

APPENDIX XX – USERS PERSONA

Personas – 1

Fictional Name: Shehu Hassan Kano

Age: 21

Status: Single

Job Title: Student

Goals:

- View current and previous semester results from a profile with personal access.
- As a returning student should be able access all results anywhere anytime

Technology:

Has a laptop, and smartphone, he uses his phone mostly on Facebook and Twitter, because he is an active member on many students groups.

Background:

Shehu is a student of School of natural and applied sciences, department of computer science in Zungeru. He is a good student performing averagely as he is always punctual and take his studies with all seriousness. He spends a lot of time studying for his HND award. But it is difficult for him to access his results at the end of every semester when result is released. However, he accesses his result on the notice board or from the department examination office.

Motivations:

- Simple design and easy to use interfaces
- View results with ease and comfort any time any and any where
- Account/profile accessible by him alone

Frustrations:

- Having to leave his comfort to travel in order to check his result
- He wants to use web applications that have make all result private

Persona – 2

Fictional Name: Ali Nuhu

Age: 31

Status: Single

Job Title: Examination Officer (Coordinator)

Goals:

- Input, import exam scores
- View current and previous semester broad sheet results from a profile with personal access.
- Allocate and unallocated courses to staff

Technology:

Uses his laptop for studying and teaching students.

Background:

Ali is a teaching staff of School of natural and applied sciences, department of computer science in Zungeru. He is up and doing as a teacher and as the examination officer of the department. He spends a lot of time studying to teach. But he finds it difficult to import / input and analyse student result as he has to do it manually at the end of every semester when student exam score are generated.

Motivations:

- Simple design and easy to use
- Input and import students score with ease for computation at his comfort any time any and any where
- Generate result analysis
- Personalise and accessible accounts

Frustrations:

- Using a paper base computation of result system, analysing student result with calculator.
- He wants to use web applications that is not stand alone.

Persona – 3

Fictional Name: Aminu Saira

Age: 38

Status: Single

Job Title: Deputy Registrar (Exams and records)

Goals:

- View broad sheet result and analysis
- View current and previous semester broad sheet results from a profile with private access.

Technology:

Uses his laptop for composing letter for student who need a backup letter for transcript and evidence to have studied in the institution.

Background:

Aminu is a non-teaching staff of the polytechnic, a deputy registrar in exams and record unit of Zungeru. He is efficient in his duties and he prepare the result of the grandaunts after confirming the eligibility of grandaunt. He presents broad sheet result to the Academic board for consideration.

Motivations:

- Simple design and easy to use web page
- View broad sheet result at the comfort of his home and office any time any and any where
- Personalise and accessible accounts

Frustrations:

- Having to store pile up papers of the previous results.
- Searching for previous result and student records

Persona – 4

Fictional Name: John Adams

Age: 37

Status: Single

Job Title: Academic Planning officer (System Manager)

Goals:

- Add, view and edit student records
- Add, view and edit courses
- Add, view and edit programmes, department, schools and colleges

Technology:

Has good working knowledge of computer, uses smart phone,

Background:

Adams is an academic staff of the polytechnic, serving as the director academic planning, plan and manage academic activities like student admission, examination time table, and lecture time table, he manages all the courses student offer.

Motivations:

- Simple design and easy to use Interfaces
- Manage student records, courses, and programmes
- Have private access to account and control access other users' accounts.

Frustrations:

- Add and Retrieve student data both current and previous within the comfort of his office.

Persona – 5

Fictional Name: Sani Kuta

Age: 35

Status: Single

Job Title: Lecturer (Teaching Staff)

Goals:

- Add student Score and view added scores
- View course allocation

Technology:

Has average working knowledge of computer, uses smart phone,

Background:

Kuta is an academic staff of the polytechnic, serving as course lecturer in the department of Business Administration, he has two courses allocated to him, meaning he teaches two courses to different classes in the department, set exam for the students and mark the exams.

Motivations:

- Simple design and easy to use web page
- Manage student records, courses, and programmes
- Have private access to account

Frustrations:

Add and Retrieve student data both current and previous within the comfort of his office.