

Privacy Policy

This Privacy Policy describes how Lundbeck Singapore Pte Ltd and its related companies (“Lundbeck”, “we” or “us”) collect, process and use personal data. By accessing the Vyepti Power On Platform (the “Platform”) and/or by providing your personal data to Lundbeck, you agree that you have read and understood the terms contained in this Privacy Policy and you consent to the collection, use and processing of your personal data by Lundbeck. If you provide us with any Personal Data relating to a third party (e.g. information of your spouse, children, parents, and/or employees), by submitting such information to us, you represent and warrant to us that you have obtained the consent of the third party to provide us with their Personal Data for the respective purposes.

Processing of Personal Data

Lundbeck is firmly committed to protecting the personal data. In processing personal data, Lundbeck (as data controller) will comply with applicable data protection legislations, including but not limited to Personal Data Protection Act 2012.

Use and Disclosure of Personal Data

We may collect and use your personal data for any or all of the following purposes:

- a) performing obligations in the course of or in connection with our provision of the goods and/or services requested by you;
- b) verifying your identity;
- c) responding to, handling, and processing queries, requests, applications, complaints, and feedback from you;
- d) managing your relationship with us;
- e) administration of your account;
- f) sending you information and notifications which you have opted in for;
- g) complying with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority;
- h) any other purposes for which you have provided the information;

- i) transmitting to any unaffiliated third parties including our third-party service providers and agents, and relevant governmental and/or regulatory authorities, whether in Singapore or abroad, for the aforementioned purposes; and
- j) any other incidental business purposes related to or in connection with the above.

We may disclose your personal data:

- a) where such disclosure is required for performing obligations in the course of or in connection with our provision of the goods or services requested by you; or
- b) to third party service providers, agents and other organisations we have engaged to perform any of the functions for us.

The purposes listed in the above clauses may continue to apply even in situations where your relationship with us (for example, pursuant to a contract) has been terminated or altered in any way, for a reasonable period thereafter (including, where applicable, a period to enable us to enforce our rights under any contract with you).

Except as otherwise stated, we may also use your personal data to improve the content of the Platforms, to customize the Platforms to your preferences, for product development, to communicate information requested by you for other purposes, including, but not limited to those specified in this Privacy Policy and for any other purposes reasonably determined by us.

Use of Cookies

A "cookie" is a small text file that may be used to collect information about your activity on the Platform. For example, when someone visits a page within the Platforms, a cookie is placed on the user's device or is read if the user has visited the Platform previously. You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser, but if you do, you may not be able to take advantage of the personalized features enjoyed by other users to our Platform.

Withdrawing Your Consent

The consent that you provide for the collection, use and disclosure of your personal data will remain valid until such time it is being withdrawn by you in writing. You may withdraw consent and request us to stop using and/or disclosing your personal data for any or all of the purposes listed above by submitting your request in writing or via email to our Data Protection Officer

at the contact details provided below. Whilst we respect your decision to withdraw your consent, please note that depending on the nature and scope of your request, we may not be in a position to continue providing our goods or services to you and we shall, in such circumstances, notify you before completing the processing of your request. Please note that withdrawing consent does not affect our right to continue to collect, use and disclose personal data where such collection, use and disclose without consent is permitted or required under applicable laws.

Access to And Correction of Personal Data

If you wish to make (a) an access request for access to a copy of the personal data which we hold about you or information about the ways in which we use or disclose your personal data, or (b) a correction request to correct or update any of your personal data which we hold about you, you may submit your request in writing or via email to our Data Protection Officer at the contact details provided below.

Please note that a reasonable fee may be charged for an access request. If so, we will inform you of the fee before processing your request.

We will respond to your request as soon as reasonably possible. Should we not be able to respond to your request within thirty (30) days after receiving your request, we will inform you in writing within thirty (30) days of the time by which we will be able to respond to your request. If we are unable to provide you with any personal data or to make a correction requested by you, we shall generally inform you of the reasons why we are unable to do so (except where we are not required to do so under the PDPA).

Security

We take reasonable steps to protect your personally identifiable information as you transmit your information from your computer to our Platforms and to protect such information from loss, misuse, and unauthorized access, disclosure, alteration or destruction.

You should be aware, however, that no method of transmission over the Internet or method of electronic storage is completely secure. While security cannot be guaranteed, we strive to protect the security of your information and are constantly reviewing and enhancing our information security measures.

Retention of Personal Data

We may retain your personal data for as long as it is necessary to fulfil the purpose for which it was collected, or as required or permitted by applicable laws. We will cease to retain your personal data, or remove the means by which the data can be associated with you, as soon as it is reasonable to assume that such retention no longer serves the purpose for which the personal data was collected, and is no longer necessary for legal or business purposes.

Transfers of Personal Data Outside of Singapore

We generally do not transfer your personal data to countries outside of Singapore. However, if we do so, we will obtain your consent for the transfer to be made and we will take steps to ensure that your personal data continues to receive a standard of protection that is at least comparable to that provided under the PDPA.

Contacting us

If you have any enquiries or feedback on our personal data protection policies and procedures, or if you wish to make any request, in the following manner:

Lundbeck Singapore Pte Ltd

101 Thomson Road #13 05

United Square

Singapore 307591

Telephone number: + 65 6255 6002

Email: vyepti_sg_admin@lundbeck.com

We may revise this privacy policy from time to time without any prior notice. You may determine if any such revision has taken place by referring to the date on which this policy was last updated. Your continued use of our services constitutes your acknowledgement and acceptance of such changes.

Last updated: 25 Feb 2022