Contents

1. Introduction

EzziTailor is a comprehensive Tailor Shop Management System designed to streamline and optimize the operations of tailor shops. Built using C# WinForms, DevExpress, and SQLExpress, EzziTailor offers an intuitive and powerful interface that allows tailor shops to manage their inventory, customers, staff, and finances with ease. Its robust feature set ensures that every aspect of a tailor shop's business is covered, from order management to customer fidelity programs, making it an indispensable tool for modern tailor shops.

2. Getting Started with EzziTailor

2.1 Overview:

EzziTailor is designed to help tailor shops manage their operations efficiently. This section provides an overview of the system and its capabilities, offering a brief introduction to the main features.

User Interface Overview:

- **Navigation Menu:** Access different modules such as Parts, Customers, Orders, etc.
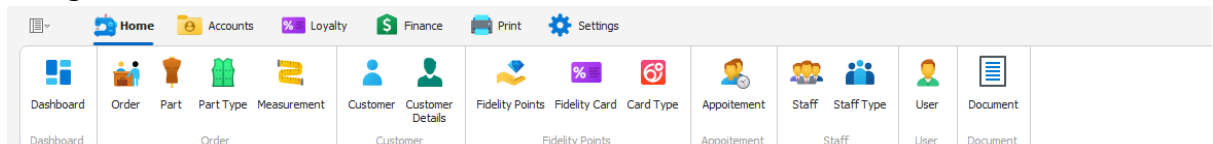
- **Quick Access Toolbar:** Shortcuts to frequently used features
- **Status Bar :** Real-time system status and notifications
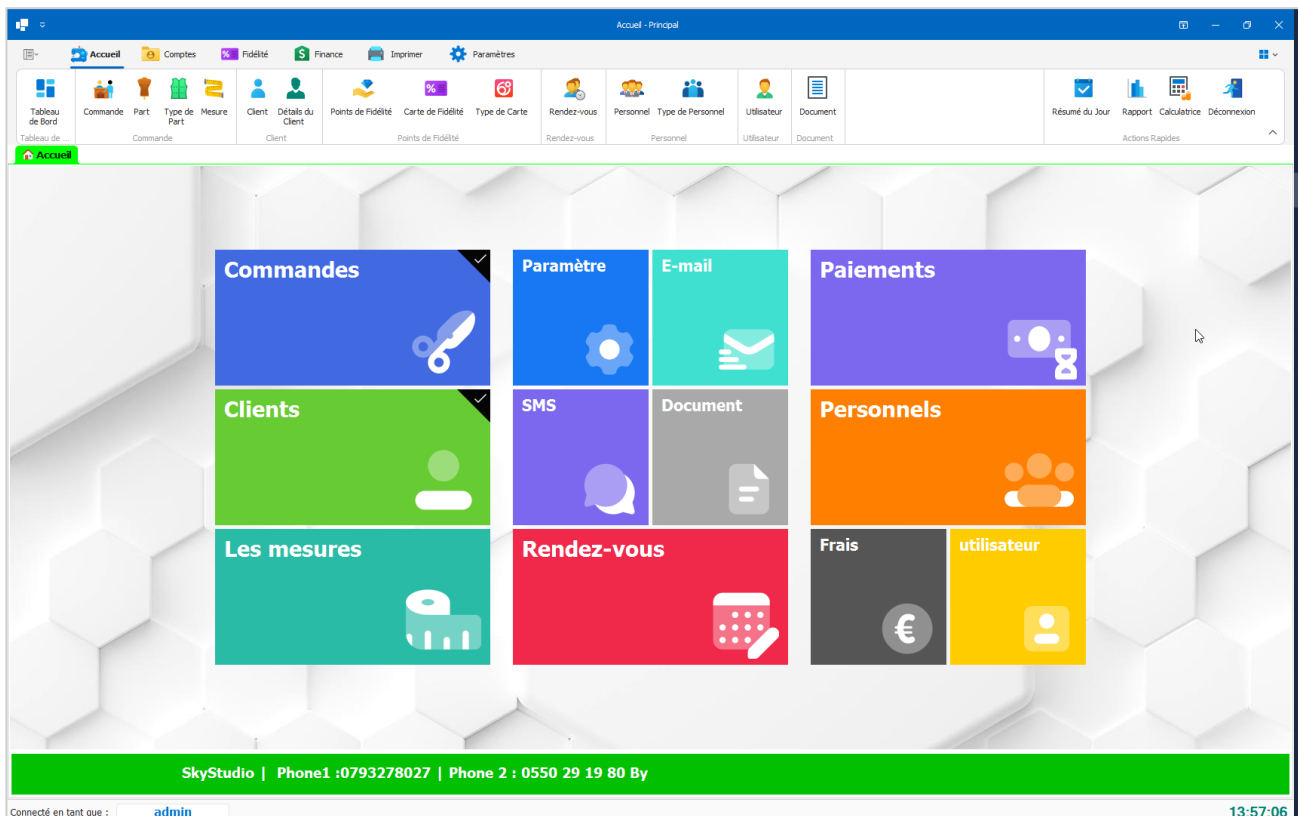
3. Managing Part Types

3.1 Introduction:

The PartType module allows users to categorize and manage different types of garment parts. Users can define new part types, assign them to specific genders, and update or remove them as needed to keep their inventory organized and relevant.

PartType Module:

- **Add New Part Type:** Define a new part type and assign it to a specific gender and image.
- **Edit Part Type:** Modify existing part types.
- **Delete Part Type:** Remove part types that are no longer needed.

4. Managing Parts

4.1 Introduction:

The Part module is designed to help users manage the specific parts used in tailoring. It provides functionality to add, edit, and delete parts, ensuring that every item is accurately recorded and easily accessible.

Part Module:

- **Add New Part:** Enter the name, description, and associated part type.

- **Edit Part:** Update part details as needed.

- **Delete Part:** Remove parts that are no longer required.

5. Creating and Managing Measurements

5.1 Introduction:

The Measurement module enables precise management of garment dimensions. Users can define measurements for each part, including size, price, and quantity, facilitating detailed and accurate order processing**.**

Measurement Module:

- **Define Measurement:** Create a concrete measurement by specifying the part, dimensions, price, and quantity.

- **Manage Measurements:** View, edit, and delete measurements within an order.

6. Customer Management

6.1 Introduction:

The Customer module offers comprehensive tools for managing customer information. Users can add new customers, update their details, track payment histories, and manage their status within the system, including blacklisting if necessary**.**

Customer Module:

- **Add Customer:** Input customer details such as phone, address, sex, email, etc.

- **Edit Customer:** Update customer information.

- **Manage Payments and History:** Track customer payments and due amounts.

- **Blacklist Customer:** Mark customers with a blacklist status.

7. Fidelity Card System

7.1 Introduction:

The Fidelity Card System is a robust feature for managing customer loyalty programs. It allows users to create and customize fidelity card types, issue cards to customers, and track the accumulation and redemption of loyalty points.

Fidelity Card Type:

- • **Create Card Type:** Define new card types like silver, gold, etc., with points per dollar and dollar per points settings.

- **Edit Card Type:** Update existing card types.

Fidelity Card:

- **Create Card:** Issue a card to a customer with SKU, code, and expiry date.
- **Manage Card Status:** Enable or disable cards as needed.

Fidelity Card Type:

- **Track Points:** View the history of points gained or redeemed during transactions.

8. Appointments and Scheduler

8.1 Introduction:

The Appointments module includes a powerful scheduler component that helps users visualize and manage delivery dates and upcoming orders. It ensures efficient appointment organization and timely fulfillment of customer orders.

Appointments Module:

- **View Delivery Dates:** Visualize upcoming order delivery dates.
- **Manage Appointments:** Use the scheduler component to organize and track appointments efficiently.

9. Staff Management

9.1 Introduction:

The Staff Management module allows users to manage their tailor shop's workforce effectively. It includes features to define different staff types, add and update staff details, and monitor their performance and roles within the shop.

Staff Type:

- **Define Staff Types:** Create and manage different types of staff.
- **Edit Staff Types:** Update staff type details.

Staff:

- **Add Staff:** Input staff details including type and salary.
- **Edit Staff:** Modify existing staff information.
- **Manage Staff:** Track staff performance and details.

10. User Management

10.1   Introduction:

The User module facilitates the management of system users. It provides tools to add, edit, and remove users, assign roles and permissions, and track user activity, ensuring secure and controlled access to the system.

User Module:

- **Manage Users:** Add, edit, and remove system users.
- **Define Roles:** Assign roles and permissions to users.
- **Track User Activity:** Monitor user activity within the system.

11. Finance Management

11.1   Introduction:

The Finance Management module helps users track and manage their shop's financial activities. It includes features to create and edit expense categories, add and track expenses, and maintain a clear overview of the shop's financial health.

Expense Category:

- **Create Expense Categories:** Define types of expenses.
- **Edit Expense Categories:** Modify existing categories.

Expense:

- **Manage Expenses:** Add, edit, and track expenses.

12. Payment Methods and Payments

12.1   Introduction:

The Payment Methods and Payments module offers comprehensive management of customer payments. Users can define various payment methods and track, consult, and edit payment records to maintain accurate financial transactions.

Payment Methods:

- **Define Payment Methods:** Set up different payment methods for customers.

Payments:

- **Manage Payments:** Track and edit customer payments at any time.

13. Printing Settings and Sizes

13.1   Introduction:

The Settings module provides tools to configure system-wide settings, allowing users to tailor the software to their specific business needs. This includes adjusting preferences and operational parameters.

Printing Settings:

- **Customize Printing:** Set printing sizes and preferences for invoices, receipts, and other documents.