

Ahmed Hamdi Ahmed
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OBJECTIVE

- Finding a good job opportunity where my background, team work ability and interpersonal skills can be used and developed

EDUCATION

- Graduate from Cairo University, Faculty of Commerce (2012)
- Banking Management Internal Cycle
- Microsoft Certified IT Professional (MCITP)
- Microsoft Certified Solutions Associate (MCSA)
- Microsoft Certified Solutions Expert (MCSE)
- Microsoft Exchange Server (MS Exchange)
- Forefront Threat Management Gateway (TMG)
- Web Development Diploma (PHP - JavaScript - jQuery - MySQL - Html - CSS)
- Software Quality Assurance and Testing Diploma

SKILLS

Computer Skills

- Microsoft Office till 2016
- Microsoft Operating System till windows 10
- Microsoft Windows Server till windows 2012 R2
- Linux Operating System till Ubuntu 18.04
- Mac Operating System till 10.13

Language Skills

- Native language Arabic
- Very good command of written and spoken English

Personal Skills

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|-------------------|---------------------|
| ▪ Flexible | ▪ Respect deadline |
| ▪ Self-Motivation | ▪ Good communicator |
| ▪ Quick learner | ▪ Team work ability |

Programming Skills

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|---------------|---------------|
| ▪ HTML | ▪ HTML5 |
| ▪ CSS | ▪ CSS3 |
| ▪ Bootstrap | ▪ XML |
| ▪ JavaScript | ▪ jQuery |
| ▪ PHP | ▪ JSON |
| ▪ Laravel | ▪ Git |
| ▪ WordPress | ▪ Codeigniter |
| ▪ Woocommerce | ▪ Magento |
| ▪ SQL | ▪ Python |
| ▪ Angular | ▪ Testing |
| ▪ Docker | ▪ Cordova |
| ▪ Modx | ▪ Big Data |
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EXPERIENCE

- 2008 till 2010 **Technical Support at Zeropc**
 - Replacing defective parts as required
 - Install and configure various operating systems and applications
 - Diagnose network, hardware and software faults over the phone or in place
- 2010 till 2011 **Graphic Designer at Nile**
 - Design logos, brochure, and business card
 - Create creative and attractive designs to deliver the ideas
- 2011 till 2012 **Technical Support at Quicktech**
 - Replacing defective parts as required
 - Install and configure various operating systems and applications
 - Diagnose network, hardware and software faults over the phone or in place
- 2012 till 2013 **Customer Service Representative at Orange**
 - Handling customer inquiries within policy and procedure limits
- 2013 till 2015 **Senior IT Specialist at Carrefour**
 - Replacing defective parts as required
 - Testing and evaluating new technologies
 - Supporting the rollout of new applications
 - Monitor and maintain internal and external network
 - Maintain PC, POS, laptops, projectors, price checker and printers
 - Diagnose network, hardware and software faults over the phone or in place
 - Prepare monthly meeting to discuss team needs within monthly budget
- 2015 till 2016 **Technical Support at Raya**
 - Handling customer inquiries within policy and procedure limits
 - Diagnose and troubleshoot faults of internet, fixed landline and IPTV services over wi-max, cobber and fiber optics connection
- 2016 till 2017 **PHP Developer at Ingenuity Studio**
 - Develop and debug dynamic web application and websites
- 2017 till 2019 **Senior PHP Developer at ZINAD IT**
 - Develop and debug dynamic web applications
 - Using git versioning tool to keep changes and avoid conflict
 - Doing unit testing to make sure that all functions work.
- 2019 till now **Senior Software Engineer at Prindustry**
 - Analysis, Estimate and Develop dynamic web applications based on microservice concept, dealing with big data
 - Creating Docker images for development and production for all services
 - Creating unit testing for all services to connect with Jenkins

PERSONAL INFORMATION

- Date of Birth: 3/5/1991
 - Marital Status: Married
 - Military Status: Exempted
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