KIRINGABAKWE IBRAHIM

Bachelor's Degree in Information Technology

CONTACT INFORMATION

Physical Address

Fort Portal, Kabarole Uganda

Phone Number

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Email

ibrahimkiri@gmail.com

BIO DATA

Gender Male

D.O.B 22/2/1992

Nationality Ugandan

Marital Status Single

Language English, Swahili

Lukonjo, Luganda

EDUCATION BACKGROUND

Bachelor's Degree in Information Technology

Mountains of the moon university 15/08/2012 -15/10/2015
Attained Second Class Honors

Certificate of UACE

St. Leo's College Kyegobe 06/02/2009 -08/12/2010 Two principle passes and Subsidiary in GP

PERSONAL PROFILE

I am a confident, highly driven individual in information technology niche, with practical hands-on web design and development, computer maintenance, servicing and troubleshooting and experience in user support and network system installations and configurations.

Resourceful and proactive, I combine effective communication skills with detailed technology knowledge to identify and troubleshooting IT issues, and deliver a satisfactory outcome for the company whilst working alone and as part of a larger team.

I am currently looking for an opportunity to further my career within the IT sector.

WORKING EXPERIENCE

Stitch & Sew Toyota

IT Technician

28/02/2020 -to date

Duties and Responsibilities –

- Installation, configuration, and maintaining computer systems.
- Email support, setting up new users' accounts and profiles and updating email signatures.
- Social Media management.
- Troubleshooting system and network problems and diagnosing and solving hardware or software faults and replacing parts as required.
- Supporting the Accounting system software shared over a Local Area Network controlled by the DNS server.
- Establishing a good relationship with software developers and other professionals to guide me in developing, implementing and testing company projects.
- Proactively assist in backup and recovery operations by assisting in maintaining and monitoring backup equipment and data.
- Liaise with the manager to keep track of ICT inventory.

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Certificate of UCE

St. Leo's College Kyegobe 12/02/2005 -12/11/2008 Attained Second Grade

Certificate of Primary Education

Rock Primary School
22/01/1998 -20/10/2004
Attained Second Grade

SKILLS

- Proficient at User support.
- Software and hardware management skills.
- Database Management skills.
- Sharp networking skills.
- Office packages.
- Web development and Programming skills.
- · Graphic Design skills.
- Administrative and interpersonal skills.
- · Leadership skills.
- Monitoring and evaluation skills.
- Analytical and methodical when approaching problems.
- · Clear communication skills.
- · Excellent organizational skills.
- Time management skills.

One Brick at a Time

IT Technician 02/03/2017- 02/26/2019

Duties and Responsibilities -

- User support
- Software installation and customization
- Network management including network troubleshooting, cable termination and trunking.
- Hardware management including replacement of computer parts,
 blowing of machines, and troubleshooting for hardware problems.
- Helping in migration and upgrading to the new system.

Kabarole Regional Referral Hospital

Intern

01/06/2014 - 30/07/2014

Duties and Responsibilities –

- Data entry.
- Data validation.
- Filing back of Data.
- Data automation using data capture software.
- Books scanning.

LEADERSHIP AND MEMBERSHIP

- Leader of project at Stitch & Sew Toyota.
- Football Team Captain at Secondary School.
- Health prefect at Primary School

REFEREES

Tusiime Margaret

Title: Human Resource Company: Stitch & Sew Toyota Phone: +256 784 535 111

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Dinah Kemigabo

Title: Asst. Project Coordinator Company: One Brick at a Time Phone: +256 775 321 861 Email: kdinah@gmail.com

Bazale Jonah

Title: Manager

Company: Bulkons Technologies Phone: +256 782 511 494 Email: bazalejonah@gmail.com

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