

Component Files for App Host

Table of Contents

- About This Package
- Container Environment
- Requirements
- Installation and Configuration
- Message Destination Setup
- API Key Permission Setup
- Adding Additional Python Files after Deployment
- Adding Additional Python Packages
- App Host Troubleshooting

Revision History

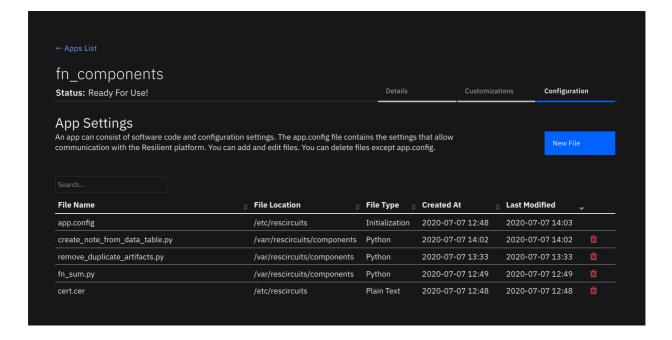
Version	Date	Notes
1.0.0	07/2020	Initial Release

About This Package

This package is used to convert existing, single-file Python integrations to use the App Host framework. Today, the componentsdir parameter in the app.config file references a directory where these files reside.

To use these files in an App Host environment, install this app using the Apps tab within Administrative Settings and, through the Configuration tab of the app, add each single-file integration.

2020-07-27



Container Environment

The container runs resilient-circuits similar to an Integration Server and continues to use the componentsdir app.config parameter. The following additional Python packages have been added to the container:

- Idap3
- jinja2
- json2html
- pytz
- requests
- resilient-lib
- six
- tldextract

If you require additional Python packages, refer to the section below on how to modify the container build environment.

Requirements

This App Host package assumes that the message destination, functions, and rules for each single-file integration are already defined in your Resilient platform. If you require moving your integrations between Resilient platform, consider converting your single-file integrations to fully packaged Apps using the resilient-sdk codegen tool and capability.

For each single-file integration:

- Each file must be Python 3 compatible.
- Have no additional Python packages required other than those specified in the container environment.
- Message destinations, functions, and rules used must already exist on your Resilient platform.

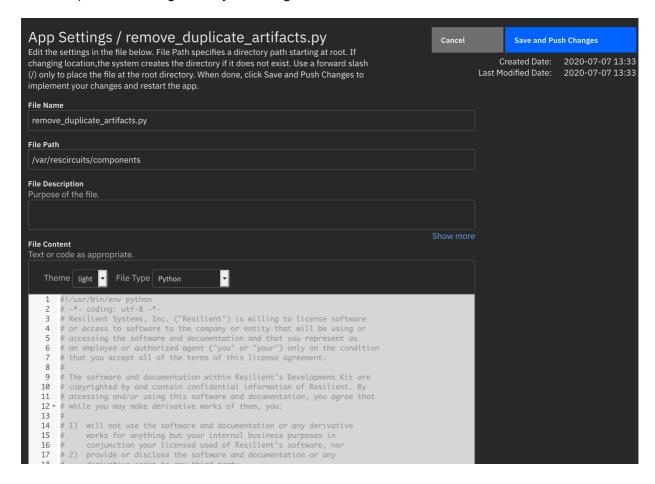
Installation and Configuration

2020-07-27

With the app-fn_components-x.x.x.zip file downloaded from the AppExchange, navigate to the Apps tab within the Administrative Settings and install the package.

Navigate to the Configuration tab and click the New File button to specify the file name, file path and file contents of your single-file integration. Use /var/rescircuits/components for the file path and specify the file type as: Python.

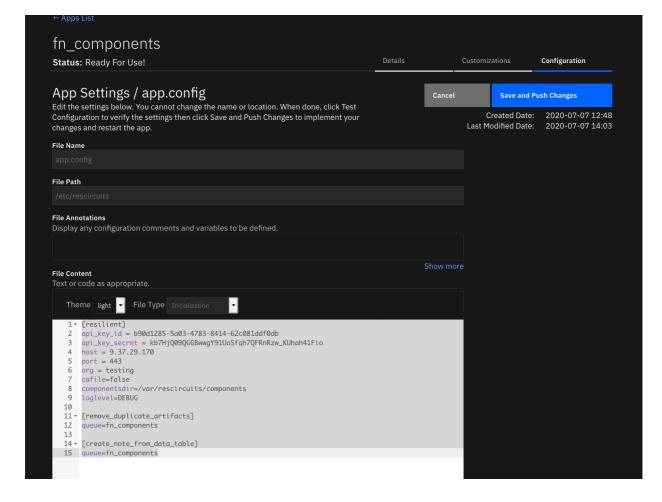
Finally, cut and paste the content of the single-file Python code into the File Content window. Repeat these steps for each single-file Python integration.



Within the app.config file, add the [resilient] parameter: componentsdir=/var/rescircuits/components

Each single-file integration may have additional sections and parameters to include in this file similar the settings you have already specified on your Integration Server's app.config file.

2020-07-27



Once all the single-file integrations and configurations added, return to the Details tab and click on the Deploy button.

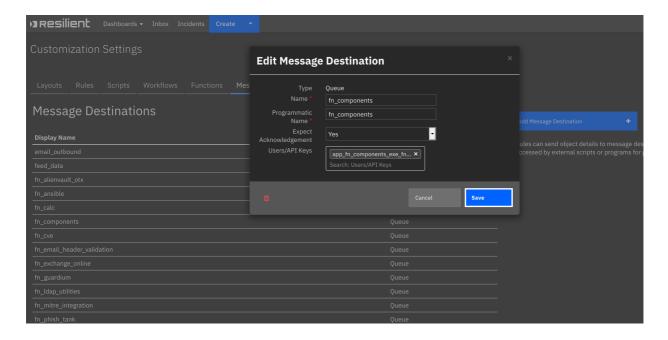
Note: Once deployed, your single-file integrations are enabled for rule execution. It is best to remove these files from your Integration Server and restart resilient-circuits as both will be active otherwise.

Message Destination Setup

The next step is to add the API Key created for this container,

app_fn_components_exe_fn_components, to each of the message destinations used by your single-file integrations. For convenience, all your single-file integrations can share the same message destination.

2020-07-27

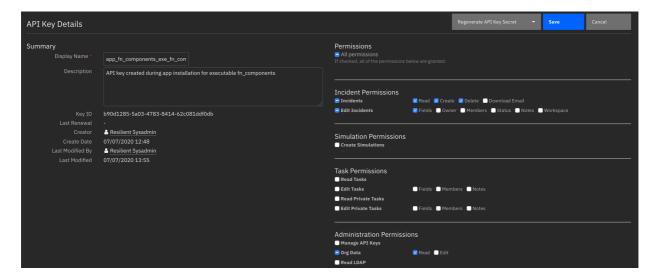


API Key Permission Setup

Since it's not known in advance which API key permissions are required for your single-file integrations, it is necessary to review each integration for the specific API calls performed for their operation. The base permissions for this API key are:

- read and edit incident data.
- create, edit and delete incident elements, such as artifacts, attachments, notes, milestones and tasks.

If your single-file integrations require more or less permissions, edit the key's permissions set as necessary. Insufficient permissions will cause your integration to fail with an error message of forbidden.



Adding Additional Python Files after Deployment

After the initial deployment of your fn_components app, repeat the steps in the Installation and Configuration section when adding additional single-file Python integrations. Changes to the app.config file will trigger the container to restart. Alternatively, click the Restart button in the Details tab.

2020-07-27

Adding Additional Python Packages

In order to enable the container to include additional Python packages, it is necessary to rebuild the container. This is possible by unzipping the app-fn_components-x.x.x.zip file and then uncompressing the fn_components-x.x.x.tar.gz archive. Edit the enclosed Dockerfile to include additional Python packages. See the existing RUN command as an example:

RUN pip install requests resilient-lib six

Build the container using either docker build or podman build in your development environment. You will need to push the new container to your own registry and reference that repository in your App Host. Information on the use of private repositories can reviewed on the IBM Knowledge Center.

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App Host Troubleshooting

If your integration isn't running, there are a few ways to determine the cause and take corrective actions. Below are a few common issues and the steps to correct.

App Restart

Make sure to restart the App anytime you make additions and changes to component files.

Message destination

Check the logs to make sure your message destination is listened to. If not your log will have an entry similar to this:

2020-07-13 20:07:15,226 ERROR [actions_component] STOMP listener: Error: b'java.lang.SecurityException: User a@example.com is not authorized to read from queue://actions.201.fn_ansible

File names

2020-07-27 6/7

Ensure your python files end in .py. Otherwise the list of loaded component files will bypass your integration. This log statement shows the files loaded when a container starts:

2020-07-27 18:35:46,000 INFO [app] Components auto-load directory:
/var/rescircuits/components
2020-07-27 18:35:46,007 INFO [component_loader] Loading 'create_note_from_data_table'
from /var/rescircuits/components/create_note_from_data_table.py
2020-07-27 18:35:46,008 INFO [component_loader] Loading 'utilities_json2html' from
/var/rescircuits/components/utilities_json2html.py
2020-07-27 18:35:46,008 INFO [component_loader] Loading 'utilities_expand_url' from
/var/rescircuits/components/utilities_expand_url.py
2020-07-27 18:35:46,008 INFO [component_loader] Loading 'utilities_call_rest_api' from
/var/rescircuits/components/utilities_call_rest_api.py
2020-07-27 18:35:46,009 INFO [component_loader] Loading 'utilities_attachment_to_base64'
from /var/rescircuits/components/utilities_attachment_to_base64.py

Import statements

Import statements which are unsupported will cause the container to become unusable and display a stack trace similar to below. Refer to section Adding Additional Python Packages on how to build containers for your additional packages.

2020-07-27 19:15:10,757 ERROR [component_loader] Failed to load component 'task_utils_create'
2020-07-27 19:15:10,757 DEBUG [component_loader] Name does not exist in modules 2020-07-27 19:15:10,802 ERROR [component_loader] No module named 'fn_cisco_umbrella_inv'
Traceback (most recent call last):
File "/opt/app-root/lib/python3.6/site-packages/resilient_circuits/component_loader.py", line 40, in safe_but_noisy_import return __import__(name, globals(), locals(), [""])
File "/var/rescircuits/components/task_utils_create.py", line 10, in <module> from fn_cisco_umbrella_inv.util.resilient_inv import ResilientInv
ModuleNotFoundError: No module named 'fn_cisco_umbrella_inv'

2020-07-27