



SALES ORDER

311/DCI/SO/06/2022

Account Manager : Katherine L
Email Address : katherine.l@dc-indonesia.com
Related SO :

Customer Name : PT. ARUPA CLOUD NUSANTARA
Attention : Reza Alvin Adhitya
Phone Number : +62 822 61496888
Email Address : reza@zettagrid.id
Address : EIGHTYEIGHT @KASABLANKA OFFICE TOWER
LANTAI 18, UNIT A-H, JL. CASABLANCA KAV.88
MENTENG DALAM, TEBET JAKARTA SELATAN DKI
JAKARTA

From : PT. DCI INDONESIA TBK
Phone Number : +62 21-50901300
Email Address : sales@dc-indonesia.com
Address : Gedung Equity Tower Building 17th Floor Suite F,
SCBD Lot 9, Jl. Jendral Sudirman Kav. 52-53 Jakarta
Selatan, 12190, Indonesia

Commencement Date : 05/Aug/2022
Delivery Time : 1 Business Day
Service Term : 36 Months

Service Descriptions	Attributes	Qty	UM	Non Recurring Charges (NRC) per Unit	Monthly Recurring Charges (MRC) per Unit	Discount NRC per Unit	Discount MRC per Unit	Sub Total NRC	Sub Total MRC
Cabinet Colocation - Additional Power	Additional power capacity (shared)- 1 primary + 1 redundant with maintained SLA	0.50	kVA		4,600,000.00		0.00	Rp 0.00	Rp 2,300,000.00
Subtotal (excluding VAT)								Rp 0.00	Rp 2,300,000.00

Total after Discount (excluding VAT)	Rp 0.00	Rp 2,300,000.00
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TOTAL SALES ORDER (Excluding VAT)	ANNUAL FEE (Excluding VAT)
Non Recurring Charges (NRC) Rp 0.00	Non Recurring Charges (NRC) Rp 0.00
Monthly Recurring Charge (MRC) Rp 2,300,000.00	Monthly Recurring Charge (MRC) / Annum Rp 27,600,000.00
	GRAND TOTAL FEE Rp 27,600,000.00

TERMS & CONDITIONS

- 1. Introduction**
- This Sales Order (the "Order") is between PT DCI Indonesia ("DCI") and the customer identified above ("Customer"), who wishes to order the products and/or services set forth above (each a "Service"). This Order shall be of no force or effect unless (a) it is executed by both Parties and (b) the Parties have entered into an Agreement (defined below) that is currently in effect as the Order Effective Date (defined below).
- This Order is governed by and incorporated by reference into the applicable Master Service Agreement entered into between the Parties (or documents with similar function if no document entitled Master Services Agreement has been signed by the Parties) ("Agreement").
- All capitalized terms not defined in this Order shall have the definitions attributed to them in the Agreement or the Policies.
- The Order Effective Date of this Order shall be the date this Order is signed by both Parties ("Order Effective Date"). Where this Order is signed on different dates by DCI and the Customer, the latter date of signature shall be the Order Effective Date.
- 2. Specific for Section A (Space and Colocation Service)**
- Unless otherwise stated herein, cabinets provided by DCI in a dedicated and shared cage are locking cabinets. If Customer requests cabinet accessories (e.g., shelves, door, side panels, mounting rails, etc) which are not included with a cabinet as described in DCI's specification for such cabinet, Customer shall be charged DCI's list price for such accessories, unless otherwise stated herein. Customer provide its own cabinets in a private cage or private suite in accordance with DCI's policies and procedures; however, Customer must use cabinet by DCI in either a shared cage or general colocation area.
- 3. Service Term**
- This Order shall commence on the Order Effective Date, and this Order shall remain in effect until the last Service Term in effect expires or is terminated pursuant to the Agreement. In the event the Customer uses the Services prior to the Order Effective Date, the Customer agrees that it shall be bound by the terms and conditions of the Agreement and this Order. The initial Service Term will commence on the Billing Commencement Date and will terminate on the last day on which the initial Service Term expires.



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After the initial Service Term, the Service Term will automatically renew for additional Service Term of one (1) year each with a ten percent (10%) price increase of the Service Fees base on mutual agreement, unless either Party provides written termination notification to the other Party at least ninety (90) days prior to the end of the then-current Service Term, in which event this Order will terminate at the end of then-current Service Term.

4. Billing

Customer's obligation to pay the monthly recurring charges ("MRC") and the non recurring charges ("NRC") for each Service set forth herein shall begin with the following terms of payment:

- For initial payment: Customer shall pay the coming one hundred percent (100%) of the NRC and twenty five percent (25%) of annual MRC or equal to three (3) months MRC in advance on every anniversary quarter of the Billing Commencement Date.
- For subsequent year: Customer shall pay twenty five percent (25%) of the annual MRC or equal to three (3) months MRC in advance on every anniversary quarter of the Billing Commencement Date.

All prices stated in the Proposed Fee, Sales Order, and any associated invoices is inclusive withholding tax (PPH 23) but exclusive of Value Added Tax ("VAT") as in accordance to the prevailing and applicable Indonesian tax regulation. Customer agrees to provide DCI access to its cage, cabinets, racks and/or equipment as necessary for the performance of the Services as set forth in this Order.

The Installation Date and the Billing Commencement Date shall be the date on which the Services set out in this Order are provisioned by DCI to Customer.

5. Changes in Fees

During the service term, DCI may review and increase the Service Fees every anniversary year of the Billing Commencement Date.

6. Power Limitation

Customer may not draw more than the kVA or kW amount listed above corresponding to each cage or cabinet (as the case may be) ordered above (the "Power Cap"). If the power draw in such cage or cabinet exceeds the Power Cap, DCI may provide written notification to Customer and/or require Customer to reduce the power draw in such cage or cabinet to a rate within the Power Cap within seventy-two (72) hours of the notification. If Customer does not resolve the situation with a mutually agreeable plan, DCI may suspend Customer's power until the aggregate rated capacity of all power circuits equal the Power Cap.

7. Other Terms and Conditions

Customer acknowledges and agrees that (i) any Services ordered by Customer in respect of data center space and/or facilities that are currently pending completion (the "Ordered Services") will be subject to availability of such data center space and/or facilities and the Billing Commencement Date shall be determined by DCI in accordance with such availability, (ii) DCI does not guarantee the completion date of such data center space and/or facilities; (iii) Customer acknowledges that the commencement of provision of the Ordered Services requested by Customer may be delayed due to various reason including a delay in completion of Data Center space and/or facilities by DCI.

8. Special Notes

- This offer is only valid for 30 days from the Service Request date
- Customer will pay in full all invoices from DCI in the currency stipulated in the Order within thirty (30) days of the date of invoice. interest shall be charged on past due amounts at one and a half per cent (1.5%) per month.
- For reference, the currency of USD-IDR that we are using in this Sales Order is USD 1: IDR 14,500 DCI shall adjust the price based on mutual agreement if:
 - There is economic inflation of more than 10%
 - Fluctuation of USD-IDR of more than 10%
 - Utility price increase of more than 10%
- The Service Location for the services is located within MM2100 Industrial Town, Cikarang Barat, Bekasi, West Java, Indonesia.
- All prices above include the following services:
 - Utilities Cost (water usage, facilities load such as AC, lighting, etc.)
 - Management Cost (general cleaning, maintenance)
 - Meeting rooms 24 x 7 (presentation, phone conference, video conference, etc.)
 - Working Area Recovery (WAR) room for BCP plan
 - Security Guard 24 x 7
 - Customer Service (NOC) 24x7
 - Office Shared Facility (meeting rooms, gateway rooms, executive lounge) 24 x 7
 - Wi-Fi Facility in office and common area
 - Lunch and dinner facility for registered visitors

Scope of Work (SOW)

SOW Category	SOW Description	Qty
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Related SO :

CONTACT INFORMATION (filled by Customer)

Technical Contact/ PPOC

Contact Name : Novia Kurniasih
Phone Number : +62 812-9037-2899
Email Address : novia@zettaGRID.id

Billing Contact

Contact Name : SERENA CELINE
Phone Number : 0
Email Address : finance@zettaGRID.id; serena@zettaGRID.id; reza@zettaGRID.id
Billing Address :

Customer to Complete

Company Name : PT. ARUPA CLOUD NUSANTARA
NPWP Number : 81.483.842.1-015.000
Name of Signatory : Reza Alvin Adhitya
Title : Chief Technology Officer
Date Signed : 5 Juli 2022

Submitted by :

(Authorized Signature & Company Stamp)

DCI to Complete

Company Name : PT. DCI INDONESIA TBK
NPWP Number : 31.366.071.4-012.000
Name of Signatory : Jui Chihtra Gani
Title : Director
Date Signed : -

Submitted by :

(Authorized Signature & Company Stamp)

Please sign and return all exhibit(s), addenda(um) and/or policies listed below with this Sales Order. Failure to do so may result in delay of processing.

Please email a signed copy of this Sales Order to sales@dc-indonesia.com

Internal Use Only. Please send ONE set of duly signed contract to:
PT. DCI INDONESIA TBK
Gedung Equity Tower Building 17th Floor Suite F, SCBD Lot 9, Jl.
Jendral Sudirman Kav. 52-53
Jakarta Selatan, 12190
Indonesia