

Project: Emergency and Mental well-being

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Group: 3

User Stories

1. User Registration and Login

- **Title:** User Registration and Login
- **As a:** User
- **I want to:** Register for an account and log in to the application
- **So that I can:** Access personalized features and manage my profile
- **Acceptance Criteria:**
 - Users can register using their email and password.
 - Users receive a confirmation email upon successful registration.
 - Users can log in using their registered email and password.
 - Users can reset their password if forgotten.

2. User Profile Management

- **Title:** User Profile Management
- **As a:** User
- **I want to:** Create and manage my profile
- **So that I can:** Personalize my experience on the platform
- **Acceptance Criteria:**
 - Users can set up their profile with details like name, age, and profile picture, location, emergency contact information.
 - Users can update or delete profile information at any time.
 - Users can view their profile details on a dedicated profile page.

3. Mental Health Survey

- **Title:** Mental Health Survey
- **As a:** User
- **I want to:** Take a mental health survey

- **So that I can:** Assess my current mental well-being and receive personalized suggestions
- **Acceptance Criteria:**
 - Users can answer a series of questions related to their mental health.
 - The survey results are saved in the database for future reference.
 - Users receive immediate feedback based on their survey results.
 - Users can retake the survey after a specified time period.

4. Emergency Contacts Management

- **Title:** Emergency Contacts Management
- **As a:** User
- **I want to:** Add and manage emergency contacts
- **So that I can:** Quickly notify someone in case of an emergency
- **Acceptance Criteria:**
 - Users can add multiple emergency contacts with names and phone numbers.
 - Users can edit or delete emergency contacts.
 - Users receive a confirmation message after adding or updating contacts.

5. Appointment Scheduling

- **Title:** Appointment Scheduling
- **As a:** User
- **I want to:** Schedule an appointment with a mental health professional
- **So that I can:** Receive professional support when needed
- **Acceptance Criteria:**
 - Users can view available slots and book appointments.
 - Users receive a confirmation message and email after scheduling.
 - Users can cancel or reschedule appointments.
 - Users receive reminders for upcoming appointments.

6. Group Community Feature

- **Title:** Group Community Feature
- **As a:** User
- **I want to:** Join and participate in group communities
- **So that I can:** Connect with others who share similar mental health experiences and get support
- **Acceptance Criteria:**
 - Users can browse and join different groups based on topics like anxiety, stress management, mindfulness, etc.
 - Users can create posts, comment, and interact with other members within the group.
 - Group admins can moderate posts and remove inappropriate content.
 - Users receive notifications for new posts or replies in their groups.
 - Users can leave a group at any time and manage their group memberships.
 - Users can report any posts or users that violate community guidelines.

7. Data Insights and Progress Tracking

- **Title:** Data Insights and Progress Tracking
- **As a:** User
- **I want to:** Track my mental health progress over time
- **So that I can:** Monitor improvements or changes in my well-being
- **Acceptance Criteria:**
 - Users can view graphs and charts based on survey results.
 - Users receive monthly reports summarizing their mental health trends.
 - Data is updated automatically after each survey or session.
 - Users can export their data as a PDF report.

8. Emergency SOS Feature

- **Title:** Emergency SOS Feature
- **As a:** User
- **I want to:** Trigger an SOS alert to my emergency contacts
- **So that I can:** Get immediate help in case of an emergency
- **Acceptance Criteria:**
 - Users can trigger an SOS alert from any page.
 - The SOS feature sends a text message with the user's location to emergency contacts.
 - Users receive a confirmation message after the SOS is sent.
 - Users can customize the SOS message in their settings.

Admin Stories

9. Therapist Management

- **Title:** Therapist Management
- **As a:** Admin
- **I want to:** Manage therapist profiles and availability
- **So that I can:** Ensure users can book sessions with verified professionals
- **Acceptance Criteria:**
 - Admins can add, update, or remove therapist profiles.
 - Admins can set availability for each therapist.
 - Admins can view a list of scheduled appointments.
 - Admins receive notifications of new bookings or cancellations.

10. Crisis Hotline Management

- **Title:** Crisis Hotline Management
- **As a:** Admin
- **I want to:** Manage a list of crisis hotlines
- **So that I can:** Provide users with updated emergency contact options
- **Acceptance Criteria:**
 - Admins can add or update hotline numbers.
 - Users see location-based hotlines on their dashboard.

- Admins receive alerts if any hotline is flagged as inactive.

11. Content Management for Mental Health Resources

- **Title:** Content Management for Mental Health Resources
- **As a:** Admin
- **I want to:** Manage mental health articles and resources
- **So that I can:** Provide users with helpful and accurate information
- **Acceptance Criteria:**
 - Admins can upload, edit, or remove articles and resources.
 - Users can access these resources from a dedicated section in the app.
 - Admins can categorize resources for easier navigation.

12. Reporting and Analytics Dashboard

- **Title:** Reporting and Analytics Dashboard
- **As a:** Admin
- **I want to:** Access reports on user activity and app performance
- **So that I can:** Make data-driven decisions to improve the platform
- **Acceptance Criteria:**
 - Admins can view statistics on user engagement, active users, and chat support usage.
 - Reports include trends over time, such as peak usage hours.
 - Admins can export data for further analysis.

13. For Group Community Management

- **Title:** Group Community Management
- **As a:** Admin
- **I want to:** Oversee all group communities
- **So that I can:** Ensure a safe and supportive environment for users
- **Acceptance Criteria:**
 - Admins can create, edit, or delete group communities.
 - Admins can appoint moderators for specific groups.
 - Admins can view reports on flagged posts and take appropriate action.
 - Admins receive notifications for reported content or behavior.

