



Managing International Teams

Description

In attending this course, the students will recognize cultural differences and learn how to deal with them, they will improve their managing skills and learn best management practices in multicultural environment. They also will know themselves better by assessing their personal style which is key to manage others.

Learning Objectives and Outcomes

- Map cultural differences with different regions of the world
- Best management practices and how to apply them in real situations
- Assessment of personal style, how to work in team with other styles
- How to run an efficient meeting with an international team
- How to manage in a changing multicultural environment

Course Schedule and Contents

Session#1 3hrs	<ul style="list-style-type: none">▪ Acquaintance, assessment and expectations▪ Course description and objectives▪ Videos of international leaders sharing their experience▪ Group discussion about the videos▪ Multicultural difference across regions▪ Workgroup in teams about cultural difference from own experience of the participants▪ Difference between leader and manager▪ Managing and leader best practices
Session#2 3hrs	<ul style="list-style-type: none">▪ Personal style assessment▪ The Briggs and Meyer styles▪ Best practices in team management▪ Group discussion about the different styles
Session#3 3hrs	<ul style="list-style-type: none">▪ Organizing a meeting▪ The different kinds of meeting▪ How to run an efficient meeting▪ The decision-making process in international environment▪ How to take best decisions▪ The 6 hat Thinking▪ Design Thinking
Session#4 3hrs	<ul style="list-style-type: none">▪ Final case Study▪ Reading the case



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- Each team select a business unit
- Team prepare their strategies
- Discussing strategies with professor
- Each team present its solution

Grading

Ass#1 Course case study:	60%
Exercises in class	20%
Participation:	20%

Policies

- I expect you to turn-in your reports on time to receive proper credit/grade.
- Any work submitted must be your own.
- I expect everyone to contribute equally to group assignments
- Attendance in every class is expected and class participation and discussion is strongly encouraged.
- Late work will not be accepted unless prior arrangements have been made directly with me.

Good Luck!