

① Soal Restoran

$$\lambda = 10$$

$$\mu = 9$$

$$\text{Jumlah} = \frac{\lambda}{P(1,1)} = \frac{10}{\frac{1}{4!} (9-10)} = \frac{10}{\frac{1}{4!} (-6)} = \frac{10}{-0.25} = -40$$

Karena wa lebih kecil dari 30 menit maka sistem tersebut dapat mencapai target

② Soal Restoran

$$c = 3 \quad \lambda = 10 \quad \mu = 4$$

$$P_0 = \frac{1}{\sum_{n=0}^{c-1} \frac{1}{n!} \left(\frac{\lambda}{\mu}\right)^n + \frac{1}{c!} \left(\frac{\lambda}{\mu}\right)^c \left(\frac{c\mu}{c\mu - \lambda}\right)}$$

$$P_0 = \frac{1}{\sum_{n=0}^2 \frac{1}{n!} \left(\frac{10}{4}\right)^n + \frac{1}{3!} \left(\frac{10}{4}\right)^3 \left(\frac{3 \cdot 4}{3 \cdot 4 - 10}\right)}$$

$$P_0 = 0.49$$

$$L = \frac{\lambda \cdot \mu \left(\frac{\lambda}{\mu}\right)^c}{(c-1)! (c\mu - \lambda)^2} \quad P_0 + \frac{\lambda}{\mu}$$

$$= \frac{10 \times 4 \left(\frac{10}{4}\right)^3}{(3-1)! (3 \cdot 4 - 10)^2} \quad (0.49) + \frac{10}{4} = 6$$

• Probabilitas tidak ada pelanggan = 0.49

• Rata-rata pelanggan dilayani = 6 menit

Soal Antrean

①  $\lambda = 4$

$$\mu = 2.5$$

$$a) L = \frac{\lambda}{\mu - \lambda} = \frac{4}{2.5 - 4} = -2.16$$

$$b) L_q = \frac{\lambda^2}{\mu(\mu - \lambda)} = \frac{16}{2.5(2.5 - 4)} = -3.75$$

$$= -4.26$$

$$c) W_a = \frac{\lambda}{\mu(\mu - \lambda)} = \frac{4}{2.5(2.5 - 4)} = -3.75$$

$$= -4.26$$

$$d) W = \frac{1}{\mu - \lambda} = \frac{1}{(2.5) - 4}$$

$$= \frac{1}{-1.5} = -0.6$$

②  $\lambda = 10$

$$\mu = 3$$

$$a) P_n = \left(\frac{\lambda}{\mu}\right)^n = \frac{3}{10} = 0.3$$

$$b) E(n/\mu) = \frac{\lambda}{\mu - \lambda} = \frac{10}{10 - 3} = \frac{10}{7} = 1.43$$

$$③ \mu = 90/\text{jam} \quad c = 3 \quad S = 3$$

$$\lambda = 900 \quad \text{Periode puncak 8 jam}$$

$$a) 900/8$$

$$= 112.5$$

$$b) 30 \text{ orang/jam}$$

$$1 \text{ Counter} = 30 \text{ orang/jam}$$

$$\begin{aligned}
 d) P_0 &= \frac{1}{\sum_{n=0}^{\infty} \frac{\mu - \lambda}{\mu} \left( \frac{\lambda}{\mu} \right)^n} = \frac{1}{\sum_{n=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^n} \\
 &= \frac{1}{\sum_{n=0}^{\infty} \left( \frac{900}{90} \right)^n} = \frac{1}{\sum_{n=0}^{\infty} 10^n} \\
 &= 7.6
 \end{aligned}$$

$$d) a = \frac{\lambda^2}{\mu(\mu - \lambda)} = \frac{900^2}{9(90 - 900)} = -11.1$$

$$e) c = \frac{\lambda}{\mu - \lambda} = \frac{900}{90 - 900} = -1.1$$

$$f) w_a = \frac{\lambda}{\mu(\mu - \lambda)} \cdot \frac{900}{90(90 - 900)} = -0.012$$

$$g) w = \frac{1}{\mu - \lambda} = \frac{1}{90 - 900} = -0.001$$

$$h) l = \frac{\lambda}{\mu - \lambda} = \frac{900}{90 - 900} = -1.1$$

$$\begin{aligned}
 a) \lambda &= 20 \text{ mesin} \quad T = 5 \text{ jam} \\
 M &= 12 \text{ menit}
 \end{aligned}$$

$$a) c/\lambda = 20$$

$$b) a = \frac{\lambda^2}{\mu(\mu - \lambda)} = \frac{20^2}{12(12 - 20)} = -9.16$$

$$c) w_a = \frac{a}{\lambda} = \frac{-9.16}{20} = -0.208$$

d) 1 mesin mempertahankan penyelesaian setiap 5 jam

e) Jumlah mesin yang beroperasi adalah 9 karena 12 mesin berhenti untuk penyelesaian

$$f) l = \frac{\lambda}{\mu - \lambda} = \frac{20}{12 - 20} = -2.5$$

$$g) w = \frac{1}{\mu - \lambda} = \frac{1}{12 - 20} = -0.125$$

$$\begin{aligned}
 h) l &= 1 - \frac{\lambda}{\mu} \\
 &= 1 - \frac{20}{25} = -0.2
 \end{aligned}$$

## Simulasi Monte Carlo

Peminjaman	Probabilitas	Kumulatif Probabilitas	Interval Bilangan Acak
4	$6/50 = 0,12$	0,12	0 - 12
5	$5/50 = 0,1$	0,22	13 - 22
6	$9/50 = 0,18$	0,4	23 - 40
7	$12/50 = 0,24$	0,64	41 - 64
8	$8/50 = 0,16$	0,8	65 - 80
9	$7/50 = 0,14$	0,94	81 - 94
10	$5/50 = 0,1$	1,00	95 - 99

minggu	Bilangan acak	Persediaan
1	10	4
2	24	6
3	3	4
4	32	6
5	23	6
6	39	7
7	99	10
8	34	6
9	34	6
10	51	7

minggu	Bilangan acak	Persediaan
11	8	4
12	48	7
13	66	8
14	97	10
15	3	4
16	96	10
17	46	7
18	74	8
19	77	8
20	44	7

1. Persediaan dispenser berjumlah 8 tersisa di periode 12, 18, 19

2. Rata-rata persediaan per minggu = 134 (20 = 6,75)

$$3 = \sum_{i=0}^{10} ((\text{Prob. Dispenser}) \times (\text{Pers. Dispenser}) + \dots (\dots \times \dots))$$

$$= (0,12 \times 4) + (0,1 \times 5) + (0,18 \times 6) + (0,24 \times 7) + (0,16 \times 8) + (0,14 \times 9) + (0,06 \times 10)$$

$$= (0,48) + (0,5) + (1,08) + (1,68) + (1,28) + (1,26) + (0,6)$$

$$= 6,88$$