



CONTRACT TITLE: GXA Insurance Digital Claims Platform

CONTRACT DATE: _____.

REFERENCE: GXA-CLAIMS-2025-01

Registered Address: H5F5+MGP, Djibouti

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1. PARTIES

Developer: Gaboodai Solutions, represented by Ibrahim Abdourahman (Owner).

Client: GXA Assurances, BP 200, Djibouti.

2. PROJECT OVERVIEW

Developer will deliver the full production version of the GXA digital insurance claims platform, evolving the approved prototype into a secure, scalable, enterprise-ready solution connected to GXA's core systems and payment providers.

3. SCOPE OF WORK

3.1 Core Deliverables

- ¢ Production-ready web application for customers and administrators.
- ¢ Integration with GXA's existing policy and claims database APIs.
- ¢ Secure payment gateway integration for relevant claim fees or refunds.
- ¢ Supabase configuration (database, storage, authentication) hardened for production.
- ¢ Responsive mobile-first design with GXA branding and accessibility compliance.
- ¢ Deployment pipelines, environment configuration, and infrastructure documentation.

3.2 Additional Assets

- ¢ Technical and user documentation (PDF + online knowledge base).
- ¢ Admin and staff training (up to 4 sessions, 2 hours each, recorded on request).
- ¢ Warranty support for 90 days after go-live (bug fixes, hot patches, monitoring).

4. TIMELINE & MILESTONES (EST. 3-4 MONTHS)

Gaboodai Solutions

Phase 1 -Discovery & Technical Alignment (Weeks 1-4) API documentation handover, sandbox access, security requirements, data mapping.

Phase 2 -Core Development & UI Finalisation (Weeks 5-12) Database integrations, business workflow automation, advanced photo capture, dashboards.

Phase 3 -Integration, QA & Security Hardening (Weeks 13-16) Payment gateway integration, penetration testing, performance optimisation, UAT.

Phase 4 - Launch Preparation & Training (Weeks 17-18)

PAYMENT SCHEDULE (TOTAL USD 12,500 AFTER PROTOTYPE CREDIT)

- ¢ 40% (USD 5,000) DUE AT CONTRACT SIGNING
- ¢ 30% (USD 3,750) after completion of Phase 2 deliverables.
- ¢ 20% (USD 2,500) after successful integration testing (Phase 3).

¢ 10% (USD 1,250) at production launch and acceptance.
Prototype fee of USD 2,500 already paid is credited toward the total project value of USD 15,000.

5. CLIENT RESPONSIBILITIES

- ¢ Provide API documentation, sandbox credentials, and relevant technical contacts within 5 business days of contract signing.
- ¢ Ensure timely feedback (within 3 business days) on deliverables and design approvals.
- ¢ Nominate a project liaison authorised to approve scope clarifications.

6. CHANGE MANAGEMENT

- ¢ Modifications outside agreed scope will be documented via change requests with revised costs/timelines.
- ¢ Changes under USD 1,000 may be fast-tracked with written email approval.

7. WARRANTY & SUPPORT

- ¢ 90-day warranty for bug fixes and stability issues after go-live.
- ¢ Optional post-warranty support: Standard (USD 200/month) or Priority (USD 300/month) covering monitoring, updates, enhancements.

8. INTELLECTUAL PROPERTY

- ¢ Upon full payment, Client receives ownership of source code, deployment assets, and documentation.
- ¢ Developer may reuse generic frameworks and reference the project (non-confidential details) in portfolio.

9. CONFIDENTIALITY & DATA PROTECTION

Both parties agree to confidentiality of business processes, customer data, APIs, and security
Gaboodai Solutions Production Agreement (Page 3)

protocols. Developer will adhere to GXA's data handling policies; production data remains the property of GXA.

10. GOVERNING LAW & DISPUTE RESOLUTION

This Agreement is governed by the laws of Djibouti. Disputes will be resolved through good faith negotiation, followed by mediation in Djibouti if required. Jurisdiction rests with Djibouti courts.

11. ACCEPTANCE CRITERIA

Acceptance occurs upon written sign-off following successful production deployment or 7 days post-launch without critical issues.

SIGNATURES

Developer (Gaboodai Solutions): _____ Date: _____

Client (GXA Assurances): _____ Date: _____

Appendix A Contact Directory

Gaboodai Solutions Project Lead: Ibrahim Abdourahman | ibrahimm@me.com | +971 52 799 8111

GXA Project Sponsor: _____ | _____

Appendix B Hosting & Infrastructure Overview

- ¢ Frontend Hosting: Vercel (HTTPS enforced).
- ¢ Backend Services: Supabase (Database, Auth, Storage).
- ¢ Backups: Daily automated backups with weekly manual snapshots stored in secure bucket.
- ¢ Monitoring: Application logging, error tracking, uptime alerts, security patch cadence (monthly).
- ¢ Security Controls: Role-based access, environment variable management, penetration test before go-live.