

User Guide: fn_teams_v1.0.0

Table of Contents

- [Key Features](#)
 - [Function - Teams Post Message](#)
 - [Rules](#)
-

Key Features

- Post Incident data to an existing Microsoft Teams channel
 - Utilizes the Teams' MessageCard format for message formatting
 - Includes example rules and workflows to post incident and task information to a channel
-

Function - Teams Post Message

Post a message to a Microsoft Teams channel. This function is used for all communications to Teams. The **teams_payload** is used to define the data to post. See the pre-processing script below for an example of formatting incident data for posting.

```
format of a payload. * = optional
{ "title": xx,
  "summary": xx,
  "sections": [
    { "title": yy,
      "text": yy,
      "facts": [{"name": zz, "value": zz}]
    }
  ]
}
```

Name *	<input type="text" value="Teams Post Message"/>
API Name * ⓘ	<input type="text" value="teams_post_message"/>
Message Destination *	<input type="text" value="fn_teams"/>
Description	<input type="text" value="Post a message to a Microsoft Teams channel"/>

Inputs

incident_id	x
task_id	x
teams_channel	x
teams_payload	x
teams_mrkdwn	x

- Inputs:
- Outputs:
- Example Pre-Process Script:
- Example Post-Process Script:

Rules

Rule Name	Object	Workflow Triggered
Example: Post an Incident to Microsoft Teams	incident	example_post_incident_to_ms_teams
Example: Post a Task to Microsoft Teams	task	example_post_task_to_microsoft_teams