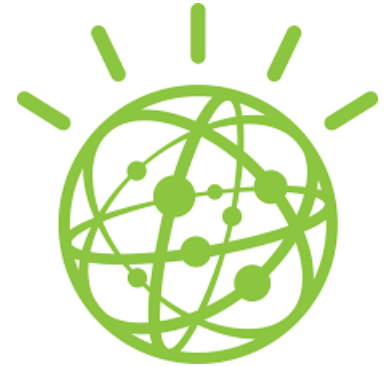




# Watson API Summary for Developers





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# Watson APIs – General Info



## The basics

# RESTful API

GET PUT POST DELETE

- All APIs are REST based w/public endpoints
  - For authentication services use either
    - An api key that is a param to each request
  - or
  - Basic authentication with an HTTPS endpoint
    - Username/password in request header
- Each service instance is created in Bluemix and has it's own credentials
  - Credentials are available in the Bluemix console
  - For Bluemix apps bound to a service instance
    - Credentials available as JSON in the VCAP\_SERVICES env var
- Each service has a deployed demo app that can be run and then cloned from GitHub



## Watson API Explorer

tone Show/Hide List Operations Expand Operations

GET /v3/tone GET Analyze tone

**Implementation Notes**

Analyzes the tone of a piece of text. The message is analyzed for several tones - social, emotional, and language. For each tone, various traits are derived. For example, conscientiousness, agreeableness, and openness.

**Response Class (Status 200)**

successful operation

Model **Example Value**

```
{
  "tone_name": "string",
  "tone_id": "string",
  "score": 0
}
],
"sentences_tone": [
  {
```

Response Content Type

**Parameters**

Parameter	Value	Description	Parameter Type	Data Type
version	<input type="text" value="2016-05-19"/>	a date (YYYY-MM-DD) that identifies the specific version of the API to use to process the request	query	string
text	<input type="text" value="(required)"/>	Content to be analyzed.	query	string
tones	<input type="text"/>	Filter the results by a specific tone. Valid values for tones are emotion, language, and social.	query	string
sentences	<input type="text" value="v"/>	Filter your response to remove the sentence level analysis. Valid values for sentences are true and false. Defaults to true when not set.	query	boolean

- A collection of Swagger documentation for the Watson APIs
  - Test APIs calls for various services as long as you have the credentials

See

<https://watson-api-explorer.mybluemix.net/>





## SDKs and starter kits

- **SDKs** are wrappers around the REST API and are available for various programming languages/platforms
  - Node, Java, Python, iOS and Unity SDKs available
- **Starter Kits** are complete code examples that combine multiple services for common use cases

### Social Customer Care

Social Customer Care monitors social media, understands brand customer needs or requests and responds proactively.

#### Services Used



##### Personality Insights

Understand personality characteristics, needs, and values in written text



##### Natural Language Classifier

Interpret and classify natural language with confidence.



##### Tone Analyzer

Understand tone and style in written text

They are both available here

<https://www.ibm.com/watson/developercloud/developer-tools.html>



## Watson Accelerators

Watson Accelerators are live examples of Watson at work. Gain access to over 20+ instances of ways Watson can be used to solve business problems, complete with code that you can configure on your own.

Each Accelerator comes pre-packaged with the following:

- **Overview:** Solution overview & Explanation of business problem solved with benefits statements
- **Live Demo:** Demo instructions & link to live demo
- **Demo Video:** Demo how-to video with voiceover of key talking points
- **Solution Components:** Explanation of how APIs are used to create Accelerator with architecture picture
- **Set up & Configuration:** Technical video how to & link to enterprise Github to fork the code
- **References:** Examples of how other clients have leveraged the Accelerators in their business

Available here

<https://www.ibm.com/watson/developercloud/developer-tools.html>



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# API Summaries



## Watson API Summary

Build cognitive apps that help enhance, scale, and accelerate human expertise.



### Conversation

Add a natural language interface to your application to automate interactions with y

Lite

IBM



### Discovery

Add a cognitive search and content analytics engine to applications.

Lite

IBM



### Document Conversion

Converts a HTML, PDF, or Microsoft Word™ document into a normalized HTML, plain t

IBM

Deprecated



### Language Translator

Translate text from one language to another for specific domains.

Lite

IBM



### Natural Language Classifier

Natural Language Classifier performs natural language classification on question texts.

IBM



### Natural Language Understanding

Analyze text to extract meta-data from content such as concepts, entities, emotio

Lite

IBM



### Personality Insights

The Watson Personality Insights derives insights from transactional and social mec

Lite

IBM



### Retrieve and Rank

Add machine learning enhanced search capabilities to your application

IBM

Deprecated



### Speech to Text

Low-latency, streaming transcription

IBM



### Text to Speech

Synthesizes natural-sounding speech from text.

IBM



### Tone Analyzer

Tone Analyzer uses linguistic analysis to detect three types of tones from

Lite

IBM



### Visual Recognition

Find meaning in visual content! Analyze images for scenes, objects, faces, and oth

IBM





## Vision: Visual Recognition

Understand image content

### Features:

- understands the contents of images
- find human faces, approximate age and gender, and find text in images.
- detect a dress type in retail, identify spoiled fruit in inventory, and more.
  
- **Input:** JPEG or PNG images to train model or to classify
- **Output:** a set of labels and likelihood scores
- **Dataset:** large number of classified pictures

<https://www.ibm.com/watson/developercloud/text-to-speech.html>



## Language: Natural Language Understanding

Natural language processing for advanced text analysis.

### Features:

- Extract meta-data from content such as concepts, entities, keywords, categories, sentiment, emotion, relations, semantic roles
- Develop custom annotation models using Watson Knowledge Studio
- Identify industry/domain specific entities and relations
- Languages: Arabic, English, French, German, Italian, Japanese, Portuguese, Russian, Spanish, or Swedish
- **Input:** Text or URL to be analyzed
- **Output:** Categories, concepts, emotion, entities, keywords, metadata, relations, semantic roles, and sentiment.

<https://www.ibm.com/watson/developercloud/natural-language-understanding.html>





## **Speech:** Speech to Text

Convert human voice into written word

### Features:

- Use to transcribe calls to identify what is being discussed, when to escalate calls, and to understand content from multiple speakers.
- Create voice-controlled applications
- Customizable model to improve accuracy such as product names, sensitive subjects, or names of individuals.
  
- **Input:** streamed or recorded audio
- **Output:** text transcriptions of the recognized words
- **Dataset:** intelligible English, Spanish, French, Arabic, Chinese, Japanese, or Portuguese speech

<https://www.ibm.com/watson/developercloud/speech-to-text.html>



## Speech: Text to Speech

Enable computers to speak like humans

### Features:

- converts written text into natural sounding audio in a variety of languages and voices.
- Customize and control the pronunciation of specific words
- Develop interactive toys for children, automate call center interactions, and communicate directions hands-free.
  
- **Input:** Text to be converted to audio
- **Output:** synthesized audio based on the input text
- **Dataset:** English, Spanish, French, Italian, Portuguese, German or Japanese text

<https://www.ibm.com/watson/developercloud/text-to-speech.html>



## Language: Language Translator

Translate content into multiple languages

### Features:

- Translates from one language to another or identifies the language of the input text
- Offers multiple customizable domain-specific models
- Languages:

#### Conversational

English <--> **Arabic, French, Portuguese, and Spanish**

#### News

English <--> **Arabic, French, German, Italian, Portuguese, and Spanish; Spanish <--> French**

#### Patent

**Chinese, Spanish and Portuguese**  
---> English

- **Input:** Text to be translated or identified
- **Output:** Translated text or language code

<https://www.ibm.com/watson/developercloud/language-translator.html>



## Data Insights: Discovery

Rapidly build a cognitive search and content analytics engine.

### Features:

- Convert, normalize and enrich unstructured data
  - Use a simplified query language to explore that data
  - Train by mapping natural language queries to specific documents
  - Tap into pre-enriched datasets like the Discovery News collection - 300,000 new articles and blogs added daily, sourced from more than 100,000 sources.
- 
- **Input:** Cognitive Query
  - **Output:** Query results

<https://www.ibm.com/watson/developercloud/discovery.html>





## Language: Personality Insights

Understand personality characteristics, needs, and values in written text

### Features:

- extracts personality characteristics based on how a person writes
- match individuals to other individuals, opportunities, and products
- Characteristics include the Big 5 Personality Traits, Values, and Needs.
- Needs at least 1200 words of input text
  
- **Input:** text from an individual
- **Output:** tree of social characteristics in JSON and visualizations using HTML and SVG

<https://www.ibm.com/watson/developercloud/personality-insights.html>





## Language: Natural Language Classifier

Interpret and classify natural language with confidence.

### Features:

- Understands the intent behind text and returns a classification and confidence score
- Answer questions in contact centers, chatbots etc
- Categorize written content
- Languages: English, Arabic, Brazilian Portuguese, French, German, Japanese, Italian, and Spanish.
- **Input:** Trained with data mapping phrases to intents. After training phrases are input
- **Output:** Intent of input phrase and confidence

<https://www.ibm.com/watson/developercloud/language-translator.html>





## Language: Conversation

Build chatbots that understand natural language and deploy them on messaging platforms and websites, on any device

### Features:

- Quickly build, test and deploy a bot or virtual agent
- Mobile devices, messaging platforms like Slack or even on a physical robot.
- A visual dialog builder to use without any coding experience required.
- Languages: Brazilian Portuguese, English, French, Italian, Spanish, German, Traditional Chinese, Simplified Chinese, Dutch and Arabic.
- **Input:** Input phrases for a specific workspace
- **Output:** Workspace defined response based on current state

<https://www.ibm.com/watson/developercloud/conversation.html>





## Language: Tone Analyzer

Understand tone and style in written text

### Features:

- Uses linguistic analysis to detect three types of tones in written text: emotions, social tendencies, and writing style.
- Used to understand emotional context of conversations and communications.
- Use this insight to respond in an appropriate manner.
- Languages: English, French
- **Input:** Text to be analyzed in JSON
- **Output:** Analysis of input text in JSON

<https://www.ibm.com/watson/developercloud/tone-analyzer.html>



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# Quick Reference



- Watson Services in Bluemix Catalog
  - <https://console.ng.bluemix.net/catalog/?category=watson>
- Watson API Explorer
  - <https://watson-api-explorer.mybluemix.net/>
- Watson SDKs and Starter Kits
  - <https://www.ibm.com/watson/developercloud/developer-tools.html>
- Watson Accelerators
  - <https://watsonaccelerators.mybluemix.net/ibm>
- Watson Developer Cloud (API Docs, demo apps and tutorials)
  - <https://www.ibm.com/watson/developercloud/>