: 1.2. IBM Workflow Center

Title of the slide: The Workflow Center console landing page

Typographical error

The last sentence in the slide notes should read as follows:

“This course primarily covers Case Solutions, but you also create simple Process Applications as part of Case solution. More details of Process Applications are covered in a separate course.”

Unit 1, page 50/487, (page # at the footnote 1-34)

Section: 1.4. Overview of IBM Cloud Pak for Automation

Title of the slide: IBM Cloud Paks

The slide is outdated.

For this slide, use the information on the page 3 of this document.

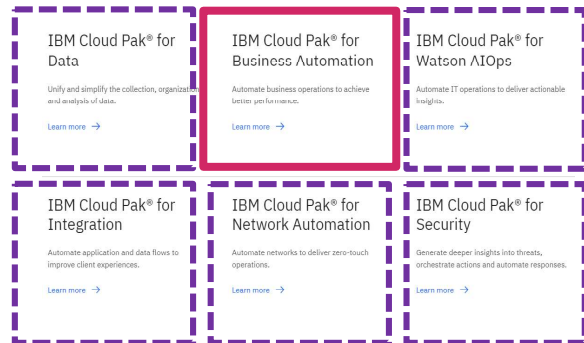
Student Exercises guide items

None reported.

IBM Cloud Paks

- IBM Cloud Paks are AI-powered software that can help organizations build, modernize, and manage applications securely across any cloud.

- Built on Red Hat OpenShift
- Hybrid cloud platform
- Provide a consistent experience
- Includes AI, automation, and security
- Ideal tool for updating an enterprise



Introduction to IBM Business Automation Workflow

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Figure 1-27. IBM Cloud Paks

The diagram shows various IBM Cloud Pak products. This course discusses Business Automation.

IBM Cloud Paks include pre-certified containerized software and foundational services that provide customers with a common operations and integration framework. IBM Cloud Pak solutions meet standard criteria for packaging and deployment of containerized software with platform integrations. The solutions accelerate time to value and improve enterprise readiness and business agility.

IBM Cloud Paks are:

- Built on Red Hat OpenShift, the market leader for open source
- Hybrid cloud platform
- Designed to provide a consistent experience for an infrastructure management control plane that includes AI, automation, and security
- Ideal tool for you to update your enterprise or bring it to a whole new level.

IBM Cloud Paks can contribute to the following types of enterprise activities:

- **Modernization:** The process of updating and improving the architecture of a system, application, or infrastructure by building on previously unused capabilities. Capabilities can be from unused features of a current platform or system, or from the migration to a new platform or system.
- **Migration:** The process of moving applications, infrastructure, or data from one platform or system to another.
- **Transformation:** The process of replacing a platform or system to introduce more capability or capacity. Migration and modernization can be facets of a transformation.
- **Upgrade:** To install a new version or a new release of a product to replace an earlier version.